

# **Communication on Progress 2011**

October 17, 2011

Dear United Nations Global Compact,

CODE Incorporated is once again committed to supporting and enacting, within its sphere of influence, the values outlined in the United Nations Global Compact. CODE Inc. intends to undertake and promote responsible actions pertaining to human rights, labour rights, the environment and anticorruption within the company and on the part of the partners and affiliates with which CODE Inc works.

CODE Inc. intends to continue to comply and adhere to the principles of the United Nations Global Compact program by creating practical solutions to contemporary problems related to globalization. The CODE Inc. Senior Management and staff fully support the actions the company is taking to work towards sustainability goals – in particular those contained in the United Nations Global Compact. We endorse the priorities and targets set out in our report. CODE Inc. recognizes, partakes, and benefits from the global economy and intends to do its part as an organization to support the advancement of broad-based development and sustainable markets, globally.

Yours truly,

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Maryline Cauvier, President & CEO Reporting on sustainability is essential to the development of a healthy, robust business. The CODE Inc. Board supports the sustainable development components that CODE Inc. has implemented for the benefit of global economic growth.

#### Map of Our Experience Afghanistan Ethiopia Maldives Switzerland Albania Falkland Islands Mali Tanzania Antigua The Gambia Mauritania Uganda Armenia Georgia Micronesia Ukraine Azerbaijan Ghana Morocco United States Belize Grenada Montenegro Vanuatu Benin Guinea Bissau Mozambique Venezuela Bosnia Yemen Guinée, Conakry Nicaragua Bulgaria Guyana Nigeria Yugoslavia Burkina Faso Haiti Palestine Zambia Cambodia Iraq Rwanda Zanzibar Canada Ivory Coast Sao Tome & Principe Chad Jamaica Sierra Leone St. Lucia Comoros Kenya Lesotho St. Vincent & the Congo Congo (DRC) Liberia Grenadines Djibouti Madagascar Sudan East Timor Malawi Sweden Clients CIDA UNAMA

CIDA UNAMA IAPSO UNAMET IECI UNDP IFES UNOPS IOM UNHCR OSCE UNTAET USAID UNTAC

Over 35 National Electoral Commissions

Alcoouth

# **United Nations Global Compact 2011**

The Communication on Progress (COP) is an essential component of the United Nations Global Compact. The Global Compact is structured around global sustainability in four key domains: Human Rights, Labour Rights, the Environment, and Anti-Corruption. The following principles have been adopted as guidelines for organizations which share the Global Compact's main objectives.

#### **Human Rights**

- Principle 1. Business should support and respect the protections of internationally proclaimed human rights.
- Principle 2. Business should make sure that they are not complicit in human rights abuses.

#### **Labour Rights**

- Principle 3. Business should uphold the freedom of association and the effective recognition of the right to collective bargaining.
- Principle 4. Business should uphold the elimination of all forms of forced and compulsory labour.
- Principle 5. Business should uphold the effective abolition of child labour.
- Principle 6. Business should uphold the elimination of discrimination in respect of employment and occupation.

#### **The Environment**

- Principle 7. Business should support a precautionary approach to environmental challengesPrinciple 8. Business should undertake initiatives to promote greater
- Principle 9. Business should encourage the development and diffusion of environmentally friendly technologies.

environmental responsibility.

#### **Anti-Corruption**

Principle 10. Business should work against corruption in all its forms, including extortion and bribery.

# Human Rights Issues

# **Commitment:**

CODE Inc. continues to encourage Gender Equity through corporate example and the pursuit of business initiatives that focus on the development of women.

### **Commitment:**

Ensure that CODE Inc. is in good standing with all Human Rights Laws

| Policies   | Performance   |
|--|---|
| CODE Inc.'s policy is to promote<br>gender equity among its staff and<br>Board of Directors.   | <ul> <li>The Code of Ethics and<br/>Business Conduct, which all<br/>employees are issued, guides<br/>employees on values &amp;<br/>behavior collectively<br/>supported by CODE Inc.</li> <li>CODE Inc. Board of Director's<br/>supports equal representation<br/>of men and women on the<br/>Board as a guide &amp; example<br/>that CODE Inc. demands equal<br/>opportunity &amp; rights for<br/>women.</li> </ul> |
| CODE Inc. is committed to positive<br>progress by supporting initiatives that<br>support the development of women<br>and equality for all. | <ul> <li>CODE Inc. works primarily to<br/>support democracy in the<br/>developing world. Democracy<br/>cannot truly exist without<br/>equal voter representation by<br/>men and women.</li> <li>CODE Inc. operates in<br/>developing nations &amp; is<br/>vigilant of generating new<br/>ways to support nations in<br/>need.</li> </ul>  |

