



OHL

OHL Group
Sustainable Development
Report

2010

OHL Group - Key Sustainability Indicators 2010

KEY FINANCIAL MANAGEMENT INDICATORS

	2010	% Var. 10-09	2009	% Var. 09-08	2008
Millions of euros					
Revenue	4,909.8	2.7	4,780.2	-	-
Gross operating profit (EBITDA)	1,005.0	31.7	763.1	-	-
Net attributable profit	195.6	25.3	156.1	-	-
Total backlog	84,306.8	26.3	66,726.5	13.0	59,068.2
Equity attributable to the parent company	1,300.0	66.7	779.9	84.7	422.4
Market capitalization	2,261.6	20.04%	1,884.1	116.2	871.4

KEY SOCIAL RESPONSIBILITY INDICATORS

	2010	% Var. 10-09	2009	% Var. 09-08	2008
Creation of employment (no. of employees at the end of the financial year)	22,580	3.2	21,871	6.4	20,557
Temporary employees (% of temporary employment with respect to the total)	28%		31%		32%
Training (no. of hours taught in the Group)	421,758	47.01	286,890	16.66	245,912
Training (total hours over average no. of employees)	18.68	42.38	13.12	9.33	12.00
Group incidence rate (Joint Risk Prevention Service) (*)	5,019	(1.65)	5,103	(8.33)	5,567
OHL Group resources earmarked for activities of general interest (thousands of euros)	7,527.47	7.53	7,000.04	47.93	4,732.00
Resources earmarked for activities of general interest in Spain (thousands of euros)	2,537.00	(50.83)	5,159.21	61.50	3,194.48

KEY ENVIRONMENTAL MANAGEMENT INDICATORS

	2010	% Var. 10-09	2009	% Var. 09-08	2008
Activities carried out under an Environmental Management System certified to ISO 14001					
• % sales by companies certified to ISO 14001 over total sales	38.00%	-	51.74%	-	61.71%
• % sales by construction companies certified to ISO 14001 over total construction sales	53.68%	-	62.93%	-	74.27%
Training and environmental awareness-raising courses					
• % Technicians who received initial training in the Environmental Management System over total technicians joining the company or the system (*)	100%	-	100%	-	100%
Formal environmental notifications					
• Amount of the environmental penalties paid (in euros)	5,207 €	(90.18)	53,023 €	(29.82)	75,552 €
Environmental audits performed					
• No. of audits performed in the year	3.92	-9.05	431	21.23	372
• No. of audits over annual sales (in millions of euros) of companies certified to ISO 14001	0.21	10.53	0.19	26.67	0.15

KEY RESEARCH, DEVELOPMENT AND INNOVATION INDICATORS

	2010	% Var. 10-09	2009	% Var. 09-08	2008
Net investment in R&D&I (thousands of euros)	7,825	2.29%	7,650	6.69	7,170
Investment effort made by the OHL Group in R&D (1)	0.46%	-	0.56%	-	0.62%

(1) Investment effort: investment in R&D&I/GAV generated, in %.

Coverage: Figures referred to the entire perimeter of the OHL Group, except for (*), sourced exclusively from Spain.

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The OHL Group states that this report has been prepared in accordance with the GRI guidelines (Global Reporting Initiative), version G3, on its maximum level of application A+. This level has been GRI Checked (see page 229).

Letter from the Chairman



Juan-Miguel Villar Mir
Chairman of the OHL Group

Dear Fellow Shareholders,

For the second consecutive year, we are using this format to present the main events that have marked the performance of the Group over the past financial year 2010.

In an adverse context for the Spanish economy, which contracted by 0.1% in 2010, the OHL Group ended this financial year with very satisfactory results in its main economic parameters, thanks to its solid business strategy, established and published in 2002, and has succeeded in anticipating the crisis affecting our country.

OHL's sales were placed at 4,909.8 million euros, up 2.7% with respect to the 2009 financial year, while EBITDA grew to a much greater extent, 31.7%, reaching 1,005.0 million euros. I must also highlight the outstanding performance of the net profit which, with a significant increase of 25.3%, totaled 195.6 million euros. In addition, the Group's total backlog continued on its upward course, increasing 26.3% to 84,306.8 million euros.

The main driving force behind these growth figures has been the Concessions business, with an EBITDA growth rate of more than 70%. As a result, this area of activity has become consolidated as the Group's primary business, having accounted for 74.3% of the OHL Group's total EBITDA in the 2010 financial year.

Also, the International Construction division has become consolidated as the second most important area of the Group in terms of EBITDA, with 14.9% of the total, and as the leading activity in terms of sales, with 37.3%.

With this, OHL today is more a concession group than a construction group and is more international than domestic. And that is how it is going to continue in the future, as the two fundamental mainstays of our strategy are internationalization and infrastructure concessions.

Our projection abroad has led us to be:

- the primary private investor in transportation infrastructures in Latin America,
- the seventh largest toll road concession group worldwide, according to the prestigious *Public Works Financing* ranking, and
- the global leader in the construction of hospitals, with more than 6 million square meters built in the last 10 years.

The good results obtained by OHL are reflected in its share price performance. The company's share ended 2010 quoted at 22.675 euros, signifying a 20% revaluation in the year. In this way, for the second year in a row, the OHL share has been placed among the four Ibex-35 securities with the best annual performance, far above the average for both this index as well as the construction sector index, which declined 17.4% and 14.9%, respectively, during the past financial year.

A look at our share price trend starting at the end of 2002, the year when the Group's current strategy was defined, and up to December 31, 2010, reveals that the OHL share over the last 8 years grew at an accrued annual rate of 24.1%, while the Ibex 35 did so at 6.3% and the average of listed construction companies, without OHL, at 3.9%.

Consequently, in the course of those 8 years, 100 euros invested in OHL on December 31, 2002 would have turned into 566 euros as of December 31, 2010, delivering an added value of 466 euros, while those same 100 euros invested in the other major listed construction companies on an average would have become 135 euros, with a capital gain of 35 euros in comparison to the 466 euros of value created for OHL's shareholders. And this means that in the last 8 years we have generated 13 times more value for our shareholders than the average of the rest of the listed construction companies.

Outstanding in the financial sphere was the successful listing of our concession subsidiary in Mexico. OHL México has been trading on the Mexican Stock Exchange since November 11, 2010 with an issue price of 25 pesos per share. This was the largest transaction of this kind on the Mexican stock exchange in the last ten years and the third largest in the transportation infrastructure sector worldwide in the last five years.

This operation, which now joins the listing concluded earlier in Brazil, where OHL Brasil has been traded on the Novo Mercado of the São Paulo (Bovespa) Stock Exchange since 2005, has generated significant value in the concession business and constitutes a decisive step forward in the policy of financial autonomy established for the future growth of the business activity of OHL Concesiones.

OHL has decided to combine its current divisions of International Construction and Domestic Construction to form a single Construction Division –a decision adopted subsequent to the close of accounts for the 2010 financial year. With this measure, the OHL Group is optimizing the use of its human and technical resources for maximum efficiency in the operation of the construction business from a global perspective. Moreover, this move is a step ahead of the likely developments in the construction sector in Spain, which is expected to stabilize in the future with a size of approximately one-half of its recent record figures.

Sustainable Development

OHL's strategy is based on a responsible and sustainable business model that has enabled it to reach significant milestones in 2010, evidencing its commitment to continuous improvement, to R&D&I and to the impetus to be given to sustainability, an effort that has been reflected, yet another year, in our now traditional presence in the FTSE4Good Ibex, the first Spanish stock exchange index to verify the sustainable development of Spanish companies.

The Group has attained important targets in the area of Corporate Social Responsibility in 2010 and has set in motion the Group Corporate Social Responsibility Master Plan, after extending the duration of the Plan to five years (2010-2014), due to the special relevance of the projects to be implemented. One of the outcomes of the Master Plan was the revision of the OHL Group Code of Conduct and the revamping of the Code of Conduct Reporting Channel.

The wager on a low-carbon economy has led us to hold an outstanding position in this area. In the rating published by the Carbon Disclosure Project (CDP), an independent nonprofit organization that analyzes the climate change information of major companies, OHL has obtained a score classified as "High", placing third among the companies in the "Construction and Engineering" sector and sharing seventh place in the general classification.

And with respect to innovation and technology, OHL ranks third

among Spanish construction companies, eleventh among the construction firms in the European Union and fifteenth among Spanish companies overall, according to the 2010 EU Industrial R&D Investment Scoreboard, which is published yearly by the European Commission and includes the top 1,000 European companies in terms of investment in research and development.

Again this year, and as an example of our commitment to the employees of the Group, our primary strategic resource, we have continued to reinforce our wager on training. Therefore, in 2010, both the number of participants as well as the hours of training provided increased 53 and 47%, respectively.

Insofar as occupational risk prevention, one of the OHL Group's longstanding priorities, with a culture of prevention based on a "zero-accident" goal, we have reaped excellent results. The Group, in the context of its policy of continuous improvement, has reduced its occupational accident rate by 24% over the 2007-2010 period.

And I would also like to highlight another significant event, although it occurred subsequent to the end of the financial year. I refer to the decision by OHL's Board of Directors to entrust the functions of the promotion and monitoring of the Corporate Social Responsibility policy to the Board Committee, which has gone on to be called the Audit, Compliance and Corporate Social Responsibility Committee. This decision by the Board is yet another example of its firm determination to advance in the improvement of Corporate Governance and in the integration of sustainability into the business.

Fellow Shareholders, during this 2010 financial year, a year weighed down once again by the severe economic and financial crisis that continues to beleaguer the Spanish economy and, most especially, the construction sector, the OHL Group has presented very satisfactory results and maintains a solid financial position, demonstrating the wisdom of the strategy announced in 2002 and the wager on sustainability as a guarantee of growth.

Difficult junctures always offer significant opportunities, and the OHL Group, thanks to the support given by all of you, by our customers and by our team, has succeeded in taking advantage of them in this 2010 financial year. I wish to express, in my own name and on behalf of the Board of Directors of OHL, our appreciation to all of you for the trust you have placed in our Group and to our customers for the support they give us, together with our congratulations to all of the employees of the Group, whose effort, dedication, professionalism and pursuit of excellence have made it possible to continue to move ahead in consonance with our commitment to ongoing improvement.

Chairman of the Group OHL

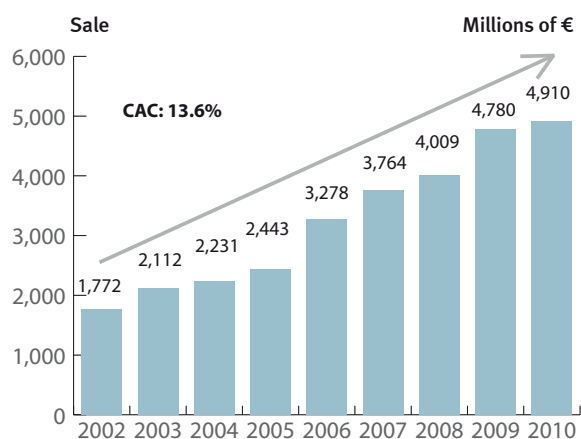


Juan-Miguel Villar Mir



OUR CHALLENGE, VALUE CREATION THROUGH BUILDING A SUSTAINABLE WORLD

The mission of the OHL Group is to create value in conditions of economic, social and environmental sustainability, catering to the specific interests of investors, customers and the staff comprising the organization, as well as those of all of the people and entities interested in its successful operation.



Ninth years of a successful strategy

The Circuito Exterior Mexiquense beltway is one of the projects that best reflects the profile of the OHL Group. It is a project driven by OHL Concessions, built by the division of International Construction in Mexico, respectful of the environment and performed by using in-house patented advanced construction technology for building on swamp water.





OHL Group Profile

Corporate identity

In 2010 the OHL Group ranked among the leading international concession and construction groups in the world. With one hundred years of experience, the Group has a presence in 27 countries on all five continents.



As the seventh largest concession company worldwide and the primary private investor in Latin American concessions, the toll collection points on its freeways are OHL's most important deposit windows.

- Fifth largest Spanish construction group

OHL has had an outstanding presence since 1911, the year of incorporation of Obrascón, in the full range of activities of the construction sector in Spain.

- Seventh largest concessionaire in the world

Firmly established in the international marketplace as one of the major infrastructure operators, the OHL Group, which has made internationalization and diversification in construction-related businesses the driving force of its growth, is the seventh largest concessionaire worldwide, according to the PWF 2010 ranking.

- Primary private investor in infrastructures in Latin America

Latin America is a key region for OHL. The Group manages a network of toll roads in the region extending over close to 4,000 km through 20 concession companies.

- World leader in the construction of hospitals

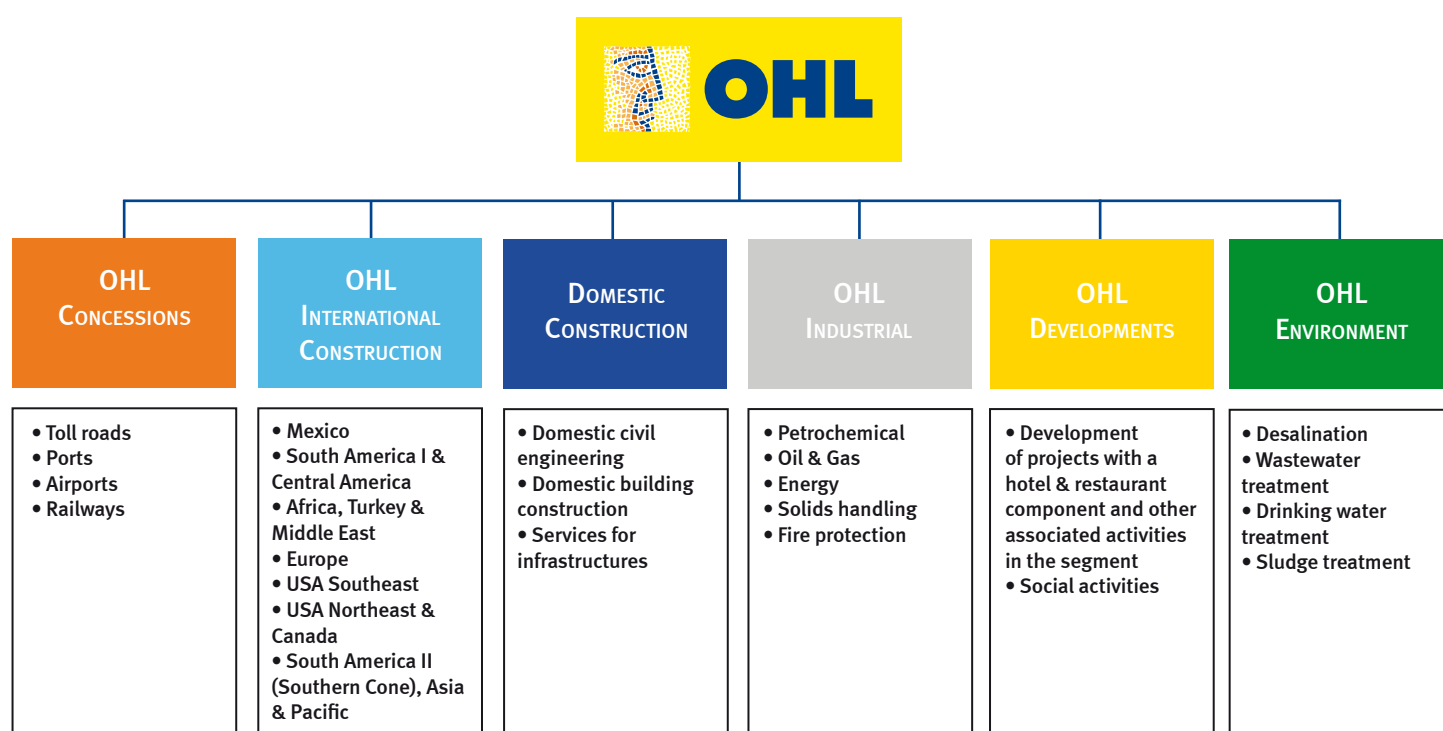
A benchmark in the domestic and international hospital sectors, the OHL Group has built more than six million square meters of hospital surface area.

Its business model incorporates ethical, social and environmental criteria into the operation of the company in a balanced manner, thereby contributing towards enhancing the wellbeing and the genuine progress of present and future generations, both in its immediate environment as well as on a global level.

the environment constitute the foundation of its sustainable management in the medium and long term. All of these elements combine to form the fundamental core of the Group's values and make it possible to build and sustain the vision of the company in order to generate a positive impact on the surrounding environment.

Ongoing improvement, the human and professional quality of its employees and collaborators, the care given to its customers, its ethical and transparent relationship with all of its stakeholders, together with the protection of and respect for

SIX BUSINESS LINES: ACTIVITIES



Strategy

During 2010, OHL has continued its sustained growth, despite the severe financial and economic crisis initiated in 2008. This achievement has been possible, yet another year, thanks to the wise choice of strategy made in 2002, the main lines of which are:

Business strategies

Two-prong growth strategy:

- *Internationalization*: selective and based on the prudence principle.
- *Diversification*: in sectors associated with construction, mainly in infrastructure concessions.

Selective construction in Spain:

- Centered on civil engineering and unique buildings.
- Shift away from residential building.
- No real estate activity.

Conservative financial policy:

- Ratio target of Net Recourse Borrowing / Recourse EBITDA less than 3 times at the close of accounts for the year.
- Concessions financed without recourse and in local currency.
- Permanent needs financed in the long term, lines of credit in the short term to hedge seasonality.
- Significant and stable liquidity position.

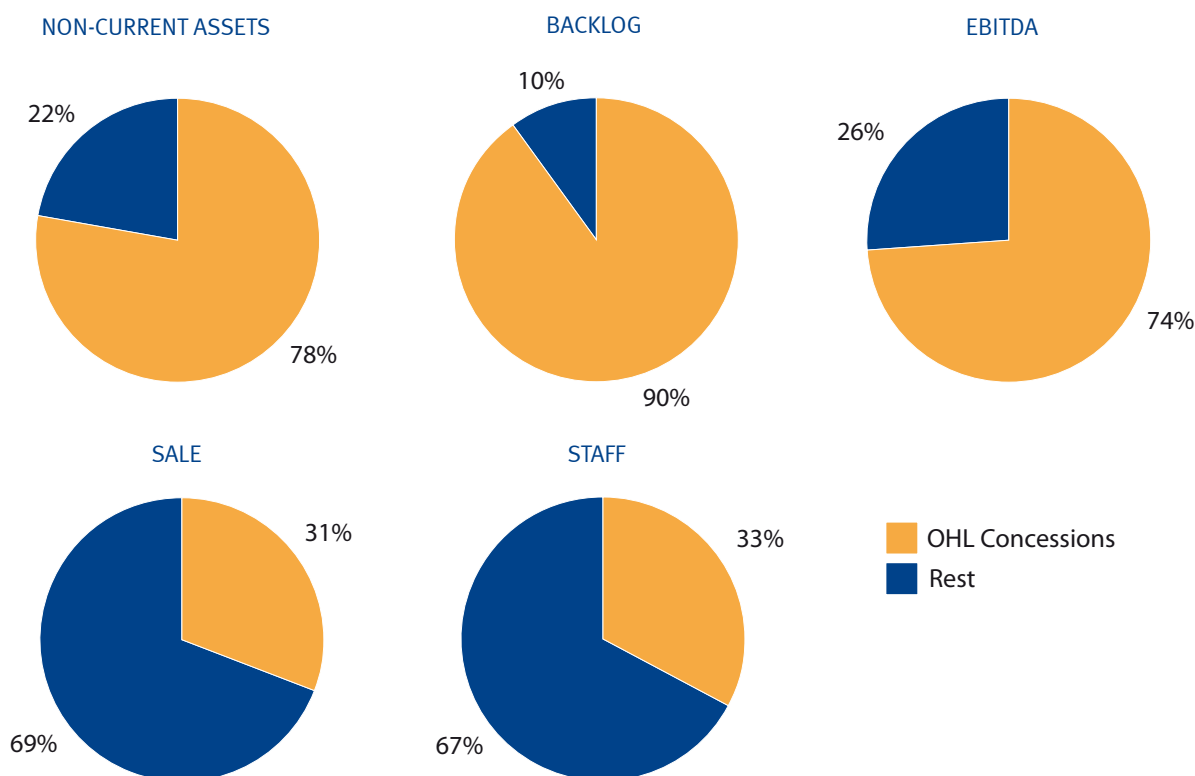
Corporate strategies

- Application of the criterion of anticipation in the design and organization of the governance of the company and in compliance with standards and recommendations for generating more security, more control and more transparency.
- Commitment to sustainability as a guarantee of growth.
- Ongoing promotion of R&D&I actions and the training of the Group's employees as the basic driving force of productivity and competitiveness.

2010 milestones

OHL, a concessions group

The investment effort in concessions has led to sustained growth in this activity over the last few financial years. In 2010, OHL Concessions contributed to the Group 78% of its noncurrent assets, 90% of the backlog and 74% of EBITDA.



One of OHL's most spectacular constructions is the Bicentennial Viaduct, in the State of Mexico, whose Governor, Enrique Peña Nieto, greets José Andrés de Oteyza, Chairman of OHL México, in the presence of Juan-Miguel Villar Mir, OHL's Chairman, at the opening ceremony for one of the sections of the project.

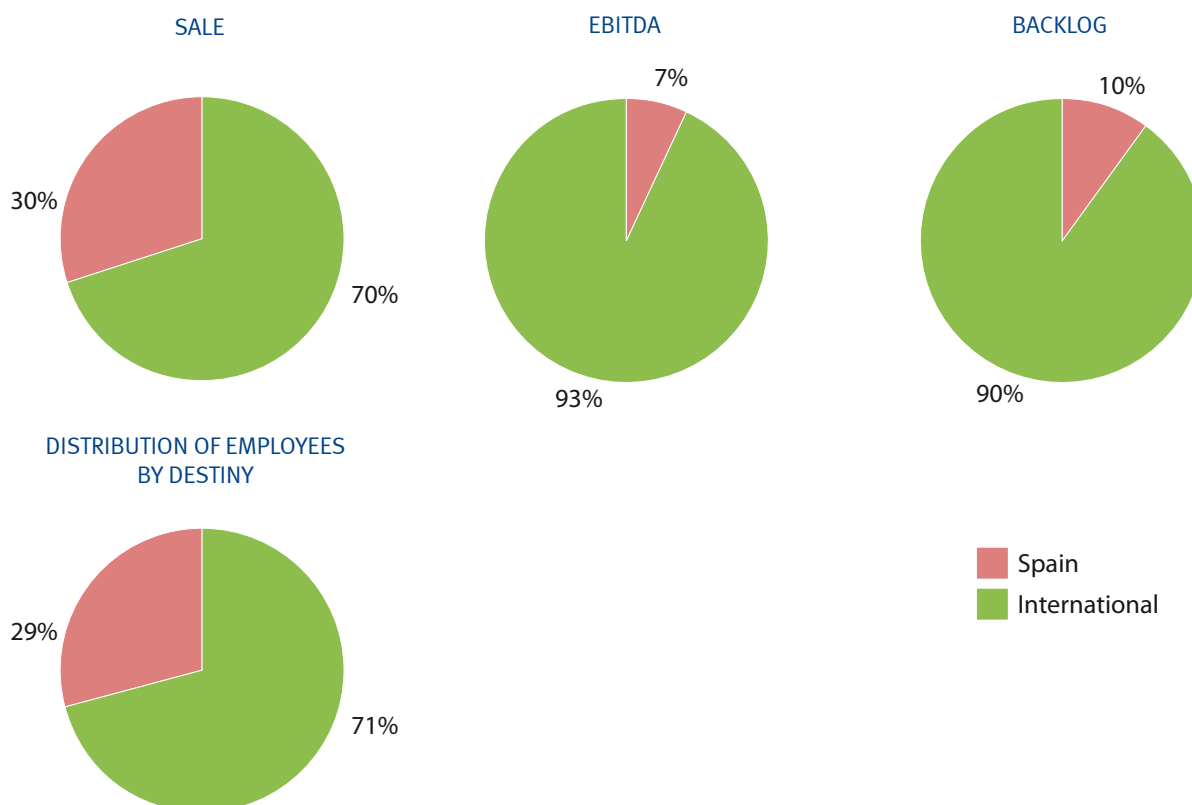
OHL continued its sustained growth during 2010, thanks to its strategy of internationalization and diversification, and has ended the financial year placed fifth among Spanish construction groups in terms of sales

71% of OHL's employees work outside of Spain. The photo shows workers in the construction of the Miami Metrorail.



OHL, an international group

OHL's continuous international growth, initiated in 2002, is reflected in the main outcomes for 2010: presence in 26 countries abroad where 71% of its employees work, contributing 70% of sales, 93% of EBITDA and 90% of the backlog.



International expansion in 2010

The international expansion of OHL during 2010 has translated into the entry of the Group into eight new markets: the State of New York, Canada, Colombia, Poland, Italy, India, Kuwait and Australia. Moreover, OHL México was listed on the Mexican Stock Exchange, the concessions backlog increased with the addition of two new toll roads in Mexico and the first section of

Phase III of the Circuito Exterior Mexiquense beltway and the first stage of the Bicentennial Elevated Viaduct were opened to traffic in this country. In the case of OHL Brasil, the company surpassed all traffic flow forecasts for its toll roads, registering 29% growth with respect to 2009.

OHL Concessions

- Placement of **OHL México on the Mexican Stock Exchange**, where it was listed on November 11. Through this transaction, OHL Concessions, while maintaining 73.1% of the share capital, has added an important base of local and international investors to the shareholder composition of OHL México, has crystallized the value generated in the investments in concessions by the Group in Mexico and has provided its subsidiary with the resources necessary for completing its investment program autonomously. OHL Concessions is the second subsidiary of the Group to be listed in its country of incorporation, after OHL Brasil debuted on the São Paulo Stock Exchange on July 15, 2005.

- Award of two new toll road concessions in **Mexico**, Los Poetas-Luis Cabrera and Autopista Urbana Norte, holding stakes of 50% and 100%, respectively. Awarded by the Federal District Government, these concessions reinforce the company's activity in the metropolitan area of Mexico City by means of urban freeways.

- Also in **Mexico**, on September 29, the first section of Phase III of the Circuito Exterior Mexiquense beltway was opened to traffic, followed on November 24, by the last section for completing the 22 km of the first stage of the Bicentennial Elevated Viaduct, the most important project formally opened in the State of Mexico during the year in which the bicentennial of the country's independence was commemorated.



In November 2010, OHL México debuted on the Mexican Stock Exchange, incorporating into its shareholder composition an important base of local and international investors.



The Group's international expansion has translated into the entry of OHL into eight new markets in 2010: the State of New York, Canada, Colombia, Poland, Italy, India, Kuwait and Australia, with a presence in 27 countries on all five continents

- In **Brazil**, without fresh developments insofar as new concessions, the company's expansion milestone stems from the strong growth in traffic flows on the nine concessions operated by OHL Brasil. Bettering even the most optimistic forecasts, in 2010 the Brazilian toll roads registered an average daily traffic flow of 1,621,331 vehicle equivalents, growing 29% with respect to 2009.

- Finally, OHL Concessions entered a new country, **India**, with the award in June 2010 of the container terminal concession at the port of Ennore, in which it owns a 26% interest.

OHL International Construction

OHL International Construction ended 2010 and started 2011 with a **quantum leap in its international presence**. The company has commenced business in five new markets: New York, Canada, Colombia, Poland and Kuwait, becoming a strategic partner of local construction firms in Nueva York and Poland and obtaining its first contracts for construction projects in all of them. In addition, it has opened an office in Australia.

- On November 30, a strategic alliance with the **New York construction firm Judlau Contracting** was announced, with OHL USA becoming its strategic partner, by holding 50.1% of its capital. Judlau has an outstanding reputation in public works construction (tunnels, roads, bridges and subway) in the State of New York, where it has been operating since its creation 27 years ago. This transaction consolidates OHL's construction business in the United States and has involved an investment of 72.5 million dollars, plus a variable amount depending on the EBITDA generated by the New York company in the four year period between 2009-2012.

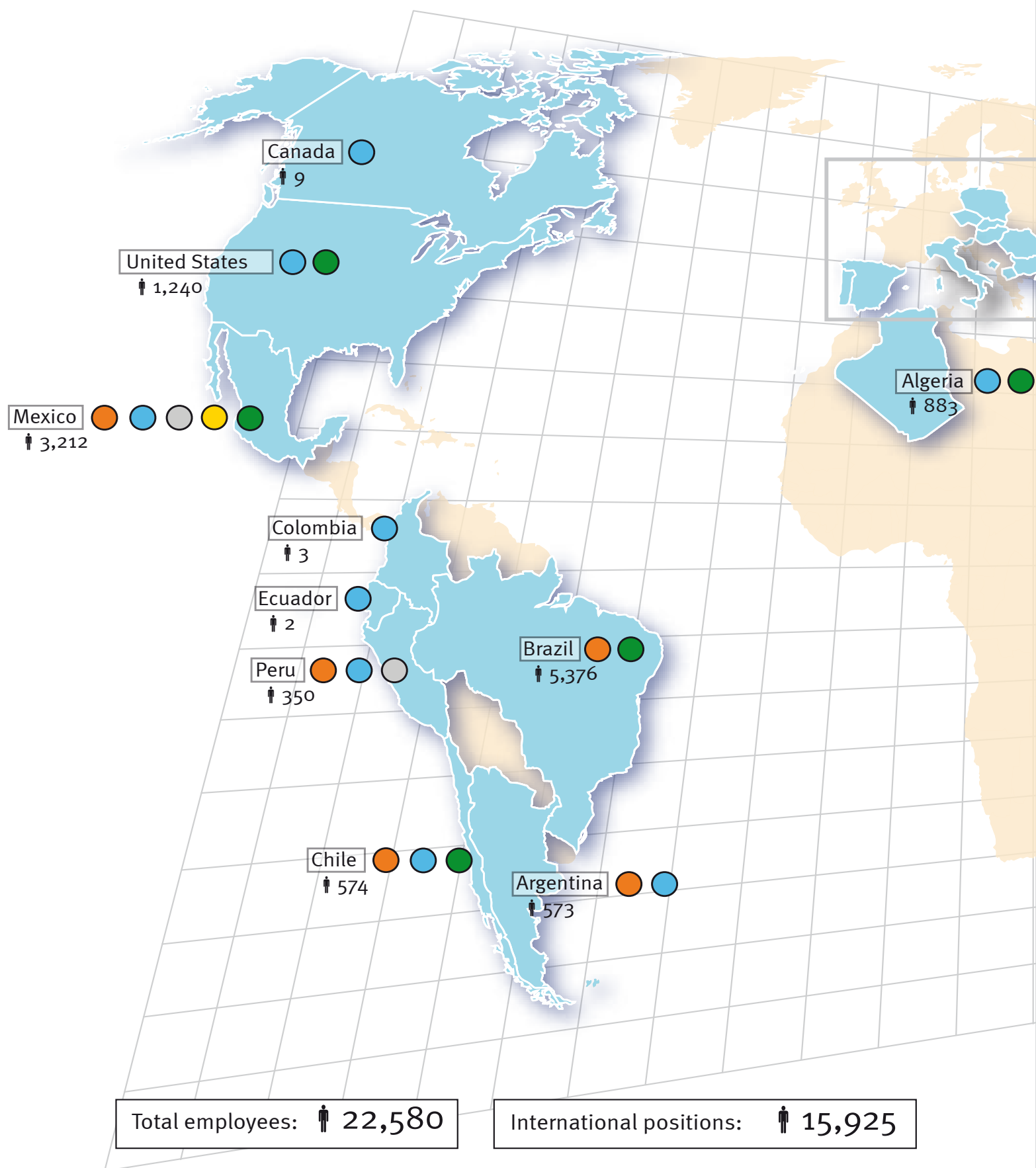
- First construction project in **Canada**. A joint venture led by OHL, with a 50% stake, was the successful bidder, for an amount of 404.4 million Canadian dollars (304 million euros), in the tendering process for the contract designated as **"Highway 407 Station and the Northern Tunnels"**, within the framework of the Toronto-York Spadina Subway Extension project, designed for expanding the Toronto subway.

- The first project in **Colombia** consists of the performance of the major civil engineering works for the **El Quimbo hydroelectric project**. OHL participates with a 30% interest in the joint venture awarded the contract, which has a budget of 243.1 million euros.

- In **Poland**, OHL commenced negotiations with the PBG group in order to join as a **strategic partner in the shareholder compositions of the companies, Hydrobudowa and Aprivia**, with a 51% and a 50.1% stake, respectively. In this context, on December 29, the Chairmen of OHL, Juan-Miguel Villar Mir, and of PBG, Jerzy Wiśniewski, participated in an informative meeting with financial analysts and media representatives held at Torre Espacio and attended simultaneously through a videoconference by experts invited to the PBG headquarters in Warsaw.

Awaiting the conclusion of this transaction, expected in the first quarter of 2011, OHL disembarked in Poland by means of two railway contracts worth 230 millions euros, awarded to its Czech subsidiary OHL ŽS, which had already participated with Hydrobudowa in other infrastructure tendering processes in Poland.

- In **Kuwait**, during the month of December, OHL, through a consortium of four companies in which it participated with a 48% interest, was named preferred bidder in a **project for an urban viaduct in the country's capital**. The contract, worth 645.5 million euros, was finally signed on February 3, 2011.

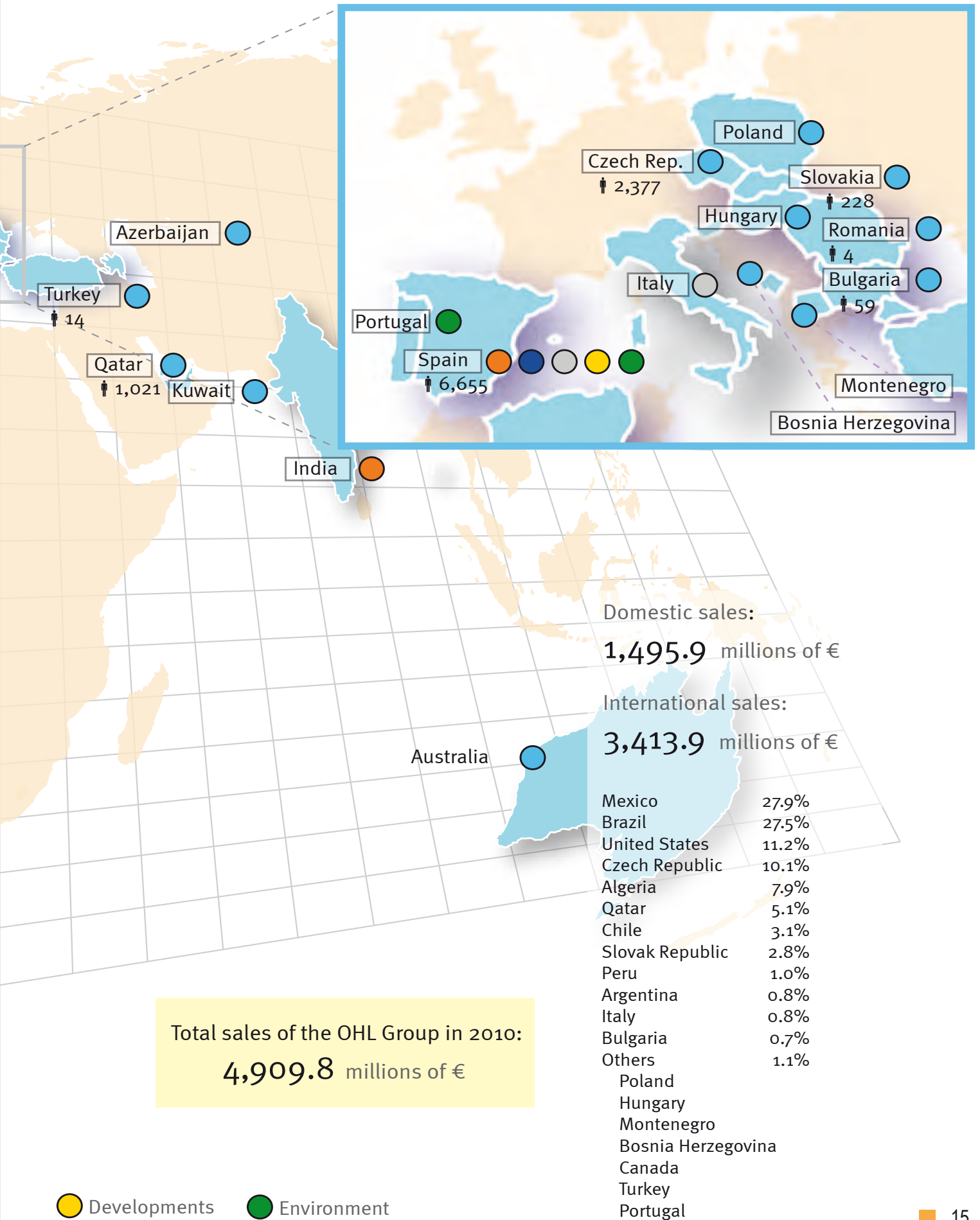


Concessions

International Construction

Domestic Construction

Industrial



OHL Industrial

2010 has also been a good year for OHL Industrial, as its **goal of internationalization was attained**, with contracts in Peru, Mexico and Italy. In addition, the company expanded its network of offices to Chile, after establishing itself in Mexico in 2009.

- In **Peru**, through Ecolaire, the company was awarded a contract for expanding the gas cracking capacity of the Pluspetrol refinery in Pisco. This project, with a budget of 125.4 million dollars, has introduced Ecolaire, OHL Industrial's head company in Oil & Gas, into the elite of Spanish engineering firms in the sector.

- In addition to the Pisco success, OHL Industrial took the Group to **Italy** with a turnkey contract (EPC) for building a 29-MW solar photovoltaic farm in the region of Puglia, and Sthim Maquinaria won its first relevant contract in **Mexico** since its membership in the Group, a project of the company, Cementos La Cruz Azul, worth 12 million euros.

OHL Developments

On the course of 2010, OHL Developments has continued to **move ahead with the Mayakoba resort development**, which the Group has undertaken at Mexico's Riviera Maya, and has continued with the **analysis of new markets** with a view to exporting this model.

- In order to give even greater impetus to the recognition of **Mayakoba** as an environmental and sustainability benchmark in the world tourism sector, in 2010 OHL Developments set in motion **two important projects with Rainforest Alliance and the World Wide Fund for Nature (WWF)**. The first is the longer road to travel for Mayakoba and consists of the development and certification of sustainable tourism practices in line with the Global Sustainable Tourism Criteria (GSTC).

- Outstanding examples of the **international events** in Mayakoba include the fourth Mayakoba Golf Classic, the first official tournament in the PGA Tour held outside of the United States and Canada, in addition to the Foro Iberoamericano de Ciencia, Tecnología e Innovación, Fibecyt 2010 (Latin American Science, Technology and Innovation Forum), with the attendance of six Nobel Prize winners and representatives of Latin American governments; and the Tourism's Response to Climate Change forum held in the framework of the Climate Change Conference, COP 16, formally opened by Mexico's President, Felipe Calderón.

OHL Environment

OHL Environment has added two new plants to its international backlog in 2010, the fourth in Brazil and the second in the United States.

- In **Brazil**, the new contract consists of the design, construction and operating lease for 20 years under a concession arrangement of a treatment plant for the wastewater produced by Campos do Jordão, in the State of São Paulo, with a treatment capacity of 18,500 m³/day, supplying an inhabitant-equivalent of 76,000.

- Through its subsidiary, Inima USA, OHL Environment obtained its **second desalination plant in the U.S.**, with the award by the city of Hialeah (Florida) of the concession agreement for the design, construction and operation for 15 years of a plant with a production capacity of 40,000 m³/day, capable of supplying an inhabitant-equivalent of 150,000. There are plans in place for a future enlargement to reach a capacity of up to 70,000 m³/day.

The Concessions and International Construction divisions have been, yet another year, the driving forces behind growth, consolidating the profile of OHL as an international concession and construction group

The OHL Group in the world

The OHL Group ended 2010 with a significant advance in its world presence, which extends to 27 countries on all five continents, as illustrated on the map shown on pages 14-15 of this report. In the second financial year of recession in the Spanish economy, the divisions of Concessions and International Construction have been, once again, the driving forces behind growth, consolidating the profile of OHL as a major international concession and construction Group.

OHL Concessions is present in seven countries: Argentina, Brazil, Chile, Spain, India, Mexico and Peru. However, Brazil and Mexico, whose subsidiaries OHL Brasil and OHL México are listed on the stock exchanges of their respective countries, are the two key markets of the infrastructure concession activity. In 2010, these two countries contributed 19.1% (Brazil) and 19.4% (Mexico) of the sales and EBITDA figures, respectively, obtained by OHL Concessions.

At the end of the year, OHL Concessions had a backlog of 28 main concessions, made up by 23 toll roads with 4,417 km of road network; two railways, both in Madrid (Spain); two commercial ports, Alicante (Spain) and Ennore (India) and one airport, Toluca (Mexico). In addition, it holds an interest in four marinas in Spain.

With respect to the toll roads, OHL Brasil operates nine concessions and 3,226 km, a network that makes it the leading company in the country with a 22% market share. OHL México has six concessions, with 359 km of toll roads, and Chile, three concessions and 343 km, while Peru operates 356 km in a single concession. Finally, Spain, with three concessions, contributes 73 km and Argentina, 60 km through one concession.

These assets place OHL as the seventh largest toll road concession group worldwide, according to the Public Works Financing 2010 ranking, and as the primary investor in toll roads in Latin America.

The **International Construction** division, in line with criteria of prudence based on minimum margins of 15%, a positive cash flow and guaranteed collection, has developed a strategy that in 2010 has enabled it to be present in 22 countries, through four channels of growth.

- Countries with a stable presence through the purchase of local companies: currently, the United States, Czech Republic-Central Europe and, pending materialization in 2011, Poland.
- Countries with a stable historical presence: Mexico and Chile.
- Activity tied to concessions: Mexico, Chile and Peru.
- Other countries: Canada, Colombia, Qatar, Algeria and Kuwait.

The Mayakoba Golf Classic returned for the fourth consecutive year. Juan-Miguel Villar Mir awards the trophy to the tournament champion.





The Huergas Viaduct, on the León-Asturias high-speed train line: section between La Robla-Pajares Tunnels.

OHL ended 2010 as the fifth largest Spanish construction group by volume of sales. In May 2011, OHL will celebrate one hundred years of experience in the performance of major civil engineering works and building construction. Completed projects accounting for more than 6,100 km of new transportation infrastructures; civil engineering works performed in close to 100 major dams, 135 tunnels, 65,000 dwellings, 260,000 m² of bridge surfaces, 50 commercial ports and marinas and more than six million square meters built in hospitals are a representative example of OHL's one hundred years of history.

With respect to infrastructure concessions in Spain, OHL operates three toll roads, two railway lines and the commercial port of Alicante, in addition to four marinas. In the environment area, it manages the Carboneras (Almería) desalination plant, one of the largest in Europe, with a capacity of 120,000 m³/day, the recently completed Alicante II SWDP, the thermal sludge drying and cogeneration plant at the Besós (Barcelona) WWTP and the Cadiz-San Fernando (Cadiz) WWTP.

In the renewable energies sector, OHL Industrial is set to participate, as a technological and financial partner, in the construction of two 50-MW solar thermal power plants in Badajoz and Seville and has begun to build another 30-MW plant in Murcia.

The development of its business activity in other Middle Eastern countries and in Australia, where it opened an office and established a presence in 2010, is one of the immediate targets of OHL International Construction.

In [Spain](#), the strategy of the [Domestic Construction](#) division of concentrating its operations in civil engineering and non-residential building projects has kept the company out of the reach of the severe Spanish real estate crisis. However, the public investment restraints affecting infrastructures, as a consequence of the commitments to deficit reduction and budgetary consolidation, have had a considerable impact on activity.

In the Oil & Gas sector, at the end of 2010, the company signed a contract for building one of the largest hydrocarbon terminals in Spain, at the port of Algeciras.

In the [foreign market](#), Mexico (27.9%), Brazil (27.5%), the United States (11.2%), the Czech Republic (10.1%), Algeria (7.9%) and Qatar (5.1%) have been the countries with the most significant contributions to the 3,413.9 million euros of international sales by OHL during 2010.

OHL's presence in [Mexico](#) dates from 1980, and its operations there extend to the sectors of concessions, construction, industrial activities, environment and developments. The Group operates six major toll roads in the country: Circuito Exterior Mexiquense (distributed in two concessions, Phase I, on the one hand, and Phases II, III and IV, on the other), the Bicentennial Elevated Viaduct, Los Poetas-Luis Cabrera, Autopista Urbana del Norte, Amozoc-Perote and the Libramiento Norte de Puebla bypass, and participates in the comprehensive management of the Toluca International Airport.

OHL Environment built and has been operating the Los Cabos desalination plant under the concession system since 2007, while OHL Developments has its benchmark project in Mexico: the Mayakoba Resort, at Riviera Maya. Finally, OHL Industrial has also commenced operations in this country, where it has created OHL Industrial México and, in 2010, its subsidiary, Sthim Maquinaria, which already had a presence in the country, obtained its first relevant contract since becoming a member of the Group at the beginning of the financial year.

In **Brazil**, with little more than a decade of activity, OHL Concesiones has become the country's primary toll road operator. Through nine concession companies, the subsidiary, OHL Brasil, manages a 3,226-km road network in the country's most highly developed states, with a market share of 22%. This company has been listed on the São Paulo Stock Exchange since July 15, 2005.

OHL also maintains significant activity in the environmental sector through OHL Environment Brasil, a company that groups together the Brazilian subsidiaries in this business area. Ambient Serviços Ambientais de Ribeirão Preto (Ambient) operates the Ribeirão Preto and Caiçara wastewater treatment plants in the State of São Paulo. In addition, Serviços de Saneamento de Mogi Mirim (SESAMM) runs the Mogi Mirim wastewater treatment plant, also in São Paulo.

OHL's construction operations in the **United States** began in the State of Florida in July 2006, by means of its stake as the majority shareholder in the construction firms, Community Asphalt and Tower Group, later adding Arellano Construction and Stride Contractors in 2008 and, in 2010, BCA. Also in 2010, OHL International Construction extended its presence to the State of New York, where OHL USA has become the strategic partner of the New York construction firm, Judlau Contracting, with 50.1% of its capital.

Since early 2010, OHL International Construction has been operating in the United States in two geographical areas: the Southeast and the Northeast. The first mentioned, with headquarters in Miami, includes the Florida companies, which have placed OHL USA third among construction companies in the Southeast region of the United States. The Northeast Area, with headquarters in New York, and which includes Judlau, also has among its objectives the commencement of business activities in other states, as well as in Canada, a country where, in 2010, OHL has also obtained its first contract.

Furthermore, in Brockton OHL Environment operates the first desalination plant in the State of Massachusetts, unique in the world for its dual modality of operation and ultrafiltration technology and, in 2010, it was awarded the concession of the desalination plant for the city of Hialeah, in Florida.

The **Czech Republic** is, in terms of sales and employment, one of the OHL Group's principal markets, where it has had a presence since April 2003 with the acquisition of the Czech construction group, ŽPSV, comprised by 20 companies, among which the now OHL ŽS stands out as one of the largest construction firms in the country. The presence of the Group has continued to reinforce its position in Central Europe, both in the Czech Republic as well as in the countries in its area of influence: Slovakia, Hungary, Bulgaria, Bosnia Herzegovina, Montenegro and Romania, mainly through local subsidiaries and in major projects, particularly railways.

Poland has entered the scene in 2010 as a new future country for the Group. OHL is negotiating the acquisition of 51% of Hydrobudowa and 50.1% of Aprivia with the PBG group, involving a total investment of 127 million euros. Nevertheless, simultaneous with this transaction, the OHL Group has already taken up positions in Poland through its Czech subsidiary, OHL ZS, which obtained two significant railway contracts in the last quarter of 2010 for a total of 230 million euros.

The Bicentennial Viaduct is the most important structure built by OHL during its thirty year of presence in Mexico.





Mohamed Benahmed Convention Center in the city of Oran (Algeria).



Re-creation of the 826/836 expressway interchange being built by OHL in the State of Florida, USA.

In **Italy**, in the course of 2010, the Energy division of OHL Industrial entered into a contract for a 29-MW photovoltaic plant in Brindisi.

OHL Environment is building the Ponte do Baia wastewater treatment plant in **Portugal**.

In **Canada**, in August 2010, OHL Canada opened a new office in the metropolitan area of Toronto, which complements the existing office in the city of Montreal, open since January 2009. The opening of the office confirms the interest of the Group in the market of Ontario, particularly Toronto, where it is carrying out the project for the extension of the Toronto Subway: “Highway 407 station and Northern Tunnels of the Spadina Subway line”, the Group’s first project in Canada.

Furthermore, in **Colombia**, OHL is participating in the construction of the 400-MW El Quimbo Hydroelectric Power Plant, in the Department of Huila.

In **Ecuador**, with a presence since 1981, OHL is a benchmark in the construction of tunnels, having performed a range of projects of this kind involving a high degree of technical complexity. In 2010, it made final delivery of the San Eduardo tunnels, two 1,300-meter-long tunnels in the city of Guayaquil, the longest and widest urban thoroughfare tunnels in the country.

In **Peru**, with a view to participating in the country’s infrastructure modernization plan, the Group has been present since 2008 both in construction, through the local firm, Constructora TP, SAC, as well as in concessions, Road Network No. 4, a 356-km-long toll road, contracted in February 2009. This activity has been expanded in 2010 through a contract for the rehabilitation and improvement of the Ayacucho-Abancay road, section IV, located in the Department of Apurímac. The work forms a part of the central road that runs parallel to the Andes mountain range and crosses through different altitudes, ranging from 2,950 up to 4,230 meters above sea level.

Also in 2010, Ecolaire, OHL Industrial’s head company in the Oil & Gas sector, initiated a project at the Pluspetrol refinery in the city of Pisco.

In **Chile**, OHL has had a consolidated construction business for the last 29 years. In 2010, it completed the La Reina Military Hospital, the country’s second most important public works project in the last 50 years and the most important in Latin America, and concluded the work on the hospital of the city of Coquimbo in Region IV and the institutional building of the Ministry of Public Works (MOP) in the city of La Serena. OHL Concessions holds the concession on 343 km of toll roads, through the Sol, Los Libertadores and Los Andes freeways. In addition, OHL Environment operates the Arica desalination plant.

The OHL Group's international business activity in 2010 contributed 69.5% of sales and 93% of EBITDA. Mexico, Brazil, the United States, Czech Republic, Algeria and Qatar were the countries outside of Spain with the highest sales figures

In [Argentina](#), construction operations have been focused over the last few years on the hospital and penitentiary building market, in which OHL ranks among the leading companies in Argentina in terms of the number of square meters built. In 2010, the company has shown an interest and is submitting tenders in order to participate in major infrastructure projects in significant areas for the development and growth of the country, such as the project for the extension of the H line of the Buenos Aires Subway. Moreover, OHL Concessions holds a 70% interest in the Ezeiza-Cañuelas toll road, one of the heaviest traveled roads in Argentina.

In [Algeria](#), OHL International Construction completed the Oran Convention Center in early 2010, which had been designed as the venue for the 16th International Conference on Liquefied Natural Gas in April. Two important transportation infrastructures are still under construction, the second beltway around Algiers and the modernization of the Annaba-Ramdane Djamel railway.

Moreover, OHL Environment is taking part in the construction and operation of the Mostaganem and Cap D'Jinet desalination plants, both of which rank among the largest in the world for their capacity.

The [Middle East](#) is a market of particular interest to the Group, where OHL International Construction is already building the Sidra Hospital in [Qatar](#), which, with a total budget of 1,645 million euros, will be a benchmark hospital in the Gulf, and is participating in the call for tenders for the Mecca-Jeddah-Medina high-speed train in Saudi Arabia, among other projects, while OHL Industrial has opened an office in Abu Dhabi.

In [Turkey](#), the high-speed railway section between Ankara and Istanbul, successfully operating since mid 2009, has been one of the largest and most complex projects ever faced by a Spanish construction firm abroad. OHL is determined to maintain its presence in this competitive market and is currently participating in pre-classification and tendering processes for major infrastructure projects in this country.

The same success as in Canada and Colombia has been obtained in [Kuwait](#), a country where OHL has been making an enormous business development effort over the last few years. The contract obtained in 2010, the elevated viaduct on Jamal Abdul Nasser street, has opened the doors of Kuwait to OHL, which has an ambitious plan for investment in infrastructures in the country for the next five years.

In [Azerbaijan](#), through the Czech subsidiary OHL ŽS, the Group is participating in the reconstruction of three 85-km-long sections of the Baku-Russian Border freeway.

The addition of new countries to OHL's world map has been completed with [India](#), where OHL Concessions has enlarged its backlog through the concession of the container terminal in the port of Ennore.

Basic figures

FINANCIAL MANAGEMENT INDICATORS, BIENNIUM 2009-2010

Millions of euros			
	2010	% Var. 2010-2009	2009
Net amount of turnover	4,909.8	2.7	4,780.2
Gross operating profit	1,005.0	31.7	763.1
Not operating profit	700.1	36.7	512.0
Consolidated profit before taxes	382.3	27.3	300.2
Net profit	195.6	25.3	156.1
Short-term backlog	5,760.4	6.8	5,395.1
Long-term backlog	78,546.4	28.1	61,331.4
Total backlog	84,306.8	26.3	66,726.5
Equity attributable to the parent company	1,300.0	66.7	779.9
Stock market capitalization	2,261.6	20.0	1,884.1

RATIOS 2009-2010

	2010	2009
Gross operating profit (EBITDA)/ sales (%)	20.47	15.96
Net operating profit (EBIT)/ sales (%)	14.26	10.71
Net profit/ sales (%)	3.98	3.27

VOLUME TRADED 2010

No. of securities traded	202,681,322
No. of securities, daily average	791,723
Effective daily average (M€)	16.1

(1) Figures for 2009 restated according to IFRIC

TOTAL EMPLOYMENT

	2010		2009		2008	
Domestic	6,655	29.5%	6,241	28.5%	6,429	31.3%
International	15,925	70.5%	15,630	71.5%	14,128	68.7%
Total	22,580	100.0%	21,871	100.0%	20,557	100.0%

The significant amounts of financial support received from governments in 2010 in the Group overall totaled 4.9 million € and refer to support for training, human resources, subsidies and credits for the performance of R&D&I projects. Likewise, at December 31, 2010, the deferred revenues from subsidies received totaled 303 million euros and refer basically to capital subsidies granted by the competent bodies in Mexico and Chile for the purpose of making the construction concerned in the concession financially feasible.

DISTRIBUTION OF TURNOVER BY DIVISION

Millions of euros					
	2010	%	2009	%	% Var.
● Concessions	1,508.7	30.7	1,141.9	23.9	32.1
● International Construction	1,829.3	37.3	1,821.4	38.1	0.4
● Domestic Construction	1,241.5	25.3	1,604.3	33.6	-22.6
● Other activities	330.3	6.7	212.6	4.4	55.4
● <i>Industrial</i>	83.4	1.7	28.1	0.6	0.0
● <i>Developments</i>	108.6	2.2	55.1	1.2	97.1
● <i>Environment</i>	138.3	2.8	129.4	2.7	6.9
TOTAL	4,909.8	100.0	4,780.2	100.0	2.7

Sales grew 2.7% in 2010, driven mainly by Concessions and International Construction, which accounted for 30.7% and 37.3%, respectively, of turnover.

GROSS OPERATING PROFIT (EBITDA)

Millions of euros					
	2010	%	2009	%	% Var.
● Concessions	746.9	74.3	436.0	57.1	71.3
● International Construction	150.0	14.9	180.2	23.6	-16.8
● Domestic Construction	90.4	9.0	129.3	17.0	-30.1
● Other activities	17.7	1.8	17.6	2.3	0.6
● <i>Industrial</i>	3.3	0.3	-0.1	0.0	N/A
● <i>Developments</i>	0.4	0.0	0.2	0.0	N/A
● <i>Environment</i>	14.0	1.4	17.5	2.3	N/A
TOTAL	1,005.0	100.0	763.1	100.0	31.7

Concessions has been the driving force behind the Group with EBITDA growth of 71.3% with respect to the previous financial year.

Note: Figures for the 2009 financial year are restated according to IFRIC.

Value creation

Infrastructures, as one of the basic driving forces of economic growth, constitute a key factor for increasing the wellbeing and the progress of society.

OHL, as a construction and infrastructure management company, plays an important role in the economic activity of the countries where it carries out its business.

The activity of OHL interacts and generates value for all of its stakeholders, both direct (customers, employees, shareholders, subcontractors and outside service providers, etc.) and indirect (the society of the countries where the company engages in its business activity).

OHL, A CONSTRUCTION AND INFRASTRUCTURE MANAGEMENT GROUP

Transportation infrastructures	Roads, freeways and railways
Environmental infrastructures	Desalination, wastewater and drinking water treatment plants
Social infrastructures	Hospitals, universities and schools, administrative buildings, sports facilities, etc.
These projects are carried out in its capacity as a construction company under contracts with governments or by participating in financing through Public Private Partnership (PPP) formulas that make it possible to obtain the resources necessary for the modernization of infrastructures and services, thereby overcoming the limitations of public financing.	

VALUE CREATION	Thousands of euros	
ECONOMIC VALUE GENERATED	2010	2009 ⁽¹⁾
a) Income		
Net amount of turnover	4,909,776	4,780,243
Other operating revenues	434,102	245,122
Financial revenues and other income	105,692	61,883
	5,449,570	5,087,248
ECONOMIC VALUE DISTRIBUTED		
b) Operating costs		
Supplies	2,810,632	2,990,506
Other operating expenses	833,070	651,165
c) Salaries and employee benefits		
Personnel expenses	683,473	613,443
d) Payments to capital providers		
Dividends	48,903	42,948
Interest and exchange rate differences	423,482	273,699
e) Taxes		
Company tax	130,119	109,126
f) Resources earmarked for Society		
Resources earmarked for Social Action	1,477	1,095
	4,931,156	4,681,982
Difference between value generated and value distributed	518,414	405,266

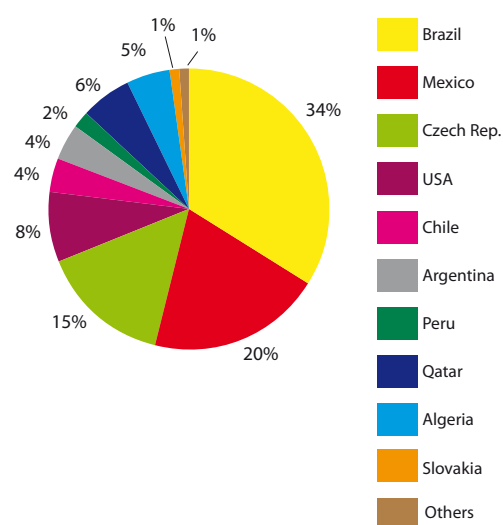
(1) Figures for the 2009 financial year restated according to IFRIC 12.

The OHL Group gives impetus to business fabric generation and the creation of direct and indirect employment in the environment in which it operates.

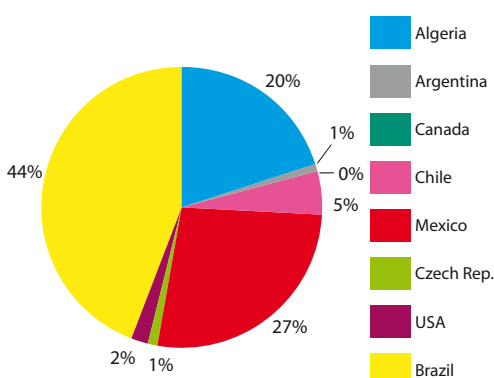
EMPLOYMENT GENERATED BY OHL

Direct employment (local)	15,761 workers, of the total of 15,925 employees holding international positions, 99%, are from the same country where they provide their services.
Induced employment (local)	17,397 induced jobs in the Group's international operations (calculated as the number of employees of the companies subcontracted).
Local suppliers	82% of the payments to suppliers and subcontractors in the Group's international activity in 2010 went to local suppliers and subcontractors. Breakdown of the percentage by geographical area: -85% in South America, 96%, in Central America and Mexico, -100% in North America and 39%, in Algeria.

Direct local employment
(Locally engaged staff: 15,761. 99% of the Group's employees in international postings at December 31, 2010)



Induced local employment
(Total at December 31, 2010: 17,397 jobs induced in the Group's international operations)



In Concessions, many of the investment agreements have human rights protection clauses associated with them or other clauses incorporated in the course of the tendering process. For example, for OHL Brasil the title to the concession has associated with it the performance of social actions through a number of agreements with town councils in the neighboring areas.

International expansion with a view to permanence

The expansion of the Group in foreign markets is progressing with a view to permanence, through infrastructure and environmental concession agreements that ensure production activity for a period of 25 years in Chile; 45 in Mexico; 10 in Argentina; 28 in Brazil; 23 years in Peru; 18 in the United States and 25 in Algeria

The policies, codes of conduct and general procedures of the OHL Group apply to all of its employees, independently of whether they are located in Spain or abroad.

OHL INTEGRATES ITS ACTIVITIES INTO THE DIFFERENT LOCAL REALITIES

- Through the creation and purchase of specific companies. At 12/31/2010, OHL had 138 subsidiaries and associated companies abroad; more than seven times those it had in 2002.
- By means of consortiums and strategic alliances.
- By participating in conferences and international forums.
- By cooperating with universities and research centers.
- By trading on local securities markets. The Group's subsidiary OHL Brasil has been listed on the Novo Mercado of the São Paulo Stock Exchange, Bovespa, in Brazil, since July 2005, and OHL México has been traded on the Mexico Stock Exchange since November 11, 2010, through the largest listing operation carried out on the Mexican securities market in the last 10 years and the third largest in the transportation infrastructure sector worldwide in the last 5 years.



Construction of the Sidra Hospital, in Qatar, designed as a world-class healthcare facility.

One year on the stock exchange

Madrid Stock Exchange

At December 31, 2010 the share capital of the parent company, Obrascón Huarte Lain, S.A., stood at 59,844,565 euros, represented by 99,740,942 ordinary shares, with a par value of 0.60 euros each, listed at 22.675 euros on 12.31.10, and with a P/E ratio of 11.6 for 2009 earnings.

