

## Dear stakeholders

Mercamer Oy is proud to continue its commitment to the Ten Principles of the United Nations Global Compact in the areas of Human Rights, Labour, Environment and Anti-corruption.

We have always seen that respective way of administrative operations benefits us and our stakeholders. Conforming to general rules and legislation strictly we will do our share of assuring social stability and continuous development of our business. Operating with respect towards our stakeholders and environment we expect to receive similar behavior in return. Global Compact is an excellent channel to inform all our stakeholders around the world of the important issues we support and expect also from our stakeholders.

We will always take the Ten Principles of UN Global Compact into consideration when we are making decisions in our daily business. Ten principles are integrated into our company policy and culture. In our operations we focus on energy efficiency, business travels impacts to environment, and in advising our customers to use more environmentally friendly solutions in transportation and product packaging. To support the Ten Principles we focus both on our internal operations and responsibility and also on the external impact to share these important issues with our stakeholders.

Vantaa (FIN), March 15<sup>th</sup> 2012

Sami Hietanen

Managing Director

## **HUMAN RIGHTS**

### **COMMITMENT**

Principle 1 – Protection of Human Rights

Principle 2 – Complicity in Human Rights Abuses

### **ACTION**

We follow Human Rights, health and safety at work and occupational health services in our daily business. These rights are openly informed in our Quality manual (ISO 9001). All this information is located in our intranet and is available for all our employees. These documents are trained to all our employees.

Our payment of wages and expenses are settled accurately. We reward all our employees with additional payments by results.

We expect our stakeholders to follow and manage their Human Rights policies.

We strictly resist all kind of human rights abuses.

### **OUTCOME**

Mercamer Oy has a close co-operation with the service provider of occupational health care. We have enabled employee preventive actions of health and welfare. Our company will continue determinately developing our practices to take care of our employees and stakeholders.

We follow up our supplier's policies by auditing their operations with a structural form.

We support our employees to exercise and to take care of their health. Our company provide to all our employees additionally wide insurance of health care.

## **LABOUR**

### **COMMITMENT**

Principle 3 – Freedom of Association and Collective Bargaining

Principle 4 – Forced and Compulsory Labour

Principle 5 – Child Labour

Principle 6 – Discrimination

### **ACTION**

Mercamer Oy operates in domestic market in Finland. We import products related to transportation and product packaging from Europe, Asia and USA. We respect our employee's freedom of association and labour agreements and strictly resist all abuse of labour.

Our company supports equality and provides equal opportunities of all our employees. We accept all individuals regardless of age, gender, religion or nationality. We strictly resist racism.

We expect our partners to manage and develop their Labour policies according to Global Compact principles.

### **OUTCOME**

Mercamer Oy continues to follow all rules and legislations of local authorities and EU. We survey our employees opinions of labour conditions every second year by independent operator (insurance company). This survey is implemented since 2006. Results of these surveys show stability and improvement in our labour conditions. According to surveyed information there is no need for concerns.

We follow up our suppliers policies by auditing their operations with a structural form.

## **ENVIRONMENT**

### **COMMITMENT**

Principle 7 – Precautionary Approach

Principle 8 – Environmental Responsibility

Principle 9 – Environmentally Friendly Technologies

### **ACTION**

Mercamer Oy follows the instructions of our Environmental manual (ISO 14001). We are actively reducing our operations load to environment.

When choosing suppliers we evaluate their progress in taking care of environment. We inform and advice our customers of environmental friendly solutions. Our company is actively seeking for new more environmental friendly packaging solutions. We co-operate closely with a leading Finnish packaging engineering company. Our mutual goal is to reduce impacts to environment by offering our customers packaging material solution that reduce the impact to environment.

### **OUTCOME**

Mercamer Oy measure following targets: Consumption of electricity, company car CO2 emissions, amount of produced waste and consumption of heating power. Every measured value has a target value and we can see that over the years we have been able to reduce our load to environment. We don't have own production, therefore our possibility to impact directly these values is limited due to the nature of our business.

We follow up our suppliers actions to reduce environmental load by auditing their operations with a structural form.

## **ANTI-CORRUPTION**

### **COMMITMENT**

Principle 10 – Corruption

### **ACTION**

Our company resists all kind of corruption in our operations. We have not faced any signs of corruption over the years in our operation.

### **OUTCOME**

We emphasize by our action that we don't accept any kind of corruption. We expect our stakeholders to be strict against corruption.