



Agrium 2010 UN Global Compact Communication on Progress

Statement of Continued Support

Agrium became a signatory to the United Nations Global Compact in April 2008. This global network is an ideal avenue for sharing and learning about best practices, and for continuing to engage in open dialogue with our stakeholders.

Our participation in the United Nations Global Compact clearly demonstrates to our employees, communities, suppliers, customers, and to the public, our deep commitment to continually improving our environmental, human rights, labour rights, and anti-corruption performance. We remain committed to the ten principles of the Global Compact and to the organization itself.

The following table includes descriptions of Agrium's commitment, systems, activities and outcomes that address the ten Global Compact principles.

Mike Wilson

President and CEO



Actions and Outcomes

Commitment and Systems	Actions & Outcomes			
Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights. See below "Disclosure on Management Approach: Labour Practices" and "Disclosure on Management Approach: Societal Issues".	From the 2008-2009 Sustainability Report: We track the percentage of women at various levels within Agrium. A change in the number of positions for the Board of Directors and senior management since 2007 caused the percentage changes in those categories. All claims of alleged discrimination reported through our formal channels to the company have been investigated. Each has been resolved, with the exception of six ongoing matters. From the 2010 Performance Update: Inclusiveness We track the percentage of women at various levels within Agrium. According to the independent Catalyst Census, roughly 14 percent of the officers in publicly traded companies in Canada in 2010 were women. At 19 percent women in officer positions, Agrium compares favourably with the national average. The drop in female representation on our Board is due to the unfortunate passing away of Germaine Gibara, and the filling of two open director positions by men.			



Commitment and Systems	Actions & Outcomes
Principle 2: Businesses should ensure that they are not complicit in human rights abuses. See below "Disclosure on Management Approach: Labour Practices" and "Disclosure on Management Approach: Societal Issues".	 Ensuring Consistent Standards in all our Operations Every year we become a more global company. Growing responsibly means that as we acquire new facilities worldwide we take reasonable steps to ensure they meet our standards. To do so, we undertake many measures. • We apply practices consistently across all operations through the implementation of 16 entity-wide policies. • EHS&S management system integration at new facilities begins promptly after acquisition. Following implementation, we conduct a management system audit to ensure compliance, consistency and proficiency. • We provide anti-corruption training for senior management in high-risk areas. • We conduct country risk assessments for new ventures. We take security, corruption, human rights and sustainability risks seriously and, in certain cases, we will choose not to invest in certain jurisdictions regardless of potential returns. • We will often post a few expatriate employees at new international operations to ensure operations are consistent with our corporate standards. However, we strive to have our international operations run by local citizens. For example, we have no expatriates in our Argentine operations. • Although we do not have operational control over our joint interests in Egypt and China, Agrium executives sit on the joint interest Boards and have a direct influence over standards that are adopted.



Commitment and Systems	Actions & Outcomes						
Principle 3:	Other Social Measures						
Businesses should uphold the freedom	Indicator	Units	2006	2007	2008	2009	2010
of association and the effective	Employees ¹	Number	6,554	6,618	10,975	11,153	12,166
recognition of the right to collective	Employee learning and development Employees covered by collective bargaining or belonging to unions	\$/employee percent		300 7.4	740 4.7	742 4.7	305 ² 5.6
bargaining.	Breaches of customer privacy	number		0	0	0	0
See below "Disclosure on Management Approach: Labour Practices".	All employee-related data on this page is based on our regular full-time and part-time employee count, except for "Employees" in the table above. 1. Includes regular full-time and part-time, casual and temporary employees. 2. Excludes Wholesale due to a reporting system change to further improve reporting accuracy. Based on 2009 figures, Wholesale represented approximately 80 percent of the total learning and development investment amount.						
Principle 4: Businesses should support the elimination of all forms of forced and compulsory labour. See below "Disclosure on Management Approach: Labour Practices".	Agrium has no specific policies or adheres to related laws where we might be significant risk of incider	operate.	We do no	ot operate	e in locati		•
Principle 5: Businesses should support the effective abolition of child labour. See below "Disclosure on Management Approach: Labour Practices".	Agrium has no specific policies or adheres to related laws where we might be significant risk of incider	operate.	We do no	ot operate	e in locati		•