During the financial year a total of 202,681,322 shares were traded on stock exchanges (203.2% of the total tradable shares) with a daily average of 791,723 securities and a stock market revalorization of 20.04%.

The Ibex 35, which includes Obrascón Huarte Lain, S.A., accumulated 17.43% depreciation at the year-end closing with respect to the previous year.

At the close of accounts for the year, Obrascón Huarte Lain, S.A. had no treasury shares.

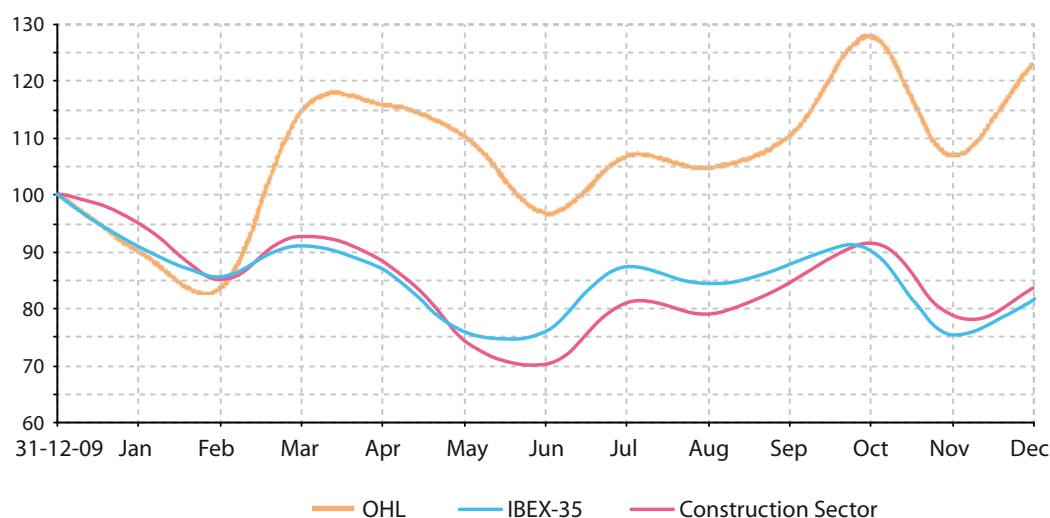
The dividend policy per share is placed, as in previous years, at around 25% of the earnings per share, calculated on the basis of the consolidated profit for the year attributable to the parent company.

The Company's stock exchange details at December 31, 2010 were as follows:

OHL SHARE PERFORMANCE MACRO FIGURES 12-31-10

Number of shares with a par value of 0.60 euros:	99,740,942
Listed value at 12.31.10:	22.675 €
Stock exchange capitalization:	2,261,625,860 €
Earnings per share:	1.96 €
P/E ratio (Listed value 12.31.10 / Earn. per share 12.31.10):	11.6

TREND IN TRADING OF OHL, IBEX-35 AND THE CONSTRUCTION SECTOR IN 2010



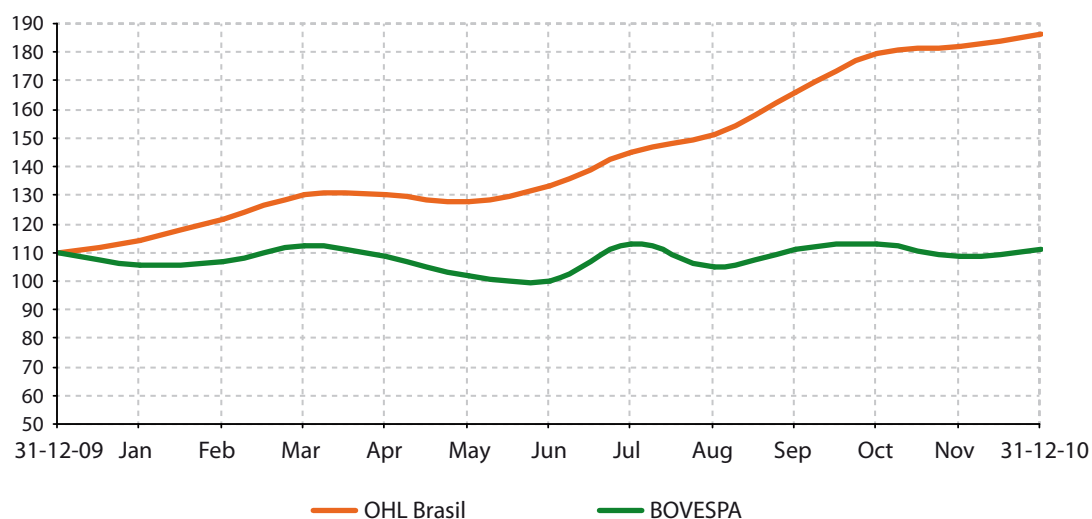
São Paulo Stock Exchange

The stock exchange figures of OHL Brasil, at December 31, 2010 were as follows:

OHL BRAZIL SHARE PERFORMANCE MACRO FIGURES 12-31-10

Number of shares with a par value of 7.97 Brazilian reais:	68,888,888
Listed value at 12.31.10:	59.99 RB
Stock exchange capitalization:	4,132,644,391 RB
Earnings per share:	2.56 RB
P/E ratio (Listed value 12.31.10 / Earn. per share 12.31.10):	13.29

TREND IN TRADING OF OHL BRASIL AND BOVESPA SINCE 12.31.2009



Mexican Stock Exchange

The company, OHL México, S.A.B. de C.V., a concessions subsidiary in Mexico, has been listed on the Mexican Stock Exchange since November 11, 2010.

This operation has been the largest listing transaction on the Mexican securities market in the last 10 years and the third largest in the transportation infrastructure sector worldwide in the last five years.

The stock exchange figures of the company at December 31, 2010 were as follows:

OHL MEXICO SHARE PERFORMANCE MACRO FIGURES 12-31-10

Number of shares with a par value of 1.00 Mexican pesos:	1,492,788,102
Listed value at 12.31.10:	23.78 PM
Stock exchange capitalization:	35,498,501,066 PM
Earnings per share:	1.92 PM
P/E ratio (Listed value 12.31.10 / Earn. per share 12.31.10)	12.39

Awards and recognitions in 2010**OHL**

- **Liability Management Deal of the Year Award** granted by the ACT (Association of Corporate Treasurers) to the Swap Offer launched by OHL as part of the Eurobond issue operation in April 2010.

OHL Concessions

- Metro Ligero Oeste (West-Side Light Rail), singled out as the “**Best Light Rail Initiative Worldwide**” by the International Association of Public Transport.
- Bicentennial Viaduct, received the **State Award for Civil Engineering**, granted by the Civil Engineers’ Association of the State of Mexico, signifying its selection as the best civil engineering project in the State of Mexico during 2010. It also received the **Project Finance Latin American PPP Deal of the Year 2010** award to the best financing transaction, granted by the Euromoney, PLC Group.
- **Clean Industry Certificate**, issued by the Environment Secretariat of the Government of the State of Mexico to the Toluca International Airport.
- **Fundamind Maternity Awards 2010 to Autopista Ezeiza-Cañuelas** for the “Tu vuelto frena el Sida; Doná aquí” program.
- Centrovias and Vianorte received the “**Vida de Segurança nas Rodovias**” awards.



The Círculo de Empresarios and The Wharton School of Economics have singled out the 826/836 interchange being built by OHL in Florida as one of the most significant international operations undertaken by a Spanish company in 2010. In the photo, Juan Villar-Mir, flanked by Claudio Boda, President of the Círculo (right), and by Professor Mauro Guillén, at the awards ceremony.

OHL International Construction

- The Spanish business association Círculo de Empresarios, and The Wharton School of the University of Pennsylvania, awarded special mention to the Interchange 826/836 project, under construction by Community Asphalt, as **one of the most representative international transactions of 2010**. This company was also given the **Chase Partners White Level** for the implementation of an occupational safety and health system.
- The AirportLink project, being built by The Tower Group, has received many **awards for its performance with respect to safety**.
- The Miami Green building, Holly Real Estate Projects of Arellano Construction obtained the **Silver LEED Certification** granted by the organization, USGBC.
- Within the scope of the construction project for the Oran Convention Center (Algeria), the company, Cerámica Artística San Ginés, S.L., of Talavera de la Reina (Toledo), received the 1st **Product Award 2010**, for the Center's ceramic tile Mural.

Domestic Construction

- **European Environmental Award, Spanish Section 2009-2010**, granted by the Fundación Entorno to OHL in the Process for Sustainable Development category, for the Berria (Cantabria) Underwater Discharge Pipe project.
- **Endesa Prize for the most sustainable project 2009** awarded by Barcelona Meeting Point to the headquarters building of the Blood and Tissue Bank of Catalonia for its excellent energy efficiency.

OHL Developments

- **5 Diamonds rating** by the American Automobile Association (AAA) given, yet another year, to the Fairmont Hotel and, for the third consecutive year, to the Rosewood Hotel.
- The Travel + Leisure magazine included the Fairmont Hotel on the list of the **500 Greatest Hotels in the World** and chose the Rosewood Hotel as the **Best Luxury Hotel in Mexico and Central America in 2010** and **one of the top 20 in the world**.
- The Banyan Tree Hotel, with less than two years of operation, has been classified by Tripadvisor as the **Ninth Best Luxury Hotel in the world**, the second best in the Spa category and third in the Best Hotel for Romance category.

OHL Environment

- Ambient, a Group subsidiary through OHL Meio Ambiente Inima Brasil, has been singled out by the magazine "Saneamento Ambiental" as **Empresa do Ano de Saneamento Ambiental - 2010 in the Private Enterprise category**.



[2] / What Responsibility means to OHL

A MANAGEMENT MODEL THAT GUARANTEES GROWTH

As a part of its business strategy, the OHL Group's CSR policy materializes in its commitment to ongoing improvement, innovation and anticipation, transparency of information, the rational and balanced integration of the diversity of the spaces in which it acts and in its relationship with all of its stakeholders.



OHL forms a part of the index, FTSE4Good Ibex, the first stock exchange index to assess the sustainable development of Spanish companies.

[2]

The Mayakoba resort, which OHL is building on Mexico's Riviera Maya, systematically pursues the rational and balanced integration of the diversity of spaces affected by this project. Fauna, Flora and water predominate in the finishing touches.





What Responsibility means to OHL

2010 MILESTONES

The duties of promotion and control of the Group's CSR policy was entrusted to the Audit and Compliance Committee of the Board of Directors	<ul style="list-style-type: none"> At the beginning of 2011, the Board of Directors agreed to entrust the Audit and Compliance Committee of the Board with the duties of promotion and control of the OHL Group's policy on Corporate Social Responsibility. This fact is a further example of the determination of the Group to achieve ongoing improvement in relation to the integration of sustainability into the business.
Consolidation and strengthening of the structure of CSR management in the Group	<ul style="list-style-type: none"> In July 2010 the creation of a global structure for the management of CSR in the Group was proposed and accepted within the Sustainability Committee. Horizontal body: CSR coordinators for each business line additional to the managers responsible in the corporate areas. Duties: advice on and implementation of the CSR Master Plan in their areas of responsibility and the implementation and control of the measurement indicators; support in the gathering and consolidation of the CSR information; support in the actions for dialog with stakeholders; internal and external communication of the work being carried out by the company in relation to CSR. In the course of 2010 a general meeting was held with all of the coordinators by business line, as well as many individual meetings with the Group's CSR coordination in order to discuss issues specific to each activity.
Approval and opening of the Code of Conduct Channel	<ul style="list-style-type: none"> In early 2010, at the request of the Sustainability Committee, the Board of Directors approved the OHL Group Code of Conduct. This Code makes provision for the implementation of a channel to enable stakeholders to report possible breaches of the company's ethical principles, as well as to ask questions or make suggestions in relation to the ethical implications of their work. This channel is designed mainly for the employees of the Group, although it is also open to other stakeholders who may wish to use it. The channel was opened in July 2010 and December 2010, under two modalities, email and the Internet, respectively. The Audit and Compliance Committee of the Board of Directors is the body entrusted with its management. In 2010, only one report of noncompliance was received and was examined and processed according to the parameters established in the Code itself.
Design of the Environment & Energy Plan	<ul style="list-style-type: none"> The Environment & Energy Plan, drawn up in 2010, will be approved during the first half of 2011 by the relevant Committee. Its strategic targets and the actions proposed are fully in line with the CSR Master Plan.
First survey of stakeholders focused on all of the employees of the Group (with access to the Internet) within the scope of sustainability	<ul style="list-style-type: none"> Participation by a total of 1,642 employees from more than 8 countries across the entire Group. This is the broadest scope reached to date since OHL began to carry out this survey on an annual basis. The survey is also aimed at customers and representatives of social organizations. The issues considered most relevant by participants were: "Eradication of Child Labor", "Ethical and Transparent Management of the Business, Avoiding all Forms of Corruption and Bribery", "Job Stability", "Customer Relations and Services", "Customer or End User Satisfaction" and "Occupational Risk Prevention".

Commitment to sustainable development

Main goals and strategic targets of CSR

The Group has a number of **general principles** that reflect the company's commitment to the need to unite business and sustainability through responsible management. These principles are those that have framed the activity of OHL over the last few

years and can be examined on the corporate website: www.ohl.es (Corporate Social Responsibility/ Commitment/the CSR in OHL).

Nevertheless, consistent with its pursuit of ongoing improvement, between the end of 2009 and the beginning of 2010, the OHL Group designed and approved its CSR Master Plan via the Sustainability Committee.

Thus, following the development of a comprehensive process of analysis and diagnosis and, with the general objective of meshing CSR into the business of the Group to the highest possible degree, from that very moment **three goals and seven strategic targets** were set for the company to pursue in the next few years with respect to CSR on a global scale:

Initially planned for three years, the extent of the CSR Master Plan has made it necessary to reconsider the period and extend it up to 5 years (2010-2014)

CSR MASTER PLAN OF THE OHL GROUP 2010-2014. GOALS AND TARGETS

GOALS

Goal 1 To connect sustainability with the creation of value for the business

OHL will work to identify the tools and elements that will enable it to connect the efforts it makes in the context of sustainability with the creation of direct and indirect value.

Goal 2 To connect the OHL Group with the societies where it has a presence

One of the signs of distinction of OHL is its capacity to anticipate, its attitude of prudence and its long-term vision, elements that have enabled the Group to reduce the risks that have significantly affected a large part of the sector. In the face of the new context marked by the company's strong internationalization, the time has come to make an in-depth analysis of the social, economic, environmental, political and other environments in the societies where it has a presence, as well as of the demands and expectations of the Group's stakeholders, in order to act accordingly.

Goal 3 To connect with the idea of a global OHL

With the aim of meeting the challenges facing the Group in the short, medium and long term, OHL must make a full transition from a local corporate culture to a global corporate culture.

STRATEGIC TARGETS OF THE CSR MASTER PLAN

Focus of Activity	Strategic Target
CSR management	To provide the Group with the management structure and the tools necessary in order to strengthen its commitment to sustainability.
Employees	To consolidate a corporate culture shared by all employees and based on respect, integration, trust, loyalty, transparency and safety, in such a way that OHL will be, in any country in the world, a good place to work.
Customers	To convey to customers the value of the OHL Group's global commitment to sustainable development, with integrity and excellence in the performance of the business.
Supply chain	To become familiar with, control and establish relationships of cooperation in terms of sustainability with the Group's supply chain.
Shareholders and investors	To generate value with its commitment to sustainability, solvency, transparency and credibility.
Community	To contribute, on the basis of premises of responsibility and respect, towards the improvement of the quality of life of the people and the communities with whom the Group interrelates.
Environment	To contribute, in the performance of its projects, to the progress towards a low carbon economy as well as to the preservation of biodiversity and nature.

Under these strategic targets, the CSR Master Plan has a total of 33 lines of action, more specific and tied to a range of monitoring indicators. As can be seen in the following section, during 2010 the Group began to set the Master Plan in motion.

OHL'S CSR MASTER PLAN: DEGREE OF PROGRESS IN 2010 AND TARGETS FOR 2011

Focus of Activity	Strategic Target
CSR management	To provide the Group with the management structure and the tools necessary in order to strengthen its commitment to sustainability
Main Actions in 2010 and Targets for 2011	
<ul style="list-style-type: none"> • Management and implementation of the CSR Master Plan. <ul style="list-style-type: none"> - <u>Degree of progress 2010</u>: A total of 15 projects included in the Master Plan were initiated in 2010. - <u>Targets 2011</u>: To continue moving ahead with the initiation of projects and to align the actions contained in the Plan with the actions that a number of lines of the Group have already been developing. To establish an order of priorities (by kind of business, by geographical area, etc.) by means of the interaction among the company's various operating and corporate areas. • Creation of a CSR structure in the Group with a network of coordinators in the business lines, with the deployment necessary by country, geographical area, company or project, depending on the operating particularities of each division. <ul style="list-style-type: none"> - <u>Degree of progress 2010</u>: This new management body has been generated in 2010, and the first meetings have been held. - <u>Targets 2011</u>: To consolidate this structure and to continue reaping the benefits of CSR management through the Internet. • Review of corporate policies in order to identify the areas in which it would be necessary to consolidate a corporate policy for the entire Group. <ul style="list-style-type: none"> - <u>Degree of progress 2010</u>: The Group's Code of Conduct and its Code of Conduct Channel were implemented in 2010. Moreover, the areas where it would be necessary to consolidate a corporate policy applicable to the entire Group have been identified. - <u>Targets 2011</u>: To develop corporate policies specific to the areas identified (basically in procurement-supply chain and with respect to Human Rights issues). To compile in a book all of the corporate policies maintained by the Group. • Revamp the process for surveying stakeholders. <ul style="list-style-type: none"> - <u>Degree of progress 2010</u>: During 2010, a large number of company employees became involved (those who have a connection to the Internet): a total of 1,642 employees from more than 8 different countries. - <u>Targets 2011</u>: To continue the development of the stages of the current surveying process designed for three years. • Implementation of awareness-raising, training and dialog actions with key reporters in the annual CSR reporting process in order to achieve a more solid and cooperative process. <ul style="list-style-type: none"> - <u>Degree of progress 2010</u>: Three training sessions given online with more than 150 users of the information management software used by the Group (from all of the countries and from all of the business lines). The sessions were very productive and, as a consequence of the suggestions received, a number of changes were introduced into the information-gathering system with a view to the 2010 reporting process. - <u>Targets 2011</u>: To continue with actions of this kind and to encourage participation in the training sessions. To begin to use other possibilities of communication and dialog with users through the Group's CSR management software. • To establish half-yearly reporting campaigns on a selection of CSR indicators for controlling the quality of the information and to provide support. <ul style="list-style-type: none"> - <u>Degree of progress 2010</u>: Two half-yearly campaigns were carried out in 2010, in which a total of 89 companies and 168 users participated. - <u>Targets 2011</u>: To analyze the particularities of all of the CSR reporting indicators in order to evaluate the advisability of the frequency with which they should be registered (half-yearly or annually). 	

To attain its three goals and seven strategic targets, the OHL Group's CSR Master Plan has 33 specific lines of action tied to a range of monitoring indicators

Focus of Activity	Strategic Target
Group Employees	To consolidate a corporate culture shared by all employees and based on respect, integration, trust, loyalty, transparency and safety, in such a way that OHL will be, in any country in the world, a good place to work.
Main Actions in 2010 and Targets for 2011	
<ul style="list-style-type: none"> • To introduce mechanisms for reporting conducts that could breach the principles of equality and non-discrimination. <ul style="list-style-type: none"> - <u>Degree of progress 2010</u>: OHL has a "Protocol for Situations of Sexual, Moral or Gender-Based Harassment", available on the OHLFinet intranet. Moreover, as already mentioned, in 2010 the Group introduced its new Code of Conduct and its Code of Conduct Reporting Channel, through which OHL employees and other stakeholders can report inappropriate conduct, as well as ask questions or make suggestions. - <u>Targets 2011</u>: To continue disseminating information among the employees on the existence of these channels. • To make a survey of all of the employees of the Group on sustainability issues. <ul style="list-style-type: none"> - <u>Degree of progress 2010</u>: This survey was made during 2010 (for more information, see the last section in this chapter). - <u>Targets 2011</u>: To analyze the results of the survey made and assess the possibility of introducing action plans and targets for those aspects concerning CSR management at OHL that were rated less favorably by stakeholders. • To extend to the international sphere the culture of prevention with respect to ORP firmly established in OHL. <ul style="list-style-type: none"> - <u>Degree of progress 2010</u>: All of the companies of the Group in Spain have assumed a culture of prevention with respect to ORP. In addition, the OHL International Construction division is introducing an occupational risk prevention management system based on the OHSAS 18001 standard throughout its scope of action. In 2010, the relevant certificate was obtained by the delegations of Chile and Peru and by the Peruvian subsidiary TP. The international activity of OHL Concessions has also initiated the introduction of an occupational risk prevention management system, by unifying standards of prevention quality in each concession. (For more information, see the section on ORP in Chapter 4). - <u>Targets 2011</u>: In OHL International Construction, to obtain OHSAS certification in Mexico and Argentina and to initiate the V.P.P. (Voluntary Protection Program) certification process in the United States. In OHL Concessions, to document and introduce a single ORP management system for all of the concession companies and in accordance with the OHSAS standards, to make and review Risk Assessments and establish training and information programs on risk prevention. • To improve the processes for identifying, examining, approving and developing innovative ideas that could arise within the staff establishment in order to upgrade processes and products. <ul style="list-style-type: none"> - <u>Degree of progress 2010</u>: In July 2010, the Chairman of the OHL Group, Juan-Miguel Villar Mir, presented the First OHL Award to the Best Innovative Idea, with the objective of recognizing the innovation developed in the course of the Group's operations and the new ideas put forward by its employees, for the purpose of contributing towards increased productivity and efficiency in construction work and processes through R&D&I. - <u>Targets 2011</u>: To proceed with a second Award process and disseminate information on activities of this kind among the Group's employees with a view to encouraging participation. • To undertake actions of internal dissemination of those R&D&I projects that have generated the impacts expected. <ul style="list-style-type: none"> - <u>Degree of progress 2010</u>: Publication of the OHL Group R&D&I Newsletter commenced in September 2010. This is a new communication project intended to raise awareness of the most relevant internal and external activities in R&D&I among the people in the Group involved to a greater or lesser degree in these actions. The newsletter is published quarterly and is distributed among all management positions, from general managers down to worksite managers. 	

Focus of Activity	Strategic Target
Group Customers	To convey to customers the value of the OHL Group's global commitment to sustainable development, with integrity and excellence in the performance of the business.

Main Actions in 2010 and Targets for 2011

- To include information on CSR policy in the tenders submitted by the company, in such a way that customers can value OHL's performance in terms of sustainability and to enable OHL to present itself as a socially responsible supplier.
 - Degree of progress 2010: Documentation on CSR in the Group was prepared, with policies and certificates, to be submitted in calls for tenders, in order to standardize the information presented.
 - Targets 2011: To prepare material on the Group's CSR for distributing specifically to customers.

Focus of Activity	Strategic Target
Supply chain	To become familiar with, control and establish relationships of cooperation in terms of sustainability with the Group's supply chain.

Main Actions in 2010 and Targets for 2011

- Risk analysis (financial, ethical, social and environmental) in the supply chain by business line and country and definition of the corporate policies necessary.
 - Degree of progress 2010: After having performed the above-mentioned risk analysis in 2009, during the past year this target went on to become integrated as a relevant issue in the framework of the CSR Master Plan.
 - Targets 2011: To develop a procurement and supply chain policy which, aligned with the CSR Master Plan, reflects essential principles that will serve as a framework of action for all of the business divisions in those countries where OHL has relevant operations.
 - To prepare material on the Group's CSR specifically focused for distribution to suppliers and subcontractors.

Focus of Activity	Strategic Target
Community	To contribute, on the basis of premises of responsibility and respect, towards the improvement of the quality of life of the people and the communities with whom the Group interrelates.

Main Actions in 2010 and Targets for 2011

- Start-up of the OHL Group's Volunteers website.
 - Degree of progress 2010: The website www.voluntarios.grupoohl.com/ has begun to operate. For the moment, the site is still at a testing stage.
 - Targets 2011: To enrich and improve this website.
- Monitoring and evaluation of the social action plans and projects carried out by OHL in a range of countries up to the present time.
 - Degree of progress 2010: To date, the social action plans have been designed for those geographical areas where the presence of OHL is planned for the long term. OHL Concesiones Brasil has been reporting regularly since 2008 on its activities with respect to social action (see Chapter 7 of this report). In Mexico an analysis was made of the context in which OHL operates, in order to establish major lines of action.
 - Targets 2011: Consolidation of the Proyecto Escuela Chile in OHL Concesiones Chile, by introducing the best corporate practices in relation to education and road safety, already consolidated in the Proyecto Escuela Brasil, as well as adapting the project to the local reality and needs in the framework of primary education. In Mexico: to establish the lines of action in the Social Action Plan.

Focus of Activity	Strategic Target
Environment	To contribute, in the performance of its projects, to the progress towards a low carbon economy as well as to the preservation of biodiversity and nature.

Main Actions in 2010 and Targets for 2011

- Drawing-up of an Environment & Energy Master Plan for the Group.
 - Degree of progress 2010: During 2010 the OHL Group developed an Environment & Energy Master Plan 2011-2015, aligned with the Corporate Social Responsibility Master Plan and with the company's strategy and commitments. At the present time this Plan is pending approval by the Quality and Environment Committee, which will meet during the first six months of 2011.
 - Targets 2011: Approval of the Master Plan and commencement of its application.

Sustainability initiatives subscribed to

Global Compact

The OHL Group is committed to the Ten Principles of the United Nations Global Compact and was a Founding Member of Spanish Network of the Global Compact when it originated in 2004. Since that time, the Group has been working to maintain, strengthen and disseminate its commitment to the principles of Human Rights, labor relations, protection of the environment and the fight against corruption promoted by this initiative.

An example of this commitment is that, starting in 2007, the Group has included the “Construction Classroom” course in its catalog of training courses. In addition to providing those in attendance with basic concepts of sustainability, CSR and social action, among others, the “Classroom” explains and disseminates the principles of the Global Compact, as well as the Millennium Goals. This course is designed for worksite managers and/or newly-engaged managers, and in 2010 was given to a total of 39 people in the Group.

In 2010, the [on-line course on Corporate Social Responsibility](#) was offered for the second time, and the course content also included the principles of the Global Compact. A total of 400 people registered for the course during the past year, the majority from the OHL Industrial division.

Millennium Goals

The OHL Group maintains an active commitment to the priority needs of the communities where it operates on a stable basis and with a view to permanence, for which purpose it bases its actions on the world challenge embodied in the Millennium Development Goals, among others. This commitment is expressed more specifically in the premises contained in the [Group’s Social Action Framework Plan](#).

OHL consistently strives to align its social projects with the Millennium Goals. Thus, in the case of Spain, for example, it works particularly on equal opportunities and protection of the environment, while in other countries, such as Brazil or Mexico, the goals of such social projects are tied more directly with early childhood education and improvements in health, although other supplementary actions are also undertaken. In addition, as has been the usual practice, the awareness-raising actions focused on the staff establishment are maintained.

The aim of the company is to continue along these lines and, through the social action plans undertaken, to take up the world targets of the Millennium Development Goals as objectives of its own. In this way, OHL proposes to promote projects that will generate true social value, that are connected to its activity and, at the same time, that provide an answer to the needs of stakeholders.

Other initiatives subscribed to by OHL

Beyond the principles of the Global Compact and the Millennium Goals, there are other international initiatives also observed and publicly supported by OHL. The company is committed to acting at all times within the framework provided by these initiatives, which are, essentially, the following:

- [United Nations Universal Declaration of Human Rights](#) (www.un.org).
- [Tripartite Declaration of Principles concerning Multinational Enterprises and Social Policy of the International Labor Organization](#) (www.ilo.org).
- [Guidelines of the Organization for Economic Cooperation and Development](#) (OCDE) for Multinational Enterprises (www.oecd.org).
- [Global Reporting Initiative](#) (GRI) (www.globalreporting.org). OHL’s commitment to transparency with respect to its stakeholders is based on the use of the guidelines provided by this initiative for reporting on annual performance in terms of CSR and sustainability.

CSR management at OHL

CSR management bodies

The Sustainability Committee

OHL's Sustainability Committee has been the governance body responsible for defining and developing the strategic lines and action plans within the scope of Corporate Responsibility in the Group since 2003, in addition to overseeing that the company's operations are carried out in accordance with the commitments acquired with respect to external initiatives (Global Compact, etc.).

This Committee is chaired by the company's Corporate General Manager and all of the operating divisions of the Group are also represented on the highest level. The Committee meets at least twice each year for the following purposes:

- **First meeting** (normally held at mid-year): to analyze the results of the previous year and to detect opportunities for progress, evaluate the monitoring of the targets underway and add fresh targets, if appropriate.
- **Second meeting** (at the end of the financial year): to examine the progress achieved since the last meeting and establish the bases for the annual reports on CSR prepared by the Group.

In addition to the Sustainability Committee, the Group has other committees that support and complement the work of the Sustainability Committee, by developing and expanding

upon particular aspects in each of the areas comprising the work of Corporate Social Responsibility in the company. The principal committees in this context are the **Quality and Environment Committee**, the **Safety and Health Committee** and the **R&D&I Committee**, whose composition at December 31, 2010 is set out on the table shown below.

At the beginning of 2011, the Board of Directors decided to entrust the duties of promotion and monitoring of the Group's CSR policy to the Board's Audit and Compliance Committee.

This fact is yet another example of OHL's commitment to sustainability and the integration thereof into the business, bringing CSR nearer to the top decision-making body of the Group.



Juan-Miguel Villar Mir presents the OHL Quality and Environment Awards. From left to right flanking the Chairman: Félix Nebreda, Carmen Escribano, representing George Abboud, Luis Ángel Fernández and Daniel Sousa.

CSR MANAGEMENT BODIES IN THE OHL GROUP

	Sustainability Committee	Quality & Environment Committee	Safety and Health Committee	R&D&I Committee
Juan-Miguel Villar Mir Chairman of the Board				Chairman
Juan Villar-Mir de Fuentes Deputy Chairman of the Board				Member
Tomás García Madrid Director				Member
Luis García-Linares García Corporate General Manager	Chairman	Chairman	Chairman	Member
Enrique Weickert Economic and Financial General Manager	Member			Member
José María del Cuvillo Pemán Legal Services General Manager	Member			
Rafael Martín de Nicolás Cañas President-General Manager of Domestic Construction	Member	Member	Member	Member
Juan Luis Osuna Gómez Chief Executive Officer of OHL Concesiones	Member	Member	Member	Member
Francisco Marín Andrés President-General Manager of OHL International Construction	Member	Member	Member	Member
Antonio Berjillos Doblas General Manager of OHL Industrial	Member	Member	Member	Member
Andrés Pan de Soraluce Muguiró President of OHL Developments	Member	Member	Member	Member
José Antonio Membiela Martínez General Manager of OHL Environment	Member	Member	Member	Member
Joaquín Jiménez López (1) Domestic Civil Works General Manager	Member	Member	Member	Member
José Antonio Couceiro (1) Domestic Building Construction General Manager	Member	Member	Member	Member
Francisco J. Meliá Fullana Investor Relations Manager	Member			
Carmelo Ferrández Bueno Human Resources Manager	Member			
Juan Lorenzo Martín Fernández Organization & Systems Manager	Member	Member		
Manuel Villén Naranjo Innovation & Development Manager	Member	Member		Member
Cecilia Siquot Bertotto Head, Quality & Environment Service		Member		
Gregorio Nieto García Head, Risk Prevention Service			Member	
Rosa Alberdi Gamazo Head, CSR Service	Member			

(1) Subsequent to the close of accounts for the year, two appointments were made on January 10, 2011: Paulino Hernández Ros, as Domestic Civil Works General Manager, and José Magán López, as Domestic Building Construction General Manager, replacing Joaquín Jiménez López and José Antonio Couceiro, on their retirement.

Presentations to the Board of Directors

Since 2008, the Chairman of the Sustainability Committee has been reporting to the Board of Directors of the Group on the achievements and challenges of OHL with respect to CSR. For this purpose, monographic sessions are held for conveying information on a range of areas involved in corporate social responsibility.

A total of four sessions were held in 2010. The first of these took place in March, when the Board was informed about the actions undertaken in the scope of CSR management. Also in March, information was provided to the Board of Directors on the work of the company with respect to Organization & Systems (an area that includes Training, Standards & Regulations and Systems, ICT and General Services). Likewise, the monographic session on

R&D&I was held in September. Finally, on November 16, the Chairman of the Sustainability Committee reported to the Board on the work performed in the area of human resources management.

A new structure for the operating management of CSR

The CSR Master Plan included, as one of the priority measures to be addressed, the creation of a structure for the horizontal

management of CSR, across all of OHL's business divisions. The Sustainability Committee ratified this course of action during its meeting of July 2010.

This decision gave rise to a new management structure, made up by the managers responsible for **CSR in the corporate areas** (Investor Relations, Human Resources, Legal Services, Occupational Risk Prevention, Training, R&D&I, Quality, Environment, Social Action) and by the **new CSR coordinators in the various business lines**, the latter, on two levels:

- **First level:** one person responsible for CSR for each of the business lines (OHL Concessions, International Construction, Domestic Construction, OHL Industrial, OHL Developments and OHL Environment, Inima).

- **Second level:** persons responsible on the more operative or technical plane, closer to the activity of each of the business lines, whose number would vary for each division, depending on its size and geographical dispersion. These coordinators will be appointed by the first-level coordinators, who will transmit and delegate a large part of the management tasks to them. These second-level coordinators may be distributed, in each case, by country, by geographical area, by project, by company, etc.

The following stand out among the tasks to be performed by this CSR management body:

- Support in the compiling and consolidation of the **CSR information** through the management software designed for handling this information.

- Support in the **dialog with stakeholders** actions (identification of key agents in each context, identification of the most appropriate methods of dialog and of surveying in each case, support in the dissemination of the activities of dialog, etc.).

- **Communication of CSR performance along OHL's value chain** (transmit the decisions of the Sustainability Committee "downwards" and the demands and expectations of those stakeholders dealt with on a daily basis "upwards").

- **Promotion of the CSR activity** of the Group in each specific environment.

- **Development of the lines of action of the CSR Master Plan** through the specific projects approved and report on the measurement indicators defined.

During 2010, a joint meeting was held with all of the coordinators, in addition to a number of bilateral meetings in order to discuss with the various coordinators specific aspects of their areas of responsibility. For 2011 the target is to consolidate this management body, develop its operation and continue to reap the benefits for the development of CSR at OHL thanks to a structure in which all of the areas of the Group are represented.



Approved during the first quarter of 2010, the OHL Group Code of Conduct binds all of the people who work in the Group, regardless of the country concerned.

The OHL Group has equipped itself with a number of management instruments and assumed internal commitments that have provided it with a framework on which to base its action on issues relating to social, environmental and economic performance

Corporate policies

In the course of the years of OHL's work on CSR and sustainable development, the Group has been equipping itself with a number of management instruments and assuming internal commitments that have provided it with a framework on which to base its action on issues relating to social, environmental and economic performance. The following corporate policies (all accessible on the website www.ohl.es on the Corporate Social Responsibility/Commitment/Policy) stand out among these instruments:

- 1998: Code of Conduct in Matters Relating to the Securities Market.
- 2001: Quality and Environment Policy Statement. Revised and updated in 2006.
- 2001: Occupational Risk Prevention Policy. Revised and updated in 2007.
- 2002: OHL Executive Staff Code of Conduct. Cancelled in 2010 after OHL Group Code of Conduct came into effect.
- 2003: Rules of Procedure of the General Shareholders' Meeting of Obrascón Huarte Lain, S.A. (O.H.L., S.A.), amended on May 11, 2004 and January 23, 2006.
- 2003: Rules of Procedure of the Board of Directors of Obrascón Huarte Lain, S.A., amended on April 14, 2004 and March 23, 2010.
- 2003: Sustainability Policy.
- 2004: Accession to the United Nations Global Compact. A commitment renewed yearly.
- 2004: Entry into effect of the Good Neighbor Code.
- 2005: Action Guidelines.
- 2007: Commitment to the Fight against Climate Change.
- 2008: R&D&I Policy.
- 2009: Equality Plan (applicable in Spain).
- 2010: OHL Group Code of Conduct.

Code of Conduct

As foreshadowed in the Sustainable Development Report 2009, on March 23, 2010, the Board of Directors approved the OHL Group Code of Conduct, which is applicable to all of the people who form a part of the Group. During the same meeting where this approval was given, the members of the Board urged widespread dissemination of the content of the Code as far as possible within OHL Group, as well as the availability to the Group's employees of a channel for reporting noncompliance or for asking questions in relation to ethical aspects.

The aims and the aspirations with which the Code of Conduct was drawn up and approved were as follows:

- To have an express statement of the corporate values.
- To develop the standards and patterns of professional, ethical and responsible conduct that should guide all of the people who make up the OHL Group in the performance of their work.
- To put into place the mechanisms for monitoring and control necessary in order to ensure compliance.

The Audit and Compliance Committee of the Board of Directors of the OHL Group is the body responsible for overseeing compliance with the Code and for promoting both its dissemination as well as the specific training necessary for its proper application.

The Group wishes to recognize those employees who maintain a proactive and innovative attitude in the performance of their work. With this objective OHL has been giving Awards for Occupational Risk Prevention, over the last seven years, Quality and Environment Awards every other year and, in 2010, the First OHL Prize to the Best Innovative Idea (R&D&I).

Given that the basic requirement in order for the Code of Conduct to fulfill its purpose is that all of the employees of the Group should be familiar with it, the next step following its approval was the setting in motion of dissemination and awareness-raising action in relation to this new tool.

In this context, during the month of April the Code was translated into the five principal languages of the scope of action of the Group (English, Portuguese, Czech and French, in addition to Spanish). Likewise, its approval was announced by the Board of Directors through several channels of internal communication established by OHL (such as the Mosaico magazine, the OHLFinet intranet, etc.), and it was made available to all stakeholders on the corporate website www.ohl.es.

Code of Conduct Channel

Parallel to the actions taken for the dissemination of the Group's Code of Conduct, the Code of Conduct Reporting Channel was set up. **This is a channel of communication designed to enable employees** (mainly for employees although also open to the rest of the Group's stakeholders) to make any queries as necessary with respect to practices in their working environment, as well as to report possible breaches of or noncompliance with the Code.

Since the approval of the Code by the Board of Directors in early 2010, queries or reports of noncompliance can be sent by mail (addressed to the central headquarters of the Group, specifying "Code of Conduct Channel"). The Code of Conduct Channel has been available since December 2010 on the OHL website (Corporate Social Responsibility/Code of Conduct section).

The Audit and Compliance Committee guarantees the confidentiality and anonymity of all who use the channel of communication for reporting cases of noncompliance.

During the 2010 financial year, only one report of a possible breach of the Code of Conduct was received. The report was processed, preserving confidentiality and anonymity, in accordance with the established procedure. An exhaustive analysis of the possible noncompliance was made, and the Audit and Compliance Committee concluded that no act or omission in breach of the Code had occurred and that, therefore, no disciplinary measure whatsoever was appropriate.

Finally, the main target with respect to the OHL Code of Conduct in 2011 is to continue with sufficient actions with respect to communication, training and awareness-raising to ensure the proper understanding and implementation of the Code throughout the entire organization.

Other tools and procedures for the management of CSR

In addition to all of the policies, procedures, initiatives, commitments and codes described above, the day-to-day management of CSR in the company is supported on a number of practical tools that facilitate the work of the Group's CSR management team.

One of the main tools is the **CSR and sustainability information management software**. Thanks to this tool, implemented in 2008, the Group is able to meet its corporate reporting and monitoring needs of the Group with respect to the issues associated with Corporate Social Responsibility.

At the present time there are 187 users of this tool in the countries where the Group has a presence, providing information in relation to a total of 691 indicators tied to 14 subjects or areas of information.

The collective effort of the OHL team that compiles and processes the necessary information through this management tool makes it possible for the Group to publish its Annual Sustainable Development Report.

As a new development during 2010 in this context, mention should be made of the fact that in July the Sustainability Committee approved the organization of half-yearly information gathering campaigns, in addition to the annual campaigns carried out

up to that time. In this way, with a view to the annual reporting process (drawing-up of the Sustainable Development Report), the Group has sought to facilitate the gathering and consolidation of CSR information on a regular basis in order to streamline the process, to be able to verify the information provided by users in greater detail and to put into place appropriate measures for correcting possible errors or omissions sufficiently in advance.

The Group also has other tools that help to systemize the management of aspects associated with CSR. The best examples of this kind of tool are the certifications held by the company in different work environments throughout the world. These include ISO 9001 (quality management), ISO 14001 (environmental management), UNE 166,002 (R&D&I), EMAS (environmental management), LEED (sustainable construction), UNE-EN 16001:2010 (energy efficiency) and OHSAS 18001:2007 (occupational health and safety) certifications mainly. More information on these standards, procedures and certifications can be found in Chapters 4 and 5 of this report.

Communication and dialog with stakeholders

Main actions taken in 2010

The dialog with stakeholders is a fundamental milestone within the CSR management cycle carried out by OHL. The Group needs to understand the reality surrounding it, and to this end, it works to achieve the smoothest and closest possible relationship with its stakeholders. The various direct channels through which OHL issues information and which are made available to these groups for communicating with the company constitute an invaluable instrument for attaining these objectives.

The OHL communication map shows the channels available for enabling dialog and communication with stakeholders, adapted to the needs of each of these groups insofar as language, accessibility, etc.

CHANNELS OF COMMUNICATION AND DIALOG WITH STAKEHOLDERS

STAKEHOLDERS	CONVENTIONAL CHANNELS	DIALOG/ROUND TABLE DISCUSSIONS	REGULAR PUBLICATIONS	AD HOC COMMUNICATIONS	SURVEYS/ QUESTIONNAIRES
Employees	Intranet OHLFINET • <i>(More than one million visits during 2010)</i> Intranet OHL Brasil Intranet OHL ŽS	Safety and Health Committees and Risk Prevention Committees •	Mosaico magazine Tecno magazine • Mosaico OHL Concesiones Boletim OHL Brasil (BOB) Others: Jornal Mural, BISST, BIMA, CIPA e-Mural Porta Luvas magazine	Circulars/ internal memos • Welcome courses • CSR course •	OHL Group Employee Feedback Survey • Satisfaction survey on training activities •
	HR Corporate Management •	Works Councils •	Caminos magazine (Autopista Ezeiza Cañuelas, Argentina)	Construction Classroom •	
	Experiences Database (B.E.) • <i>(7.000 visits during 2010)</i>		OHL USA Mosaic OHL ŽS magazine OHL ŽPSV magazine	Regular communications by the Works Council •	
	Code of Conduct Channel •		Novaire magazine Daily Rosewood Team Briefing (OHL Desarrollos Mayakoba Thai) MAD Today daily newsheet (OHL Desarrollos Mayakoba Thai)	Awards for Quality and Environment, Occupational Risk Prevention and R&D&I •	
	Harassment reporting channel •				
	Employee Support Program •				
	Electronic mailboxes •: recursos.humanos@ohl.es rsc@ohl.es desarrollo.sostenible@ohl.es accion.social@ohl.es calidadymedioambiente@ohl.es idi@ohl.es (Prize to the best innovative idea) empleados.formacion@ohl.es mosaico@ohl.es boletinidi@ohl.es	Mechanisms for relations with trade unions •			
Suppliers	Procurement Department •	Direct monitoring relationship •		Subject Guides (Environmental Management & O.R.P.) •	
	Production General Management •	Training and awareness-rising programs on social and environmental issues •		Good working practices and guidelines •	

• OHL Group

• Spain

• Partial Group

STAKEHOLDERS	CONVENTIONAL CHANNELS	DIALOG/ROUND TABLE DISCUSSIONS	REGULAR PUBLICATIONS	AD HOC COMMUNICATIONS	SURVEYS/ QUESTIONNAIRES
Shareholders & Investors	Investors Relations Department •	Participation in specialized forums and seminars •	Quarterly reports to the CNMV •		
	Shareholder Service Telephone: +34 91 348 44 71 •	Regular visits and talks •			
	Electronic mailbox: relacion. accionistas@ohl.es •	General Shareholder’s Meeting •	Financial reports and Annual Accounts •		
		Regular meetings with analysts/road-shows •			
Customers	Customer Care System •	Customer Care Service •	Construction Book • OHL Group Brochure • OHL Concesiones Activities Brochure Daily Newsletter (OHL Desarrollos Mayakoba Thai)		Annual Customer Satisfaction Survey •
	Quality and Environment Service •	Educational and training campaigns •			Biennial surveys of families of residents in Novaire facilities
Environment	CSR Management •	Direct dialog with NGOs, Research Centers and Experts •	Viajar Porta Luvas magazine Viva Book of Mayakoba Common Wildlife (OHL Desarrollos Huaribe) Heritage of Quintana Roo (OHL Desarrollos Mayakoba Thai)	Good Neighbor Code •	
	Quality and Environment Service •	Cooperation agreements with NGOs and local civil and social organizations •			
	Patronage, Sponsorship & Social Action Area •	Meetings with NGOs for the promotion of volunteering •			
	Section in OHLfinet on CSR	Meetings of the Volunteers Group •			
	Electronic mailboxes: desarrollo.sostenible@ohl.es • rsc@ohl.es • calidadymedioambiente@ohl.es • accion.social@ohl.es •	Participation in forums and specialized seminars •			
The Media	IPPI Communication Agency •			Publication and dissemination of press releases •	
	“Press Room” section on the website •			Publication of presentations •	
Horizontal	Phone for General Inquiries (+34 91 348 41 00) •	Active participation in specialized organizations, associations and platforms to related to CSR • Annual survey of stakeholders project •	Sustainable Development Report •	Fold-out brochures/ specific publications •	
	Electronic mailbox for general information: info@ohl.es •		OHL Annual Report • OHL Concesiones Annual Report OHL Brasil Annual Report OHL ZS & ZPSV Annual Reports		
	Corporate website: www.ohl.es • During 2010 there was a total of 356,828 visits (21% more than in 2009) originating from 156 countries.				

In 2010 OHL developed a survey specific to groups of stakeholders for the purpose of evaluating the adequacy of the strategic lines of the CSR Master Plan 2010-2014 to the expectations of such groups

2010 survey of OHL stakeholders

In addition to the routine channels of communication described above, starting in 2006 the OHL Group has been making a regular annual survey of its stakeholders in order to learn their perception and demands, and in this way to be able to generate value for each and every one of them.

During 2010, in the framework of its sustainability strategy, the OHL Group developed a surveying process for the organization specific to groups of stakeholders for the purpose of evaluating the adequacy of the strategic lines of the Corporate Social Responsibility Master Plan 2010-2014 with respect to the expectations indicated by the stakeholders.

As a result, it was found that the relevant issues identified remain in line with those already detected in 2009 and that, in general, all of the relevant issues identified are included in at least one of the strategic lines established in the OHL Group's CSR Master Plan.

Moreover, an assessment was made of the main channels of communication made available by the Group to its stakeholders, both internal as well as external.

This survey has been planned with a 2-year focus. In this first year, the survey has centered on the following groups of stakeholders, by geographical location and Group division:

Stakeholders	Country	Division
Employees	All	All
Customers	Spain, Mexico and Brazil	Construction, Concessions and Developments
Society	Spain, Mexico and Brazil	Construction, Concessions and Developments

Subsequent to the conclusion of the surveying process, the following aspects can be highlighted:

- For the first time, the survey has been aimed at all of the employees of the Group with access to the Internet, and the high participation of this group deserves particular mention.

- All of the groups of stakeholders have evaluated the list of relevant issues drawn up by the OHL Group positively, considering it to be complete and appropriate.

- The management by the OHL Group with respect to these relevant issues is considered adequate, although some opportunities for improvement have been identified.

- The internal stakeholders (employees) have made a positive evaluation of the channels of dialog established, although the degree of use of these channels is not always significant.

- The external stakeholders (customers and social groups) have rated the channels of dialog with the Group very positively and have indicated that the communication flows smoothly and effectively.

The relevant issues identified and the strategic lines associated with them, together with the chapters of the Report in which a response is provided to each of these issues, are set out in detail below.

RELEVANT ISSUES IDENTIFIED IN THE SURVEY OF STAKEHOLDERS

	Relevant issues identified	Associated strategic line	Chapter where a response is provided
Employees	Eradication of child labor	E2: Develop standards and guidelines of conduct (and disseminate them adequately) intended for all of the employees in relation to ethics and respect for Human Rights in the performance of the Group's business activity. Put into place the necessary monitoring and control mechanisms to ensure that these standards and guidelines are observed.	Chapter 4: Commitment to the people in the Group.
	Ethical and transparent management of the business, avoiding all forms of corruption and bribery	E2: Develop standards and guidelines of conduct (and disseminate them adequately) intended for all of the employees in relation to ethics and respect for Human Rights in the performance of the Group's business activity. Put into place the necessary monitoring and control mechanisms to ensure that these standards and guidelines are observed. CL1: Improve the detection and analysis of risks associated with sustainability and corruption in relationships with customers in each country and establish the tools necessary to ensure the "reinforcement of ethical conduct".	Chapter 2: Responsibility at OHL. Chapter 3: The Governance of the company.
	Job stability	E3: Reinforce the channels and tools of communication and dialog with the employees of the entire Group to detect needs and expectations. E5: Work to strengthen the offer of integration, reconciliation, training and career development in order to improve success in attracting and retaining talent.	Chapter 2: Responsibility at OHL. Chapter 4: Commitment to the people in the Group.
	Occupational Risk Prevention	E4: Continue working to improve the safety and health of all of the employees of the Group.	Chapter 4: Commitment to the people in the Group.
	Relations with and care of customers or end users of the services / products of the OHL Group	CL3: Promote the generation of differentiated spaces of dialog with each group of customers.	Chapter 2: Responsibility at OHL. Chapter 5: Product and service commitment.
	Satisfaction of the customer or end user of the services / products of the OHL Group	CL3: Promote the generation of differentiated spaces of dialog with each group of customers.	Chapter 5: Product and service commitment.
	Technical training for the performance of the work	E5: Work to strengthen the offer of integration, reconciliation, training and career development in order to improve success in attracting and retaining talent.	Chapter 4: Commitment to the people in the Group.
	Elimination of all forms of forced or compulsory labor	E2: Develop standards and guidelines of conduct (and disseminate them adequately) intended for all of the employees in relation to ethics and respect for Human Rights in the performance of the Group's business activity. Put into place the necessary monitoring and control mechanisms to ensure that these standards and guidelines are observed.	Chapter 2: Responsibility at OHL. Chapter 4: Commitment to the people in the Group.
	Career development	E5: Work to strengthen the offer of integration, reconciliation, training and career development in order to improve success in attracting and retaining talent.	Chapter 4: Commitment to the people in the Group.
	Reconciliation	E5: Work to strengthen the offer of integration, reconciliation, training and career development in order to improve success in attracting and retaining talent.	Chapter 4: Commitment to the people in the Group.

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	Relevant issues identified	Associated strategic line	Chapter where a response is provided
	Opening-up to new markets and /or the development of fresh business opportunities	OHL Group Strategic Plan.	Chapter 1. OHL Group profile. Chapter 4: Commitment to the people in the Group.
	Equal opportunities	E1: Work to ensure equal opportunities among the members of the staff establishment and non-discrimination for any reason in any country.	Chapter 4: Commitment to the people in the Group.
Customers	Opening-up to new markets and /or the development of fresh business opportunities	OHL Group Strategic Plan.	Chapter 1. OHL Group profile. Chapter 5: Product and service commitment.
	Ethical and transparent management of the business, avoiding all forms of corruption and bribery	E2: Develop standards and guidelines of conduct (and disseminate them adequately) intended for all of the employees in relation to ethics and respect for Human Rights in the performance of the Group's business activity. Put into place the necessary monitoring and control mechanisms to ensure that these standards and guidelines are observed. CL1: Improve the detection and analysis of risks associated with sustainability and corruption in relationships with customers in each country and establish the tools necessary to ensure the "reinforcement of ethical conduct".	Chapter 2: Responsibility at OHL. Chapter 3: The Governance of the company.
	Environmental management systems	MA1: SUSTAINABLE ENVIRONMENTAL MANAGEMENT. Ensure compliance with the OHL Group's environmental sustainability commitments by means of the gradual implementation of environmental management systems and tools for energy management and biodiversity conservation.	Chapter 6: Commitment to the environment.
	Occupational safety	E4: Continue working to improve the safety and health of all of the employees of the Group.	Chapter 4: Commitment to the people in the Group.
	Human capital	E5: Work to strengthen the offer of integration, reconciliation, training and career development in order to improve success in attracting and retaining talent.	Chapter 4: Commitment to the people in the Group.
	Customer satisfaction	CL3: Promote the generation of differentiated spaces of dialog with each group of customers.	Chapter 5: Product and service commitment.

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Three of the corporate internal communications instruments of the Group: Mosaic (OHL USA), Mosaico (OHL Group) and Tecno (OHL Group).



The external stakeholders (customers and social groups) have rated the channels of dialog with the OHL Group very positively and have indicated that the communication flows smoothly and effectively

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	Relevant issues identified	Associated strategic line	Chapter where a response is provided
Society	Economic growth	OHL Group Strategic Plan.	Chapter 1. OHL Group profile.
	Ethics and transparency	E2: Develop standards and guidelines of conduct (and disseminate them adequately) intended for all of the employees in relation to ethics and respect for Human Rights in the performance of the Group's business activity. Put into place the necessary monitoring and control mechanisms to ensure that these standards and guidelines are observed. CL1: Improve the detection and analysis of risks associated with sustainability and corruption in relationships with customers in each country and establish the tools necessary to ensure the "reinforcement of ethical conduct".	Chapter 2: Responsibility at OHL. Chapter 3: The Governance of the company.
	Risk management	T1: Generation of an international structure for CSR management. T4: Development of a book of corporate policies to compile existing policies and to incorporate those as yet to be created.	Chapter 2: Responsibility at OHL. Chapter 3: The Governance of the company.
	Compliance with rules and regulations	T4: Development of a book of corporate policies to compile existing policies and to incorporate those as yet to be created.	Chapter 2: Responsibility at OHL. Chapter 3: The Governance of the company.
	Environmental management	MA1: SUSTAINABLE ENVIRONMENTAL MANAGEMENT. Ensure compliance with the OHL Group's environmental sustainability commitments by means of the gradual implementation of environmental management systems and tools for energy management and biodiversity conservation.	Chapter 6: Commitment to the environment.
	Occupational Risk Prevention	E4: Continue working to improve the safety and health of all of the employees of the Group.	Chapter 4: Commitment to the people in the Group.
	Equal opportunities	E1: Work to ensure equal opportunities among the members of the staff establishment and non-discrimination for any reason in any country.	Chapter 4: Commitment to the people in the Group.
	Social Action	CO1: Establish and implement the various social action plans by business line and/or country according to the criteria and premises of the Social Action Framework Plan.	Chapter 7: Commitment to the community.

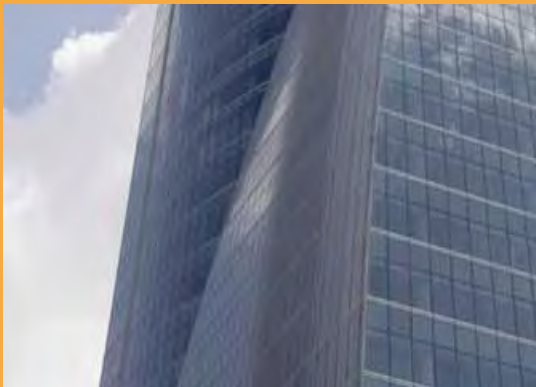


Equal opportunities and non-discrimination are primary commitments of OHL to the people in its Group. Photo of managers and workers at one of the project sites.

[3] / The Governance of the company

A WELL-GOVERNED COMPANY IS A COMPANY WITH A FUTURE

Progressing in conditions of sustainability as a guarantee for growth is one of the keys to good business governance. OHL has assumed this commitment by applying a criterion of anticipation in the design and organization of the Governance of the company, in its business management and in compliance with standards and recommendations for generating more security, more control and more transparency.



In 2002, based on a criterion of anticipation in the design and organization of the governance of the company, OHL wagered on internationalization. In 2010, 93 % of its resources originated outside of Spain, where one of its most important projects is the Miami Metrorail, in the photo.





The Governance of the company

OHL's corporate governance

OHL, committed to the principles of good governance, has always felt that investing in the adoption of the best corporate governance practices means creating value for society, independently of the greater or lesser business returns this course of action may contribute in the short term.

Consistent with its commitment -and always on a voluntary basis- once again OHL has progressed and improved during the 2010 financial year in the area of corporate governance, seeking at all times to obtain an ethical and transparent model that will enable the sustainable development of the company, taking into account its relations with its various groups of stakeholders.

During the first few months of 2010, OHL's Board of Directors accepted the resignation tendered by the external director, Mr. Jaime Vega de Seoane who, in this way, followed the recommendation of the Unified Good Governance Code for listed companies with respect to the advisability of limiting the duration in office of independent directors to no more than 12 years. This personal initiative by Mr. Jaime Vega de Seoane has contributed to enabling OHL to continue to be counted among the group of companies complying with the corporate governance recommendations.

With a view to achieving greater effectiveness and transparency in corporate governance, in March 2010 the Board of Directors, on the proposal of the Audit and Compliance Committee, approved the "OHL Group Code of Conduct", an express statement of the values, principles and standards of conduct that are to guide the conduct of all of the people in the Group in the performance of their work. At the same time, a channel for reporting irregularities was set up, in line with the provision made in the Code of Conduct itself.

These most recent testimonies to OHL's commitment to good governance are added to other actions taken in the past on a voluntary basis and which, subsequently, have become compulsory within the current legal framework.

For example, the recent Sustainable Economy Act requires for future financial years the preparation of an individualized annual report on the compensation paid to directors, to be submitted as a separate point on the agenda to the Ordinary General Shareholders' Meeting, on a consultative basis. The OHL Board of Directors has been preparing a report of this kind and submitting it to the Ordinary General Shareholders' Meetings as a separate agenda item since 2007.



General Shareholders' Meeting of the Group in 2010, OHL's highest level of representation.

Subsequent to the close of accounts for the 2010 financial year, the Board of Directors agreed to [entrust to the Board's Audit and Compliance Committee the duties referring to the promotion and control of the OHL Group's Corporate Social Responsibility policy](#), which is an additional example of the Group's commitment in this area.

The composition of the bodies of governance, management and representation of OHL, the General Shareholders' Meeting and the Board of Directors, with their respective powers and responsibilities as a body, duly assisted by the Audit and Compliance Committee and the Appointments and Compensation Committee, are governed by a set of regulations (Corporate Bylaws, Rules of Procedure of the General Shareholders' Meeting,

Rules of Procedure of the Board of Directors and Code of Conduct on matters relating to the Securities Market and the Code of Conduct) fully adapted to the national and international recommendations of good governance practices and, together with all of the information of interest with respect to corporate governance, such as the annual Corporate Governance Report and the OHL Group Code of Conduct, are available to shareholders, investors, employees and any other parties with an interest at the company's website, www.ohl.es.

Ownership Structure

SIGNIFICANT STAKES IN THE SHAREHOLDER COMPOSITION OF OHL AT DECEMBER 31, 2010

Name or company name of the shareholder	Number of direct voting rights	Number of indirect voting rights (*)	% of the total voting rights
Inmobiliaria Espacio, S.A.	-	57,012,288 (*)	57.160
Deutsche Bank, A.G.	3,027,383	-	3.035
Fidelity International Limited	-	2,043,620(**)	2.049

(*) Through:

Name or company name of the direct owner of the stake	Number of direct voting rights	% of the total voting rights
Grupo Villar Mir, S.L. Unipersonal	49,374,489	49.50
Espacio Activos Financieros, S.L. Unipersonal	7,637,799	7.66

(**) Fidelity International Limited holds its stake through Pe Mm Stone, Fidelity Sicav-Fid Europe, Fidelity Trilogie Sub Larger, Fast Opt European Mkt Neut FD, Fid Fds-Emerging Mkts Pool, Fid Fds-Iberia Pool, Fid Fds-Latin American Pool, Fid Instl Emerging Markets Fd, Fidelity European Opp Fnd 1992, Fid Fds-Euro Smaller Co Pool, according to the records of the CNMV register.

