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CSR Activities

Increase Corporate Value and Contribute to the Betterment of Society

Since the Great East Japan Earthquake of March 11, JAL Group has been mobilizing all its resources to secure transport capacity to the Tohoku district in an effort to fulfill our responsibilities as a transport operator. I am pleased to inform you that Sendai Airport, which was seriously damaged by the tsunamis, resumed domestic scheduled flights on July 25 and has fully reopened on September 25, including the resumption of international scheduled flights. Meanwhile, Japan Airlines completed its Corporate Reorganization Proceedings as ruled by the Tokyo District Court on March 28, 2011, through the support of all stakeholders, including creditors and shareholders, and customers and society, who rendered their immeasurable support during this process.

From this new starting point, JAL will unite as one as we work towards rebuilding our business, never forgetting this gratitude for even one moment. Furthermore, we are strongly committed to providing customers with unparalleled service, increasing our corporate value, contributing to the betterment of society, and fulfilling our responsibilities as a corporate citizen.
(September 30, 2011)



Masaru Onishi
President of Japan Airlines

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