Commitment and Systems	Actions & Outcomes
Principle 6: Businesses should support the elimination of discrimination in respect of employment and occupation. See below "Disclosure on Management Approach: Labour Practices".	Inclusiveness We track the percentage of women at various levels within Agrium. According to the independent Catalyst Census, roughly 14 percent of the officers in publicly traded companies in Canada in 2010 were women. At 19 percent women in officer positions, Agrium compares favourably with the national average. The drop in female representation on our Board is due to the unfortunate passing away of Germaine Gibara, and the filling of two open director positions by men. Agrium's impact on our employees' overall well-being can be considerable as we develop and implement talent management programs, policies and practices. We strive to create a safe work environment free from harassment and violence, and where all employees feel valued and are engaged in the implementation of company strategies. Here are some of the ways we're attracting, retaining and respecting employees. Inclusive and Dynamic Workplaces • Our direction is broader than diversity—which is often about quotas—it is about inclusion. We define an inclusive workplace as "a respectful climate where we value diversity, leverage all talents, and strive to recognize and develop each person to their full, unique potential in creating business success." Our goal is inclusion on many levels: social (e.g., race, age), values (e.g., personality, attitudes, culture), and information (e.g., knowledge, education, global experience). A diverse workforce allows us to better understand and communicate with a diverse population, thereby giving us a distinct advantage when creating and marketing our products. In 2009, we established an Inclusive Workplace Council. See also Principle 1.



Commitment and Systems	Actions & Outcomes
Principle 7:	Our approach incorporates the precautionary principle, management systems, regular audits, and corrective action tracking. Our company-wide risk management system provides a process through which identified risks can be stored, classified, prioritized, and responsibly assigned. We employ about 90 control systems to achieve reliable and enhanced business management. We regularly conduct entity-level assessments that address key management system components (e.g., planning, responsibility, programs, monitoring, reporting). Food Security
Businesses should support a precautionary approach to environmental challenges. See below "Disclosure on Management Approach: Environmental Protection" and "Disclosure on Management Approach: Product Stewardship".	Nowhere is food security more tenuous than in Africa. We realize that food security can lead not only to improved nourishment, but more broadly, improved quality of life. In 2009, we entered into a partnership with the non-profit group Millennium Promise to address food security head on. Millennium Promise is dedicated to achieving the United Nations' Millennium Development Goals—global targets for reducing extreme poverty and hunger by half while improving education, health, gender equity and environmental sustainability by 2015. Through the partnership, Agrium has agreed to invest significant funds and in-kind assistance such as bagging and shipping donated fertilizer. Pilot projects will run in 2010 in Nigeria and Kenya, where over 5,000 household farmers will have access to increased crop inputs, and where increased food production will improve food security for their households. Increased agricultural yields start a chain reaction that translate into better income security, better nutrition, access to health facilities and educational opportunities. We are hopeful that the partnership will expand into additional countries in subsequent years.



Commitment and Systems (Principle 7, continued)	Actions & Outcomes
	Climate Change Greenhouse gases are released through the production, distribution and use of our products. In the development of our climate change strategy, a variety of stakeholders have been engaged to identify internal and external opportunities to reduce emissions, enhance energy security and improve our industry's competitiveness. Internally, Agrium's climate change strategy focuses on the production stage of our business. Production is estimated to account for more than 95 percent of Agrium's emissions. While considerable reductions have already been achieved through early action, we have committed to reduce our North American production emissions intensity overall (amount released per tonne of production) by 10 percent by 2020. This reduction is from a 2005 baseline and will be achieved through energy efficiency improvements, nitrous oxide (N2O) emission reductions, and carbon dioxide (CO2) capture for enhanced oil recovery (EOR). Please see the Production section of the 2008-2009 Sustainability Report for more discussion of our internal greenhouse gas reduction efforts.



Commitment and Systems (Principle 7, continued)		Actions & Outcomes		
	Summary of Agrium's Climate Change Strategy Location of Reduction Focus Areas Status			
	Reduction	N ₂ O Emissions Reduction	Identified two U.S. projects	
		Energy Efficiency Improvements	Developed inventory of potential projects	
	Inside Our Operations		Borger, Texas - 188,000 tonnes COz in 2009	
		CO ₂ Capture for EOR	Redwater, Alberta – roughly 245,000 to a potential maximum of 550,000 tonnes a year of CO ₂ emissions by 2013	
		New Technologies	Marketing ESN®, which can reduce nitrous oxide emissions in the field, and the required volume of fertilizer due to improved nutrient efficiency.	
		Aggregation of Farm Offsets	Purchased an offset aggregation business in 2010; business aggregated about 260,000 tonnes CO ₂ in 2009	
	Outside Our Operations	Participate in Offset Markets	Purchased 25,000 tonnes of farm offsets in 2009	
	operations	Support Grower GHG	Supporting 4R Nutrient Stewardship System that reduces nitrous oxide emissions by helping growers adopt region- specific best management practices	
		Reductions	Helping to develop nitrous oxide reduction protocol, which is in its final phase of approval in Alberta, Canada	
	efforts in this a from farming a from growers f greenhouse gas practices. Althouse are important in	rea include developing new ctivities, and our aggregation or sale to large emitters. We ses through the developme ough some of these actions	gas reductions outside our own operations. Our products that reduce greenhouse gas emissions on business that collects greenhouse gas offsets e also support grower efforts to reduce nt and implementation of best management do not directly benefit Agrium, we believe they stomer benefits. These efforts are outlined in the ability Report.	