[3] / The Governance of the company

Board of Directors

Board of Directors at December 31, 2010

Chairman of the Board of Directors	Mr. Juan-Miguel Villar Mir Nominee Director* Member of the Appointments and Compensation Committee	Doctorate in Civil Engineering (number one in his graduating class). Licentiate in Law. Diploma in Industrial Organization from the Economic Development Institute. Holds the Chair of Business Organization in the Advanced Civil Engineering School of the Polytechnic University of Madrid. Holds the Chair of Accounting and Legislation in the School of Public Works of the Polytechnic University of Madrid. Was Deputy Prime Minister for Economic Affairs and Minister of Finance in the first Government of the Monarchy. The remainder of his activity has been mainly in the business world where he has held the office of Chairman of the Board of Directors and chief executive officer in major companies in Spain. At the present time, he is the Chairman of Grupo Villar Mir, S.L. He has also held important positions in the cultural and academic world and, among other offices, he was President of the National Association of Civil Engineers and President of the Agustín de Betancourt Foundation. He is an honorary member of the National Association of Civil Engineers and a member of the Royal Academy of Engineering and of the Royal Academy of Economic and Financial Sciences.
Deputy Chairman	Mr. Juan Villar-Mir de Fuentes Nominee Director* Member of the Audit and Compliance Committee	Licentiate degree in Economics and Business Administration. Is Deputy Chairman and Managing Director of Inmobiliaria Espacio, S.L., Chairman and Managing Director of OHL Concesiones, S.L., Deputy Chairman of Fertiberia, S.A., Chairman of Cía. Agrícola Inmobiliaria Aragonesa (CAIZ, S.A.) and Chairman of Puerto Sotogrande, S.A.
Members	Mr. Baltasar Aymerich Corominas Nominee Director*	Licentiate degree in Economics. Has held senior positions in government institutions. Former Executive Chairman of Dintel and Telefónica Sistemas, Managing Director of Caja Postal and Chairman of the Financial Corporation of Caja Postal. At the present time, he is a business consultant specialized in the field of corporate strategy and development & expansion. He is an advisor to the Chairman of the Villar Mir Group.
	Mr. Tomás García Madrid Nominee Director* Member of the Audit and Compliance Committee	Civil Engineer. MBA-IESE. Has been Managing Director of the Villar Mir Group since 2002.
	Mr. Javier López Madrid Consejero dominical * Member of the Audit and Compliance Committee	Lawyer. Licentiate degree in Economics and Business Administration. Managing Director of the Villar Mir Group, founder and Chairman of Tressis and Financiera Siacapital.
	Mr. Rafael Martín de Nicolás Cañas Executive Director	Civil Engineer and PADE-IESE. Has extensive experience in the construction sector. Has held senior positions within the OHL Group.
	Mr. Juan Mato Rodríguez Independent Director Chairman of the Audit and Compliance Committee	Licentiate degree in Law, is a well-known entrepreneur, former President of the Official Chamber of Commerce and Industry of Madrid and Chairman of the Executive Committee of Ifema. At the present time, he is Chairman of Beverajes Tripe J, S.L., Deputy Chairman of Algaenergy, S.A. and member of the Board of Directors of Sala Retiro y Alternativa, S.L., member of the Economic and Social Council of Madrid, of the Plenum of the Chamber of Commerce and Industry of Madrid and of the Advisory Committee of G.S.S. Comunicaciones.
	Saarema Inversiones, S.A., represented by Mr. Joaquín García-Quirós Rodríguez Independent Director Member of the Appointments and Compensation Committee	Investment company. Mr. García-Quirós is an Industrial Engineer. Part of his professional career was with Alcatel and he later held a senior position in the Banco de Crédito Oficial. In the industrial sector, he was a member of the international management and a director of Cortefiel. At the present time, he is Managing Director of Saarema Inversiones, S.A.
	Mr. Luis Solera Gutiérrez Independent Director Member of the Appointments and Compensation Committee	Industrial Engineer. Has held positions of responsibility in the services, mining, banking and real estate sectors and, for twenty years, in the information and communications technology sector. At the present time is Honorary Chairman of Tecnocom Telecomunicaciones y Energía, S.A., First Deputy Chairman of Hotel Meliá Castilla and a director of Informes y Proyectos, S.A. (INYPISA)
	Mr. Alberto Miguel Terol Esteban (1) Independent Director Member of the Audit and Compliance Committee	Licentiate degree in Economics and Business Administration. He has a Master's degree in Tax Law (ICADE) from the University of Comillas in Madrid and is a member of the Executive Board of the Círculo de Empresarios. He is a former partner of Arthur Andersen, Manager of the firm, Arthur Andersen, Asesores Legales y Tributarios, member of the World Council of Partners of Andersen Worldwide, member of the Executive Committee of Arthur Andersen in Europe, Managing Partner of the legal-tax practice of Andersen in the world; manager-partner of the Garrigues-Andersen firm; Chairman of Andersen for Europe, member of the Andersen World Executive Committee and of the Deloitte World Executive Committee, Chairman for Latin America and global manager of the integration of the Deloitte and Andersen firms worldwide, member of the Deloitte World Executive Committee and Chairman for Europe, Middle East and Africa and Managing Partner of the legal and tax practice worldwide.
	Mr. Álvaro Villar-Mir de Fuentes Nominee Director*	Entrepreneur, Deputy Chairman of Puerto Sotogrande, S.A. and a director of Grupo Villar Mir, S.L.
	Ms. Silvia Villar-Mir de Fuentes Nominee Director*	BBA from the American College of London. At the present time is a director of Grupo Villar Mir, S.L.
Non-Director Secretary	Mr. Daniel García-Pita Pemán	
Non-Director Deputy Secretary	Mr. José María del Cuvillo Pemán	

* Appointed on the proposal of Grupo Villar Mir, S.L. Unipersonal

(1) Subsequent to the close of accounts for the year, on March 22, 2011, Mr. Alberto Miguel Terol Esteban was appointed as Chairman of the Audit and Compliance Committee following the resignation of Mr. Juan Mato Rodríguez on completion of the statutory term of office.

Board Committees

Audit and Compliance Committee

The Audit and Compliance Committee, chaired by an independent director, meets as often as the need arises and, at least, four times per year. One of the meetings is necessarily devoted to assessing the efficiency of and compliance with the company's governance rules and procedures and to preparing the information to be approved by the Board of Directors and included in its yearly public documentation.

In addition, the following duties are included among the Committee's main functions:

- To evaluate the results of the audits of the company's accounts (internal and external).
- To review the issue prospectuses and the routine financial information the Board is required to furnish to the markets.
- To review compliance with the Internal Regulation of Conduct in the Securities Markets, the Rules of Procedure of the Board of Directors, the Rules of Procedure of the General Shareholders' Meeting, the OHL Group Code of Conduct and, in general, the company's rules of governance, putting forward the proposals necessary for the improvement thereof.
- To report to the Board prior to the adoption of resolutions relating to the creation or acquisition of stakes in special purpose entities or entities domiciled in countries or territories considered to be tax havens.

From the beginning of 2011, the duties referring to the promotion and control of the OHL Group's Corporate Social Responsibility policy have been added to the foregoing tasks, as an example of the OHL Group's commitment to sustainable development and the integration of corporate social responsibility into the strategy of the business.

The composition of the Committee is as follows:

Chairman	Mr. Juan Mato Rodríguez
Members	Mr. Tomás García Madrid
	Mr. Alberto Miguel Terol Esteban
	Mr. Juan Villar-Mir de Fuentes

On March 23, 2010, the Board of Directors appointed Mr. Alberto Miguel Terol Esteban as a member of the Audit and Compliance Committee.

On March 22, 2011, Mr. Juan Luis Mato Rodríguez tendered his resignation as Chairman of the Audit and Compliance Committee, on the expiry of his term of office on March 27, when the legal term of four years stipulated in the Corporate Bylaws and in the Rules of Procedure of the Board concluded. Mr. Alberto Miguel Terol Esteban, also an independent director, was elected as the new Chairman of the Committee.

This Committee met on seven occasions during the 2010 financial year.

Appointments and Compensation Committee

The Appointments and Compensation Committee, chaired by an independent director, is comprised by external directors, the majority of whom are independent directors. The Committee meets as often as the

Board, or the Chairman of the Board, requests the issuance of a report or the adoption of proposals and, in any case, whenever advisable for the proper discharge of its duties.

One of its meetings is devoted to preparing the information on the Directors' compensation, which the Board of Directors must approve and include in its yearly public documentation.

This Committee is entrusted with establishing the criteria to be applied for the composition of the Board of Directors. Moreover, it brings before the Board its proposals for the appointment of directors, the appointment and removal of the secretary and of the members of each of the committees and, at the same time, it proposes the compensation system and the amount of the annual compensation to be paid to the directors and to the members of the Steering Committee, among other duties.

The composition of the Committee is set out below:

Chairman	Mr. Luis Solera Gutiérrez
Members	Mr. Javier López Madrid
	Saarema Inversiones, S.A., represented by Mr. Joaquín García-Quirós Rodríguez

The Audit and Compliance Committee elected Mr. Luis Solera Gutiérrez as Chairman of the Committee at its meeting of January 12, 2010.

On March 23, 2010, the Board of Directors was informed of and accepted the resignation of Mr. Juan-Miguel Villar Mir as a member of the Appointments and Compensation Committee.

This Committee met on three occasions during the 2010 financial year.

Incompatibilities and conflicts of interest

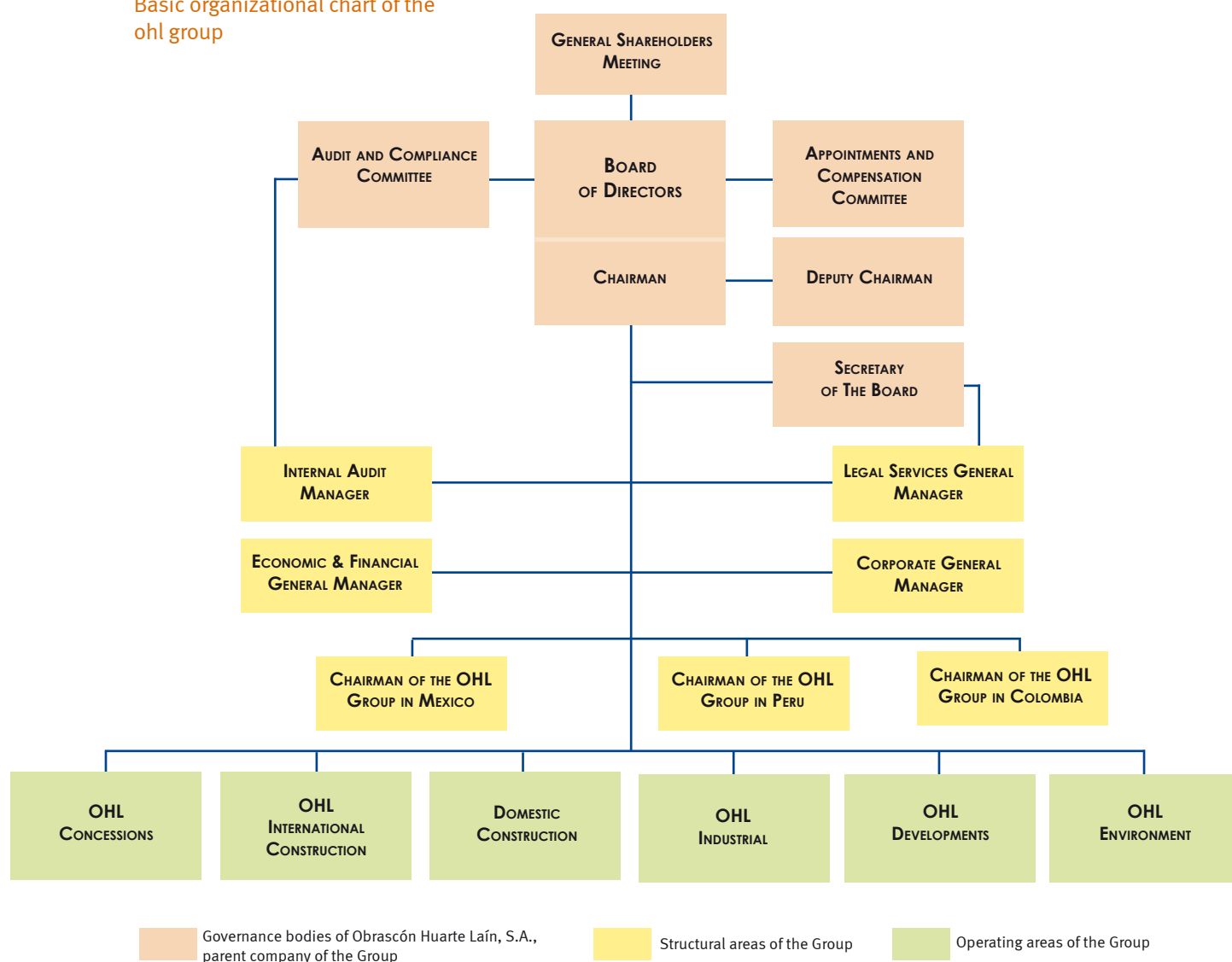
OHL has always been particularly scrupulous in dealing with situations of possible incompatibility and conflicts of interest with respect to its Directors, a concern which has led it to develop Rules of Procedure for the Board of Directors that adequately regulate these issues, among other aspects.

The Board's Rules of Procedure also regulate in detail those situations where, due to the existence of a possible conflict of interest, a Director must abstain from taking part in discussions and voting. The Directors may only engage in professional or

commercial transactions with the company in those cases where a prior report is issued by the Appointments and Compensation Committee approving the transaction in question.

Management Team at December 31, 2010

Basic organizational chart of the ohl group



OHL has always been particularly scrupulous when dealing with situations of incompatibility and conflicts of interest involving its directors, issues that are regulated in the Rules of Procedure of the Board

The management team is complemented by the Steering and Investment Committees. In addition to these OHL Group governance bodies, the various divisions also have their own Steering Committees and, in some cases, Monitoring Committees.

OHL GROUP STEERING COMMITTEE

Mr. Juan-Miguel Villar Mir	Chairman
Mr. Luis García-Linares García	Member
Mr. Tomás García Madrid	Member
Mr. Francisco Marín Andrés	Member
Mr. Rafael Martín de Nicolás Cañas	Member
Mr. José Antonio Membiela Martínez	Member
Mr. Andrés Pan de Soraluze Muguero	Member
Mr. Juan Luis Osuna Gómez	Member
Mr. Gonzalo San Cristóbal Tierra	Member
Mr. Juan Villar-Mir de Fuentes	Member
Mr. Enrique Weickert Molina (1)	Member
Mr. José María del Cuvillo Pemán	Member

(1) On January 12, 2010, the Appointments and Compensation Committee appointed Mr. Enrique Weickert Molina as Economic and Financial General Manager, to replace Mr. José Antonio Fernández Eléjaga, who left the Committee on retirement.

The main duties and responsibilities of the Steering Committee are as follows:

- Become familiar with and control the implementation of the plans, programs, forecasts, budgets and financial statements of the Group.
- Analyze the trend in awards and the status of the backlog of contracts, review the commercial operations and assign the tasks to be undertaken.
- Examine and report on the long-term plans, the investment and disinvestment programs and the annual budget.
- Define human resources policies and examine and report on changes in the staff establishment and remuneration terms and conditions.
- Examine and report on the organic structure of the Group and its operation.
- Approve the rules of internal procedure.
- Provide the relevant information on the activities of each of its members.
- Assist the Chairman in any matters on which the Chairman may request the Committee's opinion.
- Keep current with the quarterly report on investment performance submitted by the Economic & Financial General Manager.

OHL GROUP INVESTMENT COMMITTEE

Chairman	Corporate General Manager of the OHL Group
Permanent members:	Economic and Financial General Manager of the OHL Group, Legal Services General Manager of the OHL Group and one member of the Audit and Compliance Committee appointed by the Chairman of the Group
Proposer:	The senior manager responsible for the area shown on the basic organizational chart to which the investment refers

The main duties and responsibilities of the Investment Committee are as follows:

- Examine and report to the Chairman of the Group on policies with respect to investments and disinvestments to undertake, on the proposal of the General Managers in the various corporate areas and of the Chairmen or General Managers in the operating areas, depending on whether they have this function included in the description of their duties and within the framework of the strategy established for the Group.
- Become familiar with and analyze the progress of investment operations already initiated or in the process of examination and negotiation.
- Control the performance of the investment and disinvestment projects established in the annual budgets.
- Analyze and report on all of the final proposals for investment and disinvestment and for the initiation of preliminary studies and negotiations prior to an investment project which, according to current internal rules and regulations, must be referred to the Chairman of the Group for approval.
- Analyze and report on all proposals for the creation of new subsidiaries, prior to their approval by the Chairman of the Group.

OHL has reinforced the transparency and the accessibility of the General Shareholders' Meetings and to the presentations of the results of the Group and of OHL Concesiones through a direct link from the company's website (www.ohl.es), which facilitates a live connection, both in Spanish as well as in English, whereby any person with an interest can have access without a physical presence.

Codes of Conduct

The Rules of Procedure of the Board of Directors establish the mechanisms for detecting and regulating possible conflicts of interest between the Group and its directors or significant shareholders. As a complement to these mechanisms, OHL also has two codes of conduct.

OHL Group Code of Conduct

By means of this Code, approved by the OHL Board of Directors on March 23, 2010, replacing the Executive Staff Code of Conduct, OHL ensures that all of the members of the personnel of its Group of companies observe and comply with certain ethical principles in their actions, in such a way as to guarantee the company's commitment to integrity and transparency in its relations with the communities in which the OHL Group operates. The Code is available to all of its staff members through the corporate intranet and the company's website.

The following stand out among the principles included in the Code of Conduct:

- **Basic principles of conduct:**
 - Respect for the law
 - Ethical integrity
 - Respect for Human Rights
- **General patterns of conduct**
 - Furtherance of the reputation of the Group
 - Loyalty to the Group and conflicts of interest

• Relationships with and among the people in the Group

- Working environment
- Equal opportunities and non-discrimination
- Diversity
- Career development and training
- Safety and health at the workplace
- Eradication of child and forced labor
- Right to trade union membership
- Privacy of personal information

• Relationships with the marketplace

- Quality and innovation
- Use and protection of the Group's assets and resources
- Relationship with suppliers and contractors
- Transparency and accuracy of reporting
- Confidentiality
- Fight against extortion, corruption and bribery
- Respect for free competition and conduct in the marketplace

• Relationships with the community

- Protection of the environment
- Commitment to society.

The Code provides a channel of confidential communication for reporting irregular conducts or conducts contrary to its principles, entrusting the monitoring and control of this channel to the Audit and Compliance Committee of the OHL Board of Directors.

Code of Conduct on matters relation to the Securities Market

The Code of Conduct on matters relating to the Securities Market, which entered into force on July 1, 1998, was approved pursuant to Royal Decree 629/1993 of May 3, and other rules established by the Spanish National Securities Market Commission. In compliance with the fourth additional provision of Act 44/2002, of November 22, 2002, the company's Board of Directors approved a revision of its internal Code in order to adapt it to the new wording of articles 82 to 83 bis of the Securities Market Act.

On July 10, 2007, a further amendment of the Code was approved, to enable the signing of liquidity contracts in the company in an effective manner. This Code subjects the conduct of the directors and executives of the Group, its external consultants and the personnel employed in OHL's Stock Exchange services to certain standards of conduct relating to:

- The OHL shares
- Insider information
- The treatment of confidential documents
- Transactions on OHL shares

Risk control system

The OHL Group's governance is based on criteria of transparency and anticipation, fundamental to a business group where the diversification of the business and internationalization play a pre-eminent role.

The corporate governance of the OHL Group includes risk management and internal control among its priorities for the purpose of:

- Preventing and controlling the risks that could affect the attainment of the targets set by the Group and its net assets.

- Ensuring compliance with current legal provisions and with the internal standards and procedures of the Group.

- Guaranteeing the reliability and integrity of the information offered to its stakeholders.

In order to strengthen the integration of risk management with business decisions, the OHL Group continues to introduce improvements in the global risk control system and in the organizational structure in charge of risk management, to ensure that the people in charge of all of the Group's business activities adhere to the same corporate principles and base themselves on uniform policies, processes and models.

An example of this is the analysis made by the OHL Group in 2010 of the current status of its System of Internal Control over Financial Reporting with respect to the guidelines proposed in the "Guide for the Preparation of the Description of the System of Internal Control over Financial Reporting", published by the National Securities Market Commission.

With the aim of improving its compliance and to adapt its System of Internal Control over Financial Reporting to the reference framework, the Group has decided to set a project in motion that will develop the action plans arising as a consequence of the analysis, also adopting those practices which are capable of adding value to risk management and to the comprehensive risk system.

For more information on the OHL Group's risk control systems, consult the Corporate Governance Report 2010, available on the website, www.ohl.es.

Likewise, the OHL Group's Corporate Social Responsibility Master Plan has taken into account the reputational risks (labor relations, human rights, environment and ethical conduct) associated with its business activities and with the countries where it has a significant presence, for which reason it focuses on the strengthening of risk management in its lines of action through:

- The definition of internal standards and policies that will complement those already in existence for the minimization of the main risks identified.

- A review of the general and specific controls of each of the processes where significant reputational risks have been identified.

- The assignment of the responsibilities necessary within the organization for the monitoring and control of the reputational risk assumed by the organization in each of the processes undertaken.

- The identification and measurement of appropriate indicators for the control of such risks.



For the prevention and repair, as necessary, of environmental damage caused by construction work, OHL has a financial guarantee. In the photo, an operator conserving the environment of the Brazilian Fernão Dias toll road.

One of OHL's channels of transparency with respect to its investors and shareholders are analysts and journalists. Each year, the Chairman makes a public presentation, broadcast through the Internet. The photo shows the presentation made in March 2011, with reference to the 2010.

Adaptation to environmental liability regulations

In 2007, the Spanish Parliament approved Act 26/2007, of October 23, 2007, on Environmental Liability. This legislation has created a new system of liability intended to effectively prevent environmental damage and, in the event that such damage were to occur, to ensure quick and adequate repairs.

As from the entry into force of the Act on April 30, 2007, all companies are under the obligation of adopting and implementing measures of prevention, avoidance and repair of environmental damage.

Moreover, due to their characteristics, many of the operations of the OHL Group are subject to the financial guarantees regime, which is compulsory under this legal provision. These guarantees are intended to ensure that sufficient economic resources are available in order to meet the costs derived from the adoption of the required measures of prevention, avoidance and repair of environment damage. The amount of the guarantee will be determined by the competent authority, by means of a Government-approved methodology.



The ministerial orders that would make the financial guarantee mandatory and expected to be published in 2010 have been delayed, therefore postponing the legal obligation of complying with this requirement.

The OHL Group has been working actively since 2008 on an analysis of its environmental risks, incorporating this task into its general risk management system and managing this risk through the arrangement of a financial guarantee adapted to its needs.

The process of analysis continued in 2010, and the company has participated in a SEOPAN working group for the preparation of a MIRAT project for the construction sector, on the basis of Regulation 2090/2008 on Environmental Liability.

Relationships with shareholders, analysts and investors

OHL feels that, in order to offer the very best service to its investors and shareholders, feedback channels are essential, for learning their demands and for being in a position to meet such demands. The Group has an Investor Relations department that handles these matters, with a commitment to maximum transparency in the dissemination of the relevant information for these stakeholders, a task which it performs through various channels:

- **Direct:** the General Shareholders' Meeting; the annual presentation to analysts of the results of each financial year, made by the Chairman during the first quarter of each year; the annual presentation to the analysts of OHL Concessions; participation in forums and seminars, both sector-wide as well as by segments of capitalization; the organization of road shows, both within as well as outside of Spain (Europe and America), and visits.

The Annual Report and the Sustainable Development Report, in a digitalized version and hosted on the Group's website, and the executive summary "OHL 2010. Highlights", in a printed version, are the main informative documents of the Group aimed at the interested public.



The company is followed with interest by more than 20 analysts and participates actively in a number of seminars and road shows both in Spain and abroad (London, Paris, New York, Chicago, among others), whether sector-specific or generalist.

- **Publications.** The principal document published by OHL is its Annual Report, comprised by the Annual Accounts and the Sustainable Development Report. In both of these, relevant, detailed information is provided on the projects, actions and successes of the company during the year, including those relating to its shareholders and investors.

The quarterly reports made to the National Securities Market Commission (CNMV) constitute another important document for the transparency of OHL. As required by the Securities Market Act, balance sheet, statement of income and cash-flow statement figures, compared to those for the same period in the previous year, are included in the second and fourth quarter reports.

The company also produces quarterly publications of reports which, expanding upon the information provided to the National Securities Market Commission, reflect the position of the company and include financial statements, performance by business area and stock market information.

Similarly, the National Securities Market Commission is sent all corporate presentations given, in which any new developments are added with respect to the information provided to the Commission previously in the routine reporting.

The company has a list of addresses of those shareholders who have indicated an interest in receiving the quarterly information provided to the National Securities Market Commission, which is sent to them subsequent to its submission to the CNMV.

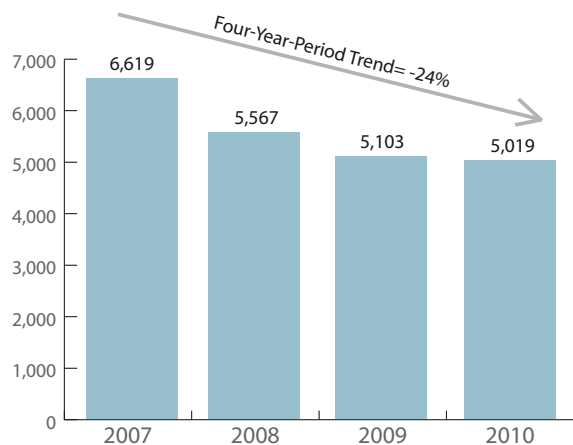
- **Internet.** Through its website, www.ohl.es, the OHL Group offers clear, timely and objective information on the history of the company, its organization and its financial statements, as well as the latest news, significant events, reports, presentations or any other information that could help those interested to learn the situation of the company. Likewise, the main companies in the Group have their own websites, among which those of OHL Concessions, www.ohlconcesiones.com, and of OHL Brasil, www.ohlbrasil.com.br.

- **Telephone.** In order to attend queries by shareholders concerning the performance of OHL, there are two specific channels: email ([relacion.accionistas@ohl.es](mailto:accionistas@ohl.es)) and the shareholder services telephone number (+34 91 348 44 71).



COMMITMENT TO THE PEOPLE IN THE GROUP

The commitment of the OHL Group to its employees is focused on their full development, both with respect to their careers as well as their personal development as individuals, by offering security, stability, quality of life, training and opportunities for advancement, within an environment that respects diversity and equal opportunities.



OHL Group. Occupational Accident Incidence.
Trend 2007-2010





Commitment to the people in the Group

The OHL team

The HR Department focuses its policies and targets in consonance with the major business strategies of the Group that were established in 2002:

Diversification The current situation as a diversified Group involves:

- Different sectors of professional activity
- Different models of labor relations

Internationalization International consolidation means managing:

- Cultural differences
- Different groups of people

The mission of the Corporate HR Management is tied to the following objectives:

- To define and apply the Human Rights policy in consonance with the strategy of the Group
- To promote the personal and career development of its workers
- To further the corporate ethical and cultural values and principles and the commitments voluntarily acquired by the Group
- To oversee strict compliance with labor legislation and internal rules and regulations

Management and lines of action

The HR Department, dependent on the Corporate General Management, establishes **general management criteria** that ensure compliance with the decisions emanating from the Steering Committee and coordinates staff information both on a domestic as well as an international scale.

In 2010, despite the economic juncture, the Group has increased its human resources 3% and has strengthened its international presence.

2010 MILESTONES

Creation of employment (Var. 10/09):

- Total: **3%**
- Women: **36%**

72% of the employment in 2010 was permanent

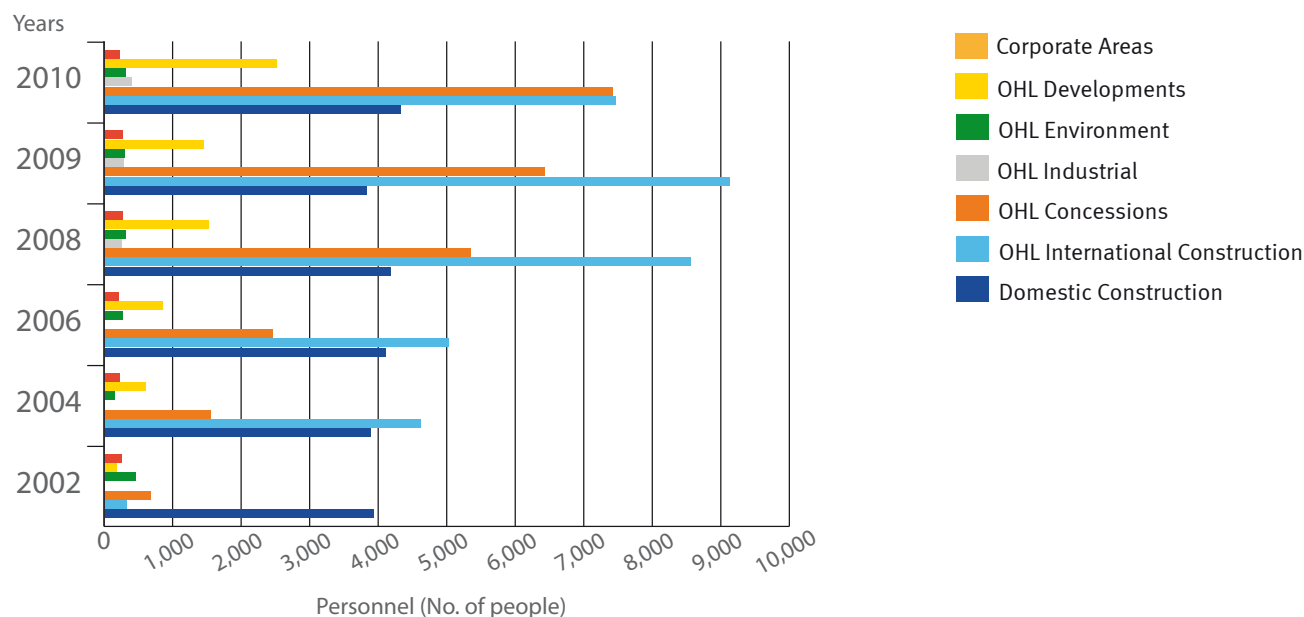
71% of the employees work in international activities

Human resources management in 2010

Concessions

The presence in different countries and the strong development of the concessions activity have led to the creation of a Corporate Services Department for this business line, answering to the C.E.O. of OHL Concessions in the context of hierarchical organization and in functional terms to the Group's Corporate General Management.

The listing of OHL México, together with the strong growth in the volume of employment generated, determined the addition of an Economic-Administrative Manager and a Corporate Services Manager to the staff of the Mexican subsidiary, thereby strengthening the commitment and dedication of the entire organization.



Also, an important development in Peru was the successful incorporation into the Group of the toll collectors who had been performing this work through subcontractors, a move that has translated into an improvement in the service provided to customers.

International Construction

The opening of new markets, Australia and Colombia, as well as the ongoing growth in the countries where the Group was already operating, has increased the diversity and multicultural background of the people belonging to the Group.

The completion of major projects, mainly in Algeria and Chile, has given rise to a reduction in the level of employment in this division.

Domestic Construction

The decrease in public calls for tenders, together with the readjustment of the yearly volumes of contracts in the performance stage applied by the Government in the month of July have combined to make it necessary to rebalance the staffing establishment in line with actual production, bringing about a reduction in employment in the activity of domestic construction per se in comparison to the previous financial year.

Nevertheless, the Facility Management business has become consolidated and its activity has acquired greater momentum in 2010, ending the financial year with 1,674 employees who account for 25% of OHL's total employment in Spain.

Industrial

2010 stands out both for the strong growth of OHL Industrial in Spain (42%) as well as for the consolidation of the division abroad, where it has reinforced its presence in Mexico with the addition of a delegate and has transferred personnel on a permanent basis to Italy, the United States, Peru and Chile.

Developments

Consolidation and regeneration have been the two mainstays of Human Resources policy in the Developments division in Mexico. In 2010 the economy began to recover from the consequences of the 2009 crisis, originated both by the effect of the swine flu epidemic as well as by the collapse of the U.S. real estate sector and the global financial decline. As a result of the Group's commitment to this activity, its percentage of the shareholder composition in the various hotel projects has increased, which has meant the incorporation of this staff into the Group, to the effects of consolidation.

Environment

The new awards in Brazil and the United States, the entry into Portugal and the presence of Inima in Mexico, Algeria and Chile have made it possible to maintain the staffing establishment in this business area.

The **Corporate Human Resources Management**, in coordination with the heads of HR in the operating divisions and those on a local level, promotes and cooperates in the review of the corporate employment policies in the various countries where OHL operates, in order to adapt them to the real needs of the Group, of its employees and to the legislation of each country.

In the operations for the creation of new subsidiaries or the acquisition of existing companies, processes of integration are undertaken based on the introduction of the Group's own management procedures and tools, providing the relevant information and training necessary to all of the staff of the new companies.

Group employees with working conditions regulated by a collective agreement

Country	No. of employees
Argentina	502
Chile	279
Central and Eastern Europe	2,353
U.S.A.	193
Brazil	5,376
Mexico	1,881
Spain	6,655

Participation of workers' representatives in the OHL Group

The OHL Group, independently of the business activity involved, of the country where it operates and in accordance with the commitments acquired under the United Nations Global Compact, maintains the strictest respect for freedom of association and for the effective recognition of the right to collective bargaining.

As a consequence of this policy, 76% of its employees have working conditions regulated by a collective agreement. In Spain and Brazil, this figure is 100%. The OHL Group maintains different modalities of agreements with its workers, the most significant being the sector-wide collective agreements, the company-wide or work center collective agreements and the company agreements.

TRADE UNION REPRESENTATION AND COLLECTIVE NEGOTIATION IN THE OHL GROUP

Main Trade Unions with representation

Spain

- CC.OO.
- UGT
- ELA-STV
- S.L.T.
- I.S.C.
- Sindicato Libre de Transporte.

Algeria

- UGTA (General Worker's Union of Algeria)

Argentina

- SUTPA (Sindicato Único de Trabajadores de Peajes y Afines).
- UOCRA (Unión Obrera de la Construcción de la Rep. Argentina)

Brazil

- SINCROD (Sindicato das Concessionarias de Rodovias, Pontes, Túneis e Vias urbanas)
- SINICESP/SP (Sindicato da Industria da Construção pesada do Estado de São Paulo)
- Sintercon (Sindicato Interestadual das Concessionarias Privadas de Serviços Públicos de Água e Esgoto)

Mexico

- Federación Obrera Sindicalista
- FESOC (Sindicato Único de Trabajadores de la Industria Gastronómica, Refresquera, Alimenticia, Hotelera, Turística, Bares, Cantinas, Similares y Conexos Municipio de Solidaridad)
- CROC

Czech Republic

- Railway trade unions.

Main collective agreements applicable

Sector-wide collective agreements

Spain

- Construction and public works
- Water treatment, catchment, extraction and conveyance
- Office workers
- Consultancy
- Parking facilities and garages
- Landscaping
- Forestry activities
- Residential facilities for the elderly
- Metalworking
- Cleaning of building and business premises
- Domestic engineering

Brazil

- Concession companies
- Heavy construction industry
- Civil construction industry

Argentina

- Toll collectors and similar
- Construction

Company-wide collective agreements

Mexico

- In all of the companies of the Group

Chile

- Centro Superior de Justicia de Santiago (CSJ)
- Autopista Los Libertadores
- Autopista del Sol

Company agreements

Spain

- Metro Ligero Oeste
- Eje Aeropuerto

Czech Republic

- OHL ŽS
- ŽPSV

It is estimated that 85% of the Group's managers abroad are nationals of the same country as the companies they manage

The 2010 financial year ended with 164 expatriate employees, representing 0.7% of the total number of workers

Management strategies and main lines of action in 2010

1) To define and apply HR policy oriented towards the strategy of the Group by

- Managing the internal human resources
- Attracting the best
- Retaining talent
- Offering an attractive pay package in line with the market

- 2010
- Net increase of 709 jobs
 - 72% of jobs are permanent positions
 - 5% increase in management staff and advanced-degree holders with respect to 2009
 - Turnover rate of 3% in Spain

The external hiring of staff is undertaken whenever internal promotion is not possible, and the process is carried out by paying particular attention to the procedures and methods of personnel recruitment and selection.

The Corporate Human Resources Management promotes the principle that all recruitment processes, independently of the business activity involved, should be carried out on the basis of the acceptance of diversity, equal opportunities and non-discrimination.

In this same context of confidentiality and respect, measures of control are in place in order to preserve confidentiality in selection processes and in the management of the candidatures received, complying at all times with the current personal data protection legislation.

Additional staffing needs are approached from a local perspective, in an attempt to reduce the expatriate personnel as far as possible, thereby generating staffing establishments that remain stable over time. Moreover, actions are set in motion for the purpose of attracting and retaining talent, as well as for developing the potential of the management teams.

Cooperation with professional associations and societies, business schools and universities

The Group's international expansion requires young people with high potential who understand international mobility as a challenge for their career development.

For this reason, OHL has intensified and consolidated the plan in place for hiring recent graduates. This project is implemented through the following two processes:

Participation in employment forums, training programs and annual fairs

Significant among such participation is the annual attendance at CIVILFOR and the Employment Tour organized, respectively, by the Advanced Engineering School and the University School of Public Works, both located in Madrid.

Program of grants

At the end of 2010, the Group was a party to 23 cooperation agreements signed with a range of public and private universities to enable students in their final years of study to engage in practice work, thereby combining theory with actual productive activity.

The OHL Group offers its employees an initial pay package above the legal minimum established in each country.

GROUP REMUNERATION IN 2010 AND LEGAL MINIMUM WAGES (*)

Country	Category	Group annual wage	Improvement over legal min.
Spain	Laborer	16,389 €	11%
Algeria	Bricklayer	183,000 DZD	25%
Argentina	Maintenance Assistant	39,700 ARS	8%
Brazil	Gen Services Assistant	9,736 BRL	4%
Mexico	Laborer	38,308 MXN	39%
Czech Republic	Operator	107,443 CZK	8%
USA	Laborer	20,800 USD	38%

(*) Figures refer to the least-qualified categories of workers

Fringe benefits and other initiatives for employees (*)

Materializing OHL's commitment to the continuing improvement of the quality of life of its employees, within the framework of its pay and conditions policy, the fringe benefits provided by the Group should be highlighted from the perspective of the local labor market. The following actions stand out:

SPAIN (For the entire staffing establishment: permanent contracts as from the category of foreman)

- Life and accident insurance
- Updating and access in real time to personal and employment-related data. OHLFINET-“My information”
- Salary supplements for workers with disabilities and workers on sickness leave and maternity leave
- Regular medical examinations
- Flexible Pay Plan
- Family Plan

In collaboration with the Adecco Foundation, the Plan is intended to provide support to the family members of OHL Group employees with disabilities in order to facilitate their real integration into the working and social world in accordance with five areas of action: medical, family, social, training and employment. In 2010 there were ten beneficiaries of the plan in Madrid, Central Zone, Catalonia, Andalusia and Mediterranean coast (Spain).

- OHL Group employees benefit from special consumer purchase terms

CANADA

- Contribution to pension plan
- Optional dental and vision plan
- Optional additional life insurance

QATAR

- Private medical insurance for staff
- Health Card for all workers
- Occupational accident insurance for all workers

CZECH REP.

- Additional retirement insurance
- Housing and emergency loans
- Meal vouchers
- Preventive medical examinations

SLOVAK REP.

- Transportation allowance

USA

- Life and health, dental and vision insurance
- Contribution to pension fund for all employees
- Liability insurance for drivers
- Christmas bonus
- Contributions to retirement plans

BRAZIL

- Medical care
- Health insurance
- Dental plan
- Meal and transportation vouchers
- life insurance

MEXICO

- Major medical insurance for all personnel

CHILE

- Medical insurance with cover for medicines
- AFP retirement fund

(*) For staff on permanent contracts.

2) To promote the personal and career development of the Group's employees by

- Managing the safety and health of our employees
- Enhancing stability, quality of life, training and opportunities for advancement
- Establishing work spaces and processes that facilitate optimum working conditions
- Furthering the reconciliation between work and private life
- Ascertaining and encouraging career plans

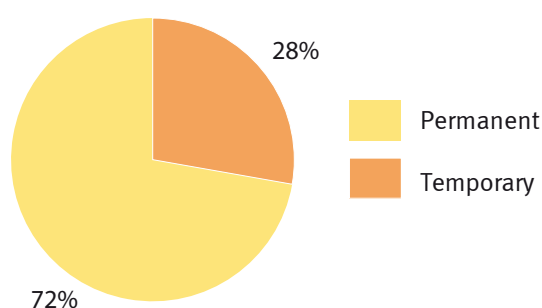
Preventive health campaigns 2010
At the Group's central headquarters,
Torre Espacio, Madrid

Regular medical examinations	658
Gynecological examinations	214
Urological examinations	134
Densitometries	16
Flu vaccinations	135
Other vaccinations	98

Employees covered by life and accident insurance 2010

Country	Number of people
Spain	5,376
Algeria	1,093
Argentina	566
Chile	565
Peru	469
Czech Rep.	972
USA	907
Brazil	5,377
Mexico	2,500

Distribution by kind of contract at 12-31-2010
(Total: 22,580 employees)



Career plans

The careers of the Group's employees are designed and managed by recognizing and rewarding achievement. Internal promotion, as a guarantee of stability through corporate values and the furthering of career development, is applied in the range of work environments and in the various divisions by means of assessment systems that verify personal attitudes.

The publication of internal job offers was also set in motion during this financial year through the corporate intranet, thereby encouraging international mobility and movements between business lines, satisfying the personal and professional concerns of employees.

Reconciliation of work and private life

- Flexible working hours
- Splitting of vacation periods (up to three)
- Reduction of working schedule: considered in cases of employees with family responsibilities, care of children or other circumstances requiring care of immediate family members
- Childcare checks for workers with children under three years of age
- Employee Support Program (PAE) - assistance in handling routine administrative matters, legal problems and practical and personal issues.

Actions for improving competitiveness and results obtained

Incorporation of ICTs into business processes

The development and use of ICTs in the OHL Group has been a strategic policy from the very start for its growth and organized development. The implementation of the management system in each new company added to the Group is a decisive instrument for facilitating the company's adaptation to the operating procedures and culture of the Group.

The OHL Group develops in-house technology for its computerized management systems not only for cost reduction reasons but, basically, in order to facilitate the implementation of an efficient organizational system for the control and performance of the activities of its companies.

Organizational implementation in new companies

The incorporation of new companies into the Group involves the development of complex processes of human, operating and technical integration. The OHL Group has recourse to the following tools in order to facilitate these operations:

- An **in-house management system** that enables full optimization and adaptation to the organizational work method. In addition, the system facilitates the programming of interfaces for the dumping of data from the management systems of the new company into those belonging to the Group.

- **Videoconference**, equipment, giving immediacy to contacts and achieving savings in costs. These systems comprise a network implemented worldwide, making it possible to hold conferences and to share a computer screen, indispensable for making the migration.

- A **corporate intranet**, a common portal for employees, with a dual function:

- The intranet is conducive to a feeling of integration among the employees of the new company, on perceiving themselves as members of a larger group.

- It is a source of information where the new people forming a part of the Group can consult the organizational charts, the organizational structure, operating standards and procedures, software manuals or, simply, the directory of the Group with telephone numbers and addresses.

- **E-mail**, a universal and strategic tool of communication. The OHL Group has its own email server, and one of the first actions in the technological migration process consists of the technical migration of the management of mail, and of domain, if applicable, to the Group's servers. The email system is integrated into the corporate intranet portal, thereby enabling remote access.

The addition to the OHL Group of companies in the new **OHL Industrial** division has brought with it the need for adaptation to its highly specialized working environment, which requires a different control of projects and costs, as well as an infrastructure of communications and technical applications adapted to its needs.

For this purpose, the various companies established in Madrid have been relocated together in a modern building equipped with the technical resources necessary to enable the growth of this division.

Position management

At the present time, the ICTs are a major and indispensable component in the configuration of the positions of the employees who work in an office environment, and the impact of such configuration on performance is unquestionable.

The target of the OHL Group is to equip these positions with the best technology available for their day-to-day tasks, together with the support necessary in order to keep the technology fully operational.

- The OHL Group office employees have an **IP telephone**, already available at the central headquarters and in the process of expansion to the rest of the offices. This type of telephony achieves significant savings in consumption and an improvement in management for the company and for its workers.

- The users of the computer systems have access to support through a **User Care Center (CAU)** which provides a first level of support and, if necessary, scales the problem to the technical team. Whenever the location of the user so allows and the user has an Internet connection, the technicians have remote intervention tools that enable them to work on the user's PC.

Productivity tools

The OHL Group has developed software tools for improving the output of routine operations that achieve significant savings in costs and time, as well as upgrading security, functionality and reliability. The most significant among these tools are:

- **The internal services request**, designed initially for computer equipment and general services, now extends to requests for travel and training. This tool is in the process of renovation through the adoption of a new process flow management engine and the future incorporation of additional requests, such as vacations, leave, advances, etc. This utility, in addition to saving paper and time, makes it possible to submit these requests regardless of the physical location of the applicants and with an absolute control of the entire process.

- **Document management**, which has two functionalities: savings in space and in paper consumption and the sharing of information, independently of geographical location.

Accessible through the Internet, this system makes it possible to create storage and management projects for the documentation of a working group, establishing the access permissions necessary, controlling the versions of the documents and enabling the immediate use or consultation of such documentation, all under secure conditions.

- **The experience database (BDE)**. Initially designed for construction activities, this database is a documentary reference in relation to construction works or processes.

The database is available on the corporate intranet and performs the function of collecting and making available to all of the employees of the OHL Group a significant amount of useful information for the performance of their work:

- Drawing-up and update of construction processes for project design and performance of construction works that reflect the experience acquired by the Group's team.

- Transfer of construction experience in works performed by Group companies.

- Compiling and update of the regulations to be applied in the performance of construction projects.

- Gathering and processing of information and new technological developments that could be of use for the performance of our projects.

As a complement to the BDE installed in the company intranet, the Methods and Processes Service compiles technical standards on roads, pavements, railway issues, structures, concrete, steel...which it publishes and distributes to the Group's employees in DVD or CD format, as, due to the excessive weight of this information, it would not be feasible in operating terms to include them in the BDE.

At the present time, the following information is available in the BDE: data on 719 major construction works, 350 descriptive reports, 216 construction reports, 1064 photos, 27 videos, 79 articles, 72 regulatory texts and 191 construction procedures and technical notes.

Web 2.0 collaboration environment

The OHL Group is making studies in order to apply this philosophy to the development of a new employee portal (OHLFINET) and to the rest of the web applications. Greater involvement and participation by employees is sought, by providing them control over their data and facilitating the organization of the information of interest to them.

The optimization of resources is also an objective:

- Photocopying, printing and the consumption of paper are reduced

- Messenger service expenses are reduced

- Processes are automated

- Savings in the OHL Group's administrative processes.



The new headquarters of the OHL Industrial division are equipped with all of the technical resources, both communications as well as software, required by an organization of its kind.

3) To further the ethical and cultural values and principles of the Group by

- Furthering the principle of equal opportunities
- Favoring equality and the rejection of discrimination of any kind in employment
- Developing social action
- Fostering compliance with the principles of the United Nations Global Compact

Equal opportunities

The OHL Group maintains and promotes a policy of equality and non-discrimination based on respect for its workers regardless of their religion, sex, gender, race or age.

With respect to the economic aspect of employment, base salaries are linked to job categories and are identical for all individuals, independently of their sex, nationality or any other personal characteristic.

OHL has a **Equality Plan** that applies to all of the work centers and construction subsidiaries in Spain. This Plan enhances and reinforces the policies and projects already implemented at OHL.

Guiding principles of the Equality Plan:

- Equal treatment between men and women
- No direct discrimination by reason of a person's sex
- No indirect discrimination by reason of a person's sex
- Prohibition of sexual harassment
- Prohibition of harassment by reason of a person's sex
- Indemnity from reprisals.

Areas of action:

- Culture and equal opportunities policies
- Impact on society and CSR
- Communication, image and language
- Gender representativeness
- Recruitment, training and promotion
- Pay policy and structure
- Health and risk prevention
- Reconciliation of work and family life
- Harassment and discrimination
- Monitoring and assessment.

The fight against harassment is one of the most relevant priorities of the Equality Plan. For this reason, and as a part of the Plan, a **protocol of action** has been signed to combat such conducts, with zero tolerance and the absolute rejection of any kind of behavior or action constituting any of the forms of sexual, moral or gender harassment.

In order to cooperate actively, effectively and firmly to prevent, detect, remedy and penalize any kind of conduct as may be considered as harassment, the protocol of action against harassment include a **channel for reporting incidents**. This channel has been established through the Human Resources Department, which must proceed immediately by initiating an investigation in order to clarify the facts and take appropriate measures.

During 2010 two reports were made, based on alleged cases of moral harassment, both occurring in Group subsidiaries. In both investigations the case was closed without having found evidence substantiating the existence of conducts that could be considered moral harassment.

The Equality Plan Monitoring Committee was set up on February 10, 2010 and is comprised by six members, two from each of the trade unions signing the Plan and another two representing management. The Committee meets at least once every six months and its objectives include overseeing compliance with the content of the Equality Plan and making regular evaluations of the progress in gender equality achieved within its scope of action.

Management of diversity and integration projects

The most significant actions in 2010 in the framework of the plan for the labor market insertion of people with disabilities and at risk of social exclusion, as well as the targets for 2011 listed below, are set out in details in Chapter 7 of this report, "Commitment to the community".

Spain:

- The hiring of 7 people with disabilities and/or at risk of social exclusion.
- Collaboration with the Integra Foundation, Adecco Foundation and Madrid Down Syndrome Foundation in the search for and recruitment of candidates with special difficulties.
- Second awareness-raising day-long meeting for the integration of people at risk of exclusion into the working world, for OHL Group HR management staff.
- Organization of an HR breakfast to raise the awareness of companies with respect to the social and labor market integration of groups with special difficulties.
- Participation in meetings on disability and the Social Integration of the Disabled Act.
- 140% increase in the volume of purchases and contracting of services with special employment centers with respect to 2009.

2011 targets:

- The hiring of **10 people** with disabilities and/or at risk of social exclusion.
- Participation in practice work programs for people with disabilities in the OHL Group.
- Collaboration with the Integra Foundation, Adecco Foundation and Madrid Down Syndrome Foundation in the search for and recruitment of candidates with special difficulties.
- To continue intensifying purchases and contracting of services with special employment centers.

Rejection of child and forced labor

The hiring of minors is expressly regulated by the Group's policy, which prohibits the hiring of children under age 16 in any case, or of adolescents under 18 in unhealthy, arduous, toxic or dangerous jobs. Proper compliance with these measures is guaranteed in Spain through official hiring procedures, and in the rest of the countries through the Group's financial or personnel managers.

The monitoring of these measures in the employee hiring processes of the companies collaborating with the Group on the first level is also a concern. Compliance is verified in Spain through the requirement to submit Social Security registration forms for each worker and abroad, through the equivalent Social Security system in each country, or if no such system exists, any other documentation that ensures healthcare cover and a salary that must be, at least, equivalent to the country's minimum wage.



Meeting of Human Resources and CSR managers organized by OHL and Fundación Integra. In the foreground, Madrid City Council member, Ana Botella, who presided over the event.

With respect to the hours of work, the company signs agreements on the annual working schedule and working hours with business and trade union organizations, or with the elected representatives of the employees, always in observance of the limits set by the relevant labor legislation.



Corporate volunteering

Corporate volunteering constitutes one of the mainstays of the OHL Group's Social Action Framework Plan and has been designed to create an open space of dialog and cooperation in the OHL Group between its employees and society, through which OHL's volunteers can develop their talent and unique abilities and place them at the service of the community, at the same time as they satisfy their concerns about solidarity with others and their own personal growth.

The Plan is managed by the Social Action area, which comes under the Group's HR Department. In Brazil, the CSR Committee is responsible for the OHL Brasil volunteers.

At the present time the Group has volunteer groups in Madrid and Barcelona. Social actions have also been carried out with the cooperation of employees in Brazil, Mexico, Argentina, Chile and the U.S.

Actions in 2010:

- 7 volunteer projects were carried out in 2010 by OHL Group employees in Spain.
- The level of participation reached last year has been maintained; around 500 people participated in the various solidarity events organized by the Group.
- Development of a specific website for the Volunteers Group with the aim of achieving greater dissemination of its campaigns. The site is still in the testing stage and has been developed by OHL volunteers.
- Two campaigns for recruiting volunteers.
- The drawing context for the children of employees is being extended to the rest of the Group countries.

2011 targets:

- To develop improvements in the volunteers' website for its final launch.
- Planning of specific volunteering projects for OHL Group companies (Metro Ligero Oeste and Ingesan).
- To participate in volunteering promotion projects by cooperating with social entities and other companies (2011 European Year of Volunteering).

(The main actions and projects carried out in 2010 through corporate volunteering are described in detail in chapter 7 – Commitment to the community).



Presentation of prizes to winners in the Drawing Contest for Children of OHL Group Employees. In the photo, one of the prize-winners, daughter of an employee of the Centro de Justicia in Chile.

4) To ensure strict compliance with labor legislation and the Group's internal rules and regulations by

- Developing general HR standards and procedures
- Performing tasks of monitoring and control together with the Internal Audit department and by means of its own actions
- Adopting disciplinary measures

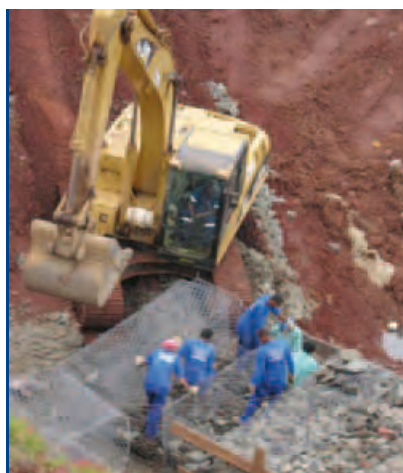
The Corporate Human Resources Management has a standard developed in 2008 for its corporate management and to put into place instruments of verification and control in consonance with the growth of the Group and its new international dimension.

The standards entered into effect in February 2009 and address the following aspects:

1. Information required for the management of HR
2. Safety, protection and occupational health
3. Integration and management of diversity
4. Subcontracting and outsourcing of services
5. Geographical and functional mobility
6. Criteria for the granting of advances, loans and fringe benefits
7. Recruitment and hiring

In 2010, favored by the appointment of a corporate services manager in OHL Concesiones, a revision of this standard is being carried out in Mexico for its adaptation to the particular circumstances of this country.

The overseeing of the occupational safety and health of site workers is extremely thorough at OHL, such as in the maintenance operations on one of the Brazilian toll roads.



Characteristics of the staffing establishment

OHL GROUP PERSONNEL AT THE CLOSE OF ACCOUNTS FOR THE YEAR

Distribution by qualification

	2010		% 10/09	2009		% 09/08	2008	
Managers & graduate degree holders	3,222	14.3%	4.7	3,076	14.1 %	26.5	2,432	11.8%
Undergraduate degree holders	4,376	19.4%	18.4	3,697	16.9 %	40.5	2,630	12.8%
Non-graduate technicians	2,686	11.8%	1.4	2,649	12.1 %	15.6	2,291	11.1%
Clerical staff	1,916	8.5%	(8.9)	2,103	9.6 %	10.1	1,910	9.3%
Rest of personnel	10,380	46.0%	0.3	10,346	47.3 %	(8,3)	11,294	55.0%
Total	22,580	100.0%	3.2	21,871	100.0%	6.4	20,557	100.0%

Distribution by duration of contract

	2010		% 10/09	2009		% 09/08	2008	
Permanent staff	16,279	72%	8	15,014	69%	7	14,037	68%
Temporary staff	6,301	28%	(8)	6,857	31%	5	6,520	32%
Total	22,580	100%	3	21,871	100%	6	20,557	100%

Distribution by geographical location

	2010		% 10/09	2009		% 09/08	2008	
Domestic	6,655	29%	6.6	6,241	29%	(2.9)	6,429	31%
International	15,925	71%	1.9	15,630	71%	10.6	14,128	69%

Age and length of service

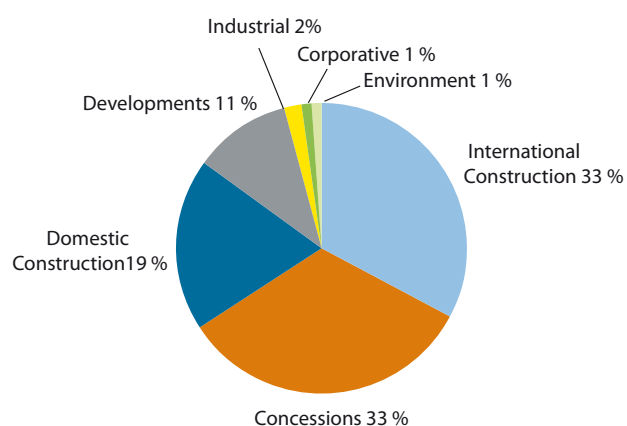
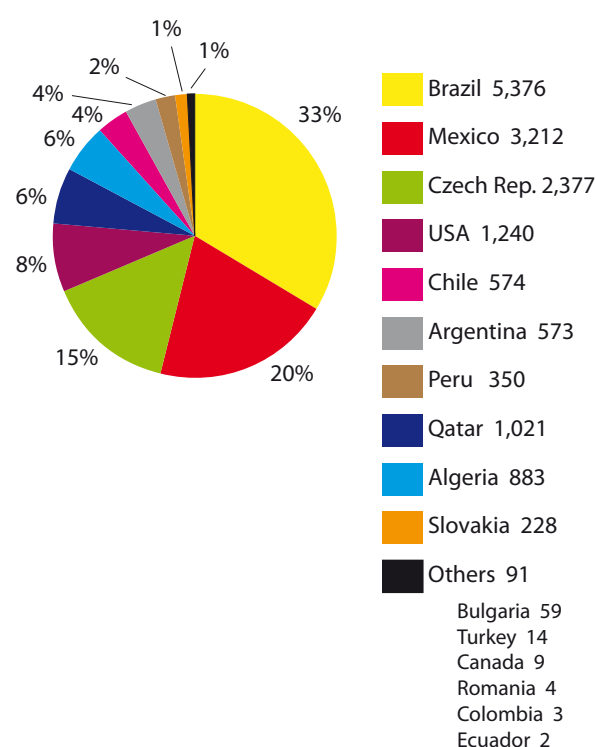
	2010	2009	2008
Average age	39 years	38 years	39 years
Average seniority	4 years	4 years	4 years

TREND IN PERSONNEL ABROAD BY COUNTRY

	2010	2009	2008
Brazil	5,376	4,447	3,673
Mexico	3,212	2,044	1,537
Czech Rep.	2,377	2,559	2,689
USA	1,240	899	1,014
Qatar	1,021	1,144	454
Algeria	883	2,133	950
Chile	574	1,542	2,873
Argentina	573	517	598
Peru	350	16	40
Slovakia	228	247	236
Bulgaria	59	55	42
Turkey	14	12	16
Canada	9	9	-
Romania	4	-	-
Colombia	3	3	-
Ecuador	2	3	5
Arab Emirates	-	-	1
Total abroad	15,925	15,630	14,128

EXPATRIATE PERSONNEL

	2010	2009	2008
Algeria	85	174	108
Mexico	34	35	23
Qatar	20	13	22
USA	9	6	10
Peru	7	-	-
Canada	5	5	-
Chile	2	3	7
Turkey	1	2	4
Romania	1	-	-
Czech Rep.	-	1	2
Ecuador	-	-	1
Arab Emirates	-	1	1
Total	164	239	178

Employment by division at 12/31/2010
(Total 2010: 22,580 employees)Personnel abroad by country (12-31-2010)
(Total 2010: 15,925)

	2010	2009	2008
Concessions	7,378	6,396	5,313
International Construction	7,423	9,099	8,532
Domestic Construction	4,303	4,042	4,334
Industrial	386	270	243
Developments	2,502	1,465	1,512
Environment	335	317	340
Corporate	253	282	283
Total	22,580	21,871	20,557

DISTRIBUTION OF PERSONNEL BY JOB CATEGORY, AGE AND SEX DECEMBER 31, 2010

	Total	Total		Up to 30		Between 30-45		Between 45-55		56 & over	
		V	M	V	M	V	M	V	M	V	M
Managers	406	373	33	3	1	125	15	123	12	122	5
Graduate degree holders	2,816	2,005	811	390	259	1,063	468	381	73	171	11
Undergraduate degree holders	4,376	2,851	1,525	1,066	871	1,231	568	392	75	162	11
Non-graduate technicians	2,686	1,893	793	430	215	766	372	448	176	249	30
Clerical staff	1,916	990	926	325	301	388	414	175	155	102	56
Rest of personnel	10,380	8,169	2,211	2,540	382	3,407	828	1,490	682	732	319
Group Total	22,580	16,281	6,299	4,754	2,029	6,980	2,665	3,009	1,173	1,538	432

DISTRIBUTION OF PERSONNEL BY JOB CATEGORY, AGE AND SEX DECEMBER 31, 2009

	Total	Total		Up to 30		Between 30-45		Between 45-55		56 & over	
		V	M	V	M	V	M	V	M	V	M
Managers	365	339	26	5	1	104	11	107	9	123	5
Graduate degree holders	2,711	1,979	732	397	230	1,049	427	353	65	180	10
Undergraduate degree holders	3,697	2,603	1,094	888	547	1,175	467	355	70	185	10
Non-graduate technicians	2,649	1,913	736	385	223	794	329	461	160	273	24
Clerical staff	2,103	1,168	935	314	272	458	438	236	162	160	63
Rest of personnel	10,346	9,249	1,097	2,807	270	3,924	447	1,699	284	819	96
Group Total	21,871	17,251	4,620	4,796	1,543	7,504	2,119	3,211	750	1,740	208

DISTRIBUTION OF PERSONNEL BY JOB CATEGORY, AGE AND SEX DECEMBER 31, 2008

	Total	Total		Up to 30		Between 30-45		Between 45-55		56 & over	
		V	M	V	M	V	M	V	M	V	M
Managers	365	338	27	3	0	107	14	101	9	127	4
Graduate degree holders	2,067	1,492	575	313	191	732	309	283	65	164	10
Undergraduate degree holders	2,630	2,040	590	493	190	922	295	382	74	243	31
Non-graduate technicians	2,291	1,971	320	401	123	765	139	481	48	324	10
Clerical staff	1,910	1,111	399	779	248	421	380	255	122	156	49
Rest of personnel	11,294	9,530	1,764	2,819	621	3,975	723	1,878	335	858	85
Group Total	20,557	16,482	4,075	4,308	1,373	6,922	1,860	3,380	653	1,872	189

DIRECT EMPLOYMENT INDUCED BY THE OHL GROUP

	Number of companies subcontracted			Direct employment induced*		
	2010	2009	2008	2010	2009	2008
OHL (parent company)	1,865	2,158	2,047	8,716	11,172	9,699
Consolidated subsidiaries						
Concessions	505	1,059	512	8,662	17,437	8,091
International Construction	337	530	441	8,705	7,304	9,032
Domestic Construction	489	990	605	1,959	4,388	2,157
Industrial	6	11	18	14	190	44
Developments	3	6	41	110	108	922
Environment	144	144	24	761	1,025	218
Total consolidated subsidiaries	1,484	2,740	1,641	20,211	30,452	20,464
Total OHL Group	3,349	4,898	3,688	28,927	41,624	30,163

* Calculated as the number of employees of subcontractors.

