



This is our **Communication on Progress**
in implementing the principles of the
United Nations Global Compact.

We welcome feedback on its contents.

COMMUNICATION ON PROGRESS - 2011

by **THE FACILITYBOX**

Corporate member of:



Statement of continued support

Hereby I am pleased to announce as Chairman of THE FACILITYBOX sl our renewed total engagement and support for the Global Compact initiative and the ten principles stated therein.

So far, Global Compact program has served to further outline our business DNA as private company, beyond any other traditional industry/social certification or standard, to reinforce our values and principles, and what is more important, to properly spread it out through all our stakeholders in an easily recognized and reliable way.

We fully support this initiative, as we do from the very beginning of THE FACILITYBOX membership, and renew our commitment in pursuing and working towards accomplishing Global Compact goals

In Madrid (SPAIN) on Feb, 1st 2012



D. Oscar Molina Crivillén
Chairman
THE FACILITYBOX

Description of actions

THE FACILITYBOX joint Global Compact on 2011, being the last period primary engaged in properly communicating and explaining our stakeholders UN Global Compact goals while discussing and planning due integration of our corporate strategy and Global Compact program mission.

Main activities carried out include:

Human Rights, Environment, Anti-corruption, Labor

- SIM Stakeholders Introduction meetings; company employees, suppliers, clients and shareholders are informed about GC membership, program details, mission and tasks to be developed both, in groups or individually.
A personal set of Global Compact program is handed out to any person within the organization including ten principles statement, higher executive Engagement letter and a GC brochure
- PFU Partners follow-up; are meetings where employees and partners define a set of activities aligned with any of the four issue GC areas (human rights, labour, environment, anti-

corruption) quoting goal to be accomplished, deadlines, supervision and way of performance

- CGD Corporate Governance disclosure; Events where THE FACILITYBOX executives reveal corporate governance policies and pose GLOBAL COMPACT program as an alternative program encompassing major global business and social concerns what can be adopted and pursued by companies accelerating goals achievement by mutual collaboration

Anti-corruption

- ACW Anti-corruption Watch, THE FACILITYBOX within its business environment and client-vendor relationship is steadily alert in any form or act veiling any way of corruption practice, legally conveying it in duly way if required

Labor

- THE FACILITYBOX has designed and implemented a labor relationship approach with twofold aim; in one side guaranteeing local regulation commitment and benefits and compensation exceeding market average, and secondly, fostering a flexible working environment where employees receive what the wish and how the wish it according to company possibilities and benefits

Main Policies developed;

- Program enrollment; Global compact membership and Ten Principles are mandatorily attached to whatever business document
- Program disclosure; THE FACILITYBOX employees conduct unrequested 5-min-shot presentations in any meeting about GLOBAL COMPACT program
- PRP Principles Reward Program. Incentives may apply to players within the organization in any field of the Global Compact program or aligned with any specific principle when positive outcomes are released and confirmed

Measurement of outcomes

Targets:

1. To effectively inform and communicate stakeholders Global Compact program, mission, goals and activities
2. To instill onto leadership and employees on program spirit and goals commitment
3. To encourage pro-active mindsets and attitudes towards goals achievement

Performance indicators defined for this period targets are:

- NM; *Number of meetings* held on GLOBAL COMPACT program
- NI; *Number of information* conducted where GLOBAL COMPACT program goals and mission were addressed

Corporate member of:



- FM; *Feedback measurement*; surveys among THE FACILITYBOX community assessing GLOBAL COMPACT program impact
- NCA; *Number of corporate-led activities* working toward any specific principle
- NIA; *Number of individually-led activities* working toward any specific principle

Outcomes:

- **NM** *number of meetings* = 3
- **NI** *number of information* = 22
- **FM** *feedback measurement*

Agree the GC Program mission and appreciate membership = **72%**

Do not agree nor appreciate = **18%**

Indifferent answer = **10%**

- **NCA** *number of corporate-led activities* = 1
Title = Undertaking technology initiatives within organizations to promote a greater environmental responsibility by efficiently managing resources. White paper freely shared with participants
- **NIA** *number of individual-led activities* = 0