Commitment and Systems (Principle 7, continued)	Actions & Outcomes
(i i iii ii ji	Protecting Watersheds Excessive nutrient application can eventually result in damage to water bodies and wildlife habitat. Through our agronomists and certified crop advisors we consistently communicate to customers the need to adopt best management practices that focus nutrient use on the 4Rs – applying the right form of product at the right rate, right time and right place. Following the Global 4R Nutrient Stewardship Framework minimizes nutrient releases into the environment. Wetlands play an integral role in intercepting nutrients and improving water quality.
	Accordingly, we are directing significant community investments to programs that protect wetlands. During 2008-2009 we contributed more than \$400,000 toward habitat restoration and conservation in the Canadian prairie provinces. These projects are particularly innovative. Our partner, Ducks Unlimited Canada, will use our funds to purchase degraded but strategic land, restore it to its rightful ecological function and at time of resale, place perpetual conservation easements or long-term agreements on all or most of the land. The net proceeds of the resale of the land will be reinvested in new conservation lands.
	Our Caring for our Watersheds [™] program partners with communities to create focused solutions to local watershed issues and encourages environmental stewardship by students. The program challenges students to think about their local watersheds and to spell out ways they can protect this essential asset. It encourages creativity, and financially rewards students and schools for the solutions they identify. Finalists who implement their ideas are



Commitment and Systems (Principle 7, continued)	Actions & Outcomes
	eligible for additional funding. The program currently operates in Southern Alberta, Central Alberta, Saskatchewan, Manitoba and Colorado. The goal is to also offer the program in South America, China and Europe. Best Management Practices We believe that following the 4Rs—applying the right form of product at the right rate, right place and right time—can result in significantly reduced environmental impacts from fertilizer use, while supporting growers' economic and social goals. Best management practices (BMPs) are utilized within each of the 4Rs. Agrium has been a major contributor to developing the Global 4R Nutrient Stewardship Framework. The system has been adopted by the Canadian Fertilizer Institute in Canada, The Fertilizer Institute in the United States, the International Plant Nutrient Institute, the International Fertilizer Institute, and in 2009, the Association of Plant Food Control Officials. These associations are now working with researchers, governments and NGOs to establish educational programming, best practice research and measurement systems to support long-term implementation. For more information on our work with industry associations on the 4R system please see our website. We are continually working with researchers and growers to develop BMPs that support the 4Rs. Agronomists work with growers to identify the practices that best fit their soil, climate and farming operation. Ensuring unique and appropriate BMPs for each situation improves performance and grower adoption. Commonly used BMPs include: soil testing to optimize nutrient rate; controlled-release fertilizers or split applications to match nutrient availability with crop need; and, banding and buffer strips to keep nutrients in the right place.



Commitment and Systems (Principle 7, continued)	Actions & Outcomes		
	Agrium provides a number of services that support BMP implementation on the farm. For example, when we apply inputs for farmers, we use global positioning systems to help determine variable rates for application, and adjustable spray nozzles to minimize drift of chemicals onto adjacent vegetation or land. Reducing Greenhouse Gases at End Use		
	Greenhouse gas emissions from farming activities can be reduced through the use of best management practices. A tonne of greenhouse gas reduced on the farm can offset a tonne produced elsewhere. Agrium collects farm offsets for sale to large emitters, purchases offsets to reduce our own emissions, and supports the development of related protocols and technologies for growers.		
	Farm Offsets Agrium owns Crop Reduction Offset Projects Ltd. (CROP), a greenhouse gas aggregation business in Alberta. CROP purchases offsets from growers, who have reduced emissions through the use of BMPs on their farms – providing growers with increased revenues. In 2009, CROP aggregated about 260,000 tonnes of CO ₂ equivalent offsets from growers, and sold these offsets to companies who wanted to reduce their emissions.		
	Creating New Reduction Tools Before an offset can be generated, a protocol must be developed to ensure the offset is real and verifiable. Agrium is supporting the farm offsets market by working with stakeholders to develop a nitrous oxide emissions reduction protocol. This		