ABSENTEEISM IN 2010

Country	Absenteeism (*)	
	Men %	Women%
Algeria	4.1	4.4
Mexico	1.3	0.3
Qatar	4.0	2.3
Czech Rep.	14.0	4.5
Argentina	7.9	13.8
Brazil	3.8	4.4
Chile	0.3	1.2
Peru	1.0	0.5
Spain	3.3	2.0

(*) Method of calculation: no. hours of absenteeism / no. of hours worked

Absenteeism = Sickness leave, strikes, unjustified absence, paid justified absences and leave without pay

Training

Commitment

The ongoing training of the Group's employees –from managers to laborers- is a basic tool for OHL in the improvement of worker performance and impacts on increased productivity, as well as on the personal fulfillment of the Group's employees and on job satisfaction in general.

These are the reasons why the Group makes a considerable annual investment in time and resources in order to promote the training plans that it has established in all of the countries where it has a stable presence.

The many recognitions received by the Group in relation to the ongoing training of its employees, as well as its frequent participation in a range of national and international forums, make OHL a benchmark organization in this aspect in the sectors of concessions, construction, industrial activities and services.

Training strategy

The OHL Group's training strategy is supported on the following pillars of success:

- a) **Precision in the detection of needs** in order to establish training actions in consonance with them.
- b) **Diversification and specialization in the training provided:** seeking an increasingly more detailed knowledge of the new professional sectors in which the Group carries out its business activity, thereby accommodating training courses to the training needs of the employees of the companies in each business area within the framework of the Training Plan.
- c) **Internationalization:** in-depth knowledge of the business and of the companies abroad in order to design the Training Plan.
- d) **Promotion of e-learning** in view of its greater flexibility, provided that the level of the training and the usefulness for participants is at least the same as in a classroom situation.
- e) **Continuing improvement in the indicators** of the training process: participation, satisfaction and e-learning.

2010 MILESTONES

8.25 million euros of investment in training: 50% more than in 2009

421,758 course hours: 47% more than in 2009

39,820 workers participating in courses throughout the world: 53% more than in 2009

18.68 hours of training per employee

e-learning: in 2010 the hours of training on line increased by 50%

The training activities in **ORP, quality and environment and production** stand out

In 2010 training in Spain reached its highest levels of participation in the history of this activity

OHL is the leading Group in terms of training in the construction sector in Spain, with an outstanding presence in business, trade union and teaching forums

Management of training: area responsible and tools

The management of training in the Group is integrated into the Quality and Environment Management System, and the area in charge is the Training Service. This service applies a training procedure that has a range of associated indicators for the monitoring and control (of participation, of satisfaction, of e-learning, etc.) and is subject to internal as well as external audits.

Each year, annual training plans are drawn up and undergo a number of evaluations. OHL is the company entrusted with organizing these annual plans for the entire Group. The international delegations and subsidiaries are provided the consultancy and assistance necessary by the parent company for the development of their specific training plans.

The main functions of the Training Service are:

- To identify the training needs of companies.
- To draw up and disseminate the “Annual Catalog of Training Actions”.
- To evaluate the training actions insofar as teaching staff, teaching materials, facilities, etc.
- To evaluate the training plan insofar as its effectiveness and degree of applicability in the day-to-day work of the participants.

- To collect the information on the courses given throughout the Group for storage and processing as appropriate.

- To liaise with the relevant managers of the companies of the Group in the various countries, to participate in the identification of the training needs of the Group’s employees throughout the world, in addition to conveying the experience obtained in Spain. Specifically, the mission of the Training Service with respect to training abroad is as follows:

- To assist the local managers responsible for training in the identification of needs in each country.
- To encourage the matching of the training shortfalls detected to the training actions to be taken in the course of the financial year.
- To use e-learning and the new technologies with increasingly greater thoroughness and scope.
- To obtain and accurately manage the information on the management of training in each country.

Training in human rights and the Global Compact

Since 2007, the “Construction Classroom” course given to worksite managers and/or newly engaged managers in the company has a specific subject module that introduces participants to the aspects of sustainability, social action, the principles of the Global Compact and the Millennium Development Goals.

Moreover, an on-line course on Corporate Social Responsibility (CSR) was launched in 2009 and has already been taught to a total of 250 people (including the OHL management and the users of the CSR reporting software). In 2010, an additional 400 professionals from OHL’s industrial division signed up and will complete the course in 2011. The course pursues the internal dissemination of generic concepts connected with CSR, the origin of this new way of understanding companies, the principal international initiatives existing at the present time and the approach to this subject adopted at OHL.

Training performance in 2010

Global training

During the 2010 financial year, the training activity in the OHL Group achieved a global participation of 39,820 students, who received 421,758 hours of training in the 4,434 courses taught. The resources used for this activity totaled 8.25 million euros. The tables and graphs shown below include the most relevant data on this activity in the Group, both by subject matter as well as by geographical area and business activity.

Training in the OHL Group is a basic lever for the development of its human capital and is decisive for the sustainable growth of the company.

TRAINING IN THE OHL GROUP DURING 2010

Number of participants	39,820
Number of hours taught	421,758
Number of hours of training as per participating employee	10.59
Total number of courses	4,434
Number of companies of origin of employees	176
Resources used for training (personnel in attendance) (*)	6,748,130 €
Resources used in terms of training staff involved	1,506,197 €

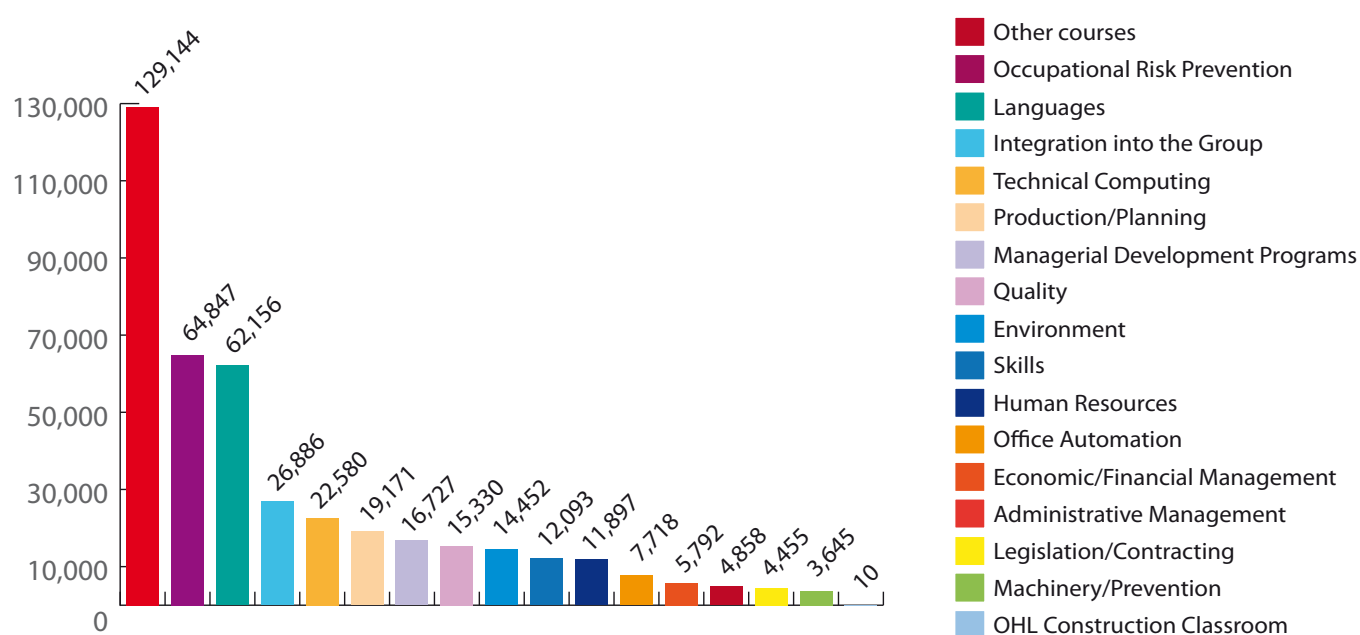
(*) Only half of the training provided is considered to take place during working hours.

2010 OHL GROUP GLOBAL TRAINING PLAN

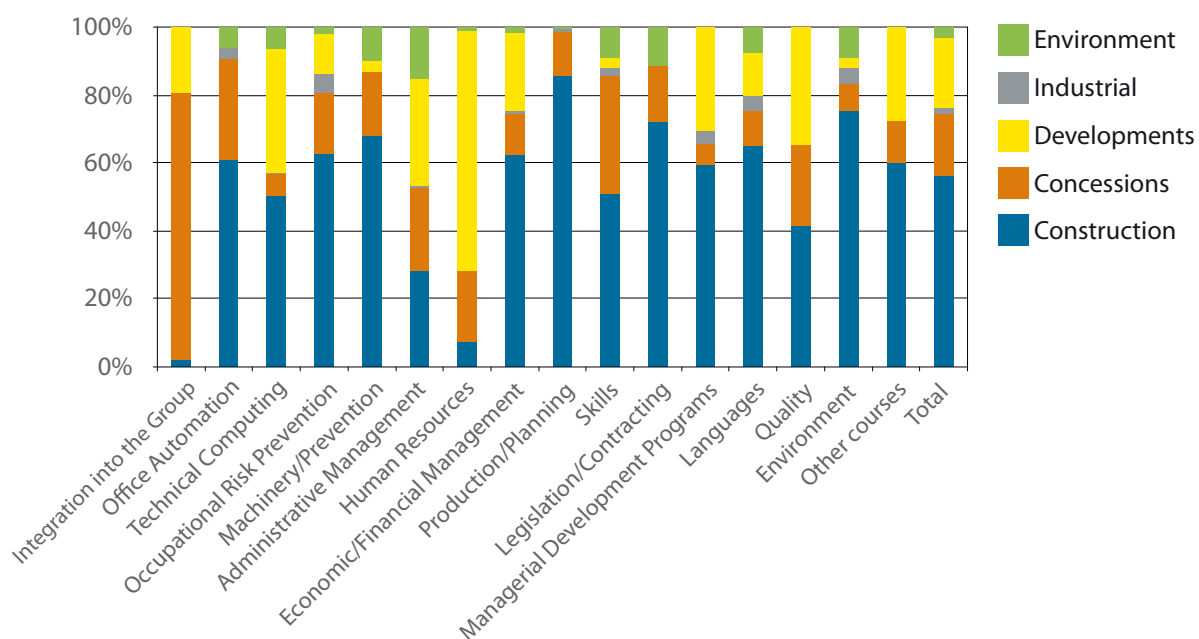
Subject Area	Participants	Classroom Hours	Distance Hours	On-Line Hours	Total Hours
Integration into the Group	1,522	26,322	0	564	26,886
OHL Construction Classroom	39	10	0	0	10
Office Automation	372	3,173	32	4,513	7,718
Technical Computing	2,622	15,676	32	6,872	22,580
Risk Prevention	10,504	37,167	22,429	5,251	64,847
Machinery/Prevention	479	3,436	209	0	3,645
Administrative Management	821	3,766	60	1,032	4,858
Human Resources	1,449	11,256	44	597	11,897
Economic/Financial Management	463	4,829	0	963	5,792
Production/Planning	1,691	6,403	420	12,348	19,171
Skills	1,041	10,803	560	730	12,093
Legislation/Contracting	165	1,178	24	3,253	4,455
Managerial Development Programs	1,593	12,673	840	3,214	16,727
Languages	3,067	25,673	17,060	19,423	62,156
Quality	2,041	10,910	3,622	798	15,330
Environment	2,111	2,641	9,454	2,357	14,452
Other Courses	9,840	90,291	2,308	36,545	129,144
TOTAL	39,820	266,204	57,094	98,460	421,758

During the 2010 financial year, the training activity in the OHL Group achieved an overall participation figure of 39,280 students, 421,758 hours of training and 4,434 courses taught

Hours of training in 2010 by subject matter



Hours of training in 2010 by subject matter and division
(Total: 421,758 hours)



OHL GROUP GLOBAL TRAINING PLAN IN 2010 BY SUBJECT MATTER AND DIVISION

	Construction		Concessions		Industrial		Developments		Environment	
	Participants	Hours	Participants	Hours	Participants	Hours	Participants	Hours	Participants	Hours
Integration into the Group	94	564	1,006	21,158	0	0	407	5,134	15	30
OHL Construction Classroom	0	0	39	10	0	0	0	0	0	0
Office Automation	251	4,712	87	2,276	12	260	1	15	21	455
Technical Computing	447	11,294	63	1,481	3	110	2,063	8,205	46	1,490
Occupational Risk Prevention	5,790	40,530	2,331	11,948	288	3,470	1,973	7,474	122	1,425
Machinery/Prevention	230	2,486	171	669	0	0	72	130	6	360
Administrative Management	86	1,376	103	1,179	2	36	626	1,529	4	738
Human Resources	76	874	219	2,480	0	0	2,211	8,437	4	106
Economic/Financial Management	285	3,631	44	682	4	64	125	1,335	5	80
Production/Planning	562	16,464	1,114	2,377	10	180	1	50	4	100
Skills	282	6,126	660	4,263	12	288	38	326	49	1,090
Legislation/Contracting	116	3,208	39	752	0	0	0	0	10	495
Managerial Development Programs	673	9,959	63	990	1	681	856	5,097	0	0
Languages	1,222	40,326	162	6,544	28	2,880	2,608	7,846	47	4,560
Quality	347	6,356	390	3,681	0	0	1,303	5,277	1	16
Environment	949	10,921	292	1,107	73	735	746	411	51	1,278
Other courses	5,149	77,473	2,176	16,050	0	0	2,513	35,601	2	20
TOTAL	16,559	236,300	8,959	77,645	433	8,704	13,482	86,866	387	12,243

TRAINING BY EMPLOYEE GROUP (*)

Managers and technicians	36.83%
Clerical staff	9.94%
Qualified workers and operators	53.93%

(*) Percentage of total participants classified.

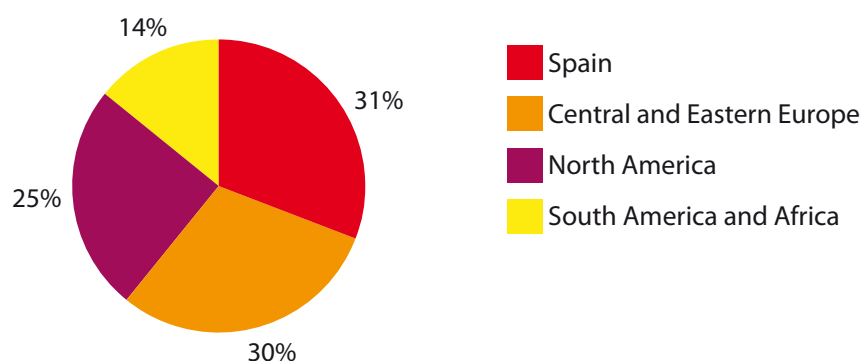
TRAINING BY TEACHING METHOD

Classroom learning	61.70%
Distance learning	15.01%
On-line learning	23.29%

TRAINING PROCESS INDICATORS

Indicator	Description		Minimum Value Established by the Training Service
Level of satisfaction	Average of the assessments gathered in surveys	8.44/10	7/10
On-line learning	Students who complete / Students who begin courses under this method (%)	93%	70%

Hours of training in 2010 by geographical area
(Total: 421,758 hours)



2010 TRAINING IN EUROPE

Subject Matter	Participants	Hours
Integration into the Group	94	564
OHL Construction Classroom	-	-
Office Automation	307	5,927
Technical Computing	494	12,884
Risk Prevention	6,581	53,711
Machinery/Prevention	230	2,486
Administrative Management	68	1,188
Human Resources	83	1,084
Economic/Financial Management	295	3,787
Production/Planning	562	17,127
Skills	374	7,802
Legislation/Contracting	119	3,578
Managerial Development Programs	669	10,590
Languages	1,246	39,904
Quality	371	6,492
Environment	1,102	12,839
Other Courses	5,465	76,138
TOTAL	18,060	256,101

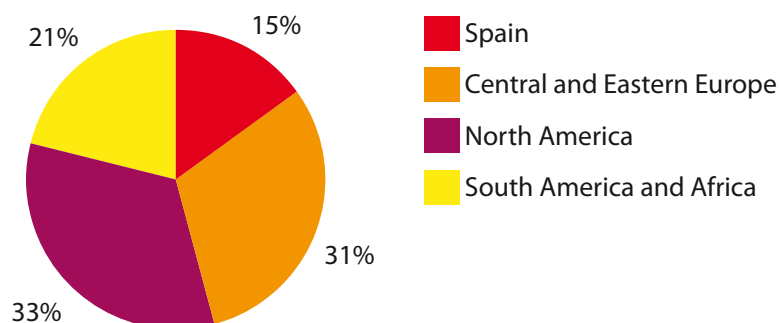
- Countries: Spain and Central and Eastern Europe
- Total participants: 18,060
- Hours of training: 256,101
- Training method: 43%, classroom; 35%, on-line; and 22%, distance.

2010 TRAINING IN NORTH AMERICA

Subject Matter	Participants	Hours
Integration into the Group	854	24,166
OHL Construction Classroom	-	-
Office Automation	-	-
Technical Computing	2,083	8,869
Risk Prevention	1,647	4,155
Machinery/Prevention	77	170
Administrative Management	655	2,541
Human Resources	1,150	8,437
Economic/Financial Management	128	1,605
Production/Planning	33	350
Skills	13	788
Legislation/Contracting	7	390
Managerial Development Programs	863	5,267
Languages	1,612	8,096
Quality	1,291	5,261
Environment	757	761
Other Courses	2,182	34,052
TOTAL	13,352	104,907

- Countries: USA and Mexico
- Total participants: 13,352
- Hours of training: 104,907
- Training method: 100% classroom

Participants in training in 2010 by geographical area
(Total: 39,820 participants)



- Countries: Argentina, Brazil and Chile
- Total participants: 8,313
- Hours of training: 59,992
- Training method: 85%, classroom; 13%, on-line; and 2%, distance

2010 TRAINING IN SOUTH AMERICA

Subject Matter	Participants	Hours
Integration into the Group	574	2,156
OHL Construction Classroom	39	10
Office Automation	65	1,791
Technical Computing	45	827
Risk Prevention	2,185	6,799
Machinery/Prevention	172	989
Administrative Management	98	1,129
Human Resources	216	2,376
Economic/Financial Management	40	400
Production/Planning	1,096	1,694
Skills	654	3,503
Legislation/Contracting	39	487
Managerial Development Programs	61	870
Languages	205	13,580
Quality	379	3,577
Environment	252	852
Other Courses	2,193	18,954
TOTAL	8,313	59,992

- Countries: Algeria
- Total participants: 95
- Hours of training: 758
- Training method: 100% classroom

2010 TRAINING IN AFRICA

Subject Matter	Participants	Hours
Risk Prevention	91	182
Languages	4	576
TOTAL	95	758

Training in Spain

Training in Spain reached its highest levels in the history of this activity in the OHL Group. During the year, 5,788 students participated in the Training Plan in Spain (21% more than in 2009). The applications for participation in training activities totaled 7,051 (up 7.4% with respect to 2009), submitted by employees from 30 Group companies. Moreover, 244 courses were given (36% more than in 2009) on a range of subjects, with a total of 129,230 course hours (19.5% more than in 2009).

The areas of knowledge to which the most hours of training have been devoted are Occupational Risk Prevention (more than 38,000 hours), Quality and Environmental Management (more than 16,000 hours) and Production and Planning (more than 14,000 hours). Moreover, the movement of a significant part of the business to locations abroad has given rise to an increase in language training (more than 22,000 hours)

OHL GROUP 2010 TRAINING PLAN IN SPAIN

Subject Matter	Participants	Classroom Hours	Distance Hours	On-line Hours	Total Hours
Integration into the Group	94	0	0	564	564
Quality and Environment	942	1,667	13,054	1,896	16,617
Office Automation	223	560	0	4,235	4,795
Technical Computing	365	5,095	0	6,000	11,095
Risk Prevention	2,558	14,524	22,109	301	36,934
Machinery/Prevention	108	1,894	0	0	1,894
Administrative Management	53	0	60	936	996
Human Resources	14	0	0	420	420
Economic/Financial Management	106	1,696	0	0	1,696
Production/Planning	330	3,100	420	11,255	14,775
Skills	371	7,052	0	710	7,762
Legislation/Contracting	54	0	0	2,980	2,980
Managerial Development Programs	2	522	840	0	1,362
Languages	198	1,220	17,060	4,020	22,300
Other Courses	370	1,616	2,274	1,150	5,040
TOTAL	5,788	38,946	55,817	34,467	129,230

2010 TRAINING BY EMPLOYEE GROUPS

	Participants	%
Managers and technicians	2,422	41.85%
Clerical staff	1,356	23.42%
Qualified workers and operators	2,010	34.73%

2010 TRAINING BY TEACHING METHOD

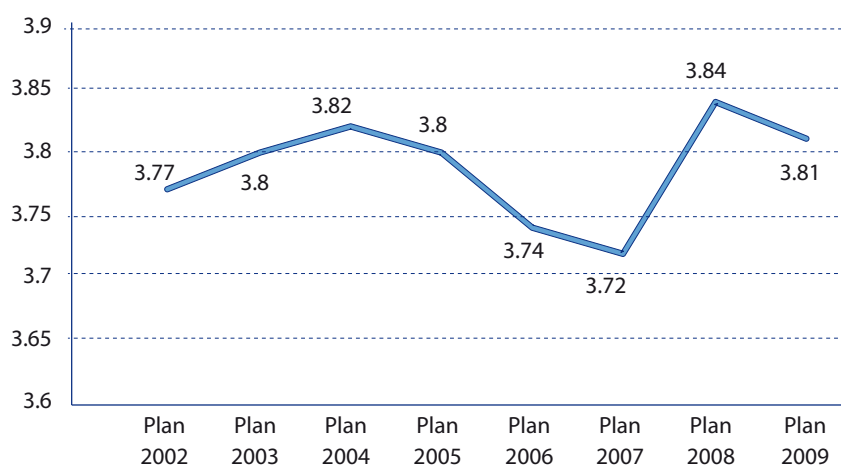
Classroom	30.12%
Distance	43.20%
E-learning	26.68%

FOLLOW-UP INDICATORS OF THE 2010 TRAINING PROCESS IN SPAIN

Indicator	Ratio (nature)	2010 Plan	Standard Value	Comments
Participation	Participants/No. applications	82.09	50	Far above both the standard value as well as the result obtained in 2009. This is due to the considerable increase, 21%, in the number of participants in courses with respect to 2009 and to the more moderate increase, 7.4%, in the number of applications with respect to the same year.
Level of satisfaction	Average value (surveys)	3.29/4.00	2.80/4.00	Increased slightly over the figure for 2009.
E-learning	Students completing course/Students starting course	79.95	70	Increased in comparison to the figure obtained for the previous year, confirming the strength of the growth in the on-line training culture in the Group.

Assessment of the effectiveness of the training plans in Spain *

(*)Standard value: 5.00.



Annual assessment

The annual assessment of the effectiveness of the training received is made in the first few months of the following financial year. The graph to the left shows the results of the assessments of the annual plans from 2002 to 2009, the last year available as of the date of preparation of this report, which has been made on the basis of the results of interviews of managers. As can be observed, the assessment of the effectiveness of training over these eight years has been maintained almost constant, peaking at 3.84 /5.00 in the Training Plan for the 2008 financial year.

The improvement in the training indicators is due largely to the more than 2,500 participants in training courses relating to Occupational Risk Prevention, a priority area of action for the OHL Group

TREND IN THE TRAINING PLANS OF THE OHL GROUP IN SPAIN

	2006	2007	2008	2009	2010	Average Value
No. applications	3,775	4,471	5,096	6,594	7,051	5,397
No. participants	3,256	3,531	4,323	4,673	5,788	4,314
No. courses	96	83	138	179	244	148
No. course hours	112,308	103,490	103,887	108,121	129,230	111,407
Managers & technicians	1,895	1,693	1,786	1,240	2,422	1,807
Clerical staff	389	371	764	678	1,356	566
Qualified workers & operators	972	1,467	1,773	2,755	2,010	1,795
Classroom hours	27%	28%	42.11%	49.93%	30.12%	35.44%
Distance hours	55%	54%	33.87%	27.83%	43.20%	42.74%
E-learning hours	18%	18%	24.02%	22.24%	26.68%	21.82%
Participation indicator (*)	86(50)	79 (50)	84.83 (50)	71 (50)	82.09 (50)	80.58 (50)
Level of satisfaction indicator (*)	3.29/4.00 (2.80/4.00)	3.30/4.00 (2.80/4.00)	3.37/4.00 (2.80/4.00)	3.24/4.00 (2.80/4.00)	3.29/4.00 (2.80/4.00)	3.30 / 4.00 (2.80 / 4.00)
E-learning method indicator (*)	78.67 (70)	79.07 (70)	75.84 (70)	79.08 (70)	79.95 (70)	78.52 (70)

*In parentheses, standard value.

KEY INDICATORS OF TRAINING IN THE OHL GROUP

	2010	% Var. 2010-2009	2009	% Var. 2009-2008	2008
Training					
OHL Group Hours	421,758	47.01	286,890	16.66	245,912
Hours in Spain	129,230	19.52	108,121	4.07	103,887
Hours abroad	292,528	63.64	178,769	25.87	142,025
OHL Group Hours/Employee	18.68	42.38	13.12	9.5	12.0
Hours/Employee in Spain	19.42	12.13	17.32	6.9	16.2
Hours/Employee abroad	18.37	60.71	11.43	13.2	10.1

Occupational Risk Prevention

The planning, definition and development of an occupational risk prevention management system (SGPRL) is one of the mainstays of the business strategy of the OHL Group.

The company is staffed by a team trained in a culture of prevention deeply rooted in the company and coordinated by a Risk Prevention Service that maintains a standard of continuous improvement. In this way, and with the involvement of senior management, OHL has successfully implemented a recognized SGPRL, achieving levels of excellence in its management.

“In the OHL Group, maximum attention and priority are given to occupational risk prevention policy, both with respect to the people in the Group itself as well as among our collaborators and suppliers. Our ORP policy is “zero tolerance”, in an effort to attain our target of “zero occupational accidents”.

Juan-Miguel Villar Mir.
Chairman of the OHL Group. December 2010.

2010 MILESTONES

Continuous improvement in the accident rate of the Group in Spain, with a **24% decline in 2010**. “Zero fatalities” in all of its divisions

10,983 participants in ORP training sessions, with a total of **68,492** hours taught

3.521 employees of Group companies obtained their **Construction Worker’s Card (TPC)**, a credential confirming the ORP training received

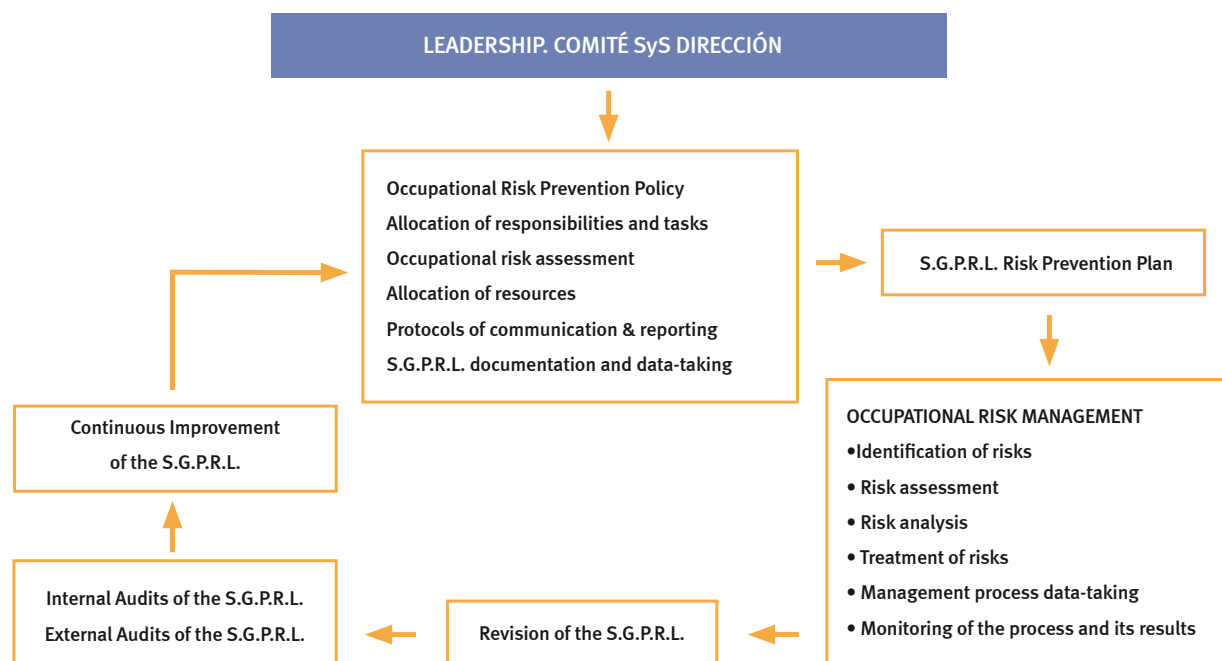
Appointment of **coordinators responsible for ORP in the Concessions division in each country** where OHL has stable activity

OHSAS 18001:2007 certification obtained for OHL Concessions and OHL Industrial

OHL International Construction: OHSAS 18001:2007 certification obtained for the delegations in Chile and Peru, and the TP subsidiary in Peru

Renewal of the OHSAS 18001:2007 certification for Domestic Construction and OHL Environment

Occupational Risk Prevention Strategy



Management of Occupational Risk Prevention. Joint Risk Prevention Service

The management of the risk prevention strategy over the years has produced excellent results on the domestic level and has begun to provide good results also on the international plane where a local culture of prevention is being established in each country.

The Group's strong commitment to risk prevention is promoted from the level of its Chairman and senior management on down. The principle of "zero tolerance" is applied to all levels of the organization in an effort to achieve "zero accidents".

The culture of prevention applied in all of the actions of the Group is based on the following pillars of success:

- Attitude of rejection towards any risk or hazardous conduct whatsoever.
- Preventive awareness as a responsible sentiment before the risk.
- Aptitude for preventing and eliminating unsafe working situations.

To sum up, OHL feels that:

- Working safer is more productive.
- Increasing safe conducts means increasing confidence in the performance of the production process.
- Investing in training means enhancing safety.
- There is no proportion between major projects and major accidents.

Joint Risk Prevention Service

In 1998 the OHL Group decided to establish its model of risk prevention organization on a domestic level by means of a Joint Risk Prevention Service (SPM), in line with Royal Decree 39/1997, regulating risk prevention services pursuant to Act 31/1995 on Occupational Risk Prevention.

This organizational model provides its services to all of the parent companies and subsidiaries of the OHL Group in Spain, which are attended to by certified technical staff, either on a corporate basis or posted to work centers or companies, although maintaining their functional dependence on the SPM.

Royal Decree 337/2010 was approved in 2010 and amends the above-mentioned risk prevention services regulation, introduced through Royal Decree 39/1997. The new legislation requires:

- That a body wishing to operate as a Joint Risk Prevention Service (SPM) must have expertise in three areas of specialization in risk prevention:

Industrial Hygiene, Occupational Safety and Health and Ergonomics and Applied Psychosociology. OHL's SPM already had these areas of specialization in place, thereby anticipating the new risk prevention legislation.

- That the SPM's must make the **audits required by law** every 2 years, instead of every 4 years as required previously for companies –like OHL- engaged in activities considered to be hazardous. These requirements had also been included prior to the new legislation within the Group's risk prevention strategy and, from the onset of the legal obligation to perform such audits, these have

been carried out on **an annual basis**, pursuant to a decision by the Safety and Health Committee.

The SPM has arranged the Health Monitoring program with specialized prevention companies, primarily with FREMAP.

In the rest of the countries where OHL operates, there is no specific regulation on the establishment of a Joint Risk Prevention Service, as determined in Spanish legislation, although in the majority of these countries there are legal provisions governing how the risk prevention departments should be set up and the training the members of such departments should have,

as is the case, for example, in Argentina, Chile, Peru and Mexico.

Nevertheless, in 2010 the concessions division, which is the Group's strongest business area, appointed a coordinator responsible for Occupational Risk Prevention for each country. All of the risk prevention technicians assigned at the various work centers of the respective countries will in turn collaborate with their country coordinator. At the same time, direct channels of communication have been opened between these coordinators and the SPM in Spain, making it possible to share information and best practices in both directions.

OHL GROUP COMPANIES UNDER THE JOINT RISK PREVENTION SERVICE (SPM) AT 12/31/2010

Parent company and division head subsidiaries	OHL, S.A. OHL Concesiones, S.L. OHL Industrial, S.L. OHL Medio Ambiente, Inima, S.A.U.
Construction and like subsidiaries of OHL, S.A.	SATO, Elsan, G&O, Sobrino, EyM Integrales OHL, Celsa, Novaire (Sacova, S.L.), Ingesan
Temporary Joint Ventures	48 UTE's (Temporary Joint Ventures)
Subsidiaries of OHL Concesiones, S.L.	Euroglosa 45, S.A., Autovía de Aragón Tramo 1, S.A., Autovía Eje Aeropuerto, S.A., TMS, S.A., Marina Urola, S.A., Nova Dàrsena Esportiva de Barà, S.A., Metro Ligero Oeste, S.A.
Subsidiaries of OHL Industrial, S.L.	Chepro, S.L., M.K.H. Promatec, S.A., Ecolarie, S.A., Sthim Maquinaria, Prosisa, S.A., Atmos, S.A.

Occupational Risk Prevention Strategy

The OHL Group's Strategic Risk Prevention Plan completed its seventh year of application in 2010. The expansive dynamism of the Group means that each year new subsidiaries are added or, in other cases, that the Group divests itself of companies. These changes call for constant attention by the SPM in order to be in a position to facilitate compliance with legal requirements and, at the same time, to transmit the necessary culture of prevention to the new companies to ensure the achievement of the levels of excellence expected.

The Strategic Risk Prevention Plan is therefore very much alive and constantly updated with fresh ideas and demands derived from the context of the company. The main [structural measures and strategic lines](#) of management in occupational risk prevention are set out in detail below.

Permanent Strategic Lines

- Assurance of the Prevention Plan or SGPRL.
- Continuous improvement controls.
- Sustainability of the SPM.
- Training and information on risk prevention. Maintenance and management of risk prevention knowledge.
- Ongoing presence at ORP professional forums.

Structural Measures

- Adaptation of the risk prevention strategy to contexts by country and by company, aligning the existing actions with OHL's strategy with respect to ORP.
- Identification of threats in terms of ORP in the different contexts in which the Group operates.
- Analysis of the accident rate risk presented by each of the subsidiaries, depending on the activities in which they are engaged.
- Analysis of the risk of accidents (and of their degree and likelihood) involved in the ORP policy applied by each subsidiary, to be integrated into the general policy of the Group.
- Actions against the risks identified and analyzed by means of the implementation of successfully tested risk prevention systems.
- Maintenance of the operational performance of the system, correcting deficiencies and continuously monitoring each new company by means of annual audits and proposing improvements with respect to risk prevention.

Assurance of the Risk Prevention Plan. SGPRL

In line with the dynamic activity of the OHL Group noted previously, during 2010 a structural revision of the Occupational Risk Prevention Management System (SGPRL) was undertaken, the final version of which will be completed in 2011. During that same financial year, the SGPRL Handbook will be redistributed, following the necessary updating.

During 2010 updated certificates of compliance with the OHSAS 18001/2007 specification were issued by the certification firm, SGS-ICS.

In the international sphere where the divisions of Concessions, Construction, Industrial, Developments and Environment operate, the strategy is similar, consistently adapting the Group's own risk prevention system to the legislation of each country and seeking to attain the targets set in Spain.

[4] / Commitment to the people in the Group

A protocol for the transmission of occupational accident information applicable to all of the international work centers was implemented in 2010 and makes it possible to access this information from anywhere in the world. The objectives pursued are as follows:

- To establish and continuously update the Occupational Risk Prevention Management System, in order

to eliminate or minimize the occupational risks of OHL's employees and of all other parties involved.

- To implement, maintain and continuously improve the SGPRL.
- To ensure the conformity of the risk prevention policy established, by means of regular assessments.

• To guarantee compliance with the policy by the parties concerned within the organization, as well as by parties outside of the organization.

• To obtain the certificates of the legal, voluntary and internal audits, complying with their requirements.

AUDITS OF OHL GROUP COMPANIES ASSOCIATED UNDER THE JOINT SERVICE

COMPANIES/YEAR		2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
DOMESTIC CONSTRUCTION	OHL	•			•	*		•	*	•	
	G&O	•			•	*		•	*	•	
	SATO	•				*	•	•	*	•	
	Elsan	•		•		*		•	*	•	
	EyM	•		•		*		•	*	•	
	Celsa		•			*		•	*	•	
	Sobrino		•			*	•	•	*	•	
	Ingesan										*
ENVIRONMENT	OHL Medio Ambiente, Inima							•	*	•	
CONCESSIONS	OHL Concesiones									•	* (1)
	Euroglosa 45										*
	Autopista Eje Aeropuerto, M-12										*
	Autovía de Aragón Tramo 1										*
	TMS, Puerto de Alicante										*
	Marina Urola										*
	Nova Dàrsena Esportiva Roda de Barà										*
INDUSTRIAL	OHL Industrial									•	* (1)
	Ecolaire										*
	Chepro										*
	Promatec										*

• Legal audit (Crossber Audit, S.L.)

• Voluntary audit (SGS ICS Ibérica, S.A.)

(1) Expansion of scope OHSAS 18001/07

Continuous improvement controls

The following requirements ensure continuous improvement in risk prevention within OHL:

- Absence of “Non-Conformities” in all occupational risk assessments made in the various workplaces.
- Verification of compliance with the “Continuous Improvement Principle” in each risk prevention assessment made at workplaces.
- Verification that the SGPR is developed, proven and mature, rendering it effective in its full dimension.

Thus, during the 2010 financial year, fulfillment of the foregoing was achieved by means of three actions:

- An internal audit in which the Risk Prevention Service technicians performed a control of working conditions and of compliance with the risk prevention system established.

One of the instruments used most frequently internally for measuring continuous improvement consists of safety and health reports (bringing to light any deviations occurring in work centers in terms of occupational risk prevention), together with the risk prevention corrective proposals, in such a

way that the people in charge of risk prevention at each work center have permanent access to the technical solutions to be adopted in order to prevent occupational accidents.

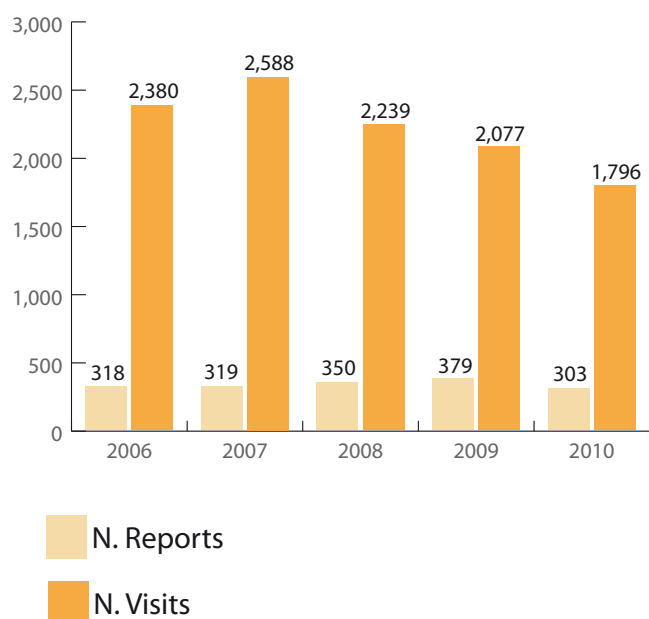
- An external legal audit in which Crossber Audit technicians performed the legally required control of preventive compliance, pursuant to the Occupational Risk Prevention Act and Royal Decree 604/2006, which amended the risk prevention services regulation contained in Royal Decree 39/1997.

- A voluntary external audit, made by the international audit firm, SGS, which in 2005 verified compliance with the OHSAS 18001 specification.

VISITS AND REPORTS ISSUED BY JOINT RISK PREVENTION SERVICE TECHNICIANS

Year	2006	2007	2008	2009	2010
No. visits technician/month	12.39	12.68	11.36	11.16	10.26
Reports/No. visits (%)	13.37	12.33	13.52	18.24	16.87

Trend in Continuous Improvement in Prevention



Preventive Checks of Continuous Improve



(*) Prevention technicians, permanent, decentralized, not assigned to a worksite or work center.

As a result of the expansion in scope occurring in the 2010 financial year for the divisions of OHL Concessions, Domestic Construction and OHL Industrial, the certificates issued by SGS were as follows:

CERTIFICATES ISSUED BY SGS*

Company	Certificate Issues	Date
OHL Group	ES05/1753.00	07.14.2010
Domestic Construction	ES05/1753.01	07.14.2010
Ingesán, S.A.U.	ES05/1753.02	07.14.2010
OHL Environment	ES05/1753.03	07.14.2010
OHL Concessions	ES05/1753.04	07.14.2010
OHL Industrial	ES05/1753.05	07.14.2010
Ecolaire Esp. S.A.	ES05/1753.06	07.14.2010

(*) All according to OHSAS 18001/2007 and valid up to November 2011.



SGS certificates.



Delivery of the certificate OHSAS 18001/2007 to OHL Concesiones. From left to right, Jesús Peñas, Director of Corporate Services OHL Concesiones; Manuel Bejerano, Operational director OHL Concesiones; Rodrigo Baeza, Director in Spain of OHL Concesiones; José María Campoy, Commercial Director of SGS Spain; Gregorio Nieto, Chief of Prevention of OHL, y Juan José Antolín, Operations Section Chief of the Prevention Service.

Sustainability of the Joint Risk Prevention Service

Given the context of the current economic-financial crisis, the organization, operation and structure of the SPM were optimized in 2010, thereby achieving a reduction in corporate expenses. However, in general terms, the human resources comprising the SPM team have been maintained, with a turnover of 3% through the addition of three technicians and the departure of five. At the beginning of 2010, OHL had 61 technicians in Spain and, at the end of the year, the number was down slightly to 59.

The composition of the SPM at December 31, 2010, with a total of 59 technicians, was as follows:

- SPM technicians attached to the corporate area: 18
- SPM technicians attached to work centers: 37
- SPM technicians attached to associated companies: 4

The productivity of the SPM technicians increased during the past financial year, and the SPM attained its 2010 targets of meeting the growing needs of the divisions of the Group in the domestic sphere, as well as visiting, promoting and providing the services required internationally, whenever so requested.

Maintenance and management of risk prevention knowledge. Training and information on ORP

Risk prevention information system

The creation of a safe atmosphere, together with the dissemination of the knowledge about ORP, influence the outcomes achieved by the organization, as well as the levels of satisfaction of its employees.

The main actions undertaken for updating and transmitting knowledge about ORP in the course of the year include the following:

- SGPRL Handbook: Revision for adapting the Handbook to the criteria of the OHSAS standard. Approval of the revision is expected in 2011, with dissemination of the Handbook through the intranet, in an interactive and dynamic format.

- General procedures: revision and restructuring of three procedures, also scheduled for approval in 2011.

- Safety and Health Instructions: revision of 244 and drawing-up of 54 new Instructions, bringing the number of Safety and Health Instructions to a total of 402.

Specific documentation was also prepared in 2010 for the application of the Group's SGPRL to the concession companies, Euroglosa 45, Autopista Eje Aeropuerto M-12 and Autovía de Aragón Tramo 1, in road infrastructures; and Marina Urola and Nova Dàrsena Esportiva Roda de Barà, in port infrastructures. With the completion of their risk assessments and the planning of their risk prevention activities, the prevention documentation of these companies was successfully managed and they passed the prescribed audits.

SGPRL INFORMATION SYSTEM STRUCTURE

HANDBOOK

Occupational Risk Prevention Policy
Organization
Allocation of Responsibilities and Tasks
Organizational Chart
General Documentation
Vocabulary, Definitions and Terminology

DOCUMENTATION

General Procedures	21 Units
Specific Procedures	12 Units
Safety and Health Instructions	402 Units
Means of Protection Guides	90 Units
Preventive Work Instructions	75 Units

Preparation of the specific documentation completing the application of SGPR to the facilities' cleaning and maintenance company, Ingesan, S.A., was also concluded

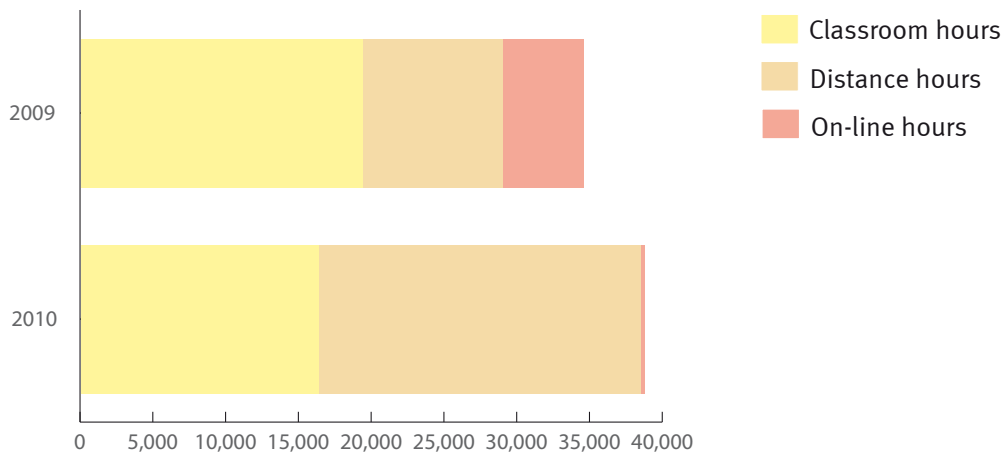
Training in risk prevention

The cooperation of the members of the SPM with the Group's Training Service in relation to risk prevention training is summed up on the following table, providing key information on the courses offered.

2010 TRAINING IN OCCUPATIONAL RISK PREVENTION IN SPAIN

Course	Number of Participants	Classroom Hours	Distance Hours	On-line Hours	Total Hours
Risks and preventive measures at the workplace	372	1,975	0	0	1,975
Theory/practical course on emergencies	37	222	0	0	222
Initial level or "Permanent Classroom" (first cycle of training in ORP)	335	2,680	0	0	2,680
Basic level of prevention in construction (supervisors, foremen, risk prevention delegates, prevention resources)	49	923	1,917	0	2,840
Risks and preventive measures in water treatment plants	34	204	0	0	204
Training in residential care centers	184	0	1,840	0	1,840
First Aid course	121	376	285	0	661
Day-long technical meeting on ORP	100	700	0	0	700
Advanced level specialization in ORP	3	0	680	0	680
Specific ORP course for office workers	591	1,966	11,516	0	13,482
ORP course for managers	23	46	0	161	207
ORP course for Risk Prevention delegates 2nd Cycle of Training	10	700	0	0	700
ORP course for maritime work (hopper barge) 2nd Cycle	1	20	0	0	20
ORP course for bricklayers 2nd Cycle	1	20	0	0	20
ORP course applied to formwork 2nd Cycle	7	65	0	0	65
ORP course for operators of lifting devices 2nd Cycle (construction and metalwork sector)	45	900	0	0	900
ORP course on forklifts	10	60	0	0	60
ORP course on bridge cranes	9	54	0	0	54
ORP course for manual equipment operators	43	860	0	0	860
ORP course for vehicle and machinery operators. Earth movement.	1	20	0	0	20
Safety and signage (coex)	2	0	120	0	120
ORP course on risks and preventive measures in the erection of industrial plants	44	264	0	0	264
ORP course for electrical work, installation and maintenance of HV and LV	121	1,519	0	0	1,519
ORP course for railway construction work	44	264	0	0	264
Initial ORP course for facilities' cleaning and maintenance workers	438	1,894	5,031	0	6,925
Radiological protection course	28	182	0	0	182
Others	13	504	720	140	1,364
TOTAL RISK PREVENTION IN 2010	2,666	16,418	22,109	301	38,828

ORP training in Spain during 2009 and 2010



In Spain, and independently of the production sector where they provide their services, all of the personnel of the OHL Group completed their basic risk prevention training in 2010. The training program implemented was based on the provisions contained in the general collective agreements for the construction and metalworking sectors and, during 2010, has made it possible to provide training to more than 3,500 workers qualifying them for the Construction Worker's Card (TPC), even though this credential is not required for the hiring of new workers. In this way, there is a guarantee that OHL's workers have received the necessary training required in accordance with Art. 19 of the Occupational Risk Prevention Act.

OHL has also initiated another level of training, as a second cycle, divided by specific trades. There are plans for extending this new level of training to all operators.

Surveying and participation in ORP

For proper management of the ORP system, enabling workers to ask about and participate in risk prevention, OHL has permanent channels of communication in place between risk prevention technicians, risk prevention delegates and trade union representatives.

- Inter-center Safety and Health Committees.
- Concession, Construction and Installation Safety and Health Committees.
- Preventive Monitoring Committees.
- Intranet, in the section indicated by the ORP tab.
- Decentralized Risk Prevention Service. ORP meetings.

The main tools or instruments used by the company for channeling the information on ORP are listed below:

- Safety and Health Instructions, published by the SPM.

- Preventive Work Instructions, published by the SPM.

- Safety and Health Instructions prepared at the Work Centers and approved by the SPM.

- Information digitalized and sent by the Prevention Company contracted, through the Internet.

- Documentation sent through the Internet by the Safety and Health institutes of the Autonomous Communities, labor authorities and domestic and international public and private entities committed to occupational risk prevention.

- Information Handbooks prepared by the SPM itself for prevention activities relating to the infrastructure concessions, construction and services.

- Safety and Health Plans drawn up by the SPM for the Construction and Industrial divisions.

- Occupational risk assessments, made by the SPM and the ORP technicians for the Concessions and Industrial divisions and construction activities with permanent workers.

- Paperless office, as an information filing system for the exclusive use of members of the SPM, containing extensive information on the management and performance of the SGPRL over time (SPM Annual Reports, ORP information and technical documentation, penalties and appeals, occupational accident statistics, etc.).

2010 risk prevention campaign

The “Golden Month of Prevention” campaign, which has been held for the last seven years, continues to pursue the objective of securing the involvement of all employees, by reinforcing the Group’s commitment to the culture of prevention and to maintaining a position of leadership in the prevention of occupational risks.

The campaign included the organization of risk prevention courses for managers, technicians, clerical staff and operators and the distribution of commemorative products at the various work centers. In 2010 a commemorative fold-out brochure was also published and, on this occasion, included more space for explaining the Group’s risk prevention strategy, in addition to technical information on ORP.

The “Golden Month of Prevention” also included the organization of a day-long technical meeting that was held in Burgos in October, in collaboration with the Regional Government of Castilla y León and the Labor Department Inspection Service. The event

PARTICIPATION IN SIGNIFICANT ORP FORUMS AND DAY-LONG MEETINGS DURING 2010

Event	Place
1st Congress on ORP in the Construction Sector in the Basque Country, organized by OSALAN	San Sebastián
3rd Congress on ORP in the Community of Madrid, organized by IRSST	Madrid
Day-long technical meeting on SPM and audit entities, organized by SGS	Madrid
Day-long technical meeting on ORP at the central office of Caja Burgos, jointly with the ITSS and the OTT of the Regional Government of Castilla y León	Burgos
ORP meeting at the FREMAP ORP company on the swine flu	Madrid
Day-long technical meeting on ORP in relation to the construction of the Búrdalo dam	Cáceres
Chairmanship of the Public Works Construction Machinery Committee CTN-115 AENOR	Sercobe Madrid
Members of the Seopan ORP Committee	Seopan Madrid
Several day-long ORP meetings, organized by the INSHT	Madrid
Day-long technical meetings and International Safety Fair, SICUR	Madrid

brought together close to 100 people, among risk prevention managers, customers, Safety and Health coordinators, members of the Labor authority, partners and collaborators. The meeting culminated with the presence of the Corporate General Manager of the Group, who announced the names of the site managers awarded prizes during this campaign for their contribution to occupational risk prevention at OHL.

The campaign concluded on December 3 with the traditional ceremony for the presentation of prizes by the Chairman of the Group, Juan-Miguel Villar Mir, at the corporate headquarters in the Torre Espacio building.

The prizes, with a cash award of 3,000 euros, are given in the categories of **Risk Prevention Management in the Work Center**, **Preventive Innovation and Culture of Prevention**, to managers of work centers in any of the Group’s areas of business, for their work in the continuous improvement of occupational risk prevention.

The **Prize for Risk Prevention Management** recognizes the performance of project managers who, together with their teams, have succeeded in optimizing the application of the risk prevention plan in its implementation, setting an example of best

practice in safety and health. This year the prize was awarded to Enrique Mínguez Cuesta for the construction and fitting-out of the New Burgos Hospital.

Carlos Fermín Menéndez Díaz received the **Prize for Preventive Innovation** for the improvement and implementation of safe work procedures during the design and construction of the SATO Levante floating dock for the manufacture of concrete caissons for port structures.

Finally, the **Culture of Prevention Prize** went to Felipe Vicente González. On this occasion, a construction manager was singled out for his outstanding preventive conduct and leadership in the prevention of occupational risks on the worksites under his responsibility throughout his career.

Health monitoring

The monitoring of the health of company employees is one of the four specialized areas that a risk prevention service must provide: Safety in the Workplace, Industrial Hygiene, Ergonomics and Health Monitoring. The OHL Group's Joint Risk Prevention Service provides the first three areas of specialization and has outsourced health monitoring to the prevention firm, Fremap.



From left to right, seated, the prize-winning site managers: Juan Vicente (representing his father, Felipe Vicente), Carlos Fermín Menéndez and Enrique Mínguez; standing: Antonio Corredor, Gregorio Nieto, Luis García-Linares, Juan-Miguel Villar Mir, Rafael Martín de Nicolás, Pedro Rodríguez Inciarte and Carmelo Ferrández.

In this context, the technicians of the OHL Group's SPM have defined healthcare protocols, in conjunction with the Fremap medical specialists, in relation to the specific risks involved in the range of trades in which the OHL operators work, as established by the Spanish Health Authorities.

The annual targets of the Risk Prevention Service are audited and included in the health monitoring reports prepared for each company in order to:

- Control the aptitude of each worker for his or her job, assessing performance according to job category and specialization.

- Ensure that the condition of the health of the workers is taken into consideration in the medical protocols established between FREMAP and OHL's Joint Risk Prevention Service for each trade.

- Verify that the required health monitoring controls are performed.

- Provide the equipment and materials necessary in case of an accident

KEY INDICATORS IN HEALTH MONITORING *

Total No. Examinations	Initial Examination	Regular Examination	Prior Examination	Specific Examination	Return to Work Examination	Special Examinations	Change in job
3,262	436	2,793	20	6	6	1	-

* Figures from the S.P. FREMAP Annual Report – Health Monitoring 2010
Workers belonging to Joint Prevention Service companies, OHL Group, in Spain.

Industrial Hygiene

With respect to this area of specialization, and in line with the procedures established in the SGPRL, the Joint Risk Prevention Service has made industrial hygiene studies in 2010 by carrying out tests to analyze pollutants present at certain workplaces, providing the appropriate solutions for their control and elimination, if necessary. Basically, these are pollutants of a chemical nature, dust -particularly silica- and others which, by inhalation, such as hydrogen sulfide gas (SH₂), methane (CH₄), carbon monoxide (CO), as well as the absence of oxygen (O₂), can give rise to risks for workers' health.

Measurements are normally made by the Risk Prevention Service technicians directly at the workplace, by means of equipment providing a direct reading. Arrangements are made with external companies and laboratories for specific situations, such as in the case of polluted soil, among others.

The work of the Risk Prevention Service also includes the control and prevention of diseases at workplaces caused by **biological pollutants**, particularly in the installations of water treatment plants in the Environment division.

Prevention is achieved by combining four measures for avoiding the transmission of pathogenic agents: preventive medicine by means of specific vaccinations, personal protection equipment (EPI), personal and collective hygiene measures and specific work methods.

Insofar as the activities undertaken by the OHL Group for the control of **physical pollutants**, regular noise measurements and assessments are made at the various work positions. These measurements and the required reports are made by the SPM technicians.

In addition, at several work centers, controls must be made of the **workplace conditions**, such as measurements and reports on lighting, hygrometric and bacteriological controls (for the forced ventilation installations in buildings) or hygiene-sanitary controls for the prevention of legionellosis.

Occupational accident rate

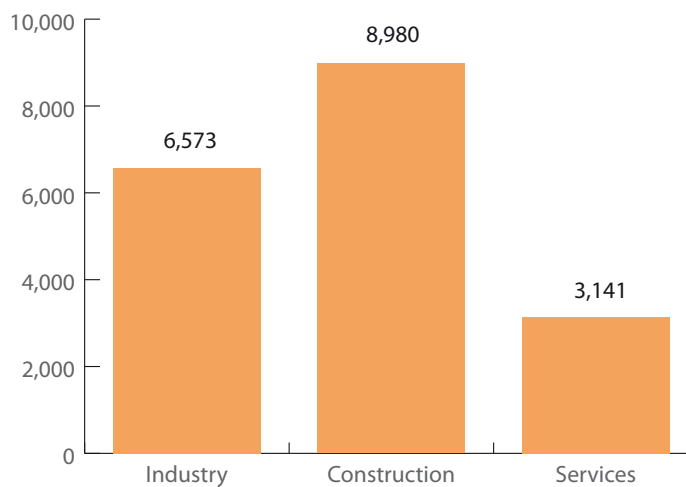
The accident rate statistics provided in Spain by the National Occupational Safety and Health Institute (INSHT) are published on the basis of the occupational accident rate recording the number of work-related accidents among the population enrolled in Social Security as per every 100,000 workers. This statistic is provided for four sectors of activity: agriculture, construction, industry and services.

The following graphs show the most recent figures available, which refer to 2009 for the general results of the INSHT, and to 2010, for the results of the sectors of activity of the OHL Group: Construction, Industrial and Services. The last sector mentioned includes the business lines of Concessions, Environment, Cleaning and Maintenance.

The graphs show that the accident rate in the OHL Group in the activities of the industry and construction sectors is much lower in comparison to the figures for these sectors on a nationwide scale.

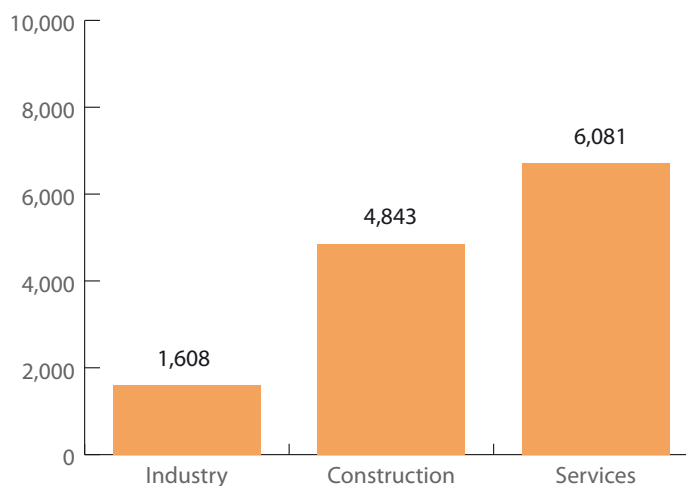
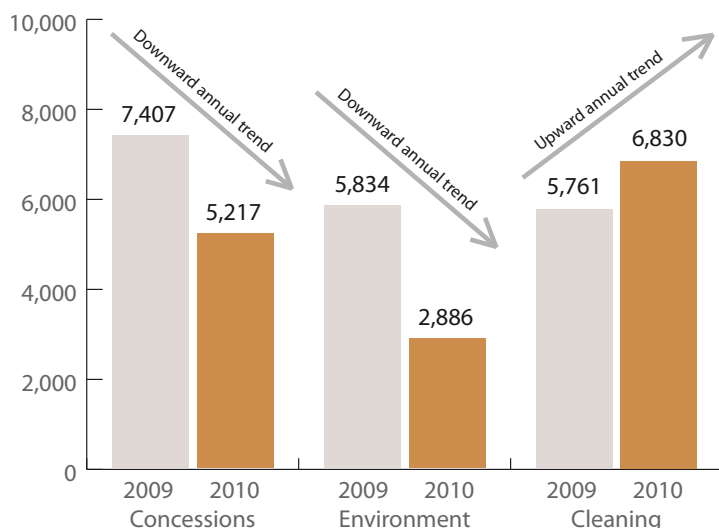
However, the Services sector in the Group has undergone an increase in its accident rate with respect to the previous year, with a 0.53% rise, moving from an incidence rate of 6,049 to 6,081 in 2010. This increase is due to the contribution of minor accidents registered in the facilities' cleaning company, Ingesan, an activity traditionally characterized by its contribution to the minor accident rate.

Incidence rates in Spain by sector of activity in 2009



Source: Annual Report on Occupational Accidents in 2009. I.N.S.H.T. Ministry of Labor

Occupational accident incidence rates by sector of activity, OHL Group, in Spain in 2010

Comparative trend in the occupational accident incidence rate
In the services sector of the OHL Group in Spain between 2009 – 2010

The OHL Group's accident rate in its construction and industry operations in Spain is much lower than the figures registered in these sectors nationwide

KEY INDICATORS OF OCCUPATIONAL RISK PREVENTION

	Industria			Construction			Services		
	2009	2010	% Var.	2009	2010	% Var.	2009	2010	% Var.
Incidence rate	712	1,608	126	5,137	4,843	(5.7)	6,049	6,081	0.53
Frequency rate	4.04	9.38	132	30.81	28.91	(6.17)	45.55	44.31	(2.72)
Severity rate	0.09	0.23	156	0.76	0.75	(1.3)	1.17	1.21	3.41

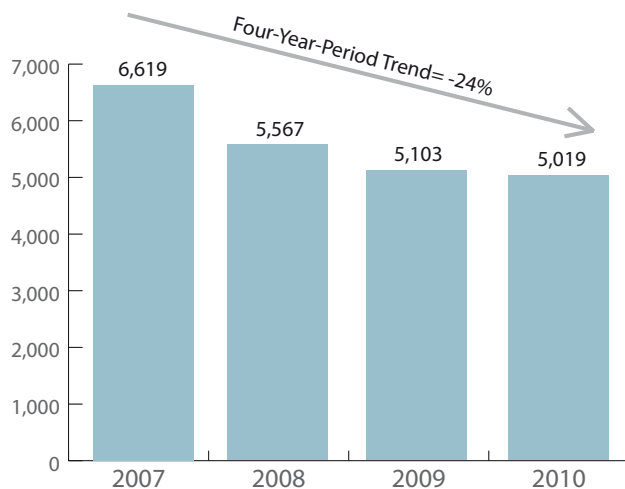
Scope: companies associated under the Joint Risk Prevention Service of the OHL Group in Spain by sector of activity.