# Labour Rights Issues

# **Commitment:**

CODE Inc. respects, adheres to, and exceeds expectations of all labour laws set forth by Domestic and International Governments and Tribunals.

### **Commitment:**

CODE Inc. will undertake ongoing assessments of the business practices of overseas clients to ensure that the labour rights of their employees are respected.

### **Commitment:**

CODE Inc. embraces responsibilities in respect to the well-being of its employees.

| Policies   | Performance  |
|--|--|
| CODE Inc. operates internationally<br>and is involved with manufactures<br>around the world. In the course of<br>conducting business in 'high risk'<br>areas we work to ensure that we<br>are not complicit in human rights<br>abuses. If we were to find<br>ourselves unintentionally<br>implicated in an abuse we are<br>committed to correcting the<br>situation immediately. | <ul> <li>CODE Inc. operates by<br/>complying to and supporting<br/>international standards set<br/>forth to protect human rights.</li> <li>Our Code of Ethics and<br/>Personnel policies describe<br/>the standards we set for<br/>ourselves and clients.</li> <li>CODE Inc. advocates to our<br/>overseas contacts the<br/>importance of the United<br/>Nations Global Compact and<br/>how they too can become<br/>involved to promote positive<br/>global sustainability, with an<br/>emphasis on the human rights<br/>component.</li> </ul> |

| CODE Inc. supports it's<br>shareholder CODE with an annual<br>donation to support the<br>development of literacy and<br>education.  | <ul> <li>CODE Inc. is pursuing new<br/>business initiatives that align<br/>with CODE development<br/>values.</li> <li>CODE Inc. aligns its values<br/>with those of it's parent<br/>organization CODE:<br/>empowering development,<br/>education and literacy.</li> </ul>   |
|---|---|
| CODE Inc. meets and exceeds<br>applicable employment standards<br>set forth by both Provincial and<br>Federal Legislation.  | <ul> <li>CODE Inc. is committed to its<br/>employees, our commitments<br/>are outlined in the Personnel<br/>Policy.</li> <li>CODE Inc. complies to<br/>all international labour<br/>standards when<br/>conducting business<br/>overseas.</li> </ul>   |
| CODE Inc. recognizes that our key<br>asset is our people and therefore<br>is committed to going beyond<br>providing fair, flexible, appropriate<br>remuneration and benefits to all<br>employees. | <ul> <li>The health and safety rights and policy is outlined in our Health and Safety document.</li> <li>A Violence and Harassment Policy (2010 &amp; 2011 revised edition) has been created in addition to our H&amp;S policy to further ensure all possible situations are fully covered by policy to reduce risk.</li> <li>A procedure and policy manual is in place for employees to reference any concerns. CODE Inc. offers assurance to it's employees by providing a health and benefits plan.</li> </ul> |

| • | CODE Inc. ensures that all<br>employees have the necessary<br>training to allow them to work<br>safely. | CODE Inc. ensures that all<br>employees meet yearly<br>renewal of Workplace<br>Hazardous Materials updates. |
|---|---|---|
|   |   | (WHIMIS) <b>(2011)</b>  |

# **Environmental Issues**

### **Commitment:**

CODE Inc. views environmental issues with great importance. The CODE Inc. organization supports ecofriendly practices within its organization.