Commitment and Systems (Principle 7, continued)	Actions & Outcomes
	protocol defines the BMPs growers can use to reduce nitrous oxide emissions associated with nitrogen fertilizer applications on the farm. The protocol is based on the 4R nutrient stewardship system. When completed, this protocol will increase nutrient use efficiency, reduce nutrient losses to the environment, and provide the foundation for additional offsets, further contributing to growers' economic viability.
	Researchers estimate that implementation of this protocol could reduce field emissions of nitrous oxide by 15 to 25 percent, without reducing yields. Theoretically, if growers of Canada's top five crops followed the protocol, it is estimated that this would result in an annual reduction of 2.7 to 4.5 million tonnes of CO ₂ equivalent. Additional research will be conducted to further quantify and improve the effectiveness of this protocol.
	Agrium provides BMPs that growers can use to reduce nitrous oxide emissions. Our controlled-release products generally increase yields and reduce nitrous oxide emissions per unit of nitrogen applied. Our retail group also provides growers with soil testing and variable rate application technologies that can help reduce emissions.



Commitment and Systems	Actions & Outcomes		
Principle 8:			
Businesses should undertake initiatives	Here is an update on the commitments w	we made in our 2006-2007 Sustainability Report:	
to promote greater environmental	Commitment	Update	
responsibility.	Set additional sustainability targets by 2009 year-end	Targets for reducing greenhouse gases and increasing charitable donations have been set (p.5). Additional targets are currently under consideration.	
See below "Disclosure on Management Approach: Environmental Protection"	Improvements in focus areas from employee survey	Based on our employee survey, there have been increases in satisfaction in the areas of: Employee Engagement, Tearnwork,	
and "Disclosure on Management		Supervisory and Leadership, Understanding of Compensation and Benefits, and Confidence in Leadership.	
Approach: Product Stewardship".	Invest additional resources in employee learning and development	Although 2007 figures were estimated and 2009 figures were measured, we believe the substantial increase in funding for learning and development reflects our commitment to employees.	
	Increase absolute and relative amounts of funds donated to non-profit groups	We have committed to donating \$7 million per year by 2015. This will result from a significant increase in the 2010 budget and planned 10 percent increases per year after that.	
	Reduce environmental events by 25 percent from 2006-2009	We have reduced our environmental events by 35 percent from 2006 to 2009.	
	Reduce greenhouse gas emissions	We have reduced our absolute greenhouse gas emissions by eight percent from 2007 to 2009.	
	Improvements in energy efficiency	We launched an Emission Reduction and Energy Conservation program for manufacturing sites in 2009. The program encourages employees to bring forward their best ideas for projects.	
	Business units will revise and implement their own EHS&S management system by 2006 year-end	Our Business Units have revised, and are working to implement their EHS&S management systems. Business Unit EHS&S systems are modeled after our Corporate EHS&S management system but are specific to their own operations.	
	land disturbances. Reclamation mining. Reclamation plans are cagencies. Topsoil is removed an	pen pit mine will tell you that it causes env begins at the first stage of mining and is or leveloped at the outset and are approved b d stockpiled for later use. The overburden . The overburden is placed in existing open	ngoing during by governing is removed to



Commitment and Systems (Principle 8, continued)	Actions & Outcomes
	the reclamation process. Re-vegetation includes seeding and planting with local species so the area can be used as grazing land for livestock and as a home to a variety of wildlife. Several years of monitoring are needed before reclamation can be considered successful.
	Tailings Management
	The mining and processing of potash and phosphate rock produces large volumes of waste that may cause a variety of adverse environmental effects if not managed and disposed of in a safe, stable and environmentally sound manner.
	Tailings produced at our Vanscoy potash operations are a mixture of salt particles, fine clay and brine and are a waste product of the potash milling process. The tailings are pumped in a slurry to the tailings management area where the salt and clay solids are allowed to settle, and some brine is reused in the mill. Surplus brine is pumped 1,675 meters below the surface into a formation that contains natural brine. Annual salt production is approximately 3.5 million tonnes per year. A portion of the salt (approximately 350,000 to
	400,000 tonnes per year) is marketed for use as a cattle feed supplement, highway and road de-icing and stabilizing agents for road construction. Approximately 650,000 tonnes per year of salt is pumped below surface as brine. We are committed to minimizing the amount of salt tailings stored on surface by employing selective mining techniques to increase the grade of potash ore brought to the surface.
	Since 2006, we have been developing and implementing a long-term plan for the tailings management area to ensure it can handle the volumes of material generated over the next 70 years of operation. The plan specifies a reconfiguration of the tailings management area, including a new brine pond, new clay storage, and an expansion of the salt storage area.