Incidence rate: number of occupational accidents per 100,000 workers.

Frequency rate: number of occupational accidents per million hours worked.

Severity rate: number of working days lost due to occupational accidents per 1,000 hours worked.

OHL Group. Occupational accident incidence rate
Trend 2007 – 2010



ORP management in the Group's international operations

OHL Concessions abroad

In consonance with the OHL Group's Risk Prevention policy and the ORP guidelines set by the managing director of OHL Concesiones in 2009 for the company's international operations, during 2010 the SPM has undertaken actions aimed basically at the implementation of an ORP management system, unifying quality standards in each concession.

The SPM has analyzed the risk prevention situation in the concessions in Brazil, Argentina, Chile and Peru for the purpose of verifying the development of ORP in accordance with the local legislation. Moreover, the material and human resources available at each of these concessions were also analyzed, with a view to designing and implementing the OHL Group's own risk prevention management model, based on compliance with OHSAS 18001/2007 and the legal requirements of each country.

During 2010 the company proceeded to:

- **Appoint the risk prevention coordinators** in countries where OHL Concesiones has a permanent presence (Brazil, Argentina, Chile, Peru and Mexico) for the purpose of efficiently coordinating the ORP resources of each concession company.
- **Verify accident rate controls** through the implementation of the "Protocol for the Transmission of Information on International Accident Statistics", as a means for obtaining standardized and comparable accident rates.

- To become familiar with the occupational **accident mutual funds and the legislation of each country**.

Following these actions, the **targets set for 2011** are as follows:

- To promote liaison with the coordinators appointed.
- To continue working towards uniform ORP standards among the Group companies.
- To increase the transmission of experiences and best practices between the various concession companies and the SPM.

In order to attain these targets, the following actions are planned for 2011:

- To set up a **single ORP Management System (SGPRL) for all of the concession companies** in accordance with the OHSAS standards, with the drafting of operating procedures for the type of activities in which they are engaged. In those countries where an SGPRL has already been implemented, the alignment of such systems will be verified with respect to the OHSAS 18001/2007 standards, the risk prevention policy and the preventive management of the OHL Group.
- To **promote participation and joint management** by the Risk Prevention coordinators and the SPM of the OHL Group.
- To perform and review **the risk assessments** with the planning of risk prevention activity in each concession.



All of the Brazilian toll roads have significant safety measures in place, both for road users as well as for employees.

- To establish specific **risk prevention training and information programs**, by drawing up risk prevention instructions and preparing specific risk prevention handbooks associated with the occupational risks of these concessions

International Construction

With the firm support of the International Construction General Manager, in 2009 it was decided to implement an occupational risk prevention management system in this division, based on the OHSAS 18001 standard and adapted to each country where the division operates.

The purpose of this action is summed up in the following points:

1. To protect the physical integrity and health of the workers as well as of all of the people participating in the construction process.
2. To comply with current legislation on risk prevention in the countries where the division operates.
3. To guarantee the legal certainty in risk prevention terms of all of the personnel attached to this division.

4. To provide each construction delegation, in all of the countries where operations are carried out, with an occupational risk prevention management system for eliminating or minimizing the risks faced by the personnel, as well as by any other parties as may become exposed to risks for their safety and health.

5. To implement, maintain and continuously improve the aforementioned Risk Prevention Management System.

6. To ensure compliance with the risk prevention policy established.

7. To obtain the voluntary certification of the system implemented in each country, by external auditors.

With this model approved by the General Manager of the division, in February 2009 a decision was made to initiate the implementation of the system in an experimental stage in [Chile](#), after adapting it to the local legislation. This process culminated in the certification of the system to OHSAS 18001:2007, in January 2010. With this important success, Chile became the first International Construction delegation to obtain this recognition.

In June 2010, the construction delegation in Peru followed suit and repeated the experience in Chile, also with AENOR as the certification company, with subsequent adaptations of the management system at the delegations in Argentina and Mexico. In the [United States](#), the decision was to elect compliance with the VPP, Voluntary Protection Program, at the Miami delegation, for all of the OHL USA subsidiaries.

In this way, priority has been given to occupational risk prevention, by assigning a risk prevention technician, with local qualifications, to all construction sites in all of the countries where

OHL builds. In other cases, risk prevention technicians are sent from Spain to countries that are less advanced with respect to prevention, in order to train local technicians and to implement the risk prevention system. In 2010, nine risk prevention technicians were sent abroad for this purpose, while more than 40 duly qualified risk prevention technicians provided their assistance in these tasks.

With respect to training, in 2010 [training courses were given to more than 7,500 workers](#) in the various countries where OHL Construcción Internacional operates. This training is aimed at:

- Those responsible for the implementation of risk prevention on the construction sites of each delegation, for the updating of their skills and of the new regulations applicable.
- The hierarchical structure, including the support personnel with responsibilities in this area.
- All of the employees, in line with the results of risk assessments, accident and incident investigations and other preventive activities.
- Newly engaged workers.

Before assigning a task to a worker, the middle and senior managers must be certain that the worker has the training and qualification necessary for the performance of such task, by taking this fact into consideration on posting an employee to a position or job and, later, by planning and providing training of a general and specific nature.

Going beyond compliance with the relevant legislation in all of the countries where it operates, the division guarantees the [right of participation of its workers](#), by consulting them and their representatives with respect to:

- The planning and organization of the work, as well as the introduction of new technologies, in all aspects associated with the consequences that such technologies could have for the safety and health of the workers, derived from the choice of equipment, the appropriateness of the working conditions together with the impact of environmental factors on the work.

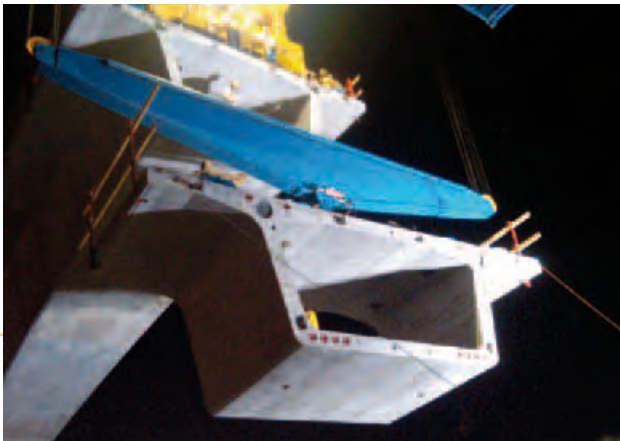
- The organization and performance of the activities of health protection and the prevention of occupational risks in the company, including the assignment of the workers in charge of such activities.

- The assignment of the workers in charge of emergency measures.

- The design and organization of the occupational risk prevention training.

- Any other actions as may bring about substantial effects on the safety and health of the workers.

Considering that work is also in progress in areas with high seismic activity, the SGPRL makes provision for the identification of possible emergency scenarios and situations and has established the criteria for the preparation of emergency measures and plans to ensure an appropriate response to these situations at each work center. These plans identify foreseeable accident scenarios, available internal and external means of response, specific action and communications plans and, finally, activities for the implementation and maintenance of the emergency plan.



The AirportLink project undertaken by OHL in south Florida is considered to be a reference for occupational safety in the U.S.



Practical Example: AirportLink

Airportlink is one of the most relevant projects being carried out at the present time in south Florida. With a budget of 360.41 million dollars, the project consists of the extension of the Miami subway to the city's international airport. The project constitutes the first stage of the expansion of the Miami subway by means of the new 39.6 km-long Orange Line, to be built in three stages, with a total estimated investment of 4,160 million dollars.

This is an exemplary project insofar as safety in the United States, having set the benchmark of obtaining Voluntary Protection Program (VPP) certification from the start. This certification is equivalent to OHSAS 18001 in Europe. From the start of the project it was decided to make a change in the risk prevention structures generally accepted in the United States, by setting up a multidisciplinary safety team and providing training to all of the site personnel.

VPP certification requires that all of the personnel participating in the construction work must complete a 10-hour course (OHSA 10), while in the case of superintendents and foremen, both those belonging to the company as well as those working for subcontractors, a 30-hour course (OHSA 30) is mandatory. This mere fact has enhanced the degree of involvement of the personnel beyond what can normally be expected as, in the United States, the assignment of a technician in charge of safety is not a requirement in a project of this size.

The implementation of a management system and, particularly, of the training plan and heightened risk awareness have given rise to a number of recognitions and awards associated with occupational safety:

- Award for excellence in training in Safety, for the ongoing commitment to the education and training of project personnel in safety issues.
- Safety Merit Prize, 250,000 hours without accidents involving a medical absence.
- Safety Merit Prize, 500,000 without accidents involving a medical absence.
- Safety Prize, for one continuous year without accidents involving a medical absence.

Principal contents of the Training Plan on Safety:

- OHSA 10 hr
- OHSA 30 hr
- First Aid, RCP
- New OHSA training standards
- Prevention of sunstroke/heat exhaustion
- Electrical risks
- Protection from falls
- Environmental protection
- Signage at excavations and ditches

OHL Industrial

The international activity of OHL Industrial commenced in mid 2010 and is currently in a period of expansion. Since then, OHL's Joint Risk Prevention Service has taken up the responsibility of organizing the division's preventive resources for the implementation of the SGPRL in the various operations to be carried out in the new markets.

In 2010 a risk prevention system was designed and implemented in line with the OHL Group model, based on compliance with the OHSAS 18001:2007 specifications. In fact, one of the medium-term targets in the international sphere is to obtain voluntary OHSAS 18001:2007 certification in those countries where the establishment of OHL Industrial recommends such action, for the purpose of giving considerable impetus to the management of occupational safety and health in all of the countries.

The first step consisted of **planning a risk prevention strategy** with a view to attaining the targets set by the management of the division and integrate ORP into the production process, in accordance with the following requirements:

- **Customer satisfaction:** the major international projects are supported on a foundation of high standards of risk prevention, required by customers both in the design stage of a project as well as during the construction of the facility.

In this regard, special preventive actions have been taken, at the customer's request, such as the drawing-up and proposal of risk prevention policies on the consumption of alcohol and drugs, ORP incentive and penalty programs, induction and on-the-job training programs, Tool Box meetings, "last minute" risk assessments, and the like.

- To define the **human resources assigned to ORP** in each project awarded, insofar as training and experience, in line with the regulations in each country.
- Implementation of the protocol for the **"transmission of occupational accident information"** in order to obtain uniform results on the accident rates in the various countries where the division operates.
- Organization of **training programs**, adapted to the needs of each project, according to the local regulations and the standards pre-established by customers.

During 2010 the SPM, in collaboration with the project managers and the OHL Industrial technicians, worked actively in countries such as **Italy**, in the construction of a solar photovoltaic farm; in **Peru**, for the expansion of the Pluspetrol liquid natural gas cracking plant in Pisco, and in **Holland**, in talks held for the construction of a hydrocarbon storage and distribution terminal in the Port of Algeciras (Cadiz).

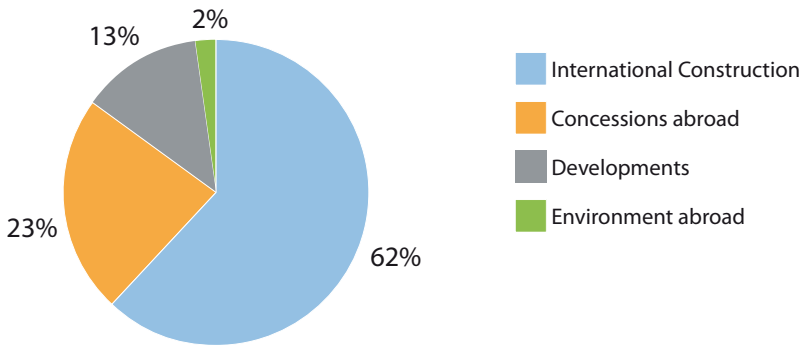
ORP training in the OHL Group's international operations

As discussed throughout this section, the investment in risk prevention training is highly significant for the OHL Group in its awareness that, only in this way will it be possible to spread observance the principle of "zero tolerance" with respect to occupational accidents.

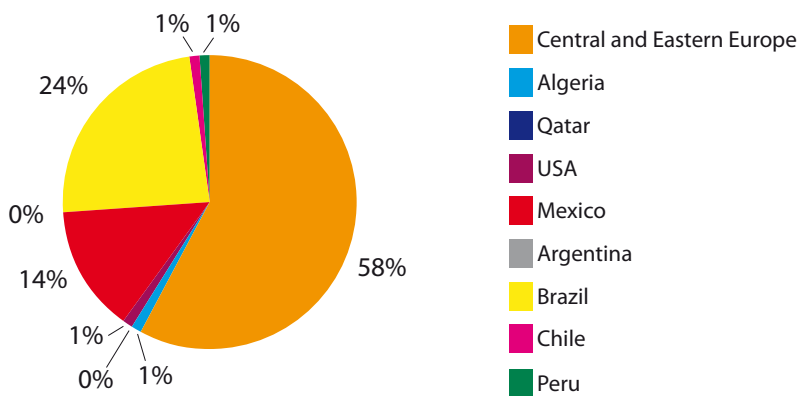
In 2010, **8,317 employees** in the international area participated in occupational risk prevention courses, with a total of **29,663 hours** of training.

ORP Training in the OHL Group's International Operations

Distribution by Area of Activity
(Training Hours: 29,664)



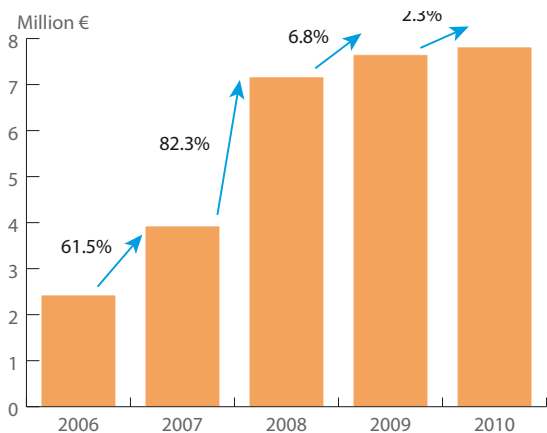
Distribution by Country



During 2010, the OHL Industrial division has increased ORP training for its employees in international operations. In the photo, installation of a solar photovoltaic farm.

ONLY COMPANIES THAT INNOVATE CAN BE COMPETITIVE

In order to meet and go beyond its customer expectations, the OHL Group has the systems and means required to ensure control and innovation in its processes, products and services.

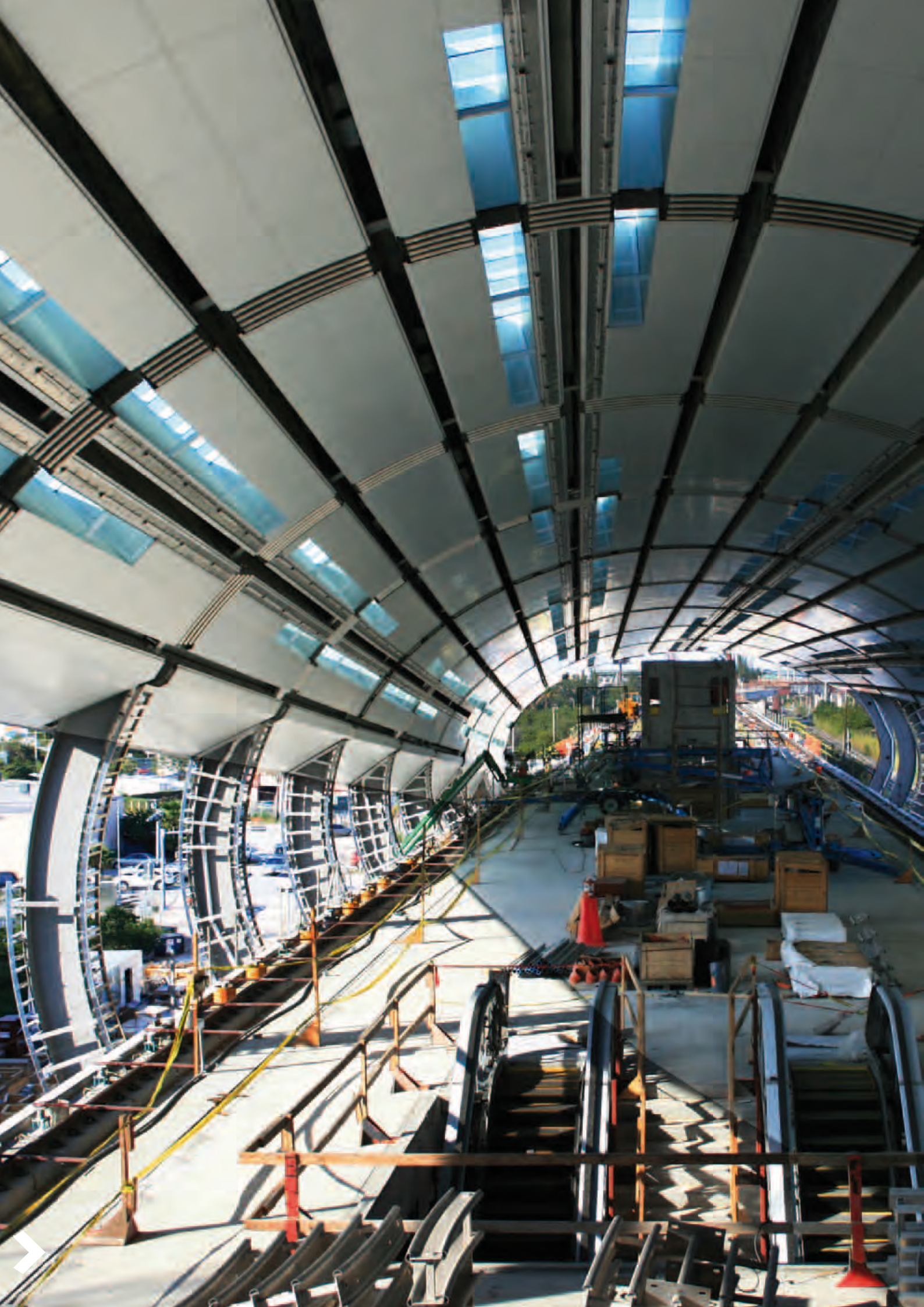


Evolution of R&D&i investments (Millions of €)

[5]

Its notable R&D investment effort allows OHL to tackle works involving highly complex technology, as is the case of the AirportLink, in Miami, a subway line connecting the city center with the Miami airport. The photo shows the location of an elevated user interchange.





Product and Service Commitment

Quality and Environmental Management

Management systems play a fundamental role in achieving the OHL mission: the creation of value in conditions of sustainability. The Quality and Environmental Management System is essential in order to obtain the foreseeable economic results, providing a contract execution environment which goes beyond customer expectations and minimizes the negative impacts generated by its activities.

OHL extends the scope of the Madrid Excelente brand, which it has had since 2003 for OHL Concessions. The Madrid for Excellence Foundation has granted to OHL the Madrid Excelente Brand, the seal of guarantee of the Government of the Community of Madrid which recognizes and certifies quality and excellence in companies in an aim to encourage corporate competitiveness. This brand has been granted for the business management of:

- OHL
- OHL Concessions
- OHL International Construction
- OHL Industrial
- OHL Developments
- OHL Environment

Madrid Excelente analyzes overall management quality, and recognizes companies which strive towards innovation and continual improvement, social responsibility, the satisfaction of people and making an active contribution to economic and social development.

The Quality and Environmental Management System of the various business lines of the OHL Group meets the applicable regulatory requirements and is focused on customer satisfaction and continual improvement, at all times in accordance with the regulations in force.

The OHL Group encourages the introduction of systems for effectively managing quality and environment in the services which it provides in all countries in which it operates. Proof of this is the large number of companies and centers belonging to the Group which have certified their management systems in accordance with international standards (ISO 9001, ISO 14001, EMAS) where said factors are considered to be customer value added, as is the case of Spain, Brazil, Chile or Central Europe.

In the countries in which other quality and environment standards are valued or required, OHL uses systems which are appropriate in each case. This is the case, for instance, in the activities carried out in the USA, in which OHL participates in obtaining LEED certificates, in the concessionaire companies in Brazil which have adopted ISO 9004 (non certifiable), or in the Mayakoba Tourism development which has an Environmental Master Plan developed and applied by a multi-disciplinary team in which biologists play a large part. In other markets, such as Argentina, Canada, Qatar, etc., the Group promotes the introduction of quality and environment plans which, although they are not certified, have the same minimum requirements. Furthermore, they incorporate the specific management and technical requirements contractually called for by the customer.

Outside Certifications

Quality		Environment	
Standard / model	No. of certifications	Standard / model	No. of certifications
ISO 9001	35	ISO 14001	23
Madrid Excelente	1	EMAS	3
		Leed Certifications	5
TOTAL	36	TOTAL	31



Madrid

EXCELENTE

The year 2010 can be highlighted for the significant increase in sales at the international level, leading the OHL Group to a reduction in the ISO 14001 certified business volume indicator, which went from 52% in 2009 down to 38% in 2010. However, the solidly introduced systematic environmental monitoring indicator (non-certified ISO 14001 systems or other environmental control systems) has risen from 80% in 2009 to 82% in 2010.

Currently, the activities of the OHL Group developed under a certified Quality Management System amount to 47% (59% in 2009). In Construction in Spain this percentage reaches 100%, both for quality as well as management, and in OHL Industrial the figures are 100% in quality and 70% in environment.

It should be highlighted that in all OHL centers and works control is made of strict compliance with the regulations in force in the country where the work is carried out. Moreover, the work centers monitor environmental indicators, reporting annually to the parent all information related to quality (claims, etc.) and environment (consumption, emissions, sanctions, actions, etc.) which is required in order to make decisions and set objectives for improvement.

Indicators of management systems in OHL Group

Period: January-December 2010	OHL Concessions	OHL International Construction	Domestic Construction	OHL Industrial	OHL Developments	OHL Environment	Total OHL Group
ISO 9001 certified sales volume (% of total)	32%	25%	100%	100%	0%	44%	47%
ISO 14001 certified business volume (% of total)	4%	25%	100%	70%	0%	28%	38%
Business volume with systematic environmental monitoring (% of total)	66%	85%	100%	70%	59%	100%	82%

OHL Group ISO 14001 certified business volume decreased 14% with respect to the previous period (from 52% to 38%).

However, OHL Group total sales with environmental monitoring have increased by 2% (80% to 82%), owing to the introduction of environmental monitoring in the divisions of OHL Concessions and OHL Industrial.

Analyzed by parts, highly significant variations can be seen with respect to 2009, namely the following:

- In OHL Concessions the percentage of certified business volume has been maintained. This result is highly important, keeping in mind that the business volume of the division has doubled with respect to the year 2009 and the certified business volume has increased by 83.5% (from 32.6 million to 59.9 million).

Moreover, there has been a highly significant increase in the percentage of business volume with environmental monitoring (from 25% to 66%) owing to the incorporation of the Paulistas toll roads and the TMS Puerto de Alicante, which have an adequate environmental monitoring system, verified in the visits made from the parent of OHL Concessions. TMS certification is expected for 2011.

- In OHL International Construction the percentage of certified business has fallen (from 31% to 25%), owing to the increase in non-certified sales.
- In OHL Industrial the environmental certified business volume has increased (from 2% to 70%), justified by the introduction and certification of environmental management systems in OHL Industrial and Ecolaire. The 2011 forecasts are: the introduction of the environmental management system in Chepro (having a limited scope) and Sthim Maquinaria in the first half of the year and certification by year-end.
- In OHL Developments the percentage of business with environmental monitoring has fallen (from 97% to 85%), justified by the increase in total business volume. In any event, it is important to highlight the international recognition in environmental matters obtained in 2010 by this division (it has started up two major projects in the framework of its ecological and environmental program: one is linked to Rainforest Alliance, and the other to the World Wide Fund for Nature (WWF). This scope is not comparable to that of 2009 given that in 2010 Novaire was not considered.
- In OHL Environment has reduced the percentage of certified business (from 59% to 28%) owing to the reduction in certified sales.

During 2010, OHL has successfully gone through over 134 days of audits and certification processes in quality and environment conducted by external entities. Likewise, internally, it has conducted more than 392 audits

During 2010, the OHL Group has successfully gone through over 134 days of audits and certification processes in quality and environment conducted by external entities. Likewise, internally, it has conducted more than 392 audits.

Quality and Environment Certifications

A list of certifications and their scope can be found at www.ohl.es.

2010 Milestones

OHL Concessions

- The development of environmental management systems based on standard ISO 14001, which are added to the methodologies based on standard ISO 9004 developed in 2009, aimed at improving the performance of quality management systems in five of the concessionaire companies in Brazil (Fluminense, Litoral Sul, Planalto Sul, Fernão Dias and Régis Bittencourt).

- Certification in ISO 9001 and in ISO 14001 of the concessionaire company for the Aragon Toll Road – Section 1 (Spain).

OHL International Construction

- To date, OHL USA has participated in obtaining 5 LEED (Leadership in Energy and Environmental Design) certifications for its customers: 2 LEED Gold, 2 LEED Silver and 1 LEED Certified, issued by the U.S. Green Building Council (USGBC).

- Consolidation of documents related to management systems and adaptation to requirements in various countries.

Domestic Construction

- First construction company to obtain, in the “Process for Sustainable Development” Category, the European Business Award for the Environment in the Spanish 2009-2010 edition, promoted by the European Commission, for its project: Infraestructuras funcionales y sostenibles. El Emisario Submarino

de Berria (Functional and Sustainable Infrastructures. The Berria Underwater Discharge Pipe).

OHL Industrial

- Quality management systems certification for 100% of sales volume, and environmental management systems certification for 70% of sales volume. The systems comply with the UNE-EN ISO 9001 and 14001 standards. Approval to carry out work in the area of “services for construction and assembly of buildings and facilities” in the nuclear industry in compliance with UNE 73401 and UNE 73405 standards.

OHL Developments

- The execution of two major projects in the Mayakoba tourism development, promoted by OHL in the Mexican Riviera Maya, in the framework of its ecological and environmental program: one, linked to Rainforest Alliance, and the other, to the World Wide Fund for Nature (WWF). All of this in an endeavor to ensure that the environment and sustainability will continue to be the fundamental features of the Mayakoba tender, which, together with the quality of its services, will contribute to its commercial success.

OHL Environment

- 100% of the tenders presented for the management of WWTP and SWRO contain aspects and improvements related to energy efficiency.

- First energy control system in WWTP. Introduction of an energy control system in the Granollers WWTP, as a result of the energy improvements detected during the energy audit.

Corporativa Division

- UNE-EN ISO 9001 certification for General Services of the Group in 2010. The firm commitment of OHL to operational efficiency has led it, unlike other companies, to certify the quality management system for the General Services which it provides to the various operational divisions. This new accreditation is in addition to the accreditation it already obtained in 2009 for its environmental management in accordance with UNE-EN ISO 14001. These accreditations guarantee continual improvement in the management of office buildings and centralized services as important as its fleet of vehicles, travel or telephony, among other services.

Management Systems Objectives for 2011

- **OHL Concessions:** obtain management systems certifications in at least two companies.

- **OHL International Construction:** continue collaborating in the LEED certification of the 10 projects in progress. Obtain quality and environment certification in companies in Mexico and Argentina.

- **Domestic Construction:** maintain 100% of sales volume with ISO 9001 and 14001 certification.

- **OHL Industrial:** attain 100% sales volume environmental management system certification.

- **OHL Developments:** reach the maximum rating in verification by Rainforest Alliance in the tourism sector. Obtain Beach Certification ISO14001:2004. Strengthen the alliance with the WWF for Low-Carbon Tourism as project leaders.

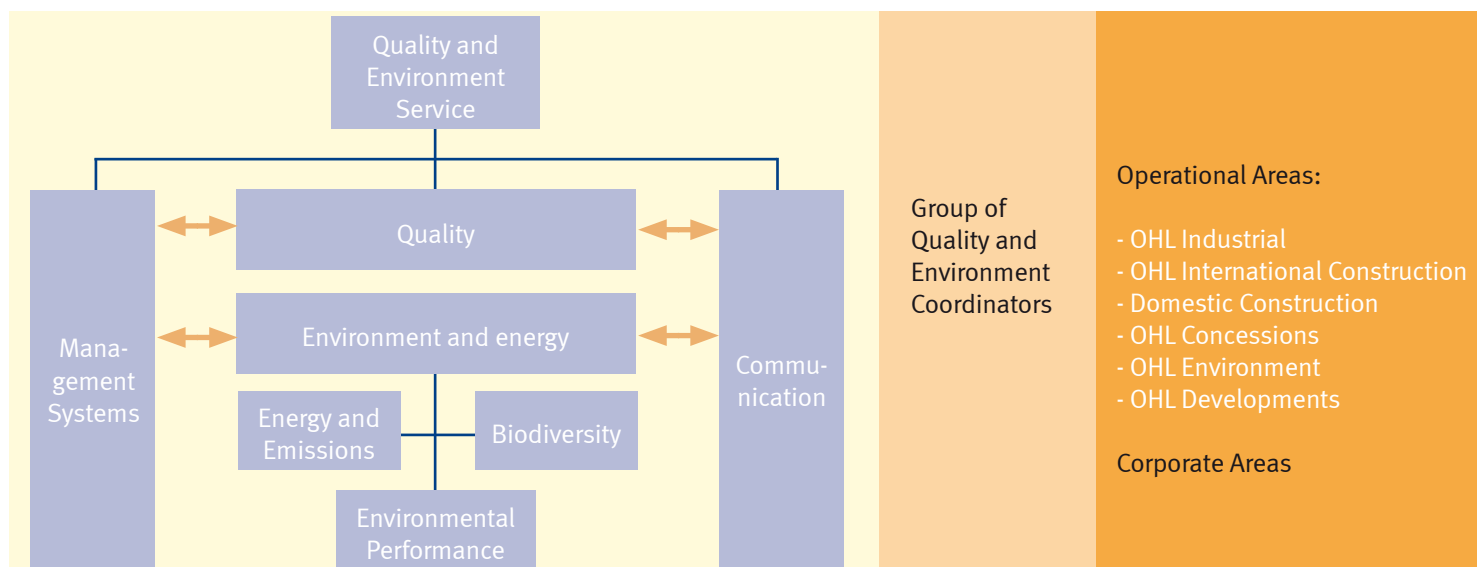
- **OHL Environment:** water management training and awareness. Promotion of renewable energies and energy efficiency measures in the new concessions.

- **Corporativa Division:** improve energy efficiency in office buildings. Torre Espacio, corporate headquarters of the Group, has an energy rating of "A".

Quality and Environmental Management Organization

The OHL Group Quality and Environment Committee, the Group maximum executive organ in this area, is comprised of the maximum heads of all operational divisions and of the corporate managements involved. In this way, the commitment to quality and respect for the environment are consequently fully integrated into the governance structure of the Group.

The OHL Group has a Quality and Environment Corporate Service which is hierarchically under the Innovation and Development Management, which reports to the OHL Group Corporate General Management, and is independent from the production lines. This service is adapted to the needs of the various divisions and the current market, marked by strong internationalization, and provides service both in Spain and in the countries in which activity exists.

Organization of quality and environment in the OHL Group

Its organization is structured around two thematic axes: **quality and environment and energy**. The environment and energy axis reinforces the commitment of the OHL Group to collaborate in attaining a low-carbon economy and in the recognition of the services which ecosystems provide to business. Three areas are highlighted on this axis: energy and emissions; biodiversity; and environmental performance, this latter area related to the more traditional environmental management which controls waste evolution, consumptions, etc.

To complete the organization, the thematic axes are interrelated with two cross-sectional axes: **management and communication systems**. OHL reinforces the area of communication, which is necessary owing to the growing volume of information which must be consolidated, and increased reporting needs: Sustainable Development Annual Report, publications and reports for organizations such as the Carbon Disclosure Project or the Global Compact, among others.

This structure includes a Group of Quality and Environment Coordinators comprised of representatives of the various divisions, constituting the operational channel to keep a fluent interrelation between the Corporate Service and the various divisions.

Its principal functions are related to the following: defining and coordinating strategies and master plans; environmental training and awareness; developing and supporting the introduction of specific quality management systems; promoting environment and energy efficiency; supporting the introduction of integral systems (EFQM, EMAS, LEED, BREEAM, etc.); conducting internal audits; updating environmental legal regulations; monitoring objectives and actions for improvement; actively participating in working groups, publications and congresses; developing tools (greenhouse gas protocol; monitoring of control trials, etc.), and so on.

In their lines of business, the divisions likewise have the important collaboration of specialized technicians. These technicians, in close relation with the representative in the division Group of Coordinators, carry out direct functions or provide support in the area of quality and environment, whether through the organization itself of a work center (quality and/or environment unit heads, environment heads, etc.) or through services providing support to divisions, subsidiaries or branches.

OHL, from its Quality and Environment Corporate Service, consolidates the environmental information from the various divisions and countries in order to monitor performance and have the information required in order to make decisions.

Customer Satisfaction

One of the main concerns of the OHL Group is the continual improvement of the services it provides. OHL firmly believes in the importance of giving its customers the service they require.

Consequently, in its various operational Divisions, customer satisfaction studies are conducted, the analysis of which provides information which makes it possible to improve the service provided, making progress in compliance with customer expectations. With this same objective in mind, studies are conducted among the users of the service, as in the case of transport infrastructures management or senior citizen residences.

A methodology and given frequency is used in each one of these studies, and is adapted to the needs of each service at any given time.

This information is completed with the data obtained by the OHL Group at the corporate level in the analysis of the expectations of the various interest groups and using the studies which in many cases are provided by the customers (Public Administrations).

The commitment of **OHL Concessions** with the users in the motorways which it manages, its principal line of business, involves a series of actions in order to achieve the maximum level of customer satisfaction.

The operational Divisions of OHL Group conducted customer satisfaction studies, the analysis of which provides information which makes it possible to improve the service provided, making progress in compliance with customer expectations

In Brazil, the concessionaire companies have introduced a quality management system, in which a customer satisfaction process is carried out, normally by means of a letter-response. During 2010, several concessionaires in Brazil measured their customer satisfaction indicator, with the following satisfied customer results:

- Intervias: 99%
- Centrovias: 90%
- Vianorte: 96%
- Fernão Dias: 85%

The rest of the Brazil concessionaires began their surveys near the end of the year, and have not yet obtained the results.

As a novelty in 2010, in Autovia a telephone survey was conducted. During the survey, telephone contact was established with a minimum of 5 card users a day, and 4 users who contacted the concessionaire.

The results of the last survey conducted at the Aeropuerto Internacional de Toluca, showed that 95% of the users who replied had a good, very good or excellent opinion of the service, highlighting their satisfaction with the cleaning service provided. 90% are interested in once again using these facilities, and 99 % would recommend them to others.

OHL International Construction, OHL ŽS, A.S. and ŽPSV also conduct surveys of their customers to evaluate the degree of customer satisfaction, analyzing aspects such as product quality, product information and order management. The effectiveness of the actions undertaken to improve customer satisfaction is, in given cases, evaluated with the customer itself.

In Chile the evaluation of the serviced received is made through the pertinent surveys both with the customer as well as its representatives. The latest customer satisfaction index corresponds to the year 2009, with an overall rating of 70.22 (out of a maximum of 100). In 2010, the sampling was insufficient for analysis. The most highly valued concept was “the correct execution and termination of the works as shown by the good quality of the finishes and plant”.

The companies of OHL USA value customer satisfaction throughout the execution of the project and upon termination of the works, with the certificate of approval issued by the customer.



Information transparency is among the priorities of customer service for users of OHL Brasil toll roads. With this aim in mind, it uses several information channels, among which is direct communication in service areas.



Detail of the crude heat exchanger train of the La Rábida refinery, the energy improvement of which was developed by OHL Industrial and has merited Customer recognition.

Domestic Construction and **OHL Environment** periodically monitor perception as to compliance with contract specifications. The survey for the evaluation corresponding to the year 2010 was under preparation at the date of publication of this Annual Report. For the years 2007 to 2009 a specialized company conducted a customer satisfaction study based on surveys and interviews. The most significant results of the online survey were the following:

- 87% of the customers they work with would recommend OHL to execute works.
- 80% of the customers are satisfied with the service provided by OHL, giving such service a rating of between 7 and 10 points, with only 1% being dissatisfied.
- The most highly valued OHL service parameter was claims attention, averaging 8 points.
- Compared to other construction companies, OHL service is considered to be 'BETTER' by 57% of customers, with only 1% considering it 'WORSE'.

At the Ambient (Brazil) Waste Treatment Plant, the survey conducted in 2010 resulted in a service quality index of 100 in regard to service provided and the environment, and the company is considered to be flexible and reliable.

In **OHL Industrial**, evaluation of customer satisfaction is made by personal interviews between the project managers and those in charge of the customer company. It is measured in accordance with the stipulations contained in the quality management system procedures of each of the companies. In the particular case of Chepro, which uses questionnaires for said purpose, the degree of customer satisfaction in 2010 was 4.2 (out of 5). Scores ranged between 4.0 and 4.5, with treatment of personnel scoring highest, followed by overall evaluation of the service.

In the specific case of Ecolaire, a letter of congratulations was received for the execution of the project "Project Energy Improvement in Crude Heat Exchanger Train of the La Rábida Refinery". The customer expressed its gratitude for the good work and efforts made in the project development and execution.

In **OHL Developments**, in the Tourism Development of Mayakoba customer satisfaction surveys are conducted. In the case of the Golf Course and the Operadora Turística Mayakoba, the company under which the Fairmont Hotel operates, a questionnaire is sent monthly

to customers (mainly to those belonging to the Fairmont President's Club), the results are analyzed and a final evaluation is obtained. The result of the customer satisfaction index corresponding to 2010 was 85.4%. In Islas de Mayakoba, the company under which the Rosewood Hotel operates, a satisfaction questionnaire is sent automatically to the customer through Market Metrix. In 2010 a customer satisfaction index of 94.3% was obtained. In the Hotel Banyan Tree, operated by the company Mayakoba Thai, customer satisfaction is evaluated by questionnaires filled out in person or electronically, with 90.7% of customers stating their satisfaction as favorable.

In an aim to evaluate customer satisfaction, **Novaire**, a subsidiary of the OHL Group which manages senior citizen residences, conducts surveys at all of its centers, using the following modalities:

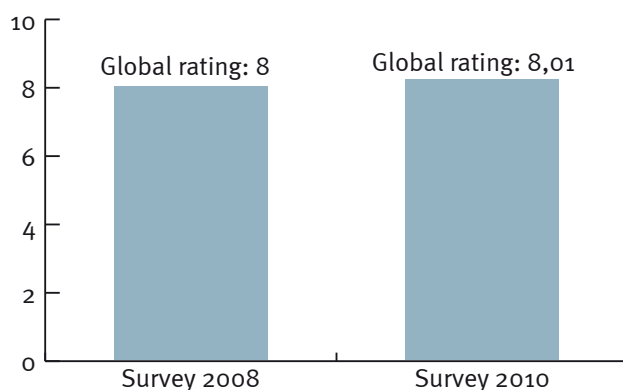
- Family members are surveyed by telephone and mail.
- Users are surveyed by personal interviews.
- Prescribers are surveyed by mail.

The overall result of the latest survey conducted of family members and users in July 2010, the overall rating of the service was 8.01 on a scale of 1 to 10. Moreover, over 92% of family members would recommend Novaire centers to others.

In the latest survey conducted of prescribers in July of 2009, the overall score obtained was 4.1, on a scale of 1 to 5, with a degree of satisfaction of 82%.

According to the information available at the OHL Group Legal Services General Management, during 2010 no trials or litigation took place in regard to **customer data protection and privacy and customer personal data privacy and leakage**.

Novaire. Global rating of family
(Family satisfaction survey 2010)



Customer Service System

All customer and user claims are responded to by the same channel with which they were presented (by phone, email, correspondence, etc.) and a documented claims register is kept. The methodology to be followed, the time period established for response and, if applicable, solution of the incident, are, in all cases, in line with the type of claim and the required urgency.

Direct user of services, such as transport infrastructure management or services to senior citizens in residences or hotels, are provided with the means required for communicating claims (claims forms, user service telephone hotlines, web pages, letter-response, etc.) in easily accessible locations such as toll booth stations, card or ticket sales outlets, building receptions, etc.

Through the toll roads which it manages, **OHL Concessions** provides service to users by means of the following.

- Handling of claims, complaints and suggestions: through customer service centers, special telephone numbers for said purpose, and internet pages for each concessionaire company; in this way, it is better able to analyze any shortcomings as well as opportunities for improving service.

- Help and medical and mechanical attention for users, 24-hours a day: the service is provided either directly or through other entities.

- Roadway security vehicles which continually patrol the motorways.

- SOS posts located at strategic points of the road.

With respect to vehicle traffic, mention should be made of the reduced number of complaints and claims received annually by the concessionaires. In 2010 in the concessionaires operated by OHL Concessions, there were 15% fewer claims than in 2009. This datum is highly positive, bearing in mind that significant roadwork is still being carried out in some of the principal infrastructures.

With regard to **Domestic Construction**, building project claims are registered for each of the works in the post-sales period, resulting in an index the value of which basically depends on the type of building in question. In 2010 average repair time was 9 days. There were no civil engineering claims filed.

In **OHL Industrial** no claim was filed in the companies comprising it.

In [OHL Developments](#), in 2010, an average of 0.4% of claims were filed with respect to total occupation of the three hotels of the Mayakoba Development. The claims are minor, and are related to: data confirmation (name, order, room number), response times (requests, services), systems failures (telephone, Internet) and preventive maintenance. These claims were handled immediately, and are normal in the provision of tourist services.

In [OHL Environment](#), no claims were filed.

The [Novaire](#) senior citizen centers have a communications department which coordinates all customer-service matters.

Novaire has established a protocol for its customer service and complaints and claims management system:

- Handling of suggestions. These are managed at head office.

- Complaints/claims at the center. These are handled at the center and reported to head office.

- Complaints/claims at head office: handling of internal and official claims, complaints to the Autonomous Government of Valencia's Department of Social Welfare, and other claims which, owing to the nature thereof, cannot be resolved at the center. Such claims are handled at head office, through the Department of Communication and Quality Service.

The complaints/claims are classified, in terms of the process which they affect, into the following: service and care, healthcare service, psychosocial care, restaurant service, hygiene and laundry service, and transport and administration.

All complaints and claims are investigated and responded to in the maximum term of 15 days for the centers and 30 days for the head office. In 2010, for all the operating centers, there were a total of thirty-six complaints/claims handled.

Compliance with Customer Health and Safety Regulations

In conjunction with the suitable financial management of its business activities, OHL has taken on the balanced incorporation of ethical, social and environmental criteria into its business management principles, in an aim to improve the quality of life of the user of its activities and of the inhabitants of the surrounding municipalities.

This is the context in which OHL develops its activities under the strictest compliance with all local and international regulations in force, thus avoiding any breach in matters of customer health and safety.

In [OHL Developments](#), the companies operating the Hotels and the Golf Course, have the pertinent licenses in health and hygiene, renewed year after year, and recognized with the H Distinction. In regard to safety matters, each year the Civil Protection certification of the locality in question is renewed, and personnel are trained in forest and confined space fire prevention.

According to information by the OHL Group Legal Services General Management, in 2010 there were no trials or litigation in regard to [customer health and safety](#).

OHL has taken on the balanced incorporation of ethical, social and environmental criteria into its business management principles, in an aim to improve the quality of life of the user of its activities and society

CE Marking of Hot Bituminous Mixtures

As from 1 March 2008, all bituminous mixtures marketed in all European Union member countries are required to have the CE Mark. This system guarantees compliance with the requirements described in the European legislation in order to ensure bituminous mixture conformity and characteristics.

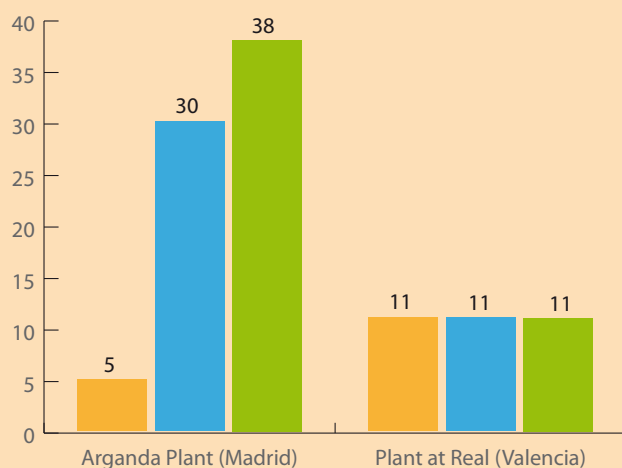
Elsan, a subsidiary of the Group, was the first Spanish company to obtain, in November 2007, the Declaration of Conformity for bituminous mixtures manufactured at its plant in Arganda del Rey, Madrid, adapting its work system to Standards EN 13108 Product Standards, Type Testing and Production Control and EN 12697: Testing Standards and incorporating new equipment to the Control Laboratory, one of the best equipped laboratories of its kind in Spain.

In 2010, the Arganda Plant continued with the Marking of the bituminous mixtures which it manufactures, and is currently in possession of THIRTY-EIGHT (38) marked mixtures and TWO (2) new mixtures in the process of being marked.

In April 2008, Elsan obtained the CE Mark for the mixtures manufactured at the Plant located in Real (Valencia, Spain). Currently, the Plant at Real has ELEVEN (11) marked mixtures and THREE (3) new mixtures in the process of being marked.

Consequently, between the two Group plants in Spain, Elsan markets FORTY-NINE (49) bituminous mixtures having the CE Mark.

Evolution CE Mark bituminous mixtures



OHL develops its activities under the strictest compliance with all regulations in force, thus avoiding any breach in matters of customer health and safety

Information Regarding the Safety of Services

In an aim to offer increased safety and comfort to the users of the managed transport infrastructures, OHL Concessions incorporates state-of-the-art technological equipment in toll roads and ITS systems, which supply information on roadway, traffic and climate conditions.

It likewise develops educational and health campaigns aimed at the safety of persons and roadway users, specifically, school children, road hauliers, and the general public. In 2010 the campaigns started up in Argentina, Chile and Brazil have been aimed at more than 300,000 students and over 150,000 inhabitants, and primarily lorry drivers. For further information, see Chapter 7: Driving in Fog Campaign, Projeto Escola, Viva Motociclista, Viva Ciclista Pasarela Viva, Viva Saúde, “I’m still waiting for you” campaign and Viva Meio Ambiente, among others.

According to information by the OHL Group Legal Services General Management, in 2010 there were no trials or litigation in regard to marketing, information and advertising. However, regard to health and safety of the products and services in OHL Concessions activity were not considered to be of significance.

Significant sanctions and fines

The total amount paid in sanctions by the Group in Spain in 2010 was 394,017 euros, of which 5,207 € correspond to environmental sanctions, 36,374 € to supply and use of services of the organization, and the remainder are of different nature.



In 2010, the OHL educational campaigns for the users of its toll roads benefitted more than 300,000 persons.

Safety at senior citizen residences is related to service healthcare matters as well as building safety. Information on healthcare safety is provided in all brochures and rate information given to customers, and information on the safety of buildings under operation is provided at all points and in all ways stipulated by law, with building fire drills being of vital importance in the face of possible fire. These drills are held annually at all centers.

Commitment to Innovation and Technological Development

The OHL Group, aware of the importance of research, development and innovation in creating long-term value, incorporates this dimension into all of its activities, in an aim to maintain a competitive market position, promoting quality in its processes, products and services.

Company senior management is fully engaged in starting up a policy of innovation, with the maximum governing organ in this regard being the R&D&I Committee, made up of the members of the OHL Management Committee. Each year this organ approves the corresponding Annual Plan, which determines the specific actions and resources to be executed.

The decisions taken by the Committee are specified by OHL Innovation and Development Management which, with the support of the R&D&I Service, is in charge of control and general coordination of all Group R&D&I activities.

The Research, Development and Innovation Service provides the required support to the various divisions, insofar as required by these divisions, for the detection of ideas, the preparation and execution of R&D&I projects and the development of their results. Among its principal objectives is the promotion of the innovative trend of the company. In 2010 this challenge took shape in various activities, among which the following can be highlighted:

• OHL Award for the Best Innovative Idea

In July 2010, the President of the OHL Group, Mr. Juan-Miguel Villar Mir, handed out the I OHL Award for the Best Innovative Idea, the aim of which is to recognize new ideas contributed by employees, in order to contribute to increased productivity and efficiency in works and construction processes through R&D&I.

• OHL Group R&D&I Bulletin

In September 2010 this new communication project was started in order to bring the most significant internal and external Research, Development and Innovation activities closer to the persons in the Group who are involved, to a greater or lesser extent, in these activities.

This initiative complements those which were already being developed by the R&D&I Service for systemizing technological know-how management and improving access to information. In order to effectively and efficiently store, transmit and use the individual and collective know-how of the Group employees when solving problems and improving processes, OHL also has other tools such as the Experience Data Base (E.D.B.) or the internal journal TECNO dealing with information and technical training of OHL workers.

• OHL R&D&I Coordinators Group

In December 2010 the R&D&I Coordinators Group was set up in order to consolidate and coordinate R&D&I activities in the various OHL Group divisions. This Group is comprised of one representative from each division, supported by persons from the Group having the broadest experience in R&D&I activities.

2010 MILESTONES

7.8 million euros in R&D projects, mostly co-financed by public subsidies

5 OHL Group companies having an R&D&I Management System certified under standard UNE 166.002

Collaboration with **36** Research Agencies, among which are renowned Universities and Technological Centers

OHL Group R&D Investment Effort

The investment made by the OHL Group in R&D projects in 2010, largely co-financed by public subsidies, amounted to 7.82 million euros, a 2.3% increase with respect to 2009.

These amounts reflect the total value of the R&D activity actually carried out during the year, although in the projects the management of which is coordinated through Economic Interest Groupings part of this activity is recorded in the accounting in the following year.

In addition to the aforementioned projects, in its usual construction, concession, industrial, development and environment activities, throughout the year OHL takes on multiple investments in diverse innovation actions. These investments, which the Group estimates at 3 million euros annually, complement the preceding figure, and account for an overall R&D&I investment of around 11 million euros.

The OHL Group leadership position in R&D activities in its sector can likewise be seen in terms of R&D intensity or investment effort. R&D investment effort is defined as the ratio between the investment made by a company or entity in this activity and the GVA generated. This indicator is used to compare various companies and industries homogeneously. It can also be referenced to the R&D effort carried out at the level of the corresponding sector.

OHL Group R&D Investment Effort (*)

Year	R&D Investment (M€) ¹	GVA (M€)	R&D Investment Effort (%)
2008	7.17	1,151	0.62
2009	7.65	1,360	0.56
2010	7.82	1,689	0.46

¹ OHL Group total investment, including international areas, carried out during the year in R&D&I projects largely co-financed by public subsidies.

(*) In 2010 the figure consolidation methodology was changed, and likewise recalculated for the years 2009 and 2008.

R&D Investment Effort in the Spanish Construction Sector

Year	R&D Investment (M€)	GVA (M€)	R&D Investment Effort (%)
2007 ^(p)	306.6	112,040	0.27
2008 ^(p)	241.9	113,511	0.21
2009 ^(a)	190.0	105,522	0.18

^(p) Provisional estimate (source: INE)

^(a) Advance estimate (source: INE)

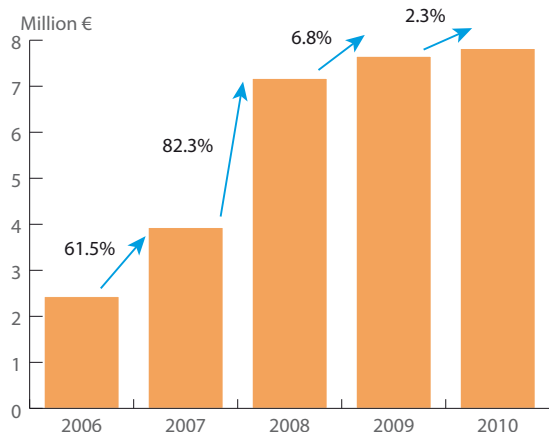
NOTE: the latest available sector data correspond to the year 2009.

In this regard, the OHL Group R&D investment effort in relation to its GVA in 2010 was approximately 2.6 times that which, on average, was recorded by the construction sector in 2009 (latest figure available in the INE (Spanish Institute of Statistics).

By area of activity, the importance of Construction in Spain is especially noteworthy in the overall figures of Group R&D investment. This division, including the R&D activities directly carried out from the Group Corporate General Management, accounted for 69% of the total in 2010, which implies multiplying the 2009 investment effort of the sector by 7.3 in terms of GVA. On

its part, the R&D intensity of OHL Environment in 2010 likewise reached a highly significant magnitude, at approximately 3.7 times that recorded by the sector in the preceding year.

This investment effort has resulted in the fact that the 2010 EU Industrial R&D Investment Scoreboard, -jointly drafted by the Joint Research Centre (JRC) and the European Commission's Directorate-General for Research, using R&D expense data corresponding to 2009, and which classifies the 1,000 leading European companies-, has rated OHL:

R&D&I Investment Performance in the 2006-2010¹ Period

¹ OHL Group total investment carried out during the year in R&D&I projects largely co-financed by public subsidies. Since 2008, investment carried out in the Group international areas is included. This graph does not reflect investments in innovation activities of Group activity lines.

- 462nd in the Ranking of the top 1000 EU companies by level of R&D investment,

- 11th among EU construction companies in the R&D Ranking of the top 1000 EU companies by industrial sector, and

- 15th among Spanish companies (R&D Ranking of the top 1000 EU companies).

The OHL Group bases its current R&D&I strategy on four pillars: **internationalization**, **innovation**, **increased R&D&I sector activity**, and **excellence** in all of its actions in this regard.

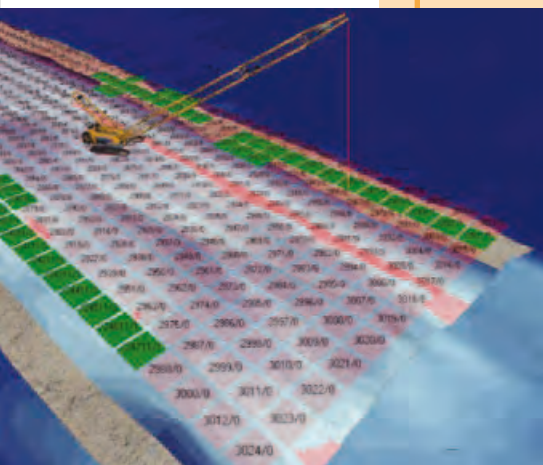
GIOM Project: an example of process innovation

Within the area of construction activities, the control of works execution is a process of the utmost importance, as it makes it possible to ensure conformity with the project stipulations and likewise the quality of the work carried out. Among the various types of civil engineering works, marine works have singular features which make this task an especially difficult one.

In view of this problematic situation, the OHL Group has developed, through an R&D&I project, a pioneer computerized management system which makes it possible to monitor marine works in real time, both in situ as well as remotely through the Group intranet. This tool solves the current technological limitations of the execution controls for these types of works owing to the following improvements:

- Greater control over the works, given that it makes it possible to accurately recreate, in real time and in 3D, the typography of the seabed and the executed work.
- Definition and execution of machinery work plans.
- Generation of production reports and works forecasts.
- Decrease in the number of hours used by the topography department.
- Improved safety in operations.
- Improved quality seen by the customer.

The year 2010 marked for this project, which was begun in 2006, the culmination of computer developments and the gradual introduction of the systems into the marine works equipment of the Machinery Fleet of the specialized subsidiary SATO, which has served to verify their adequate functioning in real operations and to note their great benefits.



The Giom project facilitates the monitoring of marine works in real time.

The OHL Group R&D investment effort in 2010 was approximately 2.6 times that which, on average, was recorded by the construction sector in 2009, according to the latest figure available in the INE (Spanish Institute of Statistics)

“Research and Development of Techniques for the Integrated Management of Highway Vegetation” Project: an Example of Internationalization

In tune with the growing internationalization of OHL, this project, begun in 2010, is a singular milestone in Group R&D&I. It is the first international project carried out in cooperation between OHL Brasil, OHL Concessions and OHL, S.A.

This ambitious project aims to provide an effective response, with demanding sustainability criteria, to the current problem of managing and controlling vegetation growing in medians, slopes and adjacent areas of the 3,226 Km of OHL Group highways under concession in Brazil.

Through a novel combination of: ecological restoration techniques to increase natural capital, energy harnessing of grass clippings, the intelligent use of growth inhibitors and the application of georeferenced ICT tools, the projects aims to cut operating costs efficiently, respecting the environment and giving back to the natural environment all spaces which are not strictly necessary for the proper operation of the infrastructure.

Highly positive impacts are also expected in the improved geotechnical stability of slopes and in the harnessing of their renewable resources. Moreover, the results will make it possible to increase the safety of workers in operations involving grass cutting, collection of grass clippings and removal of rock falls and soil debris.

Prestigious Spanish, Brazilian and French research teams, as well as Brazilian companies specialized in the project sphere of action, accompany the OHL Group companies in this R&D project.



First results of the “Project for Highway Vegetation Integrated Management Techniques”, obtained at the median of a Brazilian motorway.

Institutional Presence of the OHL Group: an Example of Increased Sector Activity

Aware of the importance of private sector implication in the initiatives for promoting R&D&I at the national and international levels, during 2010 the OHL Group actively participated in a number of activities.

At the national level, worthy of note is its participation in the **Spanish Construction Technology Platform**, collaborating in the leadership of the Sustainable Construction Strategic Line; its active role in the **SEOPAN R&D&I Committee**, presided by OHL since 2003; or its commitment with the **Cotec Foundation** for the promotion of technological innovation, sponsored by the Group and in which the Group participates through the contribution of experts to several of its technical committees. The Group is also present in the **water, railway and fusion technology platforms**, as well as in the environmental technologies platform (PLANETA). Likewise, it is an active member of the **R&D&I groups of the Spanish Association of Asphalt Mixture Manufacturers (ASEFMA)** and of the **Association of Infrastructure Maintenance and Operation Companies (ACEX)**.

At the international level, the OHL Group is present in the most important initiatives of the sector: the **European Construction Technology Platform (ECTP)**; the European initiative **Energy Efficient Buildings (E2B)**; and also in the **European Network of Construction Companies for Research and Development (ENCORD)** group. Its commitment to European R&D&I was consolidated in 2010 when it took on the presidency of **EurekaBuild2**, the construction sector umbrella of the Eureka intergovernmental network and one of the most important R&D&I forums in the European construction sector.

High Performance by OHL Group Researchers, Technologists, and Managers: Striving towards Excellence and Quality

In the OHL Group, over 145 persons have taken part in R&D&I activities throughout 2010. These are mainly expert university graduates in the various branches of engineering and the natural sciences. In order to develop its R&D&I activities, the OHL Group promotes the development of three specific professional profiles:

- a **project management profile**, specialized in managing the resources required in order to carry out the Group R&D&I projects, offering in addition an internal consultancy and technology transfer service;
- a **technology profile**, comprised of specialists contributing their technical experience to applied research projects, in accordance with their specific area of know-how; and
- a **scientific profile**, comprised of experienced scientists (including PhDs) working full time on research and development projects, generating new concepts applicable to the OHL Group business in the medium and long term.

The promotion of this last profile is especially singular within the business world. A noteworthy activity in this sphere is the successful development and consolidation since 2003 of a first rate joint university-business scientific team in the area of ecological restoration of areas affected by civil engineering works, already a reference in Spain and having international projection, made up of OHL researchers as well as researchers from the Madrid Complutense and Autonomous Universities.

The OHL Group is also especially active in the dissemination of its project results. During 2010, OHL Group R&D&I activities were presented in 11 Conventions and Seminars held in Madrid, Extremadura, Asturias, the Basque Country, Avignon, Santiago de Chile, Boston and Shanghai. Likewise in 2010, OHL became the first European construction company able to publish in international journals having a high impact on ecological restoration. Specifically, it published two scientific papers in the journals *Restoration Ecology* and *Journal of Vegetation Science*.



OHL, the first European construction company to publish in international journals.

During 2010 the OHL Group worked on 40 major R&D&I research projects, in collaboration with 36 research agencies, among which are prestigious universities and technology centers

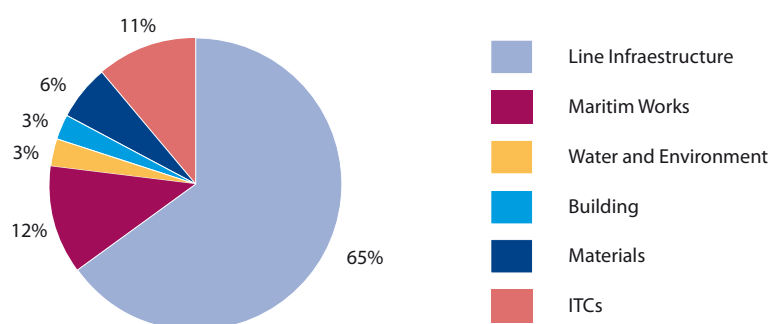
Research, Development and Innovation Projects

Throughout 2010, work was carried out on 40 major research, development and innovation projects.

The majority of these projects are being developed at the national level, by Group companies headquartered in Spain. R&D&I project activity during 2010 outside of Spain was headed by the Czech companies ŽPSV and OHL ŽS, the subsidiary OHL Brasil and its concessionaire companies Autopista Litoral Sul, Autopista del Norte and Vianorte.