# **Commitment:**

To lessen the waste created by the CODE Inc. organization.

| Policies                        | Performance                      |
|---------------------------------|----------------------------------|
| CODE Inc. supports corporate    | CODE Inc. has revised its        |
| environmental responsibility    | policy on environmental well     |
| and is primarily focused on its | being pertaining to the work     |
| ability to better the           | place. The revision              |
| environment by balancing        | encourages the company to        |
| office energy efficiency.       | consciously practice             |
|                                 | environmental sustainability.    |
|                                 | CODE Inc. takes a                |
|                                 | precautionary approach to        |
|                                 | environmental issues             |
|                                 | encouraging carbon               |
|                                 | neutrality and lessened          |
|                                 | energy and water                 |
|                                 | consumption within its           |
|                                 | offices.                         |
|                                 | • Included this year (2011) is a |
|                                 | water filtration system that     |
|                                 | has eliminated the use of        |

|  | <ul> <li>water bottles within the organizations. Glasses have also been provided to staff.</li> <li>A composting program has been initiated. (2011)</li> </ul> |  |
|--|--|--|
|--|--|--|

| Policies  | Performance   |
|---|---|
| CODE Inc. believes that<br>corporate environmental<br>sustainability begins with<br>ensuring that eco-friendly<br>practices are in place when<br>conducting business. | <ul> <li>When conducting business in areas of little infrastructure CODE Inc. realizes it is essential to deliver a product that is reusable, thus ensuring that minimal waste is created.</li> <li>CODE Inc. respects environmental emissions concerns and ensures that it's manufacturers provide safe, recyclable plastics when producing ballot boxes.</li> </ul> |
| CODE Inc.'s environmental<br>policies are aligned to<br>international standards and<br>apply these policies when<br>conducting international<br>business.             | <ul> <li>CODE Inc. supports the<br/>environmental policies<br/>outlined by the Canadian<br/>Government; and adheres to<br/>the recommendations set<br/>forth by the Canadian<br/>Government on sustainable<br/>corporate environmental<br/>practices.</li> </ul>  |
| CODE Inc.'s preferential mode<br>of transportation is ocean<br>freight when timing and<br>logistics permit.   | <ul> <li>CODE Inc. has opened offices<br/>in Europe in order to source<br/>products closer to our main<br/>client base to encourage<br/>shipment by ocean freight</li> </ul>  |

| and lesson CODE Inc.'s carbon |
|-------------------------------|
| footprint.                    |
| We espouse the virtue of      |
| surface transport not only    |
| from a financial perspective  |
| but as a more eco-friendly    |
| mode of transportation.       |
|                               |

# Anti Corruption Issues

# **Commitment:**

CODE Inc. is compliant with all International and National reporting standards.

"We believe that openness and transparency are the most important levers for improving our performance. Our commitment to 'deliver the vote' will be enhanced by the new sustainable development policies applied by CODE Inc."

| Policies   | Performance  |
|--|--|
| Ensures that all CODE Inc.<br>employees are aware of and<br>understand the CODE Inc. policy<br>on ethics.  | <ul> <li>CODE Inc. has strong<br/>internal policies about<br/>expectations of ethical<br/>and professional<br/>behavior which is<br/>communicated to staff.</li> <li>The CODE Inc. Code of<br/>Conduct is available to<br/>all CODE Inc. staff.</li> </ul> |
| CODE Inc. prides itself on<br>maintaining high standards of<br>corporate governance and open<br>communication systems to<br>emphasize the integrity of the<br>company. | <ul> <li>CODE Inc. operates an<br/>open communication<br/>system with<br/>employees; therefore,<br/>if any material issues<br/>arise they are reported<br/>to Senior Management,</li> </ul>  |

|                                  | and if need be, taken<br>up with the      |
|----------------------------------|---|
|                                  | Governance and Policy                     |
|                                  | Committee.                                |
|                                  | How CODE Inc.                             |
|                                  | manages our Code of                       |
|                                  | Conduct is described in                   |
|                                  | Governance and Policy                     |
|                                  | Report.                                   |
| CODE Inc. avoids all corruption  | • In order to guarantee                   |
| CODE Inc. avoids all corruption  | <ul> <li>In order to guarantee</li> </ul> |
| pertaining to the nature of it's | that extortion or                         |
| core business: democracy and     | bribery do not take                       |
| electoral supplies.              | place CODE Inc. strives                   |
|                                  | to mainly conduct                         |
|                                  | business with the UN                      |
|                                  | when dealing with                         |
|                                  | countries that have                       |
|                                  | questionable                              |
|                                  | reputations.                              |
|                                  |   |

For further information, or if you have any questions or comments, please contact Keely Brach at <u>keely@codeinc.com</u>