Commitment and Systems (Principle 8, continued)	Actions & Outcomes			
The state of the s	Reconfiguration began in 2009 and will continue into 2011. At our phosphate mines, to expose the ore we extract significant amounts of overburden (e.g., clay), which we either place directly into the adjacent mined-out areas, or stockpile in specially engineered areas. Water from the tailings area is tested and treated prior to release to surface waters. Greenhouse Gases Key initiatives of our climate change strategy include reducing emissions through process and energy efficiency improvements, mitigating emissions through abatement of N ₂ O, carbon capture and storage, and offset purchases. Energy Efficiency Improvements About 60 percent of the natural gas required to produce nitrogen fertilizer is used to obtain the hydrogen required to produce ammonia. Emissions related to this process cannot be reduced given current economically viable technologies. The remaining combustion natural gas can be managed to reduce CO ₂ emissions by improving energy efficiency, and through other emission reduction opportunities.			
	Government-sponsored studies estimate for the Canadian industry that a further three to five percent reduction in combustion emission intensity may be attainable. We have established an Emission Reduction and Energy Conservation project team to identify and evaluate opportunities at our production facilities.			



Commitment and Systems (Principle 8, continued)	Actions & Outcomes			
	In an effort to reduce production costs, Agrium has already implemented a number of efficiency and emissions reduction projects, including:			
	 Installing efficient product dryers at Vanscoy, reducing energy use by 13 percent; 			
	 De-scaling heat exchangers at Redwater, reducing natural gas use by 114 million cubic feet; and, 			
	Building a co-generation plant (power and steam) at Carseland, Alberta.			
	Nitrous Oxide Abatement			
	One of our greatest immediate opportunities for reducing greenhouse gas emissions is the implementation of nitrous oxide abatement technology at two of our US sites. This technology converts N_2O emissions to nitrogen and oxygen. Nitrous oxide has a global warming potential that is 310 times more potent than CO_2 .			
	Carbon Capture and Storage			
	Carbon capture for enhanced oil recovery is another significant opportunity for reduction. This entails capturing CO_2 at our production facilities where it is purified and transported to an oil field. It is then pumped under high pressure into the reservoir. The CO_2 mixes with the oil remaining in the reservoir, causing it to become more mobile. Producing wells pump the oil to the surface where the CO_2 is separated from the oil and re-injected underground.			
	At our Borger, Texas operation, approximately 163,000 tonnes of CO ₂ were captured for EOR in 2008 and 188,000 tonnes in 2009. We recently signed an agreement to capture roughly 245,000 to a potential maximum of 550,000 tonnes a year of CO ₂ emissions from our Redwater, Alberta facility, depending on production, to supply Enhance Energy's EOR projects in Alberta. This proposed project is scheduled to become operational in late 2012 or early 2013.			



Commitment and Systems (Principle 8, continued)	Actions & Outcomes
	Other Environmental Issues
	In addition to greenhouse gases, our production facilities are large sources for many other environmental indicators.
	 Our processes generate air emissions such as nitrogen oxides, sulphur oxides, volatile organic compounds and particulates. We have invested in and maintain pollution control equipment to reduce these emissions and ensure regulatory compliance. Current and planned emission reduction and energy conservation initiatives will further reduce air contaminant loading from our production facilities. We use water in some of our production processes for formulating the products, and some for cooling. In some locations we use wastewater from municipal wastewater treatment plants as cooling water, and in most locations we recycle our cooling water. Our waste water and surface runoff water is either collected in ponds, or directly discharged. The water is tested, and if necessary, treated prior to reuse in the plant, or discharged to publicly owned treatment works, surface water, or onsite underground injection wells. We generate hazardous and non-hazardous wastes at our production facilities, which are managed and disposed in accordance with regulations. A by-product at our phosphate production facilities in Conda, Idaho and Redwater, Alberta is phosphogypsum. Agrium and the phosphate fertilizer industry have investigated marketable uses (e.g., road construction, building material, fill, additive to highly saline soils, composting manure at feedlots) for this waste, but currently no viable
	market exists to handle the significant quantities of phosphogypsum we produce. This by-product is mixed with water to form a "slurry" and is pumped into a phosphogypsum pond. The solids settle out, the clear water is drained to a cooling