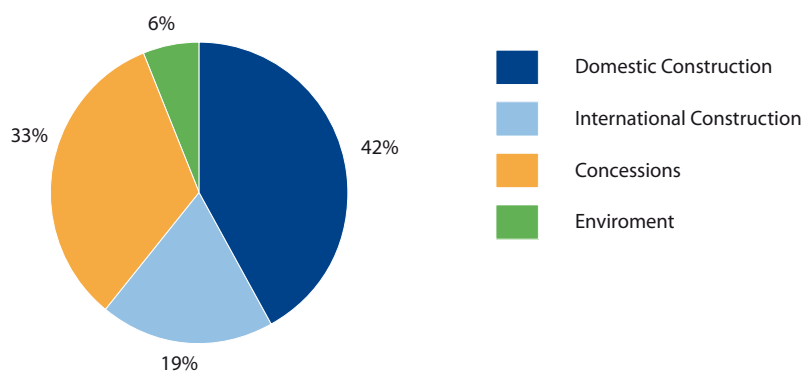
OHL Group investment in R&D projects in 2010 by line of research

Total: 7,824,797 euros



Human effort of OHL Group in R&D in 2010 by division

Total: 145 persons



MAJOR PROJECTS IN EXECUTION DURING 2010

Project	Description
Line of research: Linear Infrastructures	
Safe, Intelligent and Sustainable Highway Operation (OASIS - CENIT)	CENIT project, co-led by OHL Concesiones with the participation of 13 other companies and 14 research agencies, seeking to define a highway operated with differentially higher levels of safety, user service and sustainability. Highways are conceived from an overall perspective throughout their life cycle.
Clean, Efficient, Environmentally-Friendly Construction (CLEAM - CENIT)	Multidisciplinary research project co-led by OHL, with the participation of 7 leading Spanish construction companies and the support of 11 research agencies, the aim of which is to generate new knowledge in the area of infrastructure construction, seeking, through synergies with several lines of research, new models of increased sustainability and environmental protection.
Strategic research into safer and more sustainable highways, focused on the asphalt sector (FÉNIX-CENIT)	CENIT consortium made up of 11 companies, with the collaboration of 15 technological and research centers, aiming to develop new nanomaterials, dense bituminous mixtures at temperatures below 100°C and semi-hot asphalt mixtures, in order to increase road surface durability, as well as systems for the harnessing and storage of energy from solar radiation on asphalt surfaces.
Highway vegetation integrated management (ROÇADA)	R&D&I initiative led by OHL Brasil, in cooperation with OHL Concessions and OHL, and with the participation of prestigious Spanish, Brazilian and French research teams, as well as Brazilian companies specialized in the area of project action. Its objective is to reduce management and maintenance costs incurred by the vegetation of the adjacent areas through the application of new techniques entailing demanding sustainability criteria.
Research and development of a prefabricated plate for railway lines including the design and testing of fixtures for combined traffic (SULABU)	Led by the OHL Group, through its Spanish head office and its specialized Czech subsidiary ZPSV, this Eureka project is aimed at developing a new model of plate for railway lines specially conceived for the Spanish market and linked to Japanese technology.
Development and modular integration of an advanced tollway (ADVANCED TOLLWAY STANDARD)	This OHL Concessions project in collaboration with INDRA aims to define an advanced tollway standard which will make it possible to offer users state-of-the-art technology which is fast and comfortable, and which allows the tollway concessionaire companies to administer, supervise and maintain in modular form all of the elements making up their tollways.
Linea of research: Marine works	
Floating breakwater research (DAF)	The DAF project aimed to obtain the know-how required in order to construct floating breakwaters anchored to the seabed for use in depths of over 50 meters. The new breakwater, among other advantages such as a saving in materials and execution costs, lessens the effect on the seabed and on posidonia colonies. Its continuation, DAF II, currently in execution by SATO and OHL, has as its aim the design of the project and technical assistance in the construction of a real floating breakwater.
Research into a new element in breakwater construction (CUBÍPODO)	Real-scale research and development of a new element to avoid traditional block paving, provide greater hydraulic stability, less overrun, and greater structural resistance, consequently resulting in a greater saving of materials. Special formwork and piling systems are designed, allowing for systematic and effective production, in order for the final cost to be competitive. Project developed by SATO with the collaboration of the Polytechnic Universities of Valencia and Cantabria in Spain and the University of Aalborg, in Denmark.
Design and development of advanced techniques for port infrastructure upkeep, maintenance and operation (DYNA PORT)	This project aims to develop a management tool to recalculate structure safety and durability. The study will be applied to the port of Langosteira, a new exterior port in La Coruña, in the construction of which SATO, a subsidiary of the Group specialized in marine works, participated.
Study and design of an alternative and innovative typology of box maker for floating reinforced concrete caissons (NUEVO CAJONERO)	This project aims to design a new system for the manufacture of floating caissons for breakwater construction. The aim is to construct larger caissons more efficiently, with evident saving in operating costs and auxiliary facilities, given their ever-increasing use.
Evaluation of the influence of the meteorological climate on marine works behavior (CLIOMAR)	Study, for a breakwater under construction, of an important series of aspects and phenomena by means of a system of video-monitoring, buoys, and weather stations. This project is led by SATO.

»

Line of research: Water and Environment

Use of natural hydrogeological analogs in optimizing water collection processes in seawater desalination plants (ANÁLOGOS HIDROGEOLÓGICOS)

OHL Environment research project to learn in greater depth about the physical, chemical and microbial processes which take part in the desalination of seawater collected in wells.

Reduction in WWTP operating costs owing to decreased sludge production (REDUCCIÓN DE FANGOS)

Development of a process allowing for a decrease in production of biological sludge in a WWTP, through the study of anoxic/oxic digestion processes at room temperature in a reactor working in discontinuous loads.

Line of research: Building

New system for detecting and measuring building movements in real time (TEODOLITOS TORRE ESPACIO)

Investigation and research into a tool to control, for the first time in real time, the movement of Torre Espacio in terms of weather conditions, owing to advanced computer processing of the data contributed by robotized topographic devices, including 3D visualization of movements.

Bioclimatic architecture and solar cold (ARFRISOL)

Strategic singular project to demonstrate the suitability of bioclimatic architecture and solar energy employed in buildings. It aims to obtain thermal energy for heating and cooling ("solar cold"), as basic elements to condition future construction, using only from 10% to 20% of conventional energy currently used. The project is led by CIEMAT, and OHL has participated by contributing its experience and constructing the first of five buildings (demonstration containers) in various climate zones in Spain within the framework of the project.

Line of research: Materials

Proportioning and mechanical behavior of high-resistance concrete with special features (HAR)

The project is focused on research into proportioning procedures and technological properties of the various types of high-resistance concrete HAR (fck > 50 MPa), with several additional specific requirements.

Development of environmentally-friendly sustainable mixtures (SMA)

Project started in 2010 and led by the specialized subsidiary Elsan, which aims to develop new SMA bituminous mixtures which improve the features of the current discontinuous ones.

Analysis of the physical and mechanical properties of concrete in bridge structures (HORMIGÓN EN PUENTES)

This project, developed by the Group Czech company, OHL ŽS, in collaboration with the University of Brno, aims to describe the factors which have an influence on the flexibility and durability of concrete. Through a comparison of the values measured directly on a bridge structure with those obtained in the laboratory, greater precision in model calculation and the optimization of the construction processes are sought.

Line of research: Information and Communication Technologies

New protocols and procedures for works topography through GNSS Networks and their integration in PDA devices (GECMOLSIG)

The project aims to provide OHL Group topographers with the protocols and tools required to optimize their activities, thanks to the application of satellite navigation technologies and the permanent reference station system (GNSS Network).

New collaborative management environment (WEB 2.0)

Design and development of a new collaborative portal under Web 2.0 technology, more user-interactive, which will provide an advanced platform of interactive services which is homogenous, flexible, totally accessible and more secure for all of the Group companies.

POSITIVE IMPACT FROM R&D&I PROJECTS IN PROGRESS DURING 2010

Project	Biodiversity	Reduction in energy consumption	Reduction in materials consumption	Waste reduction - Recycling	Increase in security
Oasis					
Cleam					
Roçada					
Fénix					
Sulabu					
Estándar avanzado de peaje					
Diques de abrigo flotantes					
Cubípedo					
Dyna Port					
Nuevo cajonero					
Cliomar					
Análogos hidrogeológicos					
Disminución de fangos					
Teodolitos Torre Espacio					
Arfrisol					
Hormigones de alta resistencia					
SMA					
Hormigón en puentes					
Gecmolsig					
Web 2.0					

Participation in R&D&I Forums and Platforms

The OHL Group pays special interest to its relation with technological research agencies the activity of which is connected to the construction sector. OHL encourages the creation of relations with these national and international scientific institutions, based on collaboration and the exchange of experiences.

The Group opens an area in which to receive and send out ideas, setting the basis for committed and active collaboration through direct, participative dialog.

R&D&I FORUMS WITH OHL GROUP PARTICIPATION

Group Company	Permanent R&D&I Forums	Participation
OHL	Red EUREKA – EurekaBuild2	President
		Technical Office Head
		Industrial Sector Representative for Spain
	Energy Efficient Buildings Association (E2B A)	Executive Committee
		Consultant Industrial Group
	European Construction Technology Platform (ECTP)	High Level Group
		ECTP Representative before the ECTP
		Quality of Life Strategic Line
	European Network of Construction Companies for Research and Development (ENCORD)	Board Member
	Asociación Española de Normalización y Certificación (AENOR) (Spanish Standardization and Certification Association)	R&D&I Working Group
	Plataforma Tecnológica Española de Construcción (PTEC) (Spanish Construction Technology Platform)	Founding Member
		Standing Committee
		Construction Innovation Strategy Board
		Heads the Sustainable Construction Strategic Line
	Plataforma Tecnológica Ferroviaria Española (Spanish Railways Technology Platform)	Executive Committee
		Participation in several working groups
	Seopan	Chairman of R&D&I Committee
	COTEC Foundation	Sponsor
		Technical Committee Expert
S.A. Trabajos y Obras (SATO)	Comité de Ingeniería Portuaria (Asociación Técnica de Puertos y Costas) y Laboratorio de Geotécnia del CEDEX (Port Engineering Committee [Technical Association of Ports and Coastlines] and CEDEX Geotechnical Laboratory)	Port Reclamation Working Group (IP-03)
OHL Environment, Inima	Plataforma Tecnológica del Agua y Riego (Water and Irrigation Technology Platform)	Participates in Working Group 3
Elsan	Asociación Española de Fabricantes de Mezclas Asfálticas (Asefma) (Spanish Association of Asphalt Mixtures)	Participates in R&D&I Working Group
	Asociación de Empresas de Conservación y Explotación de Infraestructuras: carreteras, presas, ferrocarriles (ACEX) (Association of Infrastructure Maintenance and Operation Companies: highways, dams, railways)	Participates in R&D&I Working Group

Supply Chain

Among the priority aims of OHL is that of involving its collaborators, suppliers and subcontractors with the social and commercial commitments acquired, and likewise with corporate and ethical regulations, as well as those governing safety on the job, technical excellence and sustainable development.

The Group encourages the contracting of local suppliers and subcontractors. Consequently, in 2010 these suppliers received 82% of payments of this type made by the Group in its international activity.

The new RSC Master Plan establishes among its framework objectives: “Knowing, controlling and establishing relations of collaboration in terms of sustainability with the Group supply chain”, and among its leading lines of action is that of “generating and disseminating a purchasing policy having sustainability criteria which is applicable throughout the Group”.

2010 MILESTONES

National Construction

- Computerized Purchasing System (CPS) “pilot operation” in November 2010, in the Edificación Centro Delegation.

OHL Industrial

- OHL Industrial and Ecolaire España have unified purchase management, which meets the ISO-9001 and ISO-14001 requirements, certified by Aenor in September 2010.
- Consolidation of the human procurement team.
- Updating of internal and project quality audit procedures.
- Start-up of a computerized system for processing supplier plans and documentation.
- Inclusion in contracts and orders with suppliers of clauses regarding compliance with the 10 Global Compact Principles and proper environmental management.

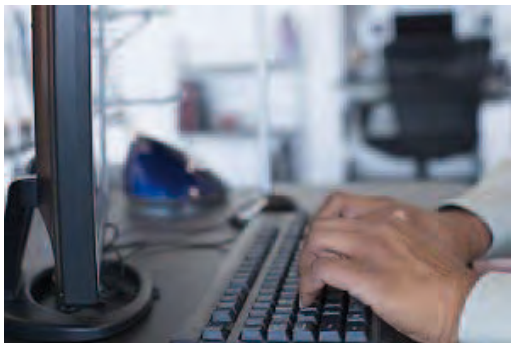
2011 OBJECTIVES

- Draw up a responsible purchasing policy applicable to the entire Group.
- Draw up a Purchases and Subcontracting Manual describing environmental and energy criteria for selecting products and services, clauses to be stipulated in contracts, etc.
- Introduce the Computerized Purchasing System in all national construction delegations.

Purchasing Management

The purchasing process in Spain is based on a series of regulations and procedures, and both the process as well as the selection and control criteria and follow-up mechanisms are totally impartial and objective.

Purchasing and subcontractor management in [OHL Concessions](#), [Domestic Construction](#), [OHL Industrial](#) and [OHL Environment](#) is in their Quality and Environment Management Systems, and complies with UNE-EN-ISO 9001 and 14000 standards, certified by Aenor.



Computerization increasingly controls purchasing procedures. Since the last few months of 2010, OHL has been testing the pilot CPS (Computerized Purchasing System).

The purchasing management procedure sets the guidelines to be followed in regard to the following:

- Evaluation and selection of suppliers in terms of their capacity to supply products in accordance with Group requisites. For this purpose, criteria have been established for selection, evaluation and re-evaluation. An updated database is kept, accessible from the various work centers. Aspects related to quality and the environment are evaluated.

- Description of the product or service to be contracted, including in detail all requirements for approval, among which, depending on the case, is the qualification of personnel and the required accreditation and certification.

- Definition and establishment of audits and activities required to ensure compliance with the purchase or service specification requirements.

- Final evaluation of the product or service provided.

Suppliers are able to freely access the OHL Group invitations to tender. As a preliminary step to contracting, the selected suppliers are required to pass a process of approval, and in said regard among the items to be evaluated are UNE-EN ISO 9000 and UNE-EN 14001 company certification, product certification in accordance with applicable

regulations in force, an audit (visit) to the supplier's facilities, the experience of any of the OHL Group companies, and lastly, product approval by means of a product sample, among other processes.

Approval makes it possible to enter the supplier or subcontractor into the supplier base, in which a distinction is made of the purchase objects for which each supplier is approved. In the selection process, positive discrimination is made for those possessing ISO 9001 and ISO 14001 certification.

Construction in Spain

Domestic Construction has developed a purchasing management computerized application system, CPS.

Advantages and achievements obtained with the CPS application:

- Purchasing action is facilitated:
 - A single written piece of information serves for the entire process.
 - A large part of administrative work is eliminated, for instance: entering contract data in the ERP (Enterprise Resources Planning), as well as all current document circulation through e-mails, excel, word and pdf documents, accounting for some 60,000 documents/year.

- The purchase is carried out with the maximum transparency and efficacy.

- A relation is established with the suppliers:

- Through the use of internet, by creation of an individual web page, "OHL-Supplier", which allows for communication in real time, with the capacity to store the records of the actions carried out between the two, and through the use of e-mail with self-encoded files.

- The works are provided with the basic information which OHL has regarding all of its approved suppliers classified by purchase objects.

- The approved supplier database is continually updated.

- The purchases manager is able to enter guest suppliers (unauthorized) during the purchasing process until the award is made.

- Purchase times and documents are able to be organized, making it possible at any given time to know the stage of development of the documents, where they are and who is in charge of them.

Pilot operation" of the Computerized Purchasing System (CPS) was started in November 2010, at the Edificación Centro Delegation, applied to two new works.

At the beginning of the year in course, this system was also incorporated into Hospital Management, and is starting to be introduced into the Managements of Catalonia and Andalusia, as well as in Ingesán.

In wage matters, OHL requires that workers of its subcontractors abroad receive wages equivalent to the country's minimum wage. In the photo, Metrorail workers in Miami.



The system is always introduced into newly awarded works in an aim to reach all of the delegations throughout 2011.

RSC Requirements in Purchasing Management

All purchase contract forms include in the contractual clauses thereof the commitment on the part of the SUPPLIER or COLLABORATOR to [comply with the initiative of the UN Global Compact](#) in matters of social responsibility, by means of the introduction of its Ten Principles based on human, labor and environmental rights and the fight against corruption.

Commercial contracts signed with subcontracting companies require that the laws be complied with and that OHL be provided with the documentation related to the workers of the subcontracting companies. On its part, with respect to the activity of the Group which is more sensitive to the existence of unsuitable practices in this regard, construction activity, verification is made at each center of who provides the services, and under what conditions, and accreditation is called for in matters of social security, payroll, work permits and all documentation required for proper compliance with [labor and social security obligations](#).

Specifically, in Spain the contracting of collaborating companies and their personnel are overseen, and Social Security registration for each worker is required to be provided. Abroad, it is ensured that all personnel contracted at the first tier are affiliated with the social security system corresponding to each country, which ensures healthcare coverage and a wage which, at minimum, corresponds to the minimum wage of the country.

Purchasing contracts signed by OHL include clauses requiring compliance with the various requisites, among which are those specified by the customer, those required by OHL, and those which are related, by law or regulation, to quality, occupational hazard prevention and the use of equipment and machinery, and proper environmental management, among other matters.

At the worksite, the supplier, industrialist or subcontractor, adheres to the OHL Group management systems, and, consequently, is required to comply with what is established in the corresponding plans: quality, environment and occupational hazard prevention.



In its commitment to sustainable management, the subsidiary Ambient has developed biogas generators in Brazil which combine innovation with the use of more economical energies.

OHL maintains strict control over its collaborating companies in order to comply with the Health and Safety Plan, in an aim to comply in Spain Law 54/2003 on reform of the occupational hazard prevention regulatory framework and Royal Decree 171/2004 in matters of business activity coordination. It requires that Group coordinators have at least one worker, having at least basic training, assigned to oversee preventive compliance on the part of the subcontracted unit, notwithstanding the continuity of the mandatory preventive resources specified in each Health and Safety Plan, in terms of the size and hazards involved in the works and services.

Command Dialog with Subcontractors

When the OHL Group establishes a contractual relation with a given company, it considers that both organizations are working towards a common goal, and consequently encourages a close relation with the suppliers during the entire project through clear and direct communication.

OHL strives to the fullest to extend its sustainability practices to its supply chain, and, with this purpose in mind, establishes above all direct channels with its suppliers, facilitating the workers of the collaborating companies with the documentation required for improved compliance with the management plans specific to each of the works, and providing additional information such as data cards, specific instructions on good practices at the workplace, and environmental management and occupational safety guides.

The Group likewise develops training programs for its supply chain through talks and meetings aimed at promoting environmental and social awareness, at the same time that it requires of its contractors documentation accrediting proper management during the works or project in which they have collaborated.

Training of Subcontractors

OHL considers the contribution by its suppliers and subcontractors to be fundamental to the development of its activities and services. In this regard, it seeks the mutual benefit of all concerned, extending to suppliers and subcontractors the values, good practices and behavior characteristic of OHL, aimed at growth in conditions of sustainability.

In order to facilitate the integration of subcontractors into the management systems which are applied to the works, OHL provides the workers of the collaborating companies with all information required for better compliance with the management plans specific to each of the works. Documentation is provided, such as data cards, work instructions and practical guides to environmental management and occupational safety, where behavioral guidelines in the various matters are detailed, noteworthy among which is the practical guide “Environmental Behavior for Suppliers and Subcontractors”, published by the Quality and Environment Service expressly to facilitate environmental awareness and training for Group subcontractors and collaborators.

Occupational Hazard Prevention Training and Information to Subcontractors

OHL Group Senior Management is aware that training and awareness in matters of occupational hazard prevention is essential in order for jobs to be safe.

At the **national level** and from the OHL Group Organization and Systems Management a Training Plan is designed annually, in which occupational hazard prevention plays an important role, and proves to be basic in ensuring the competence of all workers of the organization at all levels and in all functions.

Those in charge of the various organizational units participate in drawing up the Training Plan, in conjunction with the Training Department and the Joint Prevention Service of the OHL Group, which by means of a management tool identify the occupational hazard prevention training needs. This training plan establishes who, when and how training is to be carried out, bearing in mind the legal requirements of each productive sector and those of outside stakeholders and customers.

Although the training of subcontracted personnel is not something that is provided for in these Training Plans, since Spanish law establishes that the employer itself is required to train its workers, there are certain obligations in this regard:

- The obligation to require that the companies accredit that their employees have the appropriate competence and training in prevention in order to work safely.

- To inform the subcontracting companies of the hazards characteristic of the work center which may affect the activities carried out by them, the measures regulating the prevention of such hazards, and any emergency measures which may be required to be applied. This is formalized by means of the Health and Safety Plan sent to the worksite or the risk evaluation and the planning of prevention activity for the work center, and likewise the Action Plan in case of emergency, as well as any work procedures, technical instructions and documents deemed necessary for the practical application of occupational hazard prevention.

- To give the workers of the subcontracting companies instructions for the prevention of hazards existing in the workplace, instructions regarding protection and prevention measures and activities, as well as the measures to be applied in emergency situations.

In order to comply with this objective, work instructions, behavior regulations, information manuals, etc., are handed out, and awareness talks are held at the worksite whenever the workers start an activity, and talks and seminars are held providing information on specific tasks.

- Likewise to call for information from the subcontracting companies in relation to their work procedures, in order that these may be brought in line, if necessary, with the needs and prevention requirements of the work center.

At the international level, all newly incorporated personnel receive training prior to starting work. OHL workers in Mexico.



At the **international level**, it is established that all newly incorporated personnel are to receive initial training, prior to the start of the activity.

This training consists of at least the following:

- A general explanation of the company activity, organizational structure, occupational hazard prevention system policy, and general company objectives, with the Systems Manual being taken as a reference.

- An explanation of the tasks assigned to the new employee, taking as a reference the stipulations contained in the systems procedures and instructions, including the potential consequences of not following these.

OHL informs the subcontractor companies of the risks inherent to the work site which may affect the activities carried out, as well as any prevention and emergency measures which need to be applied

- Occupational hazards of the job and work center, work card, general safety regulations and any specific measures concerning individual and collective protection to be adopted as well as action to be taken in emergencies and first aid.

- Possible consequences of failure to follow the operational processes agreed upon, and the benefits of proper environmental behavior and occupational hazard prevention.

Although the training of subcontracted personnel is not initially provided for, given that Spanish law requires that the employer itself is to train its workers, the legislative reality of other countries transfers the responsibility of training to the one in charge of the project.

For this reason, in countries such as Algeria, Argentina, Chile, Mexico or Peru, the OHL safety technicians are the ones who take charge of training all personnel entering the works, both its own personnel as well as those subcontracted. Additionally those in charge of safety for each project identify any additional training needs based, among other aspects, on the following:

- Changes in operations (new processes, machinery, etc.)
- The results of periodical working condition controls.
- Accidents, incidents.
- Periodical training for all personnel.

The benefits of the introduction of these actions are twofold, since they guarantee:

- Legal compliance transferring final responsibility to the one in charge of the work center or activity.

- The right of the workers to be informed of the risks to which they are subject in carrying out their work. This right is already provided for in article 5 of the ILO Convention 155 and in art. 18 of Law 31/ 1995 on Occupational Hazard Prevention in Spain.

The President presented the first OHL Award for the Best Innovative Idea in July 2010. From left to right, alongside the President, Alfredo Arias, Antonio Ordoñez and Enrique Valverde.

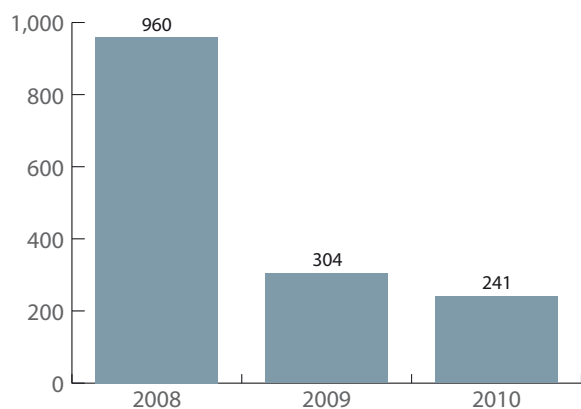




CARE AND RESPECT FOR THE ENVIRONMENT, OUR WAY TO WORK

To contribute, in the development of its activities, to a low-carbon economy and to the preservation of biodiversity and nature, at all times striking a balance between its business objective and respect for the local communities.

GJ/millions of euros



OHL Concessions Environmental Performance

In 2010 the consumption of direct relative energy decreased, owing to the improvement in energy efficiency and the increase in the consumption of non-fossil fuels (biofuels).

[6]





Commitment to the Environment and a Low-Carbon Economy

The OHL Group Commitment

Respect for the environment, minimal impact of its activities and the preservation of biodiversity all form the commitment taken on by OHL, which it makes public through its Quality and Environment Policy Declaration, Quality and Environment and Environmental Actions Policy (www.ohl.es), the Commitment to Fight against Climate Change and its adhesion to the United Nations Global Compact.

Compliance with these commitments is encouraged in all business lines and in all countries in which the OHL Group has a presence, and is based on the following:

- Preventing contamination and minimizing environmental impact in carrying out its projects and contracts.
- Contributing to progress towards a low-carbon economy, and likewise to the preservation of biodiversity and the services provided by nature.
- Strictly complying with the environmental, legal and regulatory requisites as well as any voluntary requirements subscribed.
- Providing training and information in environmental matters.
- Developing objectives to improve the environment.

During 2010 the OHL Group developed its 2011-2015 Environment and Energy Master Plan, which seeks to improve the positioning and differentiation of OHL in the market and to make headway in the development of competitive sustainable advantages. This plan is aligned with the Corporate Social Responsibility (CSR) Master Plan and with company strategy and commitments.

The environmental risks and opportunities are analyzed in the OHL Group Energy and Environment Master Plan, and are managed in each division through application tools (ISO 14001, EMAS and LEED systems, among others).

The Quality and Environment Committee is the maximum executive organ of the OHL Group in environmental matters, and is made up of the maximum heads of all of the operational divisions

and corporate managements involved. The Group environmental commitment is, therefore, fully integrated in its governance structure. General coordination of OHL environmental management is carried out by the Group Quality and Environment Corporate Service (See Chapter 5 of this Annual Report).

The OHL Group commitment to environmental protection received several outside awards and recognitions in 2010. The most noteworthy of these is the European Business Award for the Environment in the Spanish 2009-2010 edition, in the 'Process for Sustainable Development' category, granted by the Fundación Entorno-BCSD (Spain's sustainability reference entity) to the construction of the Berria Underwater Discharge Pipe, in Cantabria. This infrastructure stands out as functional and sustainable



The Prince and Princess of Spain present the President of OHL with the European Business Award for the Environment, in the Spanish 2009-2010 edition.

owing to its innovative processes and techniques, developed by OHL to achieve a balance between project execution, the delicate ecosystem in which it is located and tourism activity, the economic engine of the zone.

Apart from being a preliminary step towards the European phase, the Spanish Section award has an identity of its own, and has the support of the Spanish Ministry of the Environment and the Fundación Biodiversidad, which makes it Spain's most prestigious business sustainable development award, and is a great social recognition for OHL. Juan-Miguel Villar Mir, President of OHL, received this award from the Prince of Asturias.

Environmental Management

OHL assumes environmental responsibility for its actions through a number of tools, among which are its environmental management systems (based on ISO 14001 standard or EMAS or LEED, for example). The system based on UNE-EN ISO 14001 standard is the most widely used in OHL, and the first such certification dates back to 1998, although any of the systems applied guarantee compliance with environmental legislation and continual improvement in environmental performance.

The quality and environmental management systems are integrated into and suitably adapted to the characteristics of each line of business.

In the quality and environmental management section of chapter 5 of this report, a description is made of the management systems applied in each OHL Group division, the activities covered by their range, the companies having such certification, and the operation of the Quality and Management Corporate Service.

In 2010, 38% of all Group sales were made under an ISO 14001 certified environmental management system; this percentage reaches 100% for the division of OHL Construcción Nacional, and 70% for the division of OHL Industrial. In 2010 the number of certificates increased to 19, up from 15 in 2008 and 18 in 2009, as did the percentage of sales under environmental control, which was 78% in 2010, although the percentage of OHL Group certified-activity sales decreased with respect to 2009. This is owing to the decrease in activity for construction in Spain (23%), and to the importance of environmental management systems which follow standards other than ISO 14001.

Moreover, the OHL Group in its totality monitors its environmental performance annually through the calculation and analysis of its environmental indicators.

CRITERIA USED TO EVALUATE ENVIRONMENTAL ASPECTS

Sensitivity	Use
Magnitude	Severity
Seriousness	Probability
Duration	Toxicity
Persistence	

In order to analyze environmental contingencies and opportunities, in each contract, center or service having environmental control, environmental aspects and impacts are identified and evaluated, and application made of evaluation criteria specific for the various activities. Potential emergency situations which could cause possible damage to the surroundings are also evaluated.

The OHL Group tool used to control environmental aspects is completed with the identification of the requirements of the applicable environmental regulation.

The environmental management plan establishes for each contract, center or service, the resources and controls required to monitor environmental performance (including the monitoring of GHG emissions), operational control and compliance with the applicable regulations.



All concessions under operation measure environmental performance in relation to low-carbon economy aspects. In the photo, the Litoral Sur toll motorway in Brazil.

Environmental Objectives

The OHL Group establishes environmental objectives aimed at environmental improvement, making available the resources required to attain these objectives and periodically monitoring them.

The objectives are approved by the Quality and Environment Committee, and seek gradual improvements in accordance with the Environmental Policy and other environmental commitments, such as the Commitment to Fight against Climate Change, significant environmental aspects and the achievements of previous years.

At the end of 2009, the Group established as a strategic objective the development of an Environmental Master Plan. The stages worked on for its development in 2010 are the following: internal diagnosis, SWOT analysis of the various divisions, alignment of environmental objectives with business objectives, plan development with environmental action lines at the transversal and operational level and design of the action plan. It is currently pending approval by the Quality and Environment Committee, with this being expected to take place during the first half of 2011.

2008-2010 OHL GROUP ENVIRONMENTAL OBJECTIVES

OHL Concessions		
2008-2010 Objective	Indicators	Result
Integrate the OHL Group Climate Change Commitment into the concessions in operation.	Percentage of concessions in operation which measure environmental performance associated with features of a low-carbon economy	100%
	Annual electricity consumption / Revenues (GJ / million €)	2009: 211.07 GJ / million € 2010: 136.94 GJ / million €
	Direct emissions / Revenues (t CO ₂ eq / million €)	2009: 22.96 t CO ₂ eq / million € 2010: 17.36 t CO ₂ eq / million €

OHL International Construction and OHL Domestic Construction

2008-2010 Objectives	Indicators	Result
Encourage good neighbor behavior and respect for the environment in urban works.	No. of works adhered	Cumulative: 56
Encourage the introduction of environmental improvements in works awarded to the OHL Group and which were not included in the project.	Number of environmentally-related project improvements proposed to customers	Cumulative: 501 (2010: 183)
	Percentage of proposals accepted	Cumulative: 44 %
Encourage the use of environmentally "friendly" materials in works.	Number of changes in materials for other more "friendly" materials proposed to customers	Cumulative: 312 (2010: 83)
	Percentage of proposals accepted	Cumulative: 38%
Improve the response of technicians to environmental matters.	Number of technicians trained environmentally in a term of less than 12 months from their date of incorporation	100%
Reduce the generation of inert waste.	Reduction of debris waste (owing to consumption optimization)	Cumulative: 8,561 t
	Percentage of reduction of raw material consumption included in scope of objective	Cumulative: 34%
Additional control over compliance with environmental legal requisites, conducting specific inspections.	Number of inspection visits regarding legal requisites in activities having special environmental impact	Cumulative: 66
	Serious or grave violations detected	Cumulative: 0
Contribution of concrete structures to sustainability (ICES).	Relation of ICES execution with respect to ICES project	2009: 1,16 2010: 1,15

OHL Industrial

2010-2012 Objectives	Indicators	Result
Obtain externally certified environmental management systems in all division activities.	Percentage of ISO 14001 certified sales	2010: 70%
Propose the best environmental alternative in at least 20% of the engineering projects presented.	Creation of a environmental consultancy technical team	Consultancy technical team for environmental improvement created
	No. of projects with an environmental improvement alternative / Total no. of projects	Not applicable (*)

(*) The application of environmental improvements will begin in 2011.

OHL Developments

2010 Objective	Indicator	Result
Create strategic alliances with internationally recognized environmental agencies.	Environmental alliances created	Two important projects in the Mayakoba tourism development, promoted by OHL in the Mexican Riviera Maya, in the framework of its ecological and environmental program: one, related to the Rainforest Alliance, and the other to the World Wide Fund for Nature (WWF). The aim of these two projects is for the environment and sustainability to continue being fundamental traits of the Mayakoba offer, and, together with the quality of the services, contribute to their commercial success.

Corporate General Services of the OHL Group

2008-2010 Objectives	Indicators	Result
Reduction of greenhouse gas emissions produced by company travel.	Reduction t CO ₂ eq emitted by number of annual trips > 0.1% in December 2010 2008 Initial value: 0.174 t CO ₂ eq / trip	Cumulative: reduction of 12.4% 2010 Final value: 0.152 t CO ₂ / trip
Reduction of greenhouse gas emissions produced by the leased vehicle fleet (Spain).	Replacement of vehicles generating the most pollution. Foreseen > 6%. Reduction t CO ₂ eq emitted per km > 0.1% in December 2010 2008 Initial value: 139.6 t CO ₂ eq / km	Replacement of vehicles generating the greatest pollution: 8.1% Cumulative: reduction of 12.5% 2010 Final value: 122.1 t CO ₂ eq / km
Reduction of electricity consumption in head offices (Spain).	Reduction of electricity consumption (kWh) from 2008 to 2010 > 0.1%. 2008 Initial value: 1,088,370 kWh Reduction indirect emitted t CO ₂ eq > 0.1%. 2008 Initial value: 281,768 t CO ₂ eq	Cumulative: reduction of 0.3% 2010 Final value: 1,085,506 kWh. Cumulative: reduction of 0.3% 2010 Final value: 281,026 t CO ₂ eq.

2011 Objectives

- **OHL Group**
 - Introduce the Environment and Energy Master Plan for the OHL Group.
 - Mobility studies in the OHL Group.
 - Reduction of GHG emissions.
- **OHL Concessions**
 - Integrate the OHL Group Climate Change Commitment into the concessions in operation.
 - Increase environmental management certification by third parties.
 - Improve energy efficiency in concession companies.
- **OHL International Construction**
 - Increase environmental management certification by third parties.
 - Increase the number of projects registered in LEED.
 - Introduction of environmental improvements not provided for in the projects (environmentally-friendly materials and construction processes).
- **OHL Industrial**
 - Increase environmental management certification by third parties.
 - Propose a better environmental alternative in at least 20% of the engineering projects presented.
- **OHL Developments**
 - Attain the maximum verification rating given by Rainforest Alliance in the tourism sector, applying the Sustainable Tourism Global Criteria developed in collaboration with Rainforest Alliance and Marti.
 - Obtain Beach Certification ISO 14001.
 - Consolidate the low-carbon tourism alliance with the WWF and project leaders.
- **Corporate General Services of the OHL Group**
 - Improve office building energy efficiency.
 - Reduce GHG emissions produced by vehicle fleet.
 - Reduce GHG emissions produced by company travel.
 - Encourage head office green purchases.
 - Offset of 30% of head office indirect GHG emissions.

Environmental Training and Awareness

Continual improvement in the application of the Environmental Management System and in compliance with the Commitment to Fight against Climate Change is supported by the Group environmental training and awareness policy.

In 2010, the OHL Group committed itself to training its technicians in sustainable construction and to continue in matters related to energy efficiency and the reduction of contaminating emissions.

The training and awareness-raising program continues being developed by means of:

- Courses adapted to the needs of every job, for instance, courses for technicians (in the classroom, on-line or a combination of the two).
- Printed teaching materials (for instance, efficient driving guides, leaflets informing on how to reduce water consumption, etc.) and on-line materials (for instance, the climate change program).
- Awareness theme campaigns (for instance, in internal publications).

ENVIRONMENTAL TRAINING AND AWARENESS ACTIVITIES

	2008	2009	2010
No. of hours of training (*)	19,154	10,847	14,451
No. of persons undergoing training (*)	998	1,200	2,111
Investment in training in Spain	527,880 €	726,990 €	759,290 €
Manual for efficient and economical driving (No.)	n.a.	69	713
Climate change program (No. of commitments)	n.a.	10	239

(*) Only includes specific environmental management courses.

Environmental Management Practical Guides

(Distributed to own personnel and to collaborating companies)

- GP1 - Non-hazardous Waste Management.
- GP2 - Hazardous Waste Management.
- GP3 - Management of Emergency Situations having an Environmental Impact.
- GP4 - Environmental Management at Activity Start-up.
- GP5 - Plant Environmental Management.
- GP6 - Supplier and Subcontractor Environmental Behavior.
- GP7 - Responsible Acquisition of Wood and Wood Byproducts.
- GP8 - Good Environmental Practices at the Worksite.
- SSGG - Good Environmental Practices at the Office.
- SSGG - Manual for Efficient and Economical Driving.
- Environmental Awareness Module.

ON-LINE INFORMATIVE PROGRAM ON CLIMATE CHANGE (CO₂ ACTION INITIATIVE)

This action, part of the CO₂ Action program, came about as a business initiative aimed at reducing CO₂ emissions in areas unrelated to the production process, such as heating and cooling, lighting and computer equipment use.

Started up in 2008, it aims to train, raise awareness and contribute to the fight against climate change among Group personnel and their innermost circle. The tool offers the possibility of calculating the carbon footprint of daily activities or offsetting emissions, among other options.

In 2010 the “CO₂ Calculator” initiative was begun, aimed at obtaining the active commitment of employees, their families and the public at large in reducing emissions. OHL has contributed with 239 committed persons, which according to calculations of the Fundación Entorno prevents the emission of 230.87 t of CO₂, and amounts to 39,326.69 € saved by reducing energy consumption.

The areas developed are: climate change, mobility, ICT, lighting, heating and cooling, waste, water and paper.

Environmental Initiatives Undertaken

ACTIVE PARTICIPATION WITH AGENCIES RELATED TO ENVIRONMENTAL MANAGEMENT

Organization	Participation
Carbon Disclosure Project	Informants. Since 2009 the OHL Group has been participating voluntarily, providing data on climate change contingencies and opportunities, strategies to tackle these and monitoring of Greenhouse Gas (GHG) emissions.
Rain Forest Alliance - Marti	Project development Alliance. Consists of the development and certification of sustainable tourism practices in accordance with Global Sustainable Tourism Criteria (GSTC). Participating in this initiative is OHL and the three hotels already inaugurated in Mayakoba (Mexico): the Fairmont, Rosewood and Banyan Tree. The alliance entails the commitment to minimize negative impacts and maximize sociocultural and economic development. Mayakoba and the hotels now display the Rainforest Alliance sustainable tourism logotype.
(WWF, World Wide Fund For Nature)	<p>Active participation in various initiatives developed jointly in Cancun:</p> <ul style="list-style-type: none"> • Joint development of the bases for the Low-Carbon Tourism initiative in Quintana Roo. It aims to reduce CO₂ in hotels. • Development and promotion of the Quintana Roo exhibit of photos taken from the air, land and subsoil, containing 60 photographs of natural beauty, on exhibit during the two weeks of COP16. • Organization of a high-level seminar on Climate Change and Tourism, in October 2010, at the Fairmont Mayakoba Hotel, bringing together international, national and local experts. <p>Encourage the participation of Mexican youth in environmental matters, through the competition "Cambio Climático en Corto".</p>
United Nations Global Compact and Spain Global Compact	The OHL Group subscribes the Ten Principles of the United Nations Global Compact and is a founding member of the Global Compact Spanish Network from the time it was started in 2004. The Progress Reports, which OHL has been preparing since 2005, are public and include environmental principle monitoring activities.
Commitment to renew vehicle fleet with vehicles emitting less pollution	<p>Signed with the Pro Climate Forum. Madrid City Council (Spain).</p> <p>"OHL, member of the Pro Climate Forum Madrid, (Spain), undertakes to renew at least 6% of the vehicles in its company fleet, replacing them before the year 2012 by other vehicles emitting less pollution, in order to contribute to reducing emissions and improving air quality".</p> <p>This commitment has materialized in an environmental objective of the area of General Services (OHL Group Organization and Systems Management) described in the section on Climate Change.</p>
MADRID EXCELENTE external accreditation.	<p>Madrid Excelente is the guarantee brand of the Autonomous Community of Madrid Government (Spain) which recognizes and certifies company management quality and excellence in an aim to encourage competitiveness among businesses. It recognizes the commitment to excellence of the best companies in Madrid.</p> <p>The Madrid Excelente brand analyzes the overall quality of a company and recognizes companies which are committed to innovation and continual improvement.</p>
Global Reporting Initiative GRI	OHL drafts and validates its environmental indicators in accordance with the recommendations of the Global Reporting Initiative "Sustainability Reporting Guidelines", version G3.



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European Network of Construction Companies for Research and Development. ENCORDER.	Member. ENCORDER is the construction sector R&D&I European forum. It is made up of the 20 leading European companies in construction and materials manufacture, which are strongly committed to R&D&I as a tool for improving competitiveness and growth and to making a difference in today's world subject to significant economic, social and environmental changes.
U.S. Green Building Council (USGBC).	Partners. Participation in project LEED accreditation. Technician training.
Fundación CONAMA Foundation (National Environment Congress). Spain.	Advisory Committee Members. Sponsor. Participation in working groups, round tables and debates on current affairs.
AEN/CTN Normalization Technical Committee 198 for Sustainability in Construction. Spain.	Participation in Committee and Subcommittee 1: Building Construction and Subcommittee 2: Civil Engineering.
Spanish Business Council for Sustainable Development. Fundación Entorno – BCSD Spain. Spanish member of the World Business Council for Sustainable Development (WBCSD), a leading world organization in sustainable business development.	Associated company. A member since 2008. Participation in Sustainable Construction; Energy and Climate Change; and Ecosystems working groups. Fundación Entorno -BCS 2010 Action Plan. <ul style="list-style-type: none"> • Sustainable Construction. Objective: promote Energy Efficiency in Construction. Focused in 2010 on stimulating demand for high energy yield buildings, attaining a stimulating regulatory atmosphere and capacitating sector professionals to produce a competitive commercial offer. Actions: publication "Analysis of the Economic Feasibility of Energy-Efficient Building Construction", and participation in dialogues: "The Future of Sustainable Building Construction in Spain and the Spanish Presidency of the European Union". • Energy and Climate Change. Objective: reduction of company emissions. Actions: publication "CO₂ Action. Commitment, Actions, Reduction and Cultivation of Change", and CO₂ Action Initiative (Business Commitment for the Reduction of CO₂ Emissions).
Sustainable Construction Technical Assistant Platform Atecos. Spain.	Sponsor. A freely accessible web platform, Atecos is aimed at all professionals in the building construction and urban development sector, offering practical, integral information on how to tackle projects for new construction and renovation incorporating the concept of sustainability. It uses latest generation intelligent search engines with which to explore the first and most complete data base for knowledge on energy improvement in buildings: new legal requirements, administrative procedures, available tax incentives or subsidies; energy efficiency advantages and expert opinions; new construction techniques, calculation and design tools, and products and services offered by the market.
Madrid Pro Climate Forum.	Forum member ever since it was set up in 2009. The OHL Group participates and collaborates very actively with the public administrations in the countries and town halls where it is located. The Madrid Pro Climate Forum is an initiative which seeks leadership and the pooling of efforts to fight against air pollution. Actions: participation in publications "Catalog of Environmental Initiatives by Companies. 2010 Madrid Pro Climate Forum" and "Guidelines for Holding Sustainable Events".

PARTICIPATION IN CONGRESSES AND OTHER EVENTS

Organization	Participation
International Conference on Renewable Energy 2010. Arellano Construction. Florida. EEUU.	Participation in the Panel “Developing Green Building: Commercial, Health, Residential and Energy Services”.
10th National Environment Congress . Fundación CONAMA Hispano-Brazilian Forum on Sustainable Development (FHB) Madrid. November 2010.	Stand: theme centered on internationalization and diversification as bases for the OHL growth strategy. Dynamic meeting room “Brazil and Spain. Social and Environmental Integration of Infrastructures”. Presence of senior representatives of its subsidiaries OHL Brasil and Ambient. OHL participation at this event was completed by technical communications, participation in working groups and the reading of technical papers.
Solar Decathlon Europe 2010. Madrid. January 2010.	The OHL Group participated in the construction of the house La Envolvente de Urcumante, presented by the University of Valladolid. This competition, which for the first time took place outside of the United States, values architectural design, sustainability, innovation and the efficiency of the solar production and absorption system. The house received the Solar Award from the European Association for Renewable Energy (EUROSOLAR), together with the other Spanish teams participating in Solar Decathlon, for their innovative solar house projects, which include numerous technologies to attain the objective of domestic energy self-sufficiency.
Forum “Tourism Response in the Face of Climate Change”.	Sustainable tourism forum parallel to COP 16, organized by the Mexican Federal Government Secretary of Tourism in an aim to encourage the economic development of this activity and the protection of the environment. Also participating in the forum were specialists and employers, who shared best practices from different perspectives, to contribute to carrying out actions in favor of sustainable tourism; moreover, all of them highlighted the “Mayakoba” model.

Environmental Performance

Included below are the most important OHL Group activity environmental data.

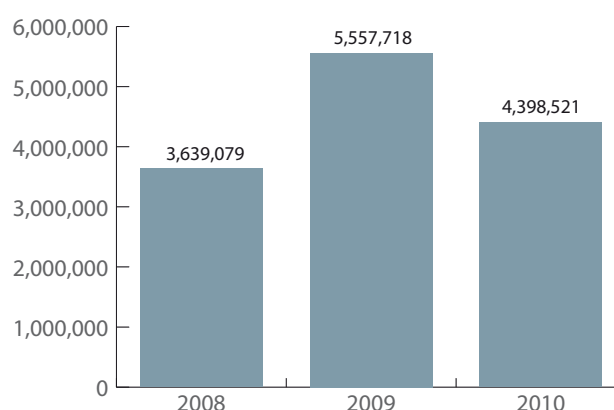
The scope of the report is detailed in the Annex to this annual report. The increase in production in OHL Concessions and OHL International Construction is noteworthy, and entails a increase in a lot of indicators associated with these divisions.

The environmental parameters show a very direct relation with the above factors (production and measurement scope), with some growing trends being seen in 2010.

Owing to this increase, the OHL Group has made greater effort in environmental control and monitoring, which can be seen in the indicator trends.

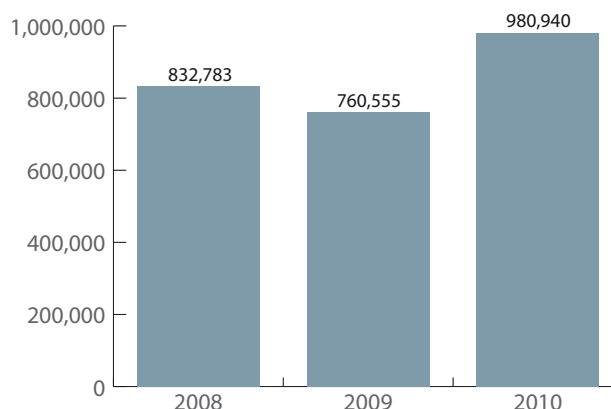
Energy Consumption In The OHL Group

Direct Energy Consumption (GJ)



Direct energy consumption has decreased owing to the energy measures introduced in OHL International Construction.

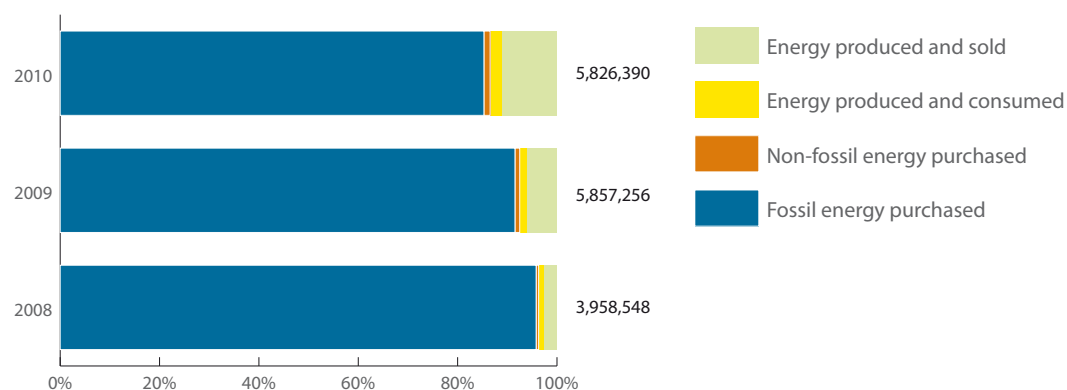
Indirect Energy Consumption (GJ)



Indirect energy consumption increased in all Group divisions, except in Domestic Construction. Moreover, in 2010 OHL Developments reported 100% of its consolidated sales.

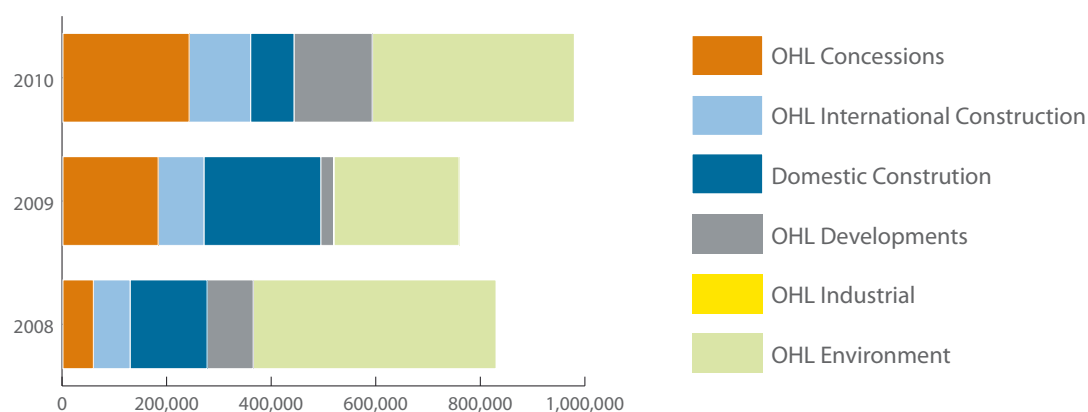
The most significant OHL Group environmental data reflect greater effort in this regard in the development of its activity. Consequently, its energy performance heads towards improved GHG emission

Energy consumption distribution (%) by source



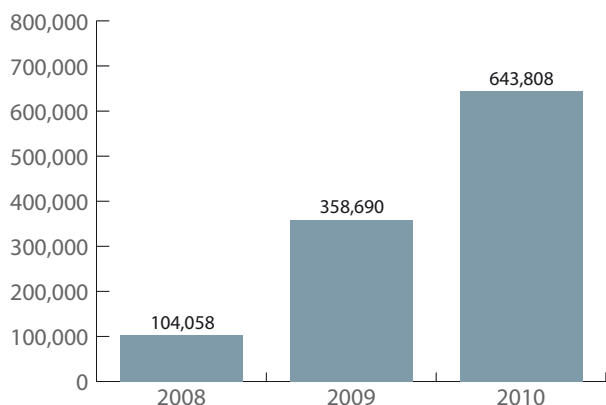
The energy balance of the OHL Group is evolving towards lower GHG emissions. In 2010 the percentage of energy consumption from fossil fuels was lower than in previous years, and the production and sale of energy has increased.

Indirect Energy Consumption by Division (GJ)



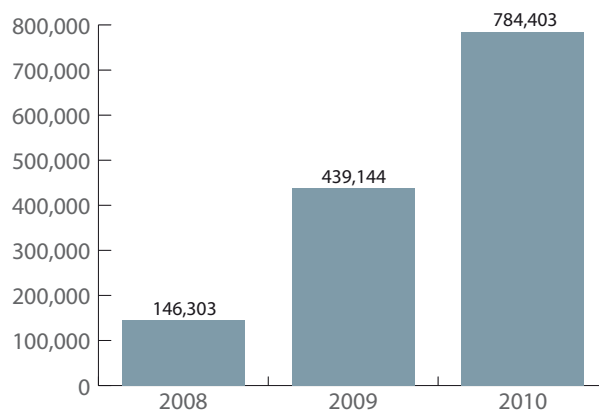
OHL Environment continues to be the division having the greatest electrical energy consumption owing to the nature of its activity. OHL Concessions and OHL International Construction have increased their consumptions as a result of their expansion. Moreover, in 2010 OHL Developments reported 100% of its consolidated sales.

Energy Produced and Sold (GJ)



In 2010 the generation and sale of energy increased by nearly 82%, owing to the investments carried out in the OHL Environment division.

Self-Generated Energy (GJ)

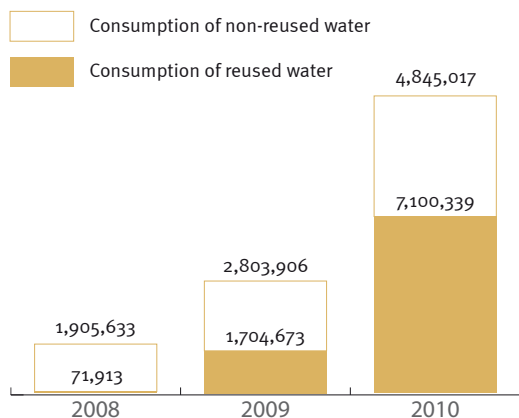


The increase in energy self-generation allows the OHL Group to invest in renewable energies and to act on yield in order to improve its energy efficiency.

Greenhouse gas (GHG) emissions are detailed in the section "GHG Inventory Management in the OHL Group" of this chapter.

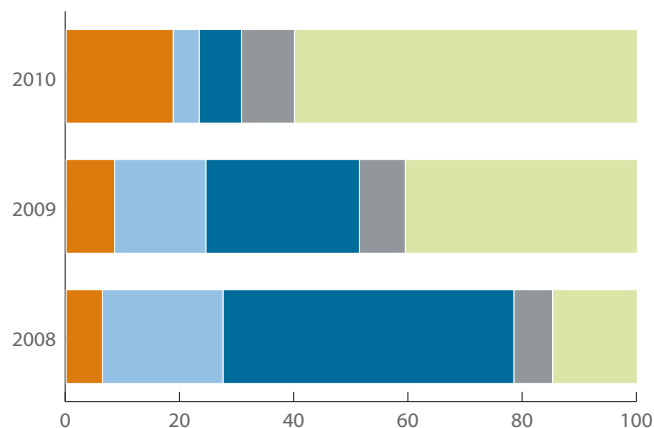
OHL Group Water Consumption

Water Consumption (m³)

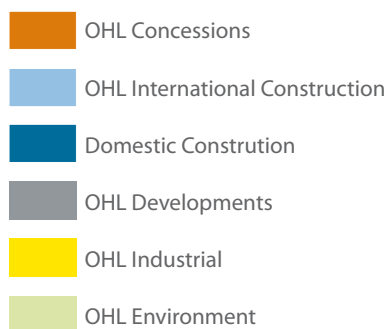


Water consumption increased considerably in 2010 owing to the fact that OHL Developments reported 100% of its consolidated sales and OHL Environment reported reused water consumption from its processing.

Water consumption distribution (%) by division



OHL Environment is the division having the greatest relative proportion of water consumption, followed by OHL Concessions which, on increasing its activity, has increased its consumption.

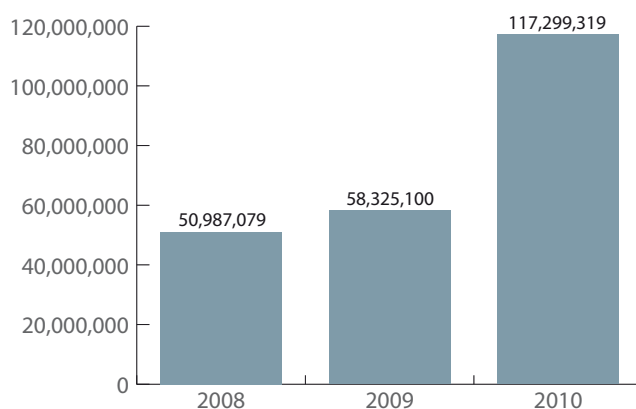


OHL Group Waste Management

Waste management includes waste generated by the activity itself as well as the pre-existing waste in the area of action (for instance, excavated land) and the waste forming part of the contracted service (treatment plant sludge or waste removed from managed infrastructures), which are owned by the promoter of the activity. The management carried out by the Group includes all types of waste.

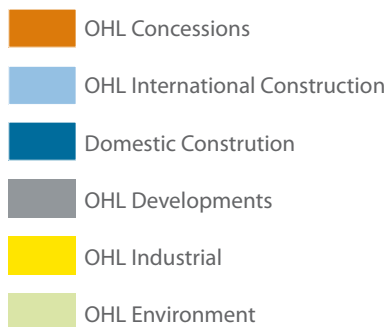
The data contributed in the various years are not representative of the Group environmental behavior, given the multiple factors which condition the results: contracted volume, type of works or service, subcontractors, project qualities or indirect customers of the contracted services (users of the services).

Waste Management (t)



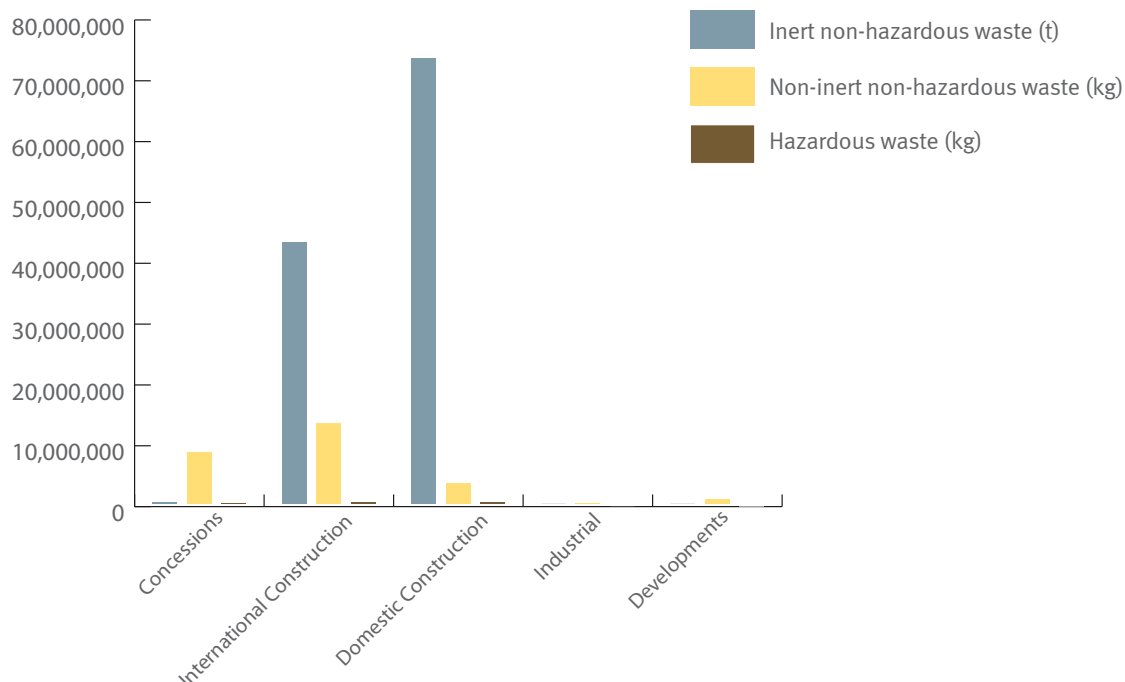
In 2010 there was a strong increase in waste management in OHL International Construction (43 million tons in Qatar).

Hazardous Waste Management (t)



The amount of hazardous waste was reduced in the divisions where it is identified as significant (OHL International Construction and Domestic Construction).

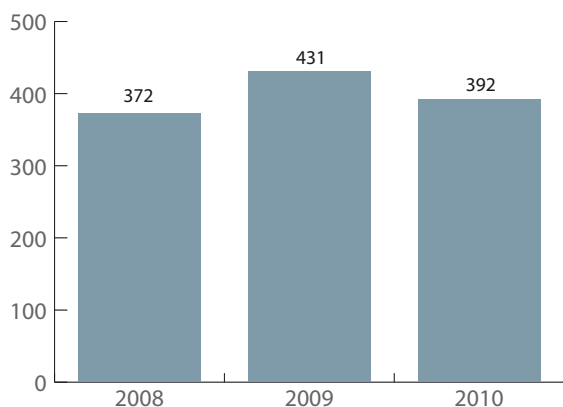
2010 Waste Management



Each division manages a characteristic waste typology. In OHL International Construction and OHL Domestic Construction the waste is primarily inert (99%) generated during the removal of earth; in OHL Concessions, waste takes the form of vegetation from infrastructure maintenance (83%), and in OHL Environment, sludge, characteristic of water treatment, accounts for most waste (93%).

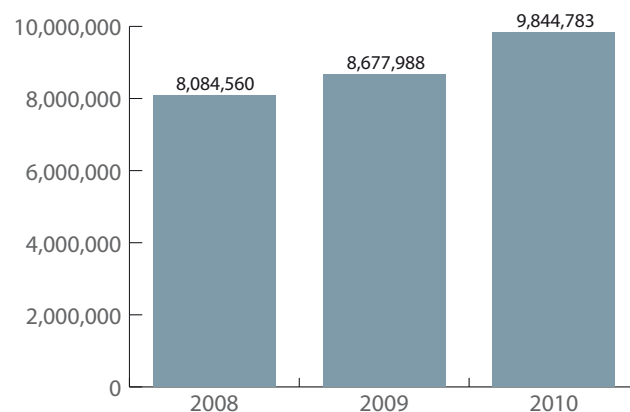
OHL Group Management Indicators

Environmental Audits



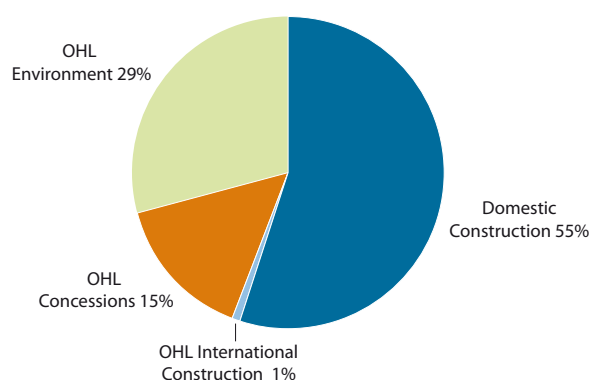
The number of environmental audits decreased in 2010 owing to the decrease in activity in Domestic Construction.