Commitment and Systems (Principle 8, continued)	Actions & Outcomes
	pond, and then returned to the plant for reuse. As the phosphogypsum ponds fill, containment dikes are raised. In new ponds a liner is placed under the pond to protect groundwater. Also, local air and water monitoring is conducted. The phosphogypsum management process is described more fully on our website.
	Environmentally Friendly Products and Services
	We believe that as long as the 4Rs are employed, our fertilizer products do not pose a significant threat to the environment. We continually use technology to improve our products for the benefit of our customers and the environment. This is especially true of our controlled-release nitrogen fertilizer ESN®. We are currently developing our Precise® line of controlled-release pesticides. With controlled-release, more of the product enters the crop and less is lost to the environment.
	As a significant retailer of seed, we also market improved seed varieties with new traits that reduce the requirement for chemical inputs such as herbicides.
	To manage pesticide use, staff at our retail branches advise growers on an approach known as integrated pest management. When making recommendations, our retailers will determine if the disease, weed or insect pressure has reached a threshold that makes a treatment economical. Our agronomists assess crop production problems and prescribe responsible actions, including mechanical or biological controls, monitoring, and if warranted, pesticides.
	By analyzing yield, soil and plant tissue tests, and weather and crop scouting data, our agronomists and certified crop advisors are able to help growers make better decisions. This advice helps to optimize inputs to reduce overall costs and nutrients lost to the environment.



Commitment and Systems (Principle 8, continued)	Actions & Outcomes					
	Ensuring Product Quality and Responsibility As the biggest retailer of crop inputs in the United States, we purchase numerous products from third-parties for resale at our outlets. Unlike our own products, we have less control over the quality of third-party products. One way to ensure product quality is to purchase and distribute crop protection products that are U.S. Environmental Protection Agency (EPA) registered. We have communicated our corporate responsibility values with our major suppliers and are working with them to understand and confirm their commitments to our standards. We perform analyses of third-party products to ensure compliance with stated specifications.					
	See also Principle 7.					



Commitment and Systems	Actions & Outcomes			
Principle 9: Businesses should encourage the development and diffusion of environmentally friendly technologies. See below "Disclosure on Management Approach: Environmental Protection" and "Disclosure on Management Approach: Product Stewardship".	Agrium is working with researchers to grow more food through the use of best management practices and new technologies like controlled-release fertilizers. Controlled-release products time the release of nutrients to match the needs of the plant. These products limit the number of required applications to the crop, saving energy and time, minimizing loss to the environment, and boosting yields. One of our greatest immediate opportunities for reducing greenhouse gas emissions is the implementation of nitrous oxide abatement technology at two of our U.S. sites. This technology converts N2O emissions to nitrogen and oxygen. By analyzing yield, soil and plant tissue tests, and weather and crop scouting data, our agronomists and certified crop advisors are able to help growers make better decisions. This advice helps to optimize inputs to reduce overall costs and nutrients lost to the environment. See also Principles 7 and 8			



Commitment and Systems	Actions & Outcomes						
Principle 10: Businesses should work against all forms of corruption, including extortion and bribery. See below "Disclosure on Management Approach: Labour Practices", "Disclosure on Management Approach: Societal Issues" and "Disclosure on Management Approach: Community Engagement".	We provide anti-corruption train We conduct country risk assessment human rights and sustainability invest in certain jurisdictions regestions regestions invest in certain jurisdictions regestions to certain jurisdictions regestions to certain jurisdictions regestions to certain jurisdictions regestions to set pole and training tools. Other Economic Measures Indicator Political donations Financial assistance from government	nents for no risks seriou ardless of p inct busine icies to add tone from usiness Co t and Work neans of ma it addresse We require oyees can u Our legal of the Audit (ew ventures sly and, in cotential of the sess division the top", and the top" anagements: conflict e all employees a conflict departme	res. We tan certain of returns. Ins and oppific region we have of the certain services to a fidential, and follows to of the E	derations in all or cult designate code); Del litical Dor ht for ensaturally a anonymo as up on al Board. To	ty, corruption several cural variations; a suring ether alings, gifucknowled us hotlined make sur	countries, tions. cy-wide f Authority; nd EHS&S ical its, legal dge their to report I reports e our







Improve Performance Established Inclusive Workplace Council.

Adopted enhanced Drug and Alcohol policies.

Enhanced safety audit process.

Improved our human resources information system to enable better employee services.

Began new on-boarding process for employees.

Launched Leadership Development Framework.



Policy Commitments

Company-wide policies address: harassment and workplace violence; diversity; privacy; drugs and alcohol; and safety. Our Code of Business Conduct & Ethics addresses: conflicts of interest; fair dealing; corruption; and other ethical issues.

Operational Responsibilities

Agrium's Senior Vice President, Human Resources (HR), oversees the HR function across the entire organization. Agrium's Senior Vice President, Legal, is responsible for the Code of Business Conduct & Ethics (Code). Agrium's Senior Director, EHS&S is responsible for providing corporate guidance and governance on safety and health.

Successes & Shortcomings

Agrium was named one of Alberta's Top 50 Employers in 2008 and 2009.

In 2009, we experienced our lowest ever employee recordable injury rate.

Our low turnover rate creates a stable workforce and reduce costs (recruiting and productivity).

Check

Monitoring & Follow-Up

We conduct an employee survey every two years. The Legal department investigates breaches of our Code and reports quarterly on all investigations to the Audit Committee of the Board. We audit each business unit on safety management and performance on an annual basis. Company-wide key performance indicators that are factored into employee incentives include safety and people measures.

Performance (See our performance.)



Strategies & Procedures

Talent management is our overarching strategy that encompasses workforce planning, attraction and retention, development and diversity.

Employees can use a confidential and anonymous hotline to report suspected breaches of regulations of our Code of Conduct

Each business unit develops a safety management system.

Training & Awareness

Employees and contractors are required to acknowledge their compliance with our business conduct policies yearly. We conduct safety training at various levels: business unit leaders; facility-level leaders; site- specific; job-specific; and new employee orientation. HR Connections is pur Intranet site for all employee human resources information.









Changes to Systems to Improve Performance

We worked internationally with additional organizations to adopt the 4R nutrient stewardship framework.

We have established an external multi-stakeholder review of our report.

We drafted a Corporate Social Responsibility Policy.

We launched the new Agrium website to provide more timely information on our activities.

See other related activities in Product Responsibility.

Plan

Policy Commitments

Because "society" encompasses many issues, we have numerous related policies: Code of Business Conduct and Ethics; Anti-fraud and Anti-corruption; and Political Donations.

Goals

Inform governmental policy decisions that meet society's objectives while maintaining business viability.

Operational Responsibilities

The most senior positions responsible for: public policy issues – Senior Director, Corporate Relations; legal issues – Senior Vice President, General Counsel. Business unit presidents are responsible for implementation of policies and practices.

Successes & Shortcomings

By expanding our Seed Survivor program into the U.S. we increased our societal education efforts.

To improve understanding of the impact of nutrients on water, we expanded our *Caring for Our Watersheds* program into other areas.

Our Corporate Social Responsibility Policy was developed in 2009 and will be released in 2011.

Check

Monitoring & Follow-Up

Our Legal department follows up on all calls to our hotline regarding breaches of regulations or the Code, and reports quarterly to the Audit Committee of the Board on related investigations.

Currently, we review the EH&S performance of our suppliers, but not their human rights performance.

We track and report political lobbying and donations to political parties on a monthly basis.

Performance (See our performance.)



Strategies & Procedures

Agrium actively participates in public policy discussions and initiatives with governments and industry associations to improve our impacts on society.

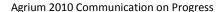
We participate in the United Nations Global Compact.

We continue to educate society on the benefits of agriculture and fertilizers. We develop curriculum materials independently and in conjunction with industry associations to get agriculture into classrooms.

Training & Awareness

We provide anti-corruption training for senior management in high-risk areas.

We share our public policy positions through timely communications via our external and internal websites, meetings and publications.









Adjust

Changes to Systems to Improve Performance

Launched Emission Reduction and Energy Conservation Program for manufacturing sites in 2009, and assigned a person responsible for the program.

Enhanced audit program.

Increased production of ESN (controlled release fertilizer).



Plan

Policy Commitments

See our policy, which was adopted in 1994 and most recently revised in 2008.

Goals

Reduce greenhouse gas intensity from North American production facilities by 10% from 2005 levels by 2020.

Operational Responsibilities

Agrium's Senior Director, EHS&S oversees related company-wide policies and programs.

Cross-functional groups develop tools and provide advice to business units on implementation and management.

Business unit presidents are responsible for implementation.

Our Corporate Environment Committee, comprising senior management representatives, establishes the standards necessary to meet our environmental performance objectives.

Successes & Shortcomings

Environmental events (e.g., spills, non-compliances) decreased 31% from 2007 to 2009.

Successful integration of environmental management systems into former UAP sites.

Identified numerous energy efficiency projects to undertake.

Check

Monitoring & Follow-Up

We conduct internal EHS&S compliance audits at our facilities on a three-year cycle. Corrective actions for shortcomings are identified and implemented.

In compliance with regulations, we monitor air quality and water discharges at production facilities.