Environmental Expenditure Performance (euros)



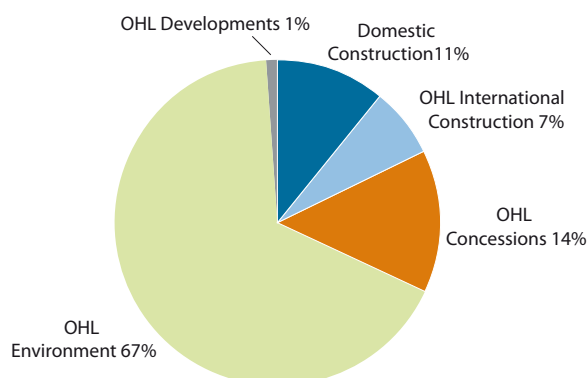
In 2010 the OHL Group increased its environmental expenditures by 13%, reaching 9.84 million euros, 88% of which correspond to measures involving minimization, restoration and offset

2010 Environmental Investment by Division



In 2010, environmental investment rose to 10,376,347 euros, and includes technology, training and RDI projects.

2010 Environmental Expenditure by Division
(Total: 9,844,783 euros)



Group environmental expenditure increased in 2010 by 13%. OHL Environment accounts for 67% of expenditure, followed by OHL Concesiones and Domestic Construction and OHL International Construction. By type of action, 12% corresponds to environmental damage prevention and 88% to measures aimed at minimization, restoration and offset.

In 2010, the OHL Group paid 5,207 euros in environmental sanctions, 90% less than in 2009. This corresponds to the division of Domestic Construction, owing to the discharge of non-hazardous urban waste water. After the discharge was brought under control, the soil was then cleaned up.

Environmental Performance (Divisions and Corporate Area)

OHL Concessions

Significant Environmental Impacts - Aspects

The extent to which the division of OHL Concessions is affected is the least variable within the OHL Group, since its scope is clearly delimited with respect to time, location and activities (operation of infrastructures such as toll roads, ports, airports and railways).

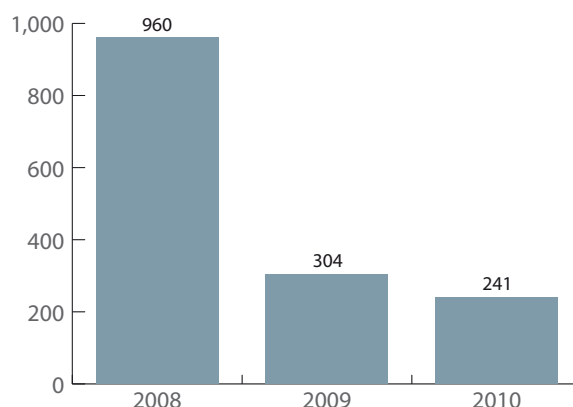
The concession companies have environmental control and environmental improvement programs. The new contracts are incorporated into the OHL Group integration program, identifying their most significant environmental aspects and indicators, and planning the gradual introduction of environmental management systems. Environmental control is based on the identification of the significant environmental aspects of the activity.

SIGNIFICANT ENVIRONMENTAL ASPECTS IN OHL CONCESSIONS

- Energy consumption (fossil fuels).
- Extent to which flora and fauna are affected.
- Hazardous and urban waste management.
- Emission of gases into the atmosphere .

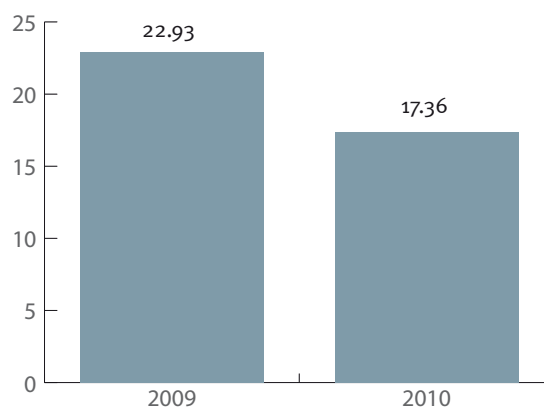
OHL Concessions Environmental Performance

Direct Energy Relative to Sales(GJ)/millions of euros)



In 2010 the consumption of direct relative energy decreased, owing to the improvement in energy efficiency and the increase in the consumption of non-fossil fuels (biofuels).

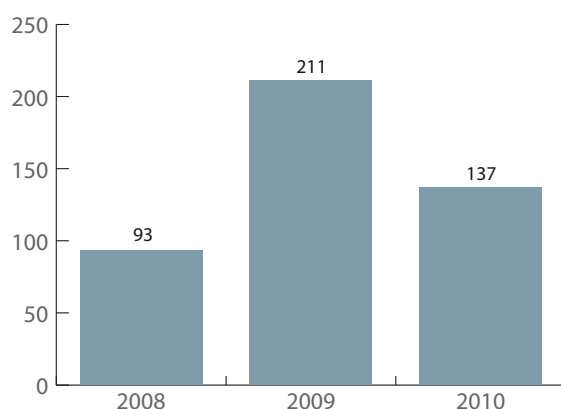
Direct Emissions Relative to Sales (t CO₂ eq/millions of euros)



Direct CO₂ emissions relative to sales has decreased owing to the use of biofuels.

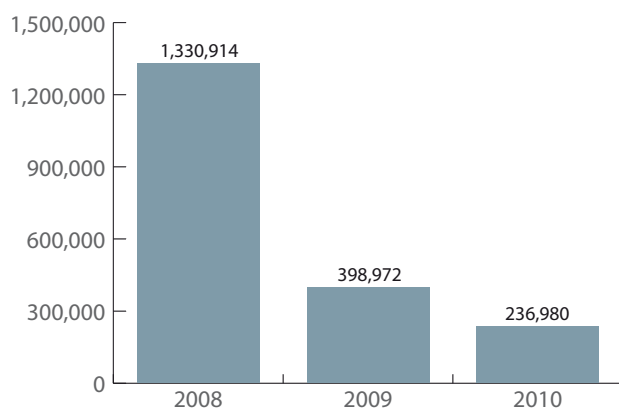
OHL Concessions develops and manages infrastructures, favoring the economic, social and natural development of the zone

Purchased Electric Energy Relative to Sales (GJ)/millions of euros)



Investment of renewable energies in concession companies solar energy) has made it possible to reduce relative electricity consumption in 2010 by 35%.

Managed Waste (t)



Managed waste has decreased in 2010 owing to the finalization of construction of the infrastructures incorporated in 2009.

In 2010, the concession companies managed 34,34 ha of sensitive protected areas, developing programs for the protection of flora and fauna. Moreover, conservation and protection measures are applied to 118.5 ha of natural areas which do not have special protection.

Significant Environmental Actions

In 2010 significant strides were made in consolidating environmental management, and in developing projects for improving energy efficiency, protecting biodiversity and managing sound emissions.

ENVIRONMENTAL MANAGEMENT SYSTEMS (EMS)

The proportion of division sales having an environmental management system in 2010 was 66% (double that of 2009, 33%).

This increase is owing to the introduction of this system in the federal motorways of OHL Brasil (Fernão Dias, Régis Bittencourt, Litoral Sul and Planalto Sul). In this context, the programs making up the Environmental Basic Plan (EBP) -the contractual environmental obligations of the concession companies of OHL Brasil- were incorporated into the objectives and goals of the EMS, and are periodically controlled by the system.

In Spain, the concessionaire Autovía de Aragón – Tramo 1 externally certified its environmental management system in accordance with ISO 14001 and the concessionaire Terminales Marítimas del Sureste has introduced an environmental management system in accordance with ISO 14001. Its external certification is planned for 2011.

Four of the OHL Brasil federal motorways already have specific environmental management systems.



PROTECTION OF BIODIVERSITY AND THE ATMOSPHERE

In 2010, the concessionaire Controladora Vía Rápida los Poetas reforested over 100,000 trees in natural areas, transplanted the older trees which were located along the projected roadway, proceeded to maintain and conserve the organic soil conditions for subsequent use in natural areas, and has established programs for the protection of embankments and the hydrological conservation of the gullies (protected natural areas) and ditches.

It is also significant that the various concessionaires in Mexico, Spain and Chile have noise-monitoring programs which aim to prevent problems for the adjacent neighbors.



METRO LIGERO OESTE NAMED “BEST LIGHT RAILWAY INITIATIVE WORLDWIDE” BY THE UITP

Metro Ligero Oeste was named as the “Best Light Railway Initiative Worldwide” an award granted by the International Union of Public Transport (UITP), in competition with 15 other projects from America, Asia and Europe.

This award reflects, once again, the international recognition given to the Community of Madrid transport system. Light rail is a modern mode of transport, integrated in the surroundings and daily life of the most advanced cities and regions. It provides more sustainable mobility, makes urban and suburban areas more attractive and adapts itself to ever-changing mobility patterns, generating a transport solution in line with a modern-day lifestyle.



Pablo Escoda, in the center of the photo, receiving the award.

The division OHL International Construction transfers sustainable construction technology throughout the world, making it better known and contributing the experience of the OHL Group for joint development. It offers its customers guarantees for the prevention of contamination and pollution and protection of the environment

SIGNIFICANT ENVIRONMENTAL ASPECTS IN OHL INTERNATIONAL CONSTRUCTION

- Energy consumption.
- Inert and hazardous waste generation.
- Dust and particle emission into the atmosphere.
- Noise and vibration emission into the atmosphere.

In the plants manufacturing mixtures (cement and conglomerates) the aspects to be controlled are GHG emission and the discharge of liquid effluents from cleaning.

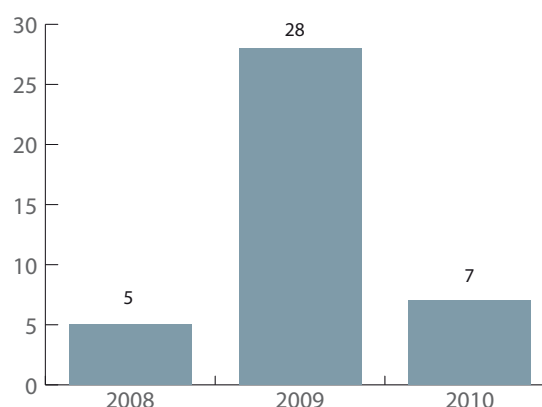
OHL International Construction

Significant Environmental Impacts - Aspects

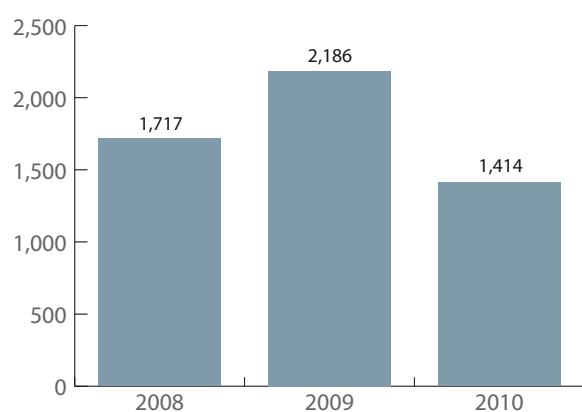
The most representative companies of this division incorporate environmental control into their management through a certified management system in accordance with ISO 14001, EMAS or environmental monitoring programs or LEED. The system is based on identifying the most significant environmental aspects of the activity.

OHL International Construction Environmental Performance

Purchased Electric Energy Relative to Sales (GJ/millions of euros)

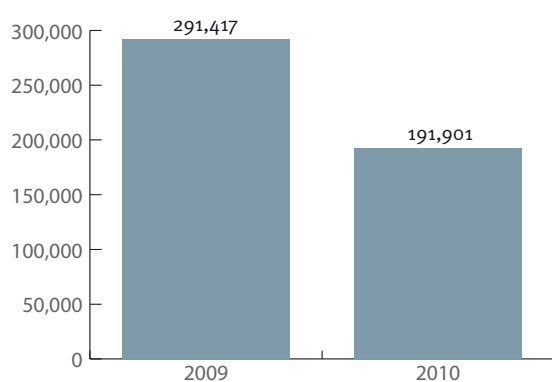


Direct Energy Relative to Sales (GJ/millions of euros)



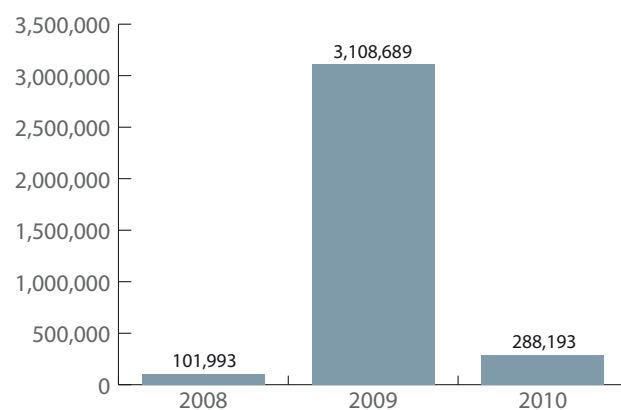
Energy yield in relation to production improved notably in 2010 owing to the energy measures introduced.

Direct Emissions (t CO₂ eq)



Direct emissions have decreased as a result of decreased fuel consumption.

Hazardous Waste Management (kg)



In 2010, hazardous waste decreased by 91% and 99% of the earth and debris from the works was reused.

Significant Environmental Actions

LEED (Leadership in Energy & Environmental Design)

OHL USA has professionals specifically trained to meet the requirements of this accreditation and companies which are members of the US Green Building Council.



SUSTAINABLE CONSTRUCTION: LEED ACCREDITATION OHL USA

Works which have obtained accreditation:

- Gold LEED® in the project “The University of Miami Fieldhouse & Practice Facility” – New construction.
- Gold LEED® - “YYY-1 Terra Environmental Research Institute” - Miami-Dade Public Schools – New construction.
- Silver LEED® - “Urgent Care/Diagnostic Center at Davie”. Baptist Health South Florida – Interior Renovation.
- Silver LEED® - “Miami Green Building” – Holly Real State – New construction.
- LEED® Certified – “University of Miami Clinical Research Building” – Interior Renovation.

Registered works:

- Two LEED® Silver.
- Six Gold LEED®.
- Two LEED® level.

SUSTAINABLE CONSTRUCTION: LEED-CERTIFIED PERSONNEL. OHL USA

Eight technicians USGBC-accredited for LEED evaluations:

- Director of Sustainability | LEED®AP.
- Senior PM | LEED®AP.
- Two Contracting Managers | LEED®AP.
- Scheduler | LEED®AP.
- Project Superintendent | LEED®AP.
- Two Project Managers | LEED®AP.
- Security & Environmental Manager | (in the process of obtaining certificate).

The division Domestic Construction contributes to development by executing the works using criteria for energy efficiency, resource optimization, and protection of biodiversity and the ecosystems, providing customers with guarantees for the prevention of contamination and pollution, and protection of the environment

Domestic Construction

Significant Environmental Impacts - Aspects

All companies in the division of Construction in Spain incorporate environmental control into their management through a certified management system in accordance with standard UNE-EN ISO 14001. The system is based on identifying the most significant environmental aspects of the activity.

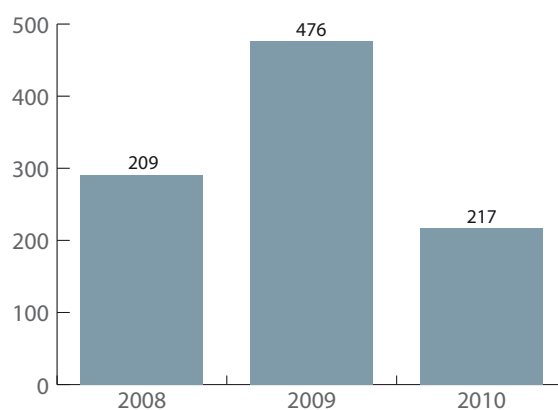
SIGNIFICANT ENVIRONMENTAL ASPECTS IN CONSTRUCTION IN SPAIN

- Energy consumption.
- Inert and hazardous waste generation.
- Noise and vibration emission into the atmosphere.
- Dust and particle emission into the atmosphere.

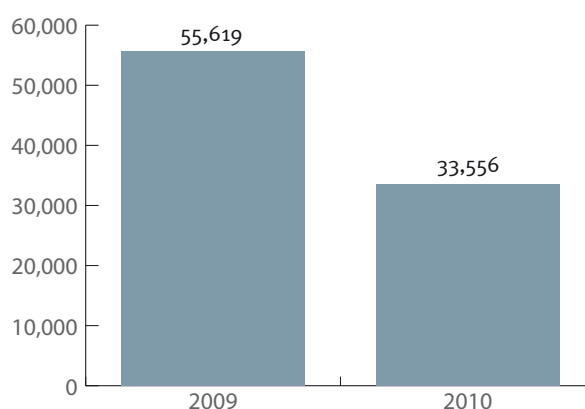
In the plants manufacturing mixtures (cement and conglomerates) the aspects to be controlled are GHG emission and the discharge of liquid effluents from cleaning.

Domestic Construction Environmental Performance

Direct Energy Relative to Sales (GJ)/millions of euros)



Direct Emissions (t CO₂ eq)

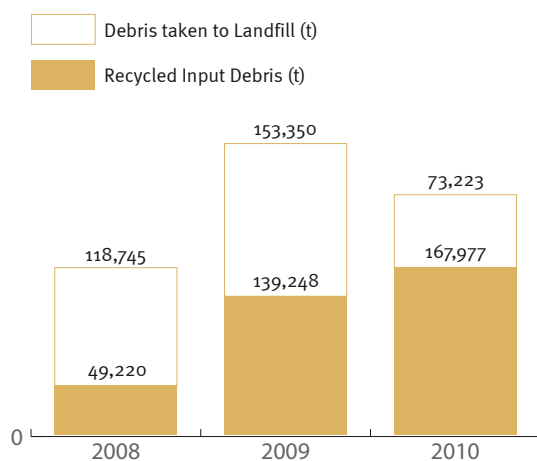


The decrease in activity of Domestic Construction is reflected in its energy consumption data and in direct GHG emissions.



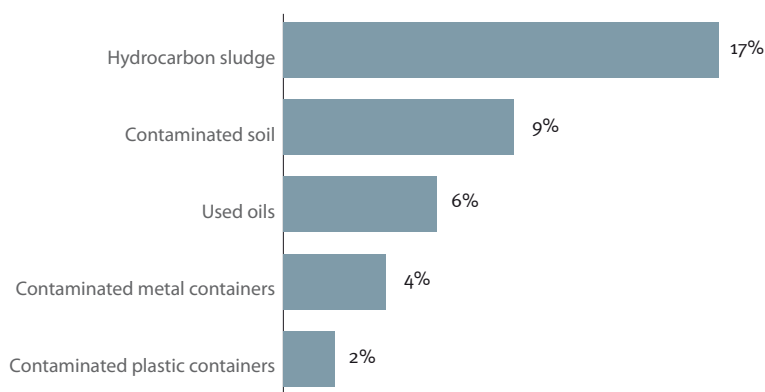
The division of Domestic Construction optimizes resources and protects the surrounding areas from its activities. In the photo, a pavement recycling plant.

Debris Management Performance



Total debris decreased in 2010 owing to decreased activity. However, the amount of recycled input debris increased by 21% and the proportion of reused soil increased 97% in 2010 (2009: 75%; 2008: 83%). (2009 Debris data recalculated).

Principal Hazardous Waste Managed in Works 2010 (%)



The contaminated soil is from preexisting waste in the area of action, which the OHL Group removed and managed in order to decontaminate the surrounding area.

Significant Environmental Actions

SUSTAINABLE CONSTRUCTION. CONTRIBUTION OF CONCRETE STRUCTURES TO SUSTAINABILITY

Among its objectives, the division of Domestic Construction calculates in its works the Contribution of Concrete Structures to Sustainability.

The contribution of concrete structures to sustainability depends on compliance with criteria such as the rational use of the energy employed (both in manufacturing construction products as well as in construction development and execution), the use of renewable resources, the use of recycled products, the minimization of impacts on nature as a result of construction execution and the creation of healthy work environments.

A comparison of concrete structures is possible by means of the calculation of the following indices:

- Environmental Sustainability Index (ESI)
- Structure Contribution to Sustainability Index (SCSI) at the project stage (PROJECT SCSI)
- Structure Contribution to Sustainability Index at the execution stage for subsequent follow-up. (EXECUTION SCSI)

The application of this tool has made it possible to evaluate the structures in execution. The average of all the indices remains steady at Level C and the average value of execution SCSI in 2010 is 15% higher than project SCSI (a figure similar to the 16% recorded in 2009) which measures the improvements carried out in the course of the works with respect to the project.

Index averages 2009-2010



OHL Industrial, specialized in EPC turnkey projects, offers its customers products which incorporate the best technologies available in energy efficiency, contamination control and prevention, and biodiversity conservation. Moreover, it promotes developments and progress in clean and renewable energy

OHL Industrial

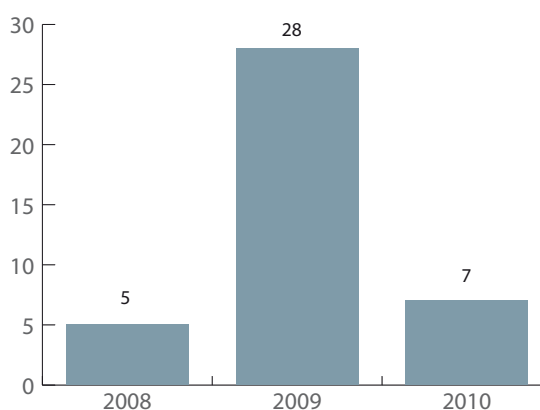
Significant Environmental Impacts - Aspects

As a division dealing in industrial project engineering and construction, OHL Industrial plays a leading role in environmental improvement and energy efficiency in the facilities for its customers. The design and execution of processing plants which have more efficient energy consumption and less waste production, emissions and discharge forms the foundation of an industry which is more respectful of the environment and a low-carbon emission economy, and able to develop a society which will be more sustainable in the future.

It is currently in the process of getting all of its operational areas to have environmental management systems externally certified in accordance with ISO 14001.

OHL Industrial Environmental Performance

Purchased Electric Energy Relative to Sales (G) / millions of euros)



70% of sales are managed in accordance with ISO 14001 certification.

Electrical energy consumption remains steady (2009: 795 GJ; 2010: 635 GJ); relative consumption, however, has decreased owing to increased sales.

The most noteworthy OHL Industrial projects were begun in the second half of 2010; therefore, there is no important information regarding environmental aspects identified in advance as being significant.

SIGNIFICANT ENVIRONMENTAL ASPECTS IN OHL INDUSTRIAL

- Hazardous waste and vegetation waste generation.
- Acoustic energy and vibrations.
- Breakage of conduits and cable runs.

Significant Environmental Actions

OHL INDUSTRIAL SUCCESSFULLY CONNECTS THE FIRST PHOTOVOLTAIC PLANT TO THE GRID

OHL Industrial, a division of the OHL Group, dealing in the execution of EPC turnkey industrial projects, has connected to the electric power grid the photovoltaic plant of La Olmeda, located in San Vicente del Palacio (Valladolid), after successfully passing all preliminary trials.

The joint venture formed by OHL Industrial and Proener EPC La Olmeda has executed the project in six months for Fotowatio Desarrollos Renovables, a project which has consisted of the execution of the works for the design, supply, construction, installation and start-up of the 6MW plant, having a nominal power of 5 MW, and likewise the installations required for its interconnection to the electric power grid.

The plant was connected to the power grid on 18 November 2010. It has an estimated annual production of 9,024 MWh/year (megawatt hours per year), which corresponds to the annual consumption of over 2,200 homes. This production makes it possible to prevent more than 6,100 t of CO₂ emissions from fossil fuels.

Consequently, with the signing of the provisional acceptance certificate by the customer at the end of 2010, the first OHL Industrial project in the area of Energy has been successfully concluded.



OHL Developments promotes flexible and innovative business acting in favor of preserving biodiversity and incorporating the value of natural assets into the economic flows

OHL Developments

Significant Environmental Impacts - Aspects

OHL Developments is the OHL Group division which interacts most with the natural environment. Therefore it carries out a more exhaustive environmental control.

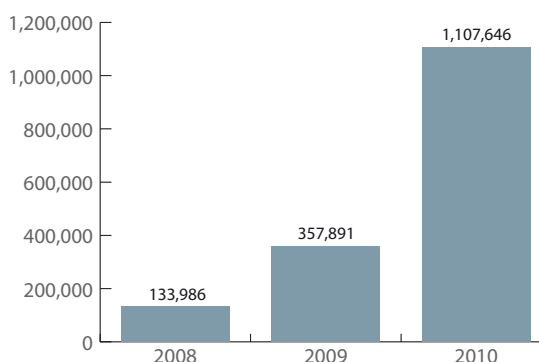
All of its operational areas have environmental management which is organized in a Master Plan which includes, among other things, inventories of flora and fauna, management planning, scientific research, awareness and dissemination campaigns, internal audits and external control with specialized companies. Environmental control is based on the identification of the most significant environmental aspects of the activity.

SIGNIFICANT ENVIRONMENTAL ASPECTS IN OHL DEVELOPMENTS

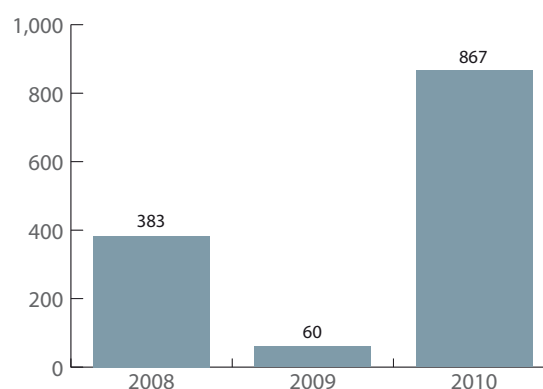
- Affected flora and fauna.
- Affected biodiversity and ecosystems (beaches, mangrove forests and tundra).
- Water consumption.
- Hazardous and urban waste management.

OHL Developments Environmental Performance

Water Consumption (m³)

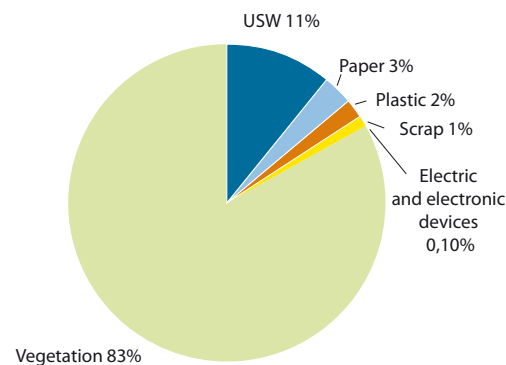


Managed Waste (t)



In 2010, water consumption and the amount of waste increased owing to the increase in the scope of OHL Developments (participation in the hotels located in Mayakoba and report of 100% of the consolidated scope).

Typology of Non-Hazardous Managed Waste 2010 (%)



A PROTECTED NATURAL AREA

Playa Tortuguera X’Cacel-X’Cacelito, Quintana Roo, México, 4MX038. National Sanctuary

80 ha total surface area, approximately.
54 ha of mangrove forest and 27 ha of the lake and canal system associated with the mangrove forest.

PROTECTION OF 69 SPECIES IN DANGER OF EXTINCTION AFFECTED BY THE ACTIVITY

49 protected fauna species (vertebrates) and 20 plant species.

80,000 m² OF AREAS USED AND RESTORED

The areas considered are: the midland rainforest, lowland rainforest, mangrove forest, sinkholes or lagoon system, dunes, beaches and marine ecosystem, including the reef; all subject to various degrees of protection.



NOTEWORTHY MEASURES TO FAVOR BIODIVERSITY AND PROTECT FLORA AND FAUNA

- Control of wildlife entering onto the Mayakoba development property, above all supervising to ensure that the native flora or fauna is not damaged.
- Rescue of flora and fauna species and promotion of the use of native plants.
- Reforestation programs through propagation of native plants or mangrove for the reforestation of green areas.
- Conservation and creation of new habitats. Conservation of certain elements serving as a habitat and refuge for several species of birds, reptiles, amphibians and small mammals (dried up trees still standing).
- Construction of a lake and canal system associated with the mangrove.



MAYAKOBA, A REFERENCE IN MEXICO

Environment and sustainability are among the original principles of Mayakoba, recognized by Mexico's Secretary of the Environment and Natural Resources as an environmental model for the tourism sector of the country.

Respect for the areas of dunes, mangrove and rainforest having good environmental quality has inspired the environmental planning of these areas. The lagoon system and system of navigable artificial canals, with a surface area of 25 hectares and measuring 13 km long, has transformed its mangrove forest into the best forestry structure of the Mexican Riviera Maya, four meters in height. Mayakoba has become the natural habitat for nearly 200 species of birds, fishes, reptiles, crustaceans and mollusks, as compared to only 70 species prior to these actions.

In Mayakoba, OHL Developments has its own team dealing in the development of its ecological and environmental program, focused on the monitoring of the flora and fauna, conservation of the lagoon system, taking care of the beachfront and taking in protected animals.

Significant Environmental Actions

NEW ENVIRONMENTAL ALLIANCES IN THE MAYAKOBA TOURISM DEVELOPMENT

The Mayakoba tourism development, promoted by OHL in the Mexican Riviera Maya, has started up two major projects within the framework of its ecological and environmental program: one project is linked to Rainforest Alliance, and the other to the World Wide Fund for Nature (WWF). This, in an endeavor for the environment and sustainability to continue being the basic traits of the Mayakoba offer and, together with the quality of the services, to contribute to its commercial success.

Mayakoba is consequently in the vanguard of a trend which is turning the environment and sustainability into key factors when choosing a tourism destination.

The project with Rainforest Alliance and the MARTI initiative goes the furthest on behalf of the interests of Mayakoba. It consists of the development and certification of sustainable tourism practices in accordance with the Global Sustainable Tourism Criteria (GSTC).

OHL and the three hotels already inaugurated in Mayakoba, the Fairmont, Rosewood and Banyan Tree, are taking part in the initiative, the object of which is to obtain the maximum verification rating by Rainforest Alliance in the tourism sector.

The convention entails the compromise to minimize negative impacts of the activity and maximize socio-cultural and economic development. Compliance with it allows Mayakoba and its hotels to exhibit the sustainable tourism program logotype and promote itself through this prestigious international organization.

At the early stages of this project, initial verification of implementation of GSTC criteria has shown that the three hotels mentioned above were at a global level of compliance with said criteria of over 50%, making them pioneers in Latin America.

The project with the World Wide Fund for Nature (WWF), an initiative for low-carbon tourism in Quintana Roo, is detailed in the section on climate change contained in this annual report.



Since 1957, OHL Environment has been contributing experience and technology in order to attain a sustainable water management model. It faces the effects of climate change by offering solutions

OHL Environment

Significant Environmental Impacts - Aspects

The OHL Environment division interacts directly and positively with the natural environment in the various countries in which it operates, offering new resources (water desalination) and conditioning and regenerating already existing ones (potabilization and treatment).

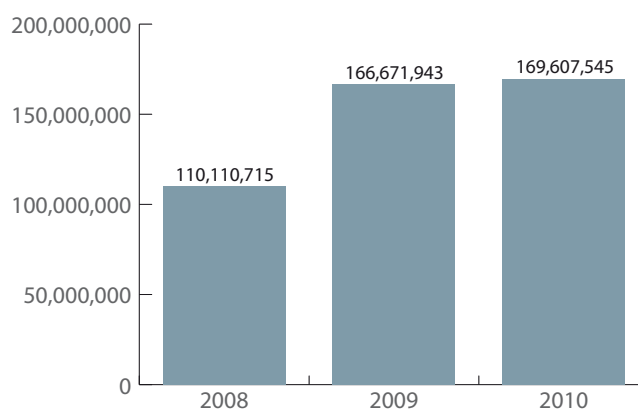
Environmental management is totally integrated in the development of the operational activities and is measured by its service indicators, since environmental parameters condition the efficiency of production processes. Environmental control is based on the identification of the significant environmental aspects of the activity.

SIGNIFICANT ENVIRONMENTAL ASPECTS IN OHL ENVIRONMENT

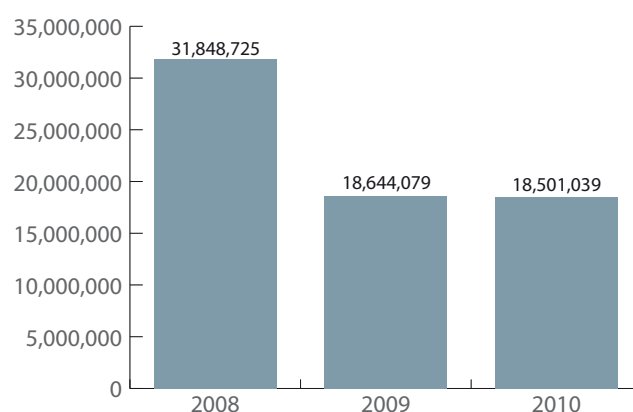
- Energy consumption.
- Management of waste characteristic of the activity (sludge, mire, grit and grease scum).
- Discharge of contaminating liquids (in desalination).
- Emission of contaminating gases and odors.

OHL Environment Environmental Performance

Discharge of Treated liquids (m³)

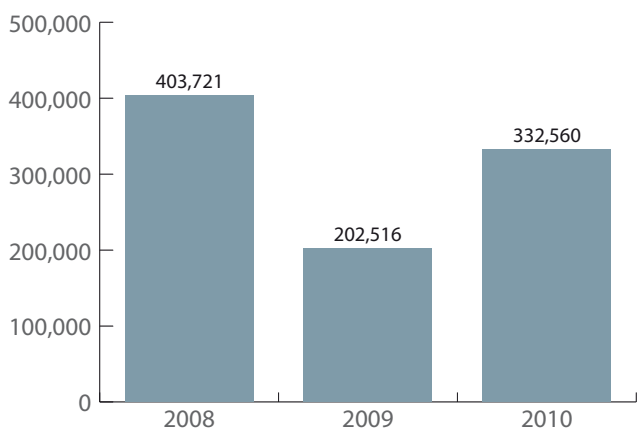


Consumption of Process Water in SWDP (m³)



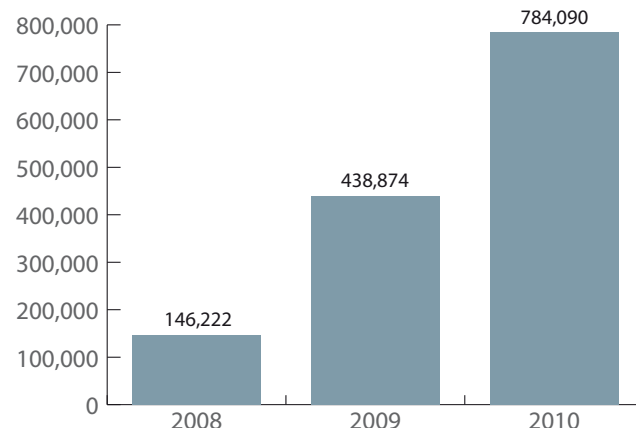
In 2010 treated salt water volume increased, with treated waste water volume remaining steady.

Purchased Electrical Energy (GJ)



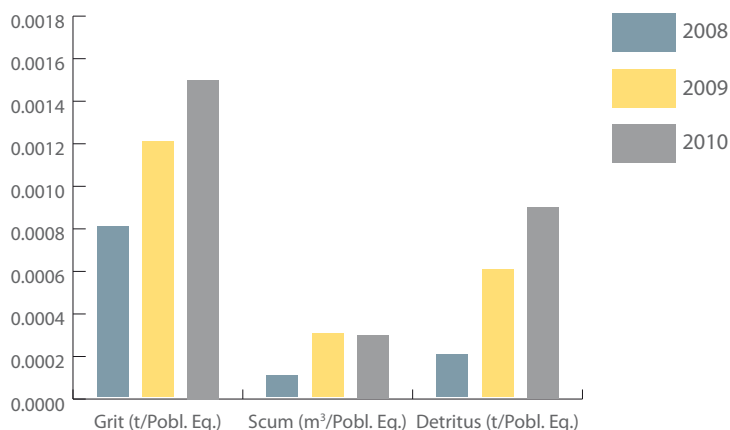
Increased purchased electrical energy consumption is the result of the start-up of the Taunton River desalination plant (USA).

Energy Produced (GJ)



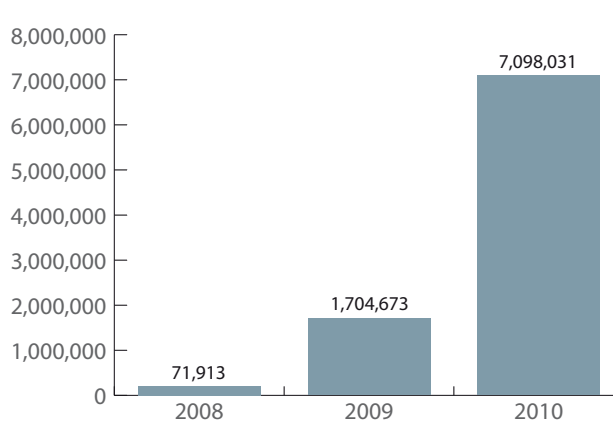
Energy self-generation increased by 79% with respect to 2009. 4% is obtained from process biogas.

Non-Hazardous Waste Management Performance



The increased quantity of contaminants treated is directly related to increased contamination of point -of-entry water.

Reused Water Consumption (m³)



Metrofang and Ambient have increased consumption of their process water (reuse).

Significant Environmental Actions

OHL ENVIRONMENT EXPANDS ITS PRESENCE IN THE UNITED STATES

OHL Environment, through its subsidiary Inima USA, has incorporated into its backlog its second desalination plant in the US, on being awarded by the city of Hialeah (Florida) the concession contract for the design, construction and operation for 20 years of a plant to supply said city.

The award took place after a lengthy international tender process, in which the leading companies in the sector participated.

With this, Inima consolidates its presence in the US desalination market, in which it has another plant, in Dighton (Massachusetts), also under concession for 20 years. This desalination plant is already at the operation stage, after having been designed, constructed and financed entirely by Inima.

The desalination plant signed with the city of Hialeah will have the capacity to produce 40,000 m³ of drinking water per day, sufficient to supply a city of 150,000 inhabitants, and the investment made in its construction will amount to 55 million dollars. Its production capacity is planned to be expanded to 70,000 m³ per day.

OHL Environment was awarded its second desalination plant in the US, in the city of Hialeah.



The OHL Group Corporate Services work to optimize resources providing the best service to all the Divisions. Its activity is carried out from the offices of its Madrid headquarters, in Torre Espacio, the first building in Spain to obtain the new Building Value Management System certificate, which it received with the maximum AAA rating

Corporate Division

Significant Environmental Impacts - Aspects

Environmental aspects and the impacts associated with the activities essential for supporting production and common to all the divisions are managed by Corporate Services. Among these are the management of office buildings, communications (telephony and switching systems) and mobility (travel and vehicles). Its principal impacts are the reduction of available resources owing to internal consumption, air pollution and climate change, and degradation of the soil and surroundings.

These impacts are not significant when compared to OHL Group activity; however, they need to be controlled in order to contribute to improving the local surroundings, raising awareness among employees and reducing global problems such as climate change.

Corporate General Services manages and coordinates these services in Spain and in other countries where OHL has a stable presence.

Head office building management and mobility and communication management in Spain have been carried out since 2009 in accordance with an ISO 14001 -certified environmental management system.

SIGNIFICANT ENVIRONMENTAL ASPECTS IN CORPORATE SERVICES

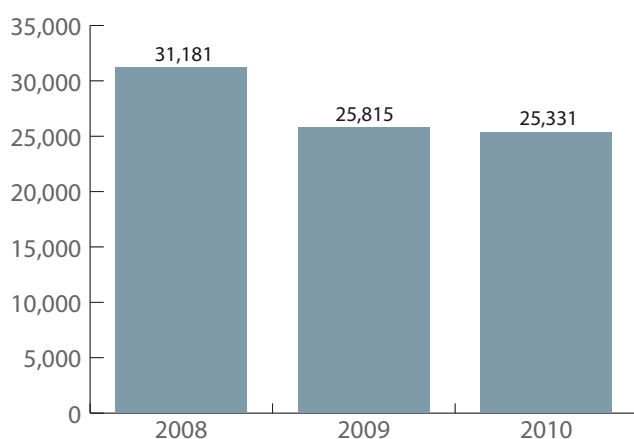
- Energy consumption.
- GHG emissions.
- Water and forestry product (paper) consumption.
- Non-hazardous waste production.

Torre Espacio, headquarters of the OHL Group.

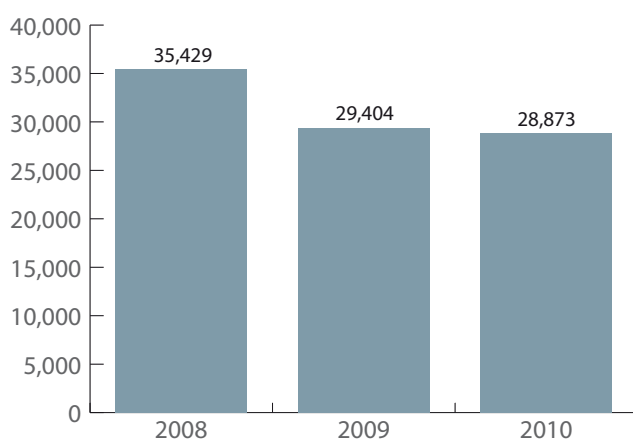


OHL Group Offices Environmental Performance

Purchased Electric Energy (GJ)

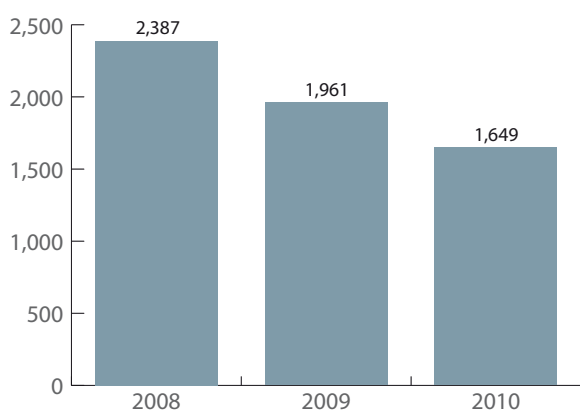


Indirect Energy Consumption (GJ)



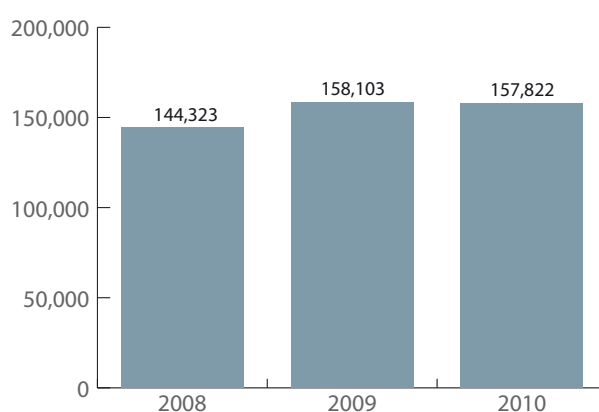
Electrical energy consumption in fixed office centers remains steady with respect to 2009, recording a slight downward trend (2% less in 2010).

Indirect Emissions - Scope 2 (t CO₂ eq)



Indirect GHG emissions (Scope 2 of GHG Protocol) were reduced in the OHL Group offices.

Water Consumption (m³)



Office water consumption has remained steady since 2009, despite the increase in the activity of divisions of OHL Concessions and OHL International Construction.

Significant Environmental Actions

GREEN PURCHASES IN PRODUCTION SUPPORT PROCESSES

OHL Group General Corporate Services applies environmental criteria in its usual purchasing management and during the office center provision activity.

Among the “green purchase” criteria valued in suppliers, products and services the following are noteworthy:

- Pre-selection of buildings and premises in terms of their energy efficiency, emergency protection systems, and employee mobility, for instance: building age, exterior and interior architecture, condition and typology of the building and its general installations - heating and cooling, lighting, safety, strength, fire protection, rest room facilities, public transportation, parking, access way controls, etc.
- Preference in contracting flight operators (travel management) providing public information on greenhouse gas (GHG) emissions and suppliers of hotels, telephony, vehicle leasing, fuel and intermediary operators which have introduced environmental management systems.
- Preference in contracting industrial vehicle rental operators having a hazardous waste management plan.
- Priority in selecting telephony products and terminals which contribute to reducing consumption and waste generation.
- Priority in selecting vehicles with lower consumption and emissions.

Corporate General Services manages its facilities management, mobility and communications (travel, vehicle fleet and telephony) and purchases and logistics (general purchases, internal logistics and general archives) services in accordance with an ISO 9001-certified quality management system and ISO 14001-certified environmental management system, in Spain. It also provides consultancy and technical support as well as coordinating tasks with all of the divisions in the rest of the countries where the OHL Group operates.

Whether in its purchases or its works, OHL applies environmental criteria, such as the installation of solar panels to power the lighting for the Viaducto Bicentenario toll road in Mexico City.



Commitment to a Low-Carbon Economy

The United Nations Framework Convention on Climate Change (UNFCCC) and its Kyoto Protocol form the international framework to fight against climate change, defining the objective of the principal efforts and fundamental principles in order to reach these. The UNFCCC obliges the signatory parties to set up national programs to reduce greenhouse gas emissions.

Significant to climate change in 2010 was the 16th Conference of the Parties (COP 16) to the United Nations Framework Convention on Climate Change held in Cancun (Mexico), in December of 2010. Along parallel lines, the 6th Conference of the Parties was held to bring together the Parties to the Kyoto Protocol (COP-MOP 6), with the 33rd meeting of the two Subsidiary Organs of the Convention likewise being held. According to the Spanish Ministry of the Environment, Rural and Marine Affairs, the following are among the noteworthy achievements:

- Environmental objective agreement (“the average global temperature increase may not exceed 2° C with respect to pre-industrial levels”).
- Formalization, within the context of the United Nations, of the objectives of greenhouse gas emission reduction presented by the Parties (both developing as well as developed countries).

Within the sphere of the Conference of the Parties, as a reference, the ranges were adopted for reduction of aggregate emissions for developed countries (between 25% and 40% in 2020 with respect to the 1990 levels), and market mechanism continuity under the Kyoto Protocol was agreed to (Emissions Trading, Clean Development Mechanism and Joint Implementation), as well as the measures started up in the forestry sector when attaining the objectives of reducing emissions of the countries Annex I.

In 2010 OHL Group efforts were focused on the following lines of action:

- Greenhouse gas (GHG) inventory management.
- Promotion of R&D&I projects related to the fight against climate change.
- Improvement of activity environmental performance, specifically atmospheric emissions.
- Support and participation in external initiatives related to the fight against climate change.

THE OHL GROUP IN THE CARBON DISCLOSURE PROJECT 2010 SPAIN

From the Report “Carbon Disclosure Project 2010. Spain: the 85 largest companies based on market capitalization”, the following is noteworthy:

- “Carbon Disclosure Rating”:
 - OHL has obtained a “High” score, ranking 3rd among companies in the “Construction and Engineering” sector and sharing 7th place in the overall classification.
 - This rating values transparency and provides a perspective on the scope and quality of the responses to the CDP questionnaire.
- “Carbon Performance Rating”:
 - OHL is in the range of companies “on the way”, sharing this rating with 22 of the 34 companies replying to the questionnaire.
 - This rating values general performance, indicating the degree of maturity of the climate change initiatives and the achievement of the proposed objectives.

Participation of the OHL Group took place in Spain, the Group having been invited as a company trading on the Ibex 35. OHL Brasil, also a listed company, is associated with the OHL report in the CDP database.

Greenhouse Gas (GHG) Inventory Management in the OHL Group

Since 2009 the OHL Group has been implementing the "OHL Group Protocol for Greenhouse Gas Inventory Management", which makes it possible to quantify and monitor GHG emissions.

In 2010 significant efforts were made to improve data compilation and processing, which has made possible the following substantial improvements in GHG inventory:

- Availability of data broken down by division, country and fixed office center.
- Increased scope, including losses in transport and distribution of purchased electrical energy, and the first data regarding employee shared transport to the workplace (company routes).

The methodology for calculating emissions contained in the Protocol follows the guidelines established in the following standards: Guide for Drafting Sustainability Annual Reports GRI3, GHG Protocol, IPCC Guidelines for National Greenhouse Gas Inventory 2006, CORINAIR Guidelines for Emissions Inventories (December 2006) and CDP Reporting Guidance-Emissions Methodology. The information on indices and conversions comes from the International Energy Agency, UNFCCC, GHG Protocol calculation tools: BusinessTravel

2.0 and World Resources Institute Guide (http://www.safeclimate.net/business/measuring/WRI_CO2Guide.pdf), in addition to the preceding sources.

This information has served as a support for participation in the Carbon Disclosure Project international initiative since 2009.

Direct GHG Emissions. GHG Protocol, Scope 1

Direct GHG emissions are those associated with the consumption of fuels in the activity and in travel using company vehicles; they include the following gases: CO₂, CH₄, N₂O, and respond to the indicator GRI EN 16-1. This is the sum of the emissions produced by the consumption of activity fuels and those produced by the distances traveled by company vehicles.

Direct emission calculation data are highly influenced by changes in the annual scope of the data (owing to new inclusions and exclusions of companies and contracts). Consequently, the annual change does not show the results of the climate change objectives.

In 2010 the total of Group direct emissions was reduced, owing to reduced fuel consumption in the international and domestic construction, industrial and environment divisions, as a result of the energy measures introduced, decreased activity and the use of non-fossil fuels, respectively.

OHL GROUP DIRECT GHG EMISSIONS EMISIONES ASSOCIATED WITH FUEL CONSUMPTION IN THE ACTIVITY (T CO₂ EQ)

	2008	2009	2010 ⁽¹⁾
OHL Concessions	38,201	16,368	23,407
OHL International Construction	191,706	291,417	189,758
Domestic Construction	24,363	55,619	19,339
OHL Industrial	40	861	25
OHL Developments	2,384	1,263	4,932
OHL Environment	28,688	97,594	92,742
TOTAL OHL GROUP	285,381	463,122	330,203

(1) In line with GHG Protocol recommendations, in 2010 direct emissions from liquid biofuels and biogas (biologically fixed carbon) are not included.

Elsan Conglomerate Plant

As a greenhouse gas emission permit holder, regulated by European and Spanish legislation, the Elsan Asphalt Mix Plant, located in Velilla de San Antonio (Madrid, Spain), has 4,913 emission rights per year for the four-year period from 2008-2012.

CO₂ emissions at the plant have amounted to 2,000 t CO₂ eq in 2010, a 33% decrease with respect to the 2,983 t recorded in 2009. In 2008, emissions amounted to 3,597 t, and in 2007, to 4,734 t.

In 2010 direct GHG emissions generated by liquid biofuels and biogas amounted to 4,613 t CO₂ eq. 60% corresponds to OHL Concesiones in Brazil, and the remaining 40% to OHL Medio Ambiente Inima (Spain, 33%, and Brazil, 66%).

Direct GHG emissions associated with the distances covered by company vehicles have increased in 2010 owing to increased activity in the divisions of Concesiones and Construcción Internacional, where vehicle travel is greater and is essential for the service provision.

Direct emissions of other contaminants associated with fuel consumption are not significant, and include the following gases: SO₂, NO_x, CO, COV and particles. They respond to the indicator GRI EN 20.

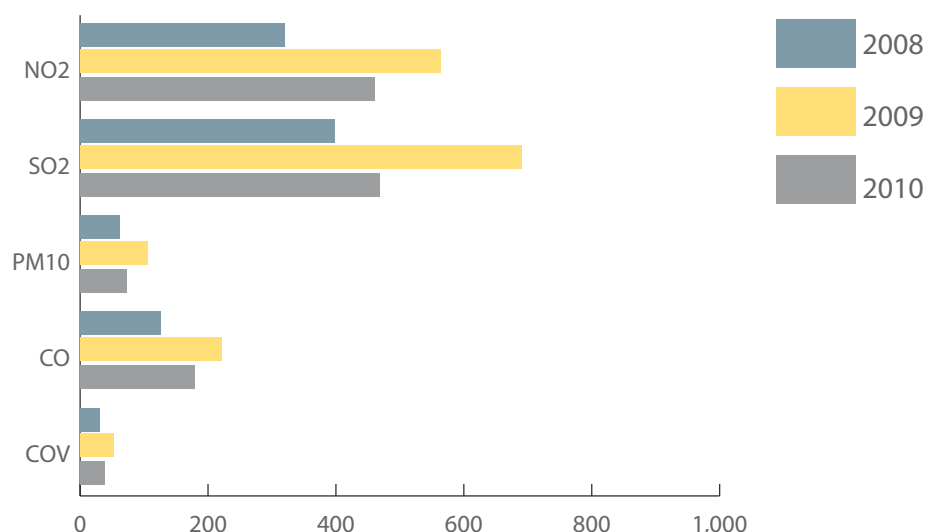
The direct emission performance of other contaminants shows a growing trend for the same reason as do the direct emissions of CO₂ eq: increased activity in the divisions of Concesiones and Construcción Internacional, resulting in greater fuel consumption.

Under normal conditions, the OHL Group does not emit other GHG (O₃, CFC, HFC, PFC and SF₆), or the quantity of such gases emitted is minimal. During 2010 no special situations associated with the emission of these gases took place (GRI EN-19).

Direct GHG Emissions Associated with the Distances Traveled by Company Vehicles (t CO₂ eq)

OHL Group		Distribution by divisions		2010
2008	11,595	OHL Concessions		2,783
2009	12,605	OHL International Construction		2,143
2010	19,254	Domestic Construction		14,217
		OHL Industrial		66
		OHL Developments		0
		OHL Environment		44

OHL Group. Direct Emissions of Other Atmospheric Contaminants (t)



Indirect GHG Emissions. GHG Protocol, Scope 2

Indirect GHG emissions are associated with electricity consumption produced by outside sources, that is, GHG emission associated with the production of the electricity consumed. It includes the following gases: CO₂, CH₄, N₂O. They respond to indicator GRI EN 16.

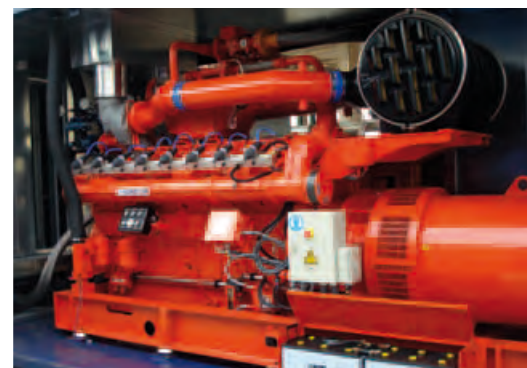
These calculations were made on the basis of electricity consumption and the balance of electricity generation obtained based on the International Energy Agency (2007 data), taking into consideration production yields and average emission factors recognized in accordance with said technologies.

GHG indirect emissions are not comparable with previous years given that in 2010 Scope 2 was readjusted, calculating emissions from purchased electrical energy transportation and distribution and recording these in Scope 3.

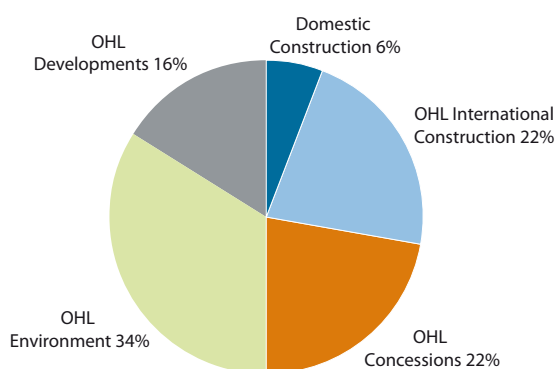
Indirect GHG Emissions Associated with Purchased Electrical Energy Consumption (t CO₂ eq)

	2008	2009	2010
OHL Group	99,399	69,357	74,378

Two examples of alternative energies in OHL facilities: solar panels in the Viaducto Bicentenario toll road in Mexico City, and a biogas powered motor-generator in a plant of the Brazilian environment subsidiary Ambient.



OHL Group. 2010 Indirect GHG Emissions by Division (t CO₂ eq)

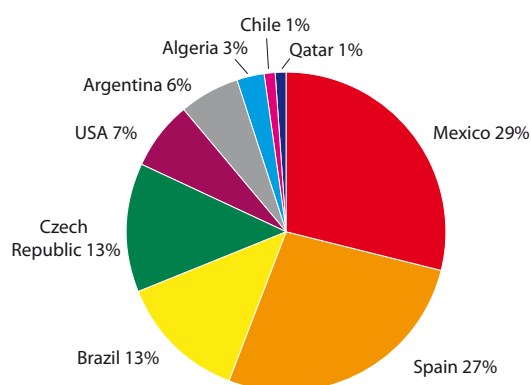


Mexico and Spain are the countries recording the highest indirect emissions, countries in which there is a predominance of activities of OHL Developments and OHL Environment, respectively, activities which consume great amounts of electric energy.

Other Indirect GHG Emissions. GHG Protocol, Scope 3

Other indirect emissions include CO₂ emissions, owing to OHL Group activity which is not carried out under its control, such as emissions associated with the distances traveled on business trips, goods transport, employee transport along shared routes, and energy loss in purchased energy transfer and distribution systems. This is associated with Scope 3 of the GHG Protocol, and responds to indicator GRI EN 17.

OHL Group. 2010 Indirect GHG Emissions by Country



Indirect emissions are calculated on the basis of distances traveled in the various means of transport (airplane, train and bus), the distances in the employee shared transport, the balance of the electric energy generation obtained from the International Energy Agency (2007 data) and emission factors contributed by the GHG Protocol.

Other Indirect GHG Emissions (t CO₂ eq)

	2008	2009	2010
OHL Group	2,181	3,921	20,053

In 2010 losses were included from the transport and distribution of purchased electric energy, company travel by bus and the first data on shared employee transport to the workplace (company routes). A comparison with previous years does not provide significant conclusions owing to the difference in scope.

Promotion of R&D&I Projects for the Fight against Climate Change

These are R&D&I projects covering aspects related to energy efficiency, the use of clean energy, minimizing greenhouse gas emissions and reducing the consumption of materials and the generation of waste.

Chapter 5 of this annual report, dealing with research, development and innovation, lists the R&D&I projects, describing their objectives and the positive impact which they generate.

Energy Recovery from Desalination Plant Brine

OHL Environment is developing an R&D&I project “Energy Recovery from Desalination Plant Brine” which provides important benefits with respect to current desalination plant construction technologies.

As value added and a differentiator, mention should be made of a reduction of up to 15% in electric energy consumption and in the CO₂ footprint, and likewise an 8% reduction in the cost of the plant and an 11% reduction in operating and maintenance costs. The amount of discharge is also reduced by 47%, with 25% less salinity, and a 62% reduction in water withdrawal. Moreover, the process can be applied in existing desalination plants, increasing potable water production by up to 163%.

The project received recognition in the form of the first OHL Best Innovative Idea Award, presented by the Group president Mr. Juan-Miguel Villar Mir, to Mr. Antonio Ordóñez, author of the invention.



Facilities of a desalination plant constructed by OHL Environment.

Improvement Of Activity Environmental Performance

OHL develops the following lines of action in the fight against climate change, in accordance with the stipulations of the public commitment approved in 2007. During 2010 the six initiatives described below, among other initiatives, were developed.

Initiative I. Joint Commitment to Reduce CO₂ by 2010

OHL is one of the 22 companies forming part of Acción CO₂, the Fundación Entorno-BCSD España program for voluntary reduction of CO₂ emissions in areas not related to the production process.

After three years, the results have gone beyond initial expectations (8,305 t of CO₂ in the period from 2008-2010), with 36,146 t of CO₂ no longer being emitted (48% of the pre-established value) into the atmosphere.

In 2010 work was carried out in an aim to multiply the number of persons at which to aim the emissions- saving measures. The various campaigns have managed to raise awareness among the nearly 194,000 employees, and get more than 3,300 workers to pledge to introduce energy saving and efficiency measures in their own homes. This commitment has prevented the emission of over 2,520 t of CO₂ per year (equivalent to the emissions of 502 average Spanish families), in addition to entailing a saving of approximately 145 € per year/ family.

Moreover, OHL stands out in its effort, with a total of 239 commitments signed, among which are commitments by outside persons obtained during the 2010 National Environment Congress. This means 230.87 t of CO₂ prevented and 39,326.69 € saved, according to calculations by the Fundación Entorno.

In 2011, the **Program Acción CO₂ Suppliers** will be started, in order to get the supply chain of the participating companies to become actively involved in seeking solutions for calculating and reducing the emissions of the activities and products.

More information can be obtained at:
<http://www.fundacionentorno.org/accionco2/empresas/trienio.htm>.

Initiative II. Objectives for Reducing Emissions in OHL Group Corporate Services

The 2008-2010 objectives of the OHL Group Corporate General Services in Spain have been focused on energy efficiency and reduction of greenhouse gas (GHG) emissions in mobility (travel and vehicle fleet).

Among the measures introduced to achieve these objectives are the following:

- Replacement of vehicles generating the greatest amount of pollution and having the lowest energy efficiency (vehicles with an energy rating of C and D are replaced by vehicles having a rating of A and B).

- Reduction of the number of vehicles, reduction of costs and minimization of GHG emissions.

- Gradually reduced vehicle power, in order to reduce total consumption and greenhouse gas emissions per kilometer.

- Control of vehicle relative consumption per kilometer, in an aim to reduce this consumption.

- Distribution of the l “Manual for Efficient and Economical Driving” to drivers of company vehicles. (782 copies since 2009).