We use a customized data management system to track and analyze performance data.

Performance (See our performance.)



Strategies & Procedures

Our EHS&S Committee of the Board helps direct and govern environmental efforts.

Our EHS&S Management System clearly defines expectations, requirements, practices and procedures.

We track incidents to identify high potential and existing risks, and to enable early action.

Training & Awareness

Our employee orientation sessions include EHS&S awareness and training.

We encourage commitment and awareness to EHS&S through our President's Awards and related communications.









Adjust

Changes to Systems to Improve Performance

Agrium added a Product Stewardship standard to its Environmental Management System in early 2010 to ensure that we maintain strong, compliant and, where required, consistent practices relating to product development, quality assurance/control, purchasing, registration, labeling, product safety information, emerging regulatory and other issues.

To ensure our continued presence in Europe we joined substance specific consortiums to register our materials and products in compliance with the European Union's Registration, Evaluation, Authorization and Registration of Chemical substances (REACH) regulation.



Plan

Policy Commitments

Our <u>EHS&S Policy</u> addresses product stewardship issues, including promoting partnerships with employees, customers, governments and communities to encourage the responsible management and use of our products and services.

Goals

We aim to be the premier crop input supplier in the markets that we serve.

Operational Responsibilities

Our Board and Corporate EHS&S Committees, and the CEO review, redirect as necessary, and approve Agrium's policies, strategies and systems for product stewardship.

Agrium's Product Stewardship Team, comprised of business unit and corporate product stewardship leaders, develops and coordinates related best management practices.

Business unit presidents are responsible for implementation and performance.

Successes & Shortcomings

The roles of our Product Stewardship Managers/Owners were formalized in early 2010 in each of our business units.

Strategies for managing common and unique risks to the business are under development.

Performance metrics are under development.

Check

Monitoring & Follow-Up

Product Stewardship owners are evaluating conformance of existing practice with best management practices.

Product Stewardship owners meet quarterly to assess programs, exchange information on program development, and align, where appropriate, on common approaches.

Performance (See our performance.)



Strategies & Procedures

Agrium is a leader in sustainable nutrient management through ongoing promotion of the 4R Nutrient Management System—Right Product, Right Rate, Right Time, Right Place.

Agrium continues to advance the production and use of controlled-release nitrogen products, through acquisition, product development and greenfield investment.

Agrium employs more than 250 Certified Crop Advisors who support our growers through delivery of safe, responsible and effective crop management programs.

Training & Awareness

Product stewardship awareness training takes place throughout the organization, from basic educational programs for administrative personnel; safety training for employees; product use training to growers through our farm centers; and advanced technical training for those with direct product stewardship responsibilities.

Retail staff who are certified crop advisors or licensed pesticide applicators receive regular training to ensure compliance with label use directions/instructions, which, when followed, ensure the safety of growers, environment and themselves.









Adjust

Changes to Systems to Improve Performance

We are increasingly focusing on flagship charitable investment activities such as Millennium Promise and Caring for Our Watersheds.

Community outreach training was expanded to include Retail regional managers in 2009.



Plan

Policy Commitments

Our Community Outreach Policy requires each major facility to develop a community outreach plan and to provide timely information to the community.

Goals

We plan to donate \$7 million per year by 2015.

Operational Responsibilities

Agrium's Senior Director, Corporate Relations, oversees all company-wide policies and programs related to community engagement. Our business units and production facilities customize community outreach plans to fit local considerations.

Successes & Shortcomings

We contributed to more than 800 charitable organizations through our community investment programs.

Due to a focus on positive relationships, stakeholders have been understanding when projects go ahead (Vanscoy) or are postponed (Melville).

An employee Volunteer in the Community program that began with Retail was taken company-wide in 2008. Employees work on community projects on company time.

With recent business growth at Agrium we have found it difficult to keep up the proportionate amount of our charitable donations.

Check

Monitoring & Follow-Up

Effectiveness of our community investments is reviewed with our Corporate Social Responsibility committee twice a year.

Community outreach plans are reviewed annually with site management teams.

Performance (See our performance.)



Strategies & Procedures

Community outreach plans include how we engage local government officials, interest groups and local residents through neighbor visits, open houses, emergency preparedness planning, and educational activities.

We employ Community Advisory Panels for two production facilities.

We encourage non-profit organizations to apply online for assistance.

Training & Awareness

Annual community outreach and crisis communication training is provided at all North American production facilities and terminals.

Numerous employees receive training on Grantstream, our donations tracking system.

We publish stories about our community involvement and contributions in our employee newsletter, Food for Thought.