- Regular vehicle maintenance through periodical overhauling.

- Reduction in the number of trips, systematically using videoconference or multi-conference, both for internal meetings as well as Board of Director meetings.

See results obtained in the section on Environmental Objectives in this chapter.



Mexico's Toluca International Airport, where OHL has installed photovoltaic-powered lighting systems.

Initiative III. Application of Environmental Management Systems in the Development of its Activities in Accordance with Standard ISO 14001

During 2010 environmental management systems have continued to be developed in the various activities, with 38% of Group total sales obtaining certification.

The new companies having a certified system are: Autovía de Aragón - Tramo 1 (OHL Concessions), Ecolaire España (OHL Industrial) and OHL Industrial Energy.

OHL Concessions has worked on introducing systems in the concession companies in Brazil (Fernão Dias, Régis Bittencourt, Litoral Sul and Planalto Sul) and in Peru (Autopista del Norte).

Initiative IV. Commitment to Improving Services Contracted by Customers in OHL Group Operational Areas

The OHL Group, as stated in its environmental commitments, also promotes its environmental values among its customers. In doing so, it informs about and proposes environmental improvements, which it presents to its customers for approval, in an aim to prevent contamination and reduce the extent to which its services are affected.

OHL Concessions. Improvement of Energy Efficiency

The concession companies of Mexico are developing a program to optimize the energy efficiency of the infrastructures in operation.

In 2010, the Bicentennial Viaduct began operation using solar-powered LED luminaires along most of the roadway, not requiring connection to the power grid. The photovoltaic modules, given their technology, have an energy autonomy of four days, as a backup during the rainy season. Moreover, the lights installed use LED technology for lower consumption and a longer useful life.

This initiative is added to the actions for improved energy efficiency already developed by Concesionaria Mexiquense, Grupo de Autopistas Nacionales (Amozoc-Perote) and Aeropuerto Internacional de Toluca in previous years.

OHL International Construction and Domestic Construction. Materials and Technologies to Improve the Sustainability of the Works

The construction divisions execute their works in accordance with the design, materials and construction methods defined by the promoter. Nevertheless, OHL has two environmental objectives aimed at seeking the best alternatives for the projects so as to be able to reduce the carbon footprint during the execution of the building or civil works contracted. With this aim in mind, after a study is made, customers are provided with proposals for improvement, which are then developed once they have been approved.

2008-2010 SPECIFIC CONSTRUCTION OBJECTIVES TO CONTRIBUTE TO A LOW-CARBON ECONOMY

Promote the introduction of environmental improvements not considered in the project for the works awarded to the OHL Group

Since 2008 a total of 202 proposals have been made to customers in order to introduce in projects environmental improvements related to reducing the energy footprint of the activity. (2010:69 - 2009:98 - 2008: 35).

The number of proposals accepted by customers was 116 (2010: 28 - 2009:53 - 2008: 35) accounting for 57% of the proposals made.

Promote the use of environmentally-friendly materials in the works

Since 2008, 218 proposals have been made (2010: 56 - 2009: 95 - 2008: 67).

The number of proposals accepted by customers is 86 (2010: 25 - 2009: 37 - 2008: 24), accounting for 39% of the proposals made.



The OHL Industrial commitment to the future is focused on renewable energies. In the photo, solar thermal plant in Murcia.

The results of the two objectives show a growing trend in commitment to the fight against climate change by OHL Group professionals, and likewise growing awareness and commitment on the part of customers. See table with results.

Ingesan, the OHL Group Energy Services Company

Among the risks identified by the OHL Group in its Environment and Energy Master Plan is the current global energy situation. The increasing price of energy raw materials, safety in the supply, and sustainability and control of gas emission into the atmosphere, all lead the company to consider the rational consumption of energy.

In this framework, energy services are the response to an ever-growing demand from public administrations, private customers and consumers in general.

This market, already firmly established in the US and Europe, is in its initial stages of development in Spain, where the energy market is beginning to be liberalized and where the public administration has put into operation Plan 2000ESE, to promote energy efficiency in public buildings.

Ingesan is the OHL Group energy services company offering the services of energy supply, energy management, energy-consuming facilities maintenance, and execution of measures for energy saving and efficiency and renewable and residual energy harnessing. Currently underway are four public administration contracting projects, having an average duration of 20 years.

OHL Industrial. Renewable Energy Committed to the Future

The Energy area of OHL Industrial develops energy-generation projects under the turnkey modality (EPC), with an area specialized in renewable energy projects such as biomass, hydroelectricity, solar thermal plants and photovoltaic farms.

In 2010, it developed three important projects for generating renewable electrical energy free of greenhouse gas emissions for outside customers in Spain and Italy. The projects are for a solar thermal plant and two photovoltaic plants having a total nominal power of 62.9 MW, which translates into an estimated annual production of nearly 110,000 MWh, similar to the annual electrical energy consumption of 27,400 homes, and a reduction of emissions amounting to 74,700 t CO₂ eq from fossil fuels. One of the photovoltaic plants has been in production since November 2010, and the other two will begin operation in 2011 and 2012.

In 2010 Mayakoba, a project which has become a sustainability reference in the international tourism sector, revised its Environment Master Plan to incorporate new matters of significance into its activity.

The photovoltaic solar farm EPC project of Puglia (Italy), which includes operation and maintenance for 24 months, was awarded by GSF Capital, an investment fund specialized in the photovoltaic sector with interests in Spain, Italy and France, among other countries, which has placed so much confidence in the technical solvency OHL Industrial, and in the support of the OHL Group. This extensive photovoltaic farm will provide service to 10,000 inhabitants in the area, and will have several locations for greater optimization.

OHL Developments. Mayakoba Makes a Commitment to Low-Carbon Tourism

In 2010, Mayakoba revised its Environmental Master Plan in order to incorporate new matters of importance (such as the fight against climate change) and to work in coordination with hotel managers (creation of working groups sharing common objectives).

The 2010 initiatives in the fight against climate change were the following:

- Development of the bases for the “Initiative for Low-Carbon Tourism in Quintana Roo”. Headed by WWF, it aims to create a platform to enable tourism companies to measure their GHG emissions, with a commitment on the part of these companies to reduce said emissions.

- Organization of the seminar “Climate Change and Tourism”, where international, national and local experts dealt with the challenges and opportunities which the tourism sector faces in this matter of global importance. This event took place at the same time as the Climate Change Conference (COP 16) on last 6 December at the Fairmont Mayakoba Hotel.

- Organization of the competition on climate change “Cambio climático en Corto”, aimed at young people in order to take note of their concerns and their proposals to fight against this challenge.

These actions were carried out in the framework of the alliance signed by Mayakoba and the World Wide Fund for Nature (WWF).

Another project under development is the supply of energy using renewable sources (biomass energy generation).

OHL Environment. Ambient Reduces its Indirect Emissions

In 2010 Ambient, a subsidiary of OHL Environment Brasil, developed a cogeneration project, and is a pioneer in introducing this technology in waste water treatment in Brazil.

The cogeneration plants are powered by the biogas produced in the waste water treatment process itself, estimated at 8,007 Nm³ / day.

The amount of energy generated is 51,022 GJ, comprised of 24,908 GJ of electrical energy (for powering the equipment) and 26,114 GJ of heat energy (used in heating sludge), and is used exclusively for self-consumption, resulting in a reduction in the demand for outside energy and likewise in a reduction of indirect emissions (1,837 t CO₂ annually).

The project has entailed an investment of 1.35 million euros, and has a term of 18 months.

Initiative V. Promotion of Good Environmental Practices in OHL Group Activities

Another action carried out is the promotion of good environmental practices in the OHL Group activities directly associated with the emission into the atmosphere of greenhouse gases (GHG):

- In work requiring the use of machinery, the optimization of transport distances traveled and preventive maintenance, among other things, are promoted.
- In offices and fixed work centers, the focus is placed on optimizing energy, regulating temperature, and reducing diffuse GHG emissions by renewing the vehicle fleet with vehicles emitting less pollution.
- With respect to personnel travel, actions are aimed at optimizing energy and reducing diffuse GHG emissions.

Ambient, Empresa do Ano de Saneamento Ambiental

Ambient, a Group subsidiary through OHL Environment Brasil, was given recognition for its environmental treatment by the journal Saneamento Ambiental as 'Empresa do Ano de Saneamento Ambiental – 2010' in the Private Company category. This is the second consecutive year that the Brazilian subsidiary has received this recognition, which places it in the ranks of the best environmental treatment companies in its country.



Initiative VI. Training, Awareness-Raising and Dissemination of Good Practices

Actions for training and awareness-raising in matters of climate change are described together with environmental training actions at the beginning of this chapter.

Support and participation in external initiatives related to the fight against climate change

The OHL Group strives to participate actively in external initiatives and forums related to climate change for the purpose of sharing experiences, broadening its own knowledge and promoting social dialog. Support and participation in external initiatives take on a variety of forms.

GRI G3 INDICATORS			TYPE						
ENVIRONMENTAL PERFORMANCE INDICATORS									
			CONCESSIONS	INTERNATIONAL CONSTRUCTION	DOMESTIC CONSTRUCTION	INDUSTRIAL	DEVELOPMENTS	ENVIRONMENT	TOTAL
EN1	Materials used, by weight or volume.	C	37319	39,971,936	66,416,303	0	3,919	2	106,429,479
	NON-RENEWABLE PRODUCTS-MATERIALS (t)		37309	39,971,936	66,416,314	0	11	69,690	106,495,260
EN2	Percentage of materials used which are recycled input materials.	C							
	TOTAL		17890	38,793,073	62,128,505	0	11	0	100,939,478
EN3	PERCENTAGE		37.6%	97.1%	93.5%	0%	0%	0%	95%
	Direct energy consumption by primary energy source.	C							
EN4	DIRECT ENERGY CONSUMPTION (GJ)		363,242	2,587,381	269,984	341	76,856	1,100,718	4,398,521
	DIRECT ENERGY CONSUMPTION RENEWABLE SOURCES (GJ)		39,131	0	0	0	0	33,960	73,096
	DIRECT ENERGY CONSUMPTION NON-RENEWABLE SOURCES (GJ)		324,106	2,587,381	269,984	341	76,856	1,066,758	4,325,426
EN4	Indirect energy consumption by primary energy source.	C							
	INDIRECT ENERGY (GJ)		241,340	118,702	82,891	722	149,553	387,732	980,940
EN8	Total water withdrawal by source.	C							
	PUBLIC SUPPLY VOLUME (m³)		53,966	378,453	476,892	451	152,832	24,890	1,087,484
	UNDERGROUND WATER VOLUME (m³)		2,153,653	43,724	0	0	954,814	50,427	3,202,618
	SURFACE WATER VOLUME (m³)		27,860	119,096	407,959	0	0	0	554,915
	RAIN WATER VOLUME (m³)		0	0	0	0	0	0	0
	WASTE WATER VOLUME (m³)		0	0	0	0	0	0	0
	REUSED WATER VOLUME (m³)		350	1,958	0	0	0	7,098,031	7,100,339
	TOTAL (m³)		2,235,829	543,231	884,851	451	1,107,646	7,173,348	11,945,356
EN11	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	C	4 PROTECTED NATURAL AREAS. See detailed information	NONE	7 PROTECTED NATURAL AREAS. See detailed information	NOT AFFECTED	1 HIGH BIODIVERSITY AREA. See detailed information	2 PROTECTED NATURAL AREAS. See detailed information	15 PROTECTED NATURAL AREAS
		C	Guadarrama River Mid Course Regional Park. (Madrid, Spain).	LIC Sierra de Collserola (Catalonia, Spain).		Playa Tortiguera X'CACEL- X'CACELITO Quintana Roo MEXICO 4MX038. National Sanctuary.		See description in each one of the divisions.	

GRI G3 INDICATORS									
ENVIRONMENTAL PERFORMANCE INDICATORS									
TYPE									
		CONCESSIONS	INTERNATIONAL CONSTRUCTION	DOMESTIC CONSTRUCTION	INDUSTRIAL	DEVELOPMENTS	ENVIRONMENT	TOTAL	
EN12	Description of significant impacts of activities, products and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	C	LIC Guadarrama River Basin. (Madrid, España).		LIC Río Corbones (Andalusia, Spain. ES6180011)				
		C	Dehesa de Mari-Martin Nature Park . (Madrid, Spain).		Alcázar de San Juan Natural Reserve Lagoon Complex (Ciudad Real, Spain) .				
		C	Ing. Gerardo Cruickshank García Park (Protected Natural Area, Mexico)		Manzanares River Upper Basin Regional Park (Biosphere Reserve -15-02-1993; LIC - ES3110004 " Manzanares River Basin "; ZEPA - ES0000012 "Soto de Vriñuelas" . Madrid, Spain).				
					Southeast Regional Park (ZEPA " . ES0000142 : "Steep Walls and Cliffs of the Jarama and Manzanares Rivers"; LIC – ES 3110006: "Southeastern Plains, Hills and Moors " , Madrid, Spain).				
					Els Ports Nature Park (Catalonia, Spain).				
					Institution Forest Cotos de la Villa, Madera River and Other (Andalusia Spain) .				
C	Flora, fauna affected, particulate emission, noise and waste. These are controlled impacts having offset measures included in the corresponding Environmental Impact Evaluation.	NONE	The most significant environmental impact is the flora and fauna affected. These are temporary impacts during works execution and are evaluated by procedures regulated in the Environmental Impact Evaluation.	NOT APPLICABLE	Affected: Waters, coastal surroundings and the ecosystems affected by the service. These impacts are controlled by measurement plans and offset measures included in the corresponding Environmental Impact Evaluation.	Affected: Waters, river and coastal surroundings and ecosystems close to water withdrawal and waste emission zones. These impacts are controlled by measurement plans and offset measures included in the corresponding Environmental Impact Evaluation.	In general, waters, coastal surroundings and ecosystems, and preexisting flora and fauna are affected. These impacts are controlled by measurement plans and offset measures included in the corresponding Environmental Impact Evaluation.		

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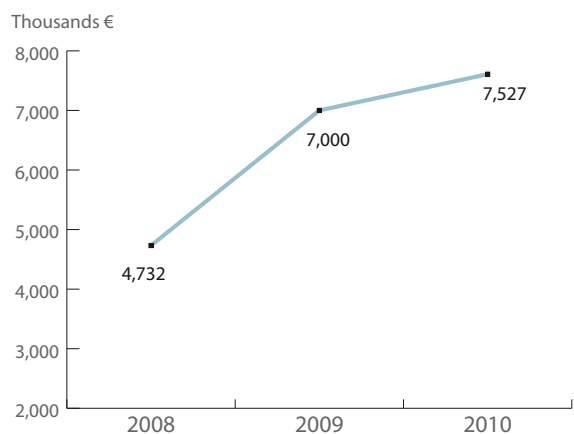
TYPE

ENVIRONMENTAL PERFORMANCE INDICATORS										ENVIRONMENT	TOTAL
EN20	NOx, SOx and other significant emissions into the air by type and weight.	C	CONCESSIONS			INTERNATIONAL CONSTRUCTION	DOMESTIC CONSTRUCTION	INDUSTRIAL	DEVELOPMENTS	ENVIRONMENT	TOTAL
			NO _x EMISSIONS (t)	36		259	45	Not significant	6	116	462
			SO _x EMISSIONS (t)	48		356	60	Not significant	2	2	468
			CH ₄ EMISSIONS (t)	Not significant		Not significant	Not significant	Not significant	Not significant	Not significant	Not significant
			PM Particulate EMISSIONS (t)	7		55	9	Not significant	0	0	71
EN21	Total waste water discharge, by quality and destination.	C								WWTP: 2,146,346 population equivalent treated water. SWDP: 17,825,699 m3 potable water produced.	
			ONTO THE GROUND (m³)	0		0	0	0	0	0	0
			INTO SEWAGE SYSTEM (m³)	47317		281,678	227	0	614,174	0	943,169
			INTO SURFACE WATERS (m³)	0		0	0	0	0	156,868,732	156,868,732
			INTO THE SEA (m³)	0		0	0	0	0	30,564,512	30,564,512
			REUSED BY THIRD PARTY (m³)	0		0	0	0	0	0	0
			TREATMENT	Discharge into the general sewage system and subsequent treatment at WWTP. Internal treatment with filters and discharge onto the ground.		EXTERNAL WWTP and OWN WWTP	SEDIMENTATION and TREATMENT	DATA NOT RELEVANT	Biological treatment at treatment plant and discharge into sewage network	Included here is discharge made as a result of activity development (management of WWTP, SWDP, and PWT facilities). The treatments are predefined by the plant owner. Discharge parameters are established in the corresponding permits and are controlled through periodical monitoring.	
			PARAMETERS	IN ACCORDANCE WITH PERMIT AND COUNTRY REGULATIONS		IN ACCORDANCE WITH PERMIT AND COUNTRY REGULATIONS	SPANISH REGULATIONS		IN ACCORDANCE WITH PERMIT AND COUNTRY REGULATIONS	WWTP: DBO5 < 20 ppm; DQO < 77 ppm; SST < 35 ppm; Total P < 6; Total N < 32 ppm	
			PARAMETERS	-						SWDP (Discharge of brine). Destinations: Tauton River (USA), Mediterranean Sea (Spain), Pacific Ocean (Chile) and Atlantic Ocean (Brazil) through normal or under water discharge pipes	

[7] / Commitment to the community

WE PROMOTE THE WELLBEING AND THE DEVELOPMENT OF SOCIETY

We contribute to the generation of wealth and wellbeing from a perspective of responsibility and respect for all of the local communities.



Resources earmarked to patronage and social action

The commitment to contribute to the wellbeing of the communities where it carries out business activities on a stable basis has led the Group, through OHL Concessions, to convert Proyecto Escuela, originating in OHL Brasil, into its corporate program, in order to promote road safety among school children. A photo of this project in Chile.





OHL CONCESIONES

PROYECTO ESCUELA
Programa de Educación en Seguridad Vial

2005 - 2010

Sé Prudente, No Más Accidentes

Proyecto
Escuela



Commitment to the community

OHL develops its commitment to society through two specific areas: activities in the field of social action, aimed particularly at the less-privileged groups in the communities where the Group works on a permanent basis, and sponsorship and patronage actions, such as contributing to the furtherance of culture, economic and social development, education, technology and sport.

Social action

The commitment of the Group to society materializes in the development and promotion of initiatives for improving the quality of life of the people in

the communities with which the company interrelates in the environment where it operates.

2010 MILESTONES

RECOGNITION OF THE SOCIAL ACTION OF THE OHL GROUP:
Plata Maternidad FUNDAMIND Prize
For the “TU VUELTO FRENA EL SIDA” program organized by Autopista Ezeiza Cañuelas (Argentina)

The OHL Group Volunteers’ website was launched

Projects carried out in Spain, the Czech Republic, Brazil, Mexico, Peru, Chile, Argentina and the USA

Nearly 1.5 million euros in social action

Without including employee working hours or volunteer hours or donations in kind by the OHL Group



Management

The management of social action conforms to the provisions of the Social Action Framework Plan approved by the Sustainability Committee in 2008. The Framework Plan established the bases for the development of the individual social action plans of the OHL Group companies in all of the countries where the Group operates.

The Social Action Plan for the OHL Group in [Spain](#), in effect for a period of three years, 2009-2011, has been developed in line with the criteria of the Framework

Plan and presents three areas of specific action: accessibility, the labor market insertion of people with disabilities and/or at risk of social exclusion and corporate volunteering.

The social actions abroad are carried out in those countries where OHL has a permanent presence, such as [Mexico](#), [Brazil](#), [Chile](#), [Argentina](#), the [USA](#) and the [Czech Republic](#). The objective is to further the development of society by means of programs with a true social value, in tune with the guidelines of the Framework Plan and providing a response to the priority needs of communities.

Project for the promotion of gender policies and women's rights in Lima, Peru (left).

OHL Group volunteers in Barcelona (Spain) during the "Water for Development" campaign (right).



The priority lines of action in the area of social action in these countries are education and health, although a number of specific activities are organized, according to the kind of business of the company involved.

The Social Action Plan of OHL Brasil, stands out particularly. The areas of activity addressed in the Plan include health, education and the environment, and its main targets set are described below, together with the targets of the Social Action Plan for Spain.

Finally, corporate volunteering is deserving of special attention as one of the basic lines of social action in [Spain](#) and is currently being developed in other countries such as [Brazil](#), [Argentina](#), [Mexico](#) and the [USA](#).

Targets and monitoring

During 2010, as planned, the targets and main lines of action defined in the Social Action Framework Plan have been transferred to the Group's new CSR Master Plan.

The contribution to the generation of wealth and wellbeing based on premises of responsibility and respect for the different communities has been established as the framework target of the Master Plan in the area of relations with the community.

In accordance with this framework target, four phases are being developed with specific targets associated with the management of social action.

In an initial phase, the guidelines have been established for the design and implementation of social action plans by business line and/or by country in line with the Framework Plan. At the present time there are plans in place for Spain and Brazil, and the possible implementation of plans is being examined in other countries where social action programs not included in individual plans are being carried out.

In 2011, there are plans to move ahead in the development of specific indicators for this first phase and the establishment of the targets and indicators for the second phase of the plan.

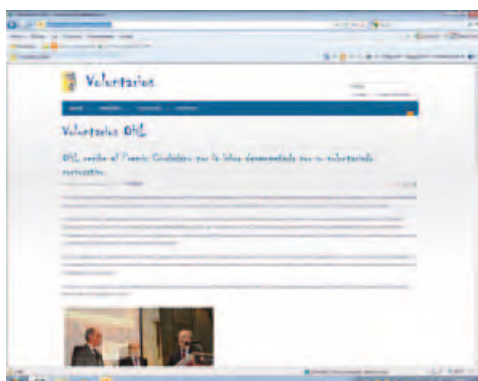
In addition to these general goals, specific targets have been established with respect to social action in the case of Spain. In the first place, the renewal of the Social Action Plan for Spain is planned for a further period of three years, 2012-2014.

The following targets in the new plan deserve highlighting, as they give continuity to projects included in the previous plan, classified according to areas of work specified in the current plan and remaining active in the new plan.

SOCIAL ACTION. MOST OUTSTANDING ACHIEVEMENTS IN 2010 AND TARGETS FOR 2011

Accessibility Plan	
Completed in 2010	<ul style="list-style-type: none"> • 13 OHL Group websites (86.6%) have achieved the AA level of accessibility in line with the targets set in the plan.
Targets 2011	<ul style="list-style-type: none"> • Complete all of the Group's websites in accordance with AA accessibility standards, until attaining 100%. • Address the task of making pdf documents accessible. • Specific training in accessibility provided to the team responsible for software applications in OHL.
Labor market insertion of people with disabilities and at risk of social exclusion	
Completed in 2010	<ul style="list-style-type: none"> • Engaging of seven people with disabilities and/or at risk of social exclusion. • Collaboration with the Integra Foundation, Adecco Foundation and the Down Syndrome Foundation of Madrid in the search for and recruitment of candidates with special difficulties. • 2nd day-long sensitization meeting for the integration of people at risk of exclusion into the labor market for HR managers of the OHL Group. • Organization of an HR breakfast with Fundación Integra to raise the awareness of companies with respect to the social and labor market integration of groups with special difficulties. • Participation in a number of day-long meetings on disability and on Act 13/1982 on the Social Integration of the Disabled (LISMI). • 140% increase in purchases and contracting of services from special employment centers with respect to 2009.
Targets 2011	<ul style="list-style-type: none"> • Engaging of 10 people with disabilities and/or at risk of social exclusion. • Participation in programs of practice work for people with disabilities in the OHL Group. • Collaboration with the Integra Foundation, Adecco Foundation and the Down Syndrome Foundation of Madrid in the search for and recruitment of candidates with special difficulties. • Continue increasing purchases and contracting of services from special employment centers.
Corporate volunteering	
Completed in 2010	<ul style="list-style-type: none"> • In 2010 seven volunteering projects were carried out by OHL Group employees in Spain. • The level of participation during the past year was maintained in 2010: around 500 people participated in the various solidarity events of the Group. • Development of a specific website for the volunteers group with a view to achieving greater dissemination of the group's campaigns. The site is currently in an experimental stage and has been developed by OHL volunteers. • Two campaigns for capturing volunteers. • Extension of the drawing contest for children of employees to the rest of the Group countries.
Targets 2011	<ul style="list-style-type: none"> • Develop improvements in the OHL Volunteers website for its final launch. • Planning of specific volunteering actions for OHL Group companies (Metro Ligero Oeste and Ingesan). • Participate in projects for the promotion of volunteering in collaboration with social entities and other companies (2011 European Year of Volunteering).

Pilot website of OHL Volunteers.



Employee volunteers from the Mayakoba resort distribute toys among children in the local communities (Mexico).

The most outstanding activities of **OHL Brasil** in 2010, in line with the targets established last year, are set out below together with the main targets of the Social Action Plan for the 2011 financial year.

Insofar as the social action targets in 2011 for **Chile**, the single most important goal is the consolidation of the “Proyecto Escuela Chile”, by incorporating into the project the best corporate practices with

respect to education and road safety already consolidated in the “Projeto Escola Brasil”, as well as the accommodation of such practices to the local reality and needs in the framework of primary education. Moreover, a new educational project for the recycling of urban wastes will be added to the “Un nuevo aire para Santiago” environmental awareness-raising initiative, carried out over the last few years.

OHL BRASIL SOCIAL ACTION. MOST OUTSTANDING ACHIEVEMENTS IN 2010 AND TARGETS FOR 2011

Completed in 2010	<ul style="list-style-type: none"> • 22 new schools joined “Projeto Escola”, representing an increase of 11% over 2009. • 11,361 new students benefitted from the project, signifying an increase of close to 9% with respect to 2009. • Consolidation of the “Viva Meio Ambiente” program and the “Viva Ciclista”, “Viva Motociclista” and “Passarela Viva” campaigns in the federal concessions. • More than 50% of the pedestrians benefitting from the “Passarela Viva” program did so through the campaigns organized on the federal toll roads. • 16% increase in the number of students and 6% in the teachers benefitting from the “Viva Meio Ambiente” program with respect to 2009. In addition, the teaching activities were doubled. • 11 campaigns were carried out in the framework of the “Viva Saúde” project, benefitting 3,046 truck drivers. • “Projeto Escola” for children of employees.
Targets 2011	<ul style="list-style-type: none"> • Maintain the pace of growth set in the “Projeto Escola” and “Viva Meio Ambiente” programs: five new schools per concession company in the São Paulo network and in the federal network. • Consolidation of actions for the inclusion of young people with disabilities in the “Projeto Escola”: limited edition in Braille of the “Zé Quest” magazine and development of a teaching module on the senses and traffic. • Participation, together with the local authorities, in health and road safety campaigns of general interest. • Consolidation of the computer database for monitoring patients, extending its use and the use of the I.D. card in the health programs. • Development of the “Rodovida” pilot project. • Incorporation of the beneficiaries of the social action projects into opinion surveys. • Analysis and evaluation of the establishment of corporate volunteering, aside from the existing actions where there is employee cooperation.

Finally, in **Mexico**, an analysis has been made of the context in which the OHL México infrastructures under concession operate, for the purpose of establishing major lines of action throughout the coming 2011 financial year. Separate from the study, the activities already initiated in support of the development of the local communities will be maintained,

such as the actions for furthering the education of the young people of indigenous populations; the development of micro-projects and the protection of the Mayan economy and culture, among others.

Performance and main activities 2010

The main social action projects carried out in the course of the 2010 financial year are listed on the following table.

MAIN SOCIAL ACTION PROJECTS CARRIED OUT IN 2010

Country	Project	Group benefited
Global	Project for the improvement of accessibility to information by stakeholders through the Group's websites. 13 websites with AA criteria.	All of the OHL Group's stakeholders who have any kind of disability or difficulty in order to access information.
Spain	Labor market insertion plan for people with disabilities and at risk of social exclusion in collaboration with the Integra, Adecco, Konecta and Madrid Down Syndrome foundations. Hiring of seven people.	People with a physical, sensory or mental disability as well as groups at risk of social exclusion (former drug addicts, ex-convicts; former prostitutes, gender violence victims; etc.)
	A number of joint activities with the Fundación FEMAREC , Cassia Just , Integra , Konecta , Aprocor and Fundación Juan-Miguel Villar Mir .	A range of groups, particularly people with disabilities.
	Project in collaboration with the NGO Desarrollo y Asistencia for the promotion of volunteering in leisure and respite care programs for families of young people with an intellectual disability.	Young people with an intellectual disability.
	Water for Development Volunteers Campaign. The basic goal is to raise awareness of the importance of water in the world and to propose, in collaboration with the NGO Rescate Internacional and the Rotary Club of Menorca, projects of support in the management of water, both in the short as well as the long term.	Local African communities where the NGO Rescate Internacional carries out projects relating to water. Disaster victims in Pakistan to whom 1,200 LifeStraws (portable water-purification tools) were donated.
	Soccer for Equality Tournament Volunteers Campaign with the objective of the social inclusion of young people with intellectual disabilities.	Special Olympics Youths (an Association that promotes elite sports among people with intellectual disabilities).
	Visit to the Machinery Yard Volunteers Campaign for young people with intellectual disabilities in collaboration with Asociación ADA.	People with intellectual disabilities in the town of Azuqueca de Henares.
	Support to Asociación ADELA .	Lateral amyotrophic sclerosis patients and their families.
	Support to Fundación AMPAO .	People with intellectual disabilities.
	Support to the Spanish Red Cross Foundation .	Underprivileged groups in society.
	Solidarity Street Market Volunteers Campaign in support of Amigos de Orissa.	Women victims of gender violence in India.
	Metro Liger Oeste Solidarity Vegetable Garden Volunteers Campaign, with the aim of achieving the social integration of young people with an intellectual disability.	People with an intellectual disability.
	Visits to the facilities of the Metro Liger Oeste light rail .	Students from schools in the area of influence of Metro Liger Oeste.
	Road safety and environmental education campaigns by Metro Liger Oeste .	Students from schools in the area of influence of Metro Liger Oeste.
	Sustainable Cycle Routes . A sustainability project in the area of influence of Metro Liger Oeste, in which road safety education, respect for and care of the natural environment and the urban street furniture, as well as the promotion of the use of sustainable means of transportation are key aspects.	Students from schools in the area of influence of Metro Liger Oeste.
	Financial cooperation with the Asociación de padres de niños con cancer (Association of Parents of Children with Cancer), Fundación de autismo severo (Severe Autism Foundation), Hermanitas de los Pobres , etc.	A range of groups.

*“Viva Saúde” project
(Brazil).*



Czech Republic	Support to the Oncology Institute of Masaryk in Brno with the aim of improving healthcare.	Young people receiving care at the Institute.
	Support to the Modrá Kotva, Plavacek, Teresa Maxová, Vera and Vladimir Foundations for the improvement of healthcare.	A range of groups, especially children.
	Support to the “Host Home Start” project which seeks to improve the quality of life of the homeless.	Homeless people.
Mexico	Sponsor an Indigenous Child program . The purpose of this program is to reduce the inequalities among the Mexican Indigenous population between 5 and 14 years of age, by means of support improving their quality of life, nutrition and continued schooling, thereby contributing to reducing the school drop-out rate and offering opportunities for development to improve their lives.	100 Indigenous children belonging to the Mazahua ethnic group in the areas of San Francisco Tepeolulco and Santiago Coachocitlán, both in the town of Temascalcingo in the State of Mexico.
	Support to the microcredit and micro company program run by the Nantik Lum Foundation, in Chiapas.	Participation of 164 Tzeltal indigenous women from 11 villages in the region of Cañadas de Ocosingo, in the Lacandona rainforest, who represent 965 family members.
	Golf tournament to the benefit of the Quintana Roo Children’s Rehabilitation Center .	Underprivileged young people.
	Collaboration with the Casa del Sol Orphanage .	Underprivileged young people.
	Donation of food to the Quintana Roo Food Bank .	A range of underprivileged groups.
	Melipona Bees Project : Resources and technical training for the local community in order to create a micro-enterprise for the purpose of the sustainability of Mayan communities.	Local Mayan communities.
Argentina	Collaboration with the Empresa y Crecimiento Foundation for promoting the creation of small and medium-sized companies.	Society in general, which benefits from a stronger business fabric.
	Collaboration with the “De voces y ecos” project, for carrying out a learning process in human values at the Jujuy Children’s Hospital and two schools in Puna Jujuña.	400 young people in the hospital and the 2 schools mentioned.
	Campaign for driving in fog . The objective of the campaign was to prevent accidents on the toll roads managed by the OHL Group.	40,000 inhabitants in the areas of influence of the toll roads were the target of an awareness-raising effort to encourage them to take preventive road safety measures. 9,200 students in nearby schools were given talks on road safety.
	Road safety education campaign: Educating the children	Schools in the vicinity of the toll roads managed by the OHL Group.
	A range of campaigns: Children’s Day ; Art Month ; paper recycling programs , Christmas Solidarity , “Pathways” project Villa Los Ceibos Gonzalez Catán Dispensary , etc.	Various groups.
	Vaccination campaigns: A N1H1 flu and dengue fever prevention.	Toll road users.
Chile	Road Safety School Project . The purpose is to provide instruction in traffic safety and responsible behavior to students from schools in the vicinity of the toll roads and belonging to vulnerable communes.	Schools close to the toll roads managed by the OHL Group.



“Viva Meio Ambiente” project (Brazil).

Brazil	“Campanha do agasalho 2010”	Low-income families.
	“Projeto Escola”. The purpose of this project is to “humanize” traffic and promote the road safety of young school children through an education based on values and on developing conducts that favor good-neighborliness and the full exercise of their duties as good citizens.	139,896 students from 221 schools in 48 towns adjacent to the toll roads managed by OHL Brasil participated in this project. (In 2010).
	“Viva Motociclista”. This program promotes actions for raising the awareness of citizens with respect to the necessary safety rules whenever they ride a bicycle. The aim is to prevent accidents and promote road safety.	774 Bicycle riders 3,150 Motorcyclists 1,546 Pedestrians (In 2010)
	“Viva Ciclista”. This program promotes educational actions in road safety, including the distribution of brochures, medical examinations and the provision of reflective stickers for motorcycles and helmets. The purpose is to prevent accidents and promote road safety.	
	“Pasarela Viva”. Raising of the awareness of the citizenry of the use of footbridges for crossing the freeways with the aim of preventing accidents, collisions involving pedestrians and promoting safety.	
	“Viva Saúde”. This program provides quality medical service in line with the needs of toll road users, particularly truck drivers, for the purpose of preventing and reducing the risk factors capable of giving rise to accidents	3,046 users of the toll roads (In 2010).
Peru	“Viva Meio Ambiente”. Program developing an ongoing effort of promotion of environmental awareness among students in the schools located in the towns adjacent to the infrastructures managed.	25,743 students and 1,409 teachers from 26 schools in towns adjacent to the toll roads managed by OHL Brasil. (In 2010)
	“Sharing on-line in North Lima: correspondents in action for the promotion of gender policies and the exercise of women’s rights”	14 beneficiaries of the training project.
USA	Collaboration for the reconstruction of the Church of Chilca in Lima, in addition to providing aid to the neediest people in the community through training scholarships, food, medicines.	Local community of Chilca
	Support to the Miami Children’s Hospital	Children and young people who are patients of the hospital.
	“AirportLink Project Odebrecht-OHL”: Project for the repair of the homes of low-income families, with the participation of 75 volunteers. The labor and construction materials were donated.	Low-income families.

A practical example of social action

SUSTAINABLE CYCLE ROUTES METRO LIGERO OESTE (SPAIN)

In collaboration with the Environmental Education Classroom run by the Department of Education of the Town Council of Pozuelo de Alarcón.

General objective

To cooperate in the development of an urban sustainability project in the area of influence of Metro Ligerero Oeste, in which road safety education, respect for and care of the natural environment and the street furniture, as well as the promotion of the use of sustainable means of transportation are key aspects.

More information:

www.metroligero-oeste.es

www.movilizared.es

ww.pozuelodealarcon.es

Description of the activity

Development of itineraries that leave from the schools participating in the project following a route that includes parks in the town and other representative places, by combining bicycle lanes with sections of the MLO light rail in order to finally arrive at the Somosaguas Forest Park and the Environmental Education Classroom. While traveling the route, the children are given lessons in road safety and environmental education.

Action fronts

- Sustainable transportation: in the context of an extensive reflection on the various strategies for reducing the use of private vehicles, to promote an educational route that combines the use of a bicycle and the light rail.
- Road safety education: to learn, respect and value traffic regulations, traffic signs and signals and the elements of visibility and protection necessary in the coexistence of three means of urban transportation with a low environmental impact: the light rail, the use of bicycles and walking.
- Environmental education: to promote interest in the range of environmental problems and awaken a critical and participative sentiment in the school community, recognizing the importance of preserving the quality of the air, by limiting emissions of toxic and greenhouse gases and by becoming aware of different ways to apply clean energy.
- Education in values: to facilitate the discovery of the immediate environment and to strengthen a relationship of concern and appreciation of it, by adding to such sentiment conducts of care and respect for the street furniture and urban infrastructure and the proper use of these elements.



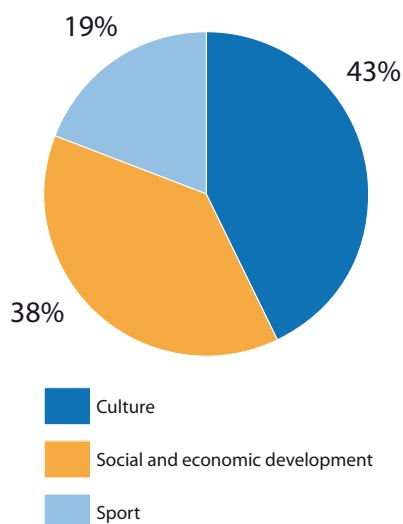
Patronage and sponsorship

The OHL Group's commitment to the communities with which it is associated is expressed through its contribution towards the promotion of cultural actions connected with the visual and the performing arts, as well as others that stimulate economic and social development, together with its participation in educational, technological and sports initiatives.

2010 MILESTONES

6,050,000 euros earmarked to patronage and sponsorship in the OHL Group in 2010

OHL Group Patronage and Sponsorship 2010
(Total: 6.05 million euros)



Management and lines of action

Patronage and sponsorship are managed at OHL through the current rules and regulations established in this regard for all of the companies in the Group. The application of these regulations enables the control, monitoring and optimization of these activities.

Likewise, standard rules make it possible to ensure that all of the joint activities carried out are in tune with the values of the Group and focus on the interests of the company's stakeholders.

The OHL Group develops its commitment to society through the following lines of action: furtherance of culture, commitment to the development and progress of the communities with which it maintains a stable relationship –encompassing socioeconomic and technological promotion and development actions, sustainable development and R&D projects and training-, and the promotion of sports activities.

Performance and main activities in 2010

Cultural promotion

The Group supports entities devoted to the promotion of culture, with particular interest in the performing and visual arts, music and the humanities, in order to make cultural experiences more accessible to less-privileged people and to approximate these values and knowledge to society in general.

As a result of this commitment by the Group, 2,570,000 euros were budgeted for application to cultural activities in Spain and abroad in 2010.

In **Spain**, OHL has collaborated with highly reputed entities, outstanding examples of which include the Teatro Lírico Foundation, the Teatro del Liceo, the Isaac Albéniz Foundation, the Bilbao Friends of the Opera Association, the Canary Islands Foundation-Las Palmas Opera Festival, the Príncipe de Girona Foundation and the Royal

The Group supports entities devoted to the promotion of culture, with particular interest in the performing and visual arts, music and the humanities

Academy of Engineering, the Spanish Royal Academy and the Hispano-Brazilian Cultural Foundation, among others.

In the **Czech Republic**, the Group has continued initiatives of major cultural interest such as the Moravian International Autumn Festival, the support given to the Municipal Theater of Brno and to the International Center of Slavic Music, the Classical and Spanish Lyceum Festival in Brno and other initiatives associated with the cultural life of the cities of Brno and Olomouc.

In the case of **Brazil**, as is now a routine practice in the Group, support has been given to highly interesting cultural initiatives, such as the Symphony Orchestra of Ribeirão Preto, the Pedro II Theater, the São Paulo Contemporary Art Biennale, the Funcine Lacan Festival, the “Chorando sem parar” Festival or the “Feria do Livro” in Ribeirão Preto, among other activities.

Likewise, the publication of the Porta-Luvas magazine has continued. This magazine is distributed free-of-charge to users of the toll roads managed by OHL Brasil and informs road users of aspects relating to the local culture and is currently undergoing an internal process in order to expand its coverage and scope.

Support has also been given in **Mexico** to a number of actions for promoting and disseminating Spanish culture in this country. An outstanding contribution was the cooperation with the International Spain Festival and other cultural activities for the purpose of raising awareness of the importance of the preservation of the local archeological heritage and the Mayan culture.

Commitment to the development and progress of the community

The Group supports a number of initiatives that further social and economic development through open forums of discussion and reflection on relevant issues such as the economy and society, or others in relation to innovation, sustainable development and training, as well as through projects and specific initiatives.

For the purpose of supporting these initiatives and actions, 2,317,000 euros were earmarked in 2010 for social and economic development and progress.

In **Spain**, the Group sponsored events organized by the Foro Nueva Economía and the Foro ABC, highly significant forums in relation to the political, economic, technological and social activity of the country. Similarly, it participated in the *Third Brazil - European Union Forum*, a meeting organized by the Fundación Euroamérica with a view to strengthening the bilateral relations between these countries, together with other meetings such as the *Second Spain – France Forum on Transportation Infrastructures from an Entrepreneurial Perspective*, among others.

As is the usual practice in the Group, there was participation in a range of meetings, day-long meetings and conferences in leading university schools and centers, with cooperation in initiatives such as “Ecoaula” designed to provide the most relevant economic and social information to Spain’s young university students as a part of their learning process.



Specific training for employees and guests of the Mayakobá resort to raise awareness with respect to protection of the local heritage and the Mayan culture (Mexico).



*5th Infrastructure Sector Meeting
with the participation of OHL
(Spain).*



The Group has also participated in major conferences, such as the National Environment Conference, the National Civil Engineering Conference, the AEDYR Congress and the Sixth Congress of Freight Forwarders of Spain, among others.

A highlight in the [Czech Republic](#) was the Group's collaboration with the School of Construction of the Technical University of Brno and the Palacky University in Olomuc.

In [Mexico](#) support has been given to a number of initiatives associated with sustainability, such as the seminar on climate change, "The Hour of the Planet", the "Green Communities" reforestation project and other specific activities aimed at the improvement of the quality of life of the local population, particularly the Mayan population in the vicinity of the Mayakobá resort and other indigenous communities.

Another initiative implemented in Mexico was the "Seedlings" program. This program is divided into two stages: an initial stage in which academic support is offered to young adolescents, who are given a scholarship covering all expenses connected with their training and are assigned a mentor to assist them during their schooling; and a second stage where these young trainees perform practice work at the Banyan Tree Hotel in Mayakoba.

In addition to the projects already mentioned, in 2010 a number of construction projects were undertaken in order to lessen the social impact of the Los Poetas-Luis Cabrera toll road, seeking to improve the quality of life of the communities adjacent to this infrastructure.

A final highlight is the cooperation of the Group in the sponsorship of the World Youth Day (WYD), an event organized by the Catholic Church in order to bring together Catholic youth from all parts of the world, scheduled to take place in August 2011.

Sports promotion

Support to the promotion of the values associated with active participation in sports is a longstanding tradition in the OHL Group.

The Group has also cooperated with a number of sports associations and clubs in support of the training of elite athletes. This support went primarily to the following sports organizations: Benacantil Port of Alicante-OHL Athletics Club, the Madrid Olímpico Foundation, Alicante Soccer Club Foundation of the Community of Valencia, the Lucentum Basketball Club,

the Mar Alicante Handball Club, Bizkaialde Foundation for the promotion of sport and the San Claret Gran Canaria Basketball Club, among others, in addition to backing the candidature of Tarragona to host the 8th Mediterranean Games in 2017.

Cooperation in the [Czech Republic](#) centered on the Brno Soccer Club, the HK Kometa Brno and the Women's Basketball Championship. In addition, two specific projects for the promotion of sport were carried out in [Brazil](#): Projeto Kimono de Ouro and Projeto Basquete Cidadao.

Finally, brief mention must be made of the promotion of active participation in sports and of the values associated with sport among the employees of the various companies in the Group, through the support and organization of soccer, tennis, paddle tennis tournaments and the creation of groups of runners, among other activities.

In 2010, the Group spent 1,162,000 euros on the promotion of sport.



OHL Group soccer team.

KEY INDICATORS OF SOCIAL RESPONSIBILITY TOWARDS SOCIETY *

	2010	2009	2008
OHL Group Patronage	6,050	5,905	3,529
OHL Group Social Action	1,477	1,095	1,203
Total	7,527	7,000	4,732

* Resources earmarked for projects of general interest. Thousands of euros

OUR FUTURE LIES IN SUSTAINABILITY

Aware that sustainability is the only road to growth capable of attaining social and healthy wellbeing, OHL has embraced sustainable development as one of the inescapable principles of its corporate strategy. This report, GRI-checked on the maximum level, attests to this fact.





Overview of the annual report

Profile

This Sustainable Development Report refers to the 2010 financial year and includes the policies, management and performance in the financial, ethical, human resources, environmental and social spheres of the OHL Group.

The main objective of the Report is to convey, in a transparent manner, full, reliable, balanced and quality information on corporate responsibility during the past financial year. Its content is complemented by the Annual Economic Report - which describes the company's activities and contains the Reports on Management and Corporate Governance together with the Annual Accounts - and by the information provided through the corporate website: www.ohl.es.

This Report, which the OHL Group has been publishing each year since 2003, has been prepared and validated in accordance with the recommendations of the [Global Reporting Initiative's](#) "Sustainability Reporting Guidelines", version G3, obtaining an A+ level of application. Moreover, the Report takes into account the principles of [inclusivity, materiality and responsiveness](#), in line with the latest version of the [AA1000 Standard](#), inclusive of the AA1000APS Accountability Principles (2008) and the AA1000AS Sustainability Assurance Standard (2008). In addition, the Report provides information relating to compliance with the principles of the Global Compact and the United Nations Millennium Goals.

The preparation of this Report falls within the province of the Corporate Social Responsibility department, answering to the Innovation and Development Management of the OHL Group.

Coverage

This 2010 Report includes information on the business activities carried out by all of the companies in each of the divisions of the Group.

The information contained in the Report has been provided by:

- The six operating divisions and the corporate divisions taken, for the purposes of the report, as a single group, and the company Sacova, under the Social Activities department, answering to the Corporate General Management

- All of the countries where the Group has a presence on an operating level.

- Domestic Construction, through the eight companies and their delegations distributed throughout Spain, the two permanent production centers as well as information gathered by means of the quality and environment indicators tool used at 287 worksites and 64 delegations.

- The rest of the divisions, structured by their various companies and branches.

- A total of 89 work centers or companies, whose breakdown by division and country is set out on the attached table:

OHL defines joint businesses as those contractual agreements under which two or more entities carry out operations, maintain assets or participate in a partnership, in such a way that any strategic decision of a financial or operating nature affecting the business requires the unanimous consent of all of the participants. These joint businesses are considered by the Group from a financial perspective, for which reason they are included within the scope of the Report insofar as their significant aspects. Those entities or businesses over which the company does not exercise control, on its own or together with other shareholders, are not included within the scope.

All of the information provided in this Report is sourced from the centers within the scope



This Sustainable Development Report reflects the result of the activity of 22,580 employees in 89 work centers or companies of the Group, distributed in 27 countries on all five continents.

OHL GROUP WORK CENTERS			
Corporate Gen. Management areas		OHL International Construction	
Corporate	Spain	OHL Sucursal Argentina	Argentina
		OHL Sucursal Chile	Chile
		Concesionaria Centro Superior de Justicia	Chile
		OHL Austral	Chile
		Constructora TP	Peru
		OHL Sucursal Peru	Peru
		OHL Sucursal Mexico	Mexico
		CPVM (Sociedad Constructora Proyectos Viales Mexico)	Mexico
		OHL Central Europe	Central and Eastern Europe
		OHL ZS	Central and Eastern Europe
		ZPSV	Central and Eastern Europe
		OHL USA	USA
		Community Asphalt	USA
		The Tower Group	USA
		Arellano Construction	USA
		Stride	USA
		BCA (Betancourt Castellon As.)	USA
		OHL Sucursal Qatar	Qatar
		OHL Sucursal Algeria	Algeria
OHL Concessions		OHL Industrial	
OHL Concesiones	Spain	OHL Industrial	Spain
Autovía de Aragón-Tramo 1	Spain	Ecolaire Spain	Spain
Cercanías Móstoles Navalcarnero	Spain	STHIM	Spain
Euroglosa 45	Spain	CHEPRO - Chemtrol Proyectos y Sistemas	Spain
Metro Ligero Oeste	Spain		
Autopista Eje Aeropuerto	Spain	OHL Developments	
Terminales Marítimas del Sureste	Spain	Huaribe	Mexico
Nova Dársena Esportiva de Bará	Spain	Inmobiliaria Mayaluum	Mexico
Autopista Ezeiza Cañuelas	Argentina	Golf de Mayakoba	Mexico
OHL Brazil	Brazil	Islas de Mayakoba	Mexico
Autovías	Brazil	Op. Hotelera Corredor Mayakoba	Mexico
Centrovías	Brazil	Mayakoba Thai	Mexico
Intervías	Brazil	Viveros de Mayakoba	Mexico
Vianorte	Brazil	Comercial Paseo San Francisco	Mexico
Autopista Fluminense	Brazil	Baja Puerto Escondido,	Mexico
Autopista Litoral Sul	Brazil	Sacova Centros Residenciales	Spain
Autopista Planalto Sul	Brazil	OHL Environment	
Autopista Fernao Dias	Brazil	OHL Medio Ambiente Inima	Spain
Autopista Régis Bittencourt	Brazil	Carboneras	Spain
OHL Concesiones Chile	Chile	Cádiz - San Fernando	Spain
Autopista del Sol	Chile	Metrofang	Spain
Autopista Los Andes	Chile	Cap D'Jinet	Algeria
Autopista Los Libertadores	Chile	Mostaganem	Algeria
OHL Concesiones Mexico	Mexico	OHL Medio Ambiente Inima Brazil	Brazil
GANÁ (Amozoc Perote)	Mexico	Ambient (Ribeirão Preto)	Brazil
Concesionaria Mexiquense	Mexico	SESAMM	Brazil
Aeropuerto Intern. Toluca	Mexico	Desalari (Arica)	Chile
Viaducto Bicentenario	Mexico	Promoqua (Los Cabos)	Mexico
Libramiento de Puebla	Mexico	Inima USA	USA
Vía Rápida Poetas	Mexico	Auquaria (Taunton River)	USA
Autopista Urbana Norte	Mexico		
Autopista del Norte	Peru		
Domestic Construction			
OHL	Spain		
Guinovart	Spain		
Electrificaciones y Montajes	Spain		
Astral - INGESAN	Spain		
SATO	Spain		
Sobrino	Spain		
CELSA	Spain		
Elsan	Spain		
Parque de Velilla	Spain		
Parque de Maquinaria - Azuqueca	Spain		

indicated above. In cases where the coverage of the Report differs from the foregoing dimension, the relevant specific scope is indicated in a note, to ensure an accurate and reliable interpretation thereof.

Figures referring to 2008 and 2009 are also included in the Report to make it possible to see the trend of the Group over time. However, it should be noted that these figures are not always synonymous with performance, particularly in the case of environment, where the environmental aspects derived from each business activity vary completely depending on the specific kind of project involved.

As an example, projects for environmental restoration involve the generation of a very significant amount of hazardous wastes, rocks and soil, which cannot be compared to the wastes produced during the performance of a project where wastes are limited to contaminated containers and rags.

System for the capturing, validation and consolidation of CSR data

- In order to meet its corporate CSR reporting and monitoring needs, the OHL Group has specific software for the capturing and consolidation of data.

- Participation in CSR reporting includes 187 users; 89 subsidiaries, branches and work centers and provides a response to 691 indicators, grouped into 84 questionnaires referring to the 14 CSR areas.

- Training and dialog sessions are held yearly with those users who wish to participate through a multi-conference and connection to the software. The purpose of these sessions is to review the use and the possibilities of the software, to comment on the most frequent errors and shortfalls detected in previous campaigns and to enable users to raise any questions they may have. 52 users participated in the 2010 sessions, held in the month of November.

Materiality and relevance

For the preparation of this Report, and pursuant to the recommendations of the Global Reporting Initiative's "Sustainability Reporting Guidelines" (GRI-G3), as well as the AA1000AS Standard (2008), the OHL Group has identified and selected those aspects which, in the context of Corporate Responsibility, are relevant for its stakeholders.

For this purpose, the Group has undertaken a fourth Survey of Stakeholders, to enable it to identify and report on the needs and concerns of its stakeholders in this Sustainable Development Report and to reinforce the content of the information provided.

In 2010 the Group reexamined the surveying process for the purpose of obtaining greater representativity and to advance in the identification of the relevant issues for its stakeholders. With a two-year focus, the first survey period - 2010-2011 - has been aimed at its employee stakeholders (in the entire Group) and its customers and society in Spain, Mexico and Brazil. The methodology used in the survey is discussed in Chapter 2.

Dissemination

The Sustainable Development Report, together with the Economic Report, constitutes the OHL Group Annual Report.

This Report is disseminated in Spanish and in English on a navigatable support, as well as through the corporate website, where the document can be downloaded in a pdf format or viewed on-line.

For the second consecutive year, the OHL Group is again making a Summary of its Annual Report setting out the most significant information on 2010. This Summary is the only document distributed in a printed format. The full version of the Sustainable Development Report, together with the information required by law (Consolidated Annual Accounts and Management Report, together with the Corporate Governance report) are published solely in an electronic pdf format and are available on the CD distributed

with the Summary Document and on the OHL Group's corporate website, www.ohl.es.

Verification

In order to offer the most complete, transparent and rigorous communication possible, the OHL Group submits the content of this report and its adaptation to the GRI G3 Guidelines to a number of verification and control processes, both internal as well as external. Moreover, the company has its annual accounts audited.

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Translation of a report originally issued in Spanish. In the event of discrepancy, the Spanish-language version prevails.

Independent Review Report on the 2010 Sustainable Development Report of the OHL Group

Scope of the engagement

We have reviewed the adherence of the content of the 2010 Sustainable Development Report (SDR) to that indicated in the Global Reporting Initiative (GRI) Sustainability Reporting Guidelines version 3.0 (G3) and the indicators proposed in the aforementioned guidelines.

We have also reviewed the information furnished about the progress in the Corporate Social Responsibility (CSR) goals defined by the OHL Group for 2010.

Review standards and procedures

We conducted our work in accordance with International Standard on Assurance Engagements Other than Audits or Reviews of Historical Financial Information (ISAE 3000) issued by the International Auditing and Assurance Standards Board (IAASB) of the International Federation of Accountants (IFAC) and with Guidelines for engagements relating to the review of Corporate Responsibility Reports issued by the Spanish Institute of Certified Public Accountants.

Our review work consisted of making inquiries to management and to the units of the OHL Group that participated in the preparation of the SDR and of carrying out the following analytical procedures and sample-based review tests:

- Meetings with OHL Group personnel to ascertain the principles, systems and management approaches applied.
- Review of the minutes of the Sustainability Committee meetings in 2010.
- Analysis of the processes used to gather and validate the data presented in the 2010 SDR.
- Review of the steps taken in relation to the identification and treatment of stakeholders during the year based on the analysis of the available internal information and third-party reports available, and the coverage, relevance and completeness of the information included in the SDR based on the OHL Group's understanding of the requirements of the stakeholders described in "What responsibility means to OHL".
- Checking that the content of the SDR does not contradict any significant information furnished by the OHL Group in its Annual Report.
- Analysis of the adherence of the content of the SDR to that recommended in the GRI G3 Guidelines.
- Review of the information relating to the management approaches applied to each group of indicators.
- Review of the progress achieved in 2010 in relation to CSR goals.
- Verification that the core indicators included in the SDR corresponds to those recommended by the GRI G3 Guidelines and that the indicators that are not applicable and not available are identified.
- Testing on a sample basis the calculation of the quantitative and qualitative information relating to the GRI performance indicators included in the 2010 SDR and the adequate compilation thereof based on the data furnished by Group information sources.

Conclusions

The "Tables of correlation with GRI-G3 content and indicators" provide a detail of the performance indicators reviewed, the scope limitations of the review and those indicators that do not cover all aspects detailed by the GRI Guidelines.

As a result of our review, there are no other facts that lead us to believe that the 2010 SDR of OHL Group contained material errors or that it was not prepared according to the Global Reporting Initiative Sustainability Reporting Guidelines version 3.0 (G3). Also, the review procedures performed did not disclose any matter that would lead us to believe that the information furnished on the degree of progress in the CSR goals for 2010 contained material errors.

Observations and Recommendations

In addition, we have submitted to the management of the OHL Group our recommendations relating to the areas for improvement in order to consolidate processes, programmes and systems associated with CSR management. The most significant recommendations are as follows:

- Fully exploit the possibilities offered by the CSR reporting tool and advance in its adaptation to OHL Group needs in order to facilitate the preparation and revision of the SDR as well as the Sustainability management of OHL Group.
- Improve the formation and the reporting protocol for relevant indicators in which major gathering and validation incidences occur, and strengthen internal controls at the origin of the information adding, where appropriate, the necessary resources to improve their integrity and safety.
- Establish specific follow-up indicators to monitor the degree of compliance with the targets, strategic objectives and lines of action proposed in the 2010-2012 CSR Master Plan approved by the Group's Sustainability Committee.

Responsibilities of the OHL Group management and Deloitte

- The preparation and content of the 2010 SDR is the responsibility of the Innovating and Development Management of the OHL Group, which is also responsible for defining, adapting and maintaining the management and internal control systems from which the information is obtained.
- Our responsibility is to issue an independent report based on the procedures applied in our review.
- This report has been prepared solely in the interests of the OHL Group in accordance with the terms and conditions of our engagement letter.
- We conducted our work in accordance with the independence standards required by the Code of Ethics of the International Federation of Accountants (IFAC).
- Since a review is substantially less in scope than a reasonable assurance engagement, we do not provide reasonable assurance on the SDR. This report is not to be considered an auditors' report.

DELOITTE, S.L.

Helena Redondo
Madrid, 6 May 2011

GRI G3 CONTENTS

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2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures.	8-21, 23, 216
2.4	Location of organization's headquarters.	218
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	12-21
2.6	Nature of ownership and legal form.	54-57
2.7	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries).	12-21
2.8	Scale of the reporting organization, including: <ul style="list-style-type: none"> • Number of employees; • Net sales (for private sector organizations) or net revenues (for public sector organizations); • Total capitalization broken down in terms of debt and equity (for private sector organizations); and • Quantity of products or services provided. 	10-11, 15, 22, 27-29
2.9	Significant changes during the reporting period regarding size, structure, or ownership including: <ul style="list-style-type: none"> • The location of, or changes in operations, including facility openings, closings, and expansions; and • Changes in the share capital structure and other capital formation, maintenance, and alteration operations (for private sector organizations). 	12-21, 216-217
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3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report.	216-217
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/ acquisitions, change of base years/periods, nature of business, measurement methods).	216-217
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report	216-217
3.12	Table identifying the location of the Standard Disclosures in the report.	220
3.13	Policy and current practice with regard to seeking external assurance for the report. If not included in the assurance report accompanying the sustainability report, explain the scope and basis of any external assurance provided. Also explain the relationship between the reporting organization and the assurance provider(s).	218-219

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4	GOVERNANCE, COMMITMENTS AND ENGAGEMENT	Pages
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	54-60, CGR (Pg. 6-12, 28-32)
4.2	Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, their function within the organization's management and the reasons for this arrangement).	56, CGR (6-12, 17-18)
4.3	For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.	56, CGR (6-12)
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	46-47, 63-64
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).	57, CGR (13-15)
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	58, 61-62
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4.9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles.	61-63
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	57, CGR (28-31)
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organization.	61-63
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.	46-51, 63-64, 71-74, 96-104, 162-184, 203-213
4.13	Memberships in associations (such as industry associations) and/or national/international advocacy organizations in which the organization: <ul style="list-style-type: none"> • Has positions in governance bodies; • Participates in projects or committees; • Provides substantive funding beyond routine membership dues; or • Views membership as strategic. 	39, 71, 104, 120, 135-136, 153-155, 205-209
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4.15	Basis for identification and selection of stakeholders with whom to engage.	46-51
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	46-48
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.	49-51

CGR: Corporate Governance Report 2010

GRI G3 INDICATORS

ECONOMIC PERFORMANCE INDICATORS		Type	Pages	Comments	Deloitte
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	C	24		✓
EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	C	184-194	Climate change financial implications have not been estimated quantitatively	✓ (4)
EC3	Coverage of the organization's defined benefit plan obligations.	C	72	The Group does not have commitments related to retirement plans or other benefits. There is a Bonus Programme for directives. See note C.22.3 in consolidated annual accounts for its description.	✓
EC4	Significant financial assistance received from government.	C	22	Please address to note C.19 in consolidated annual accounts for further information	✓
EC5	Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operation.	A	72		✓
EC6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.	C	25, 137		✓
EC7	Procedures for local hiring and proportion of senior management hired from the local community at locations of significant operation.	C	71	Proportion of senior management hired from the local community has been estimated from Group OHL's expatriates number	✓
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement.	C	202-208		✓
EC9	Understanding and describing significant indirect economic impacts, including the extent of impacts.	A	24-26, 83		✓
ENVIRONMENTAL PERFORMANCE INDICATORS		Type	Pages	Comments	Deloitte
EN1	Materials used by weight or volume.	C	195	Information restricted to areas that have reported the information in 2010. These represent 90% of the activity.	✓ (1)
EN2	Percentage of materials used that are recycled input materials.	C	195	Information restricted to areas that have reported the information in 2010. These represent 90% of the activity.	✓ (1)
EN3	Direct energy consumption by primary energy source.	C	156-158, 195	Information restricted to areas that have reported the information in 2010. These represent 90% of the activity.	✓ (1)
EN4	Indirect energy consumption by primary source.	C	156-158, 195	Information restricted to areas that have reported the information in 2010. These represent 90% of the activity.	✓ (1) (7)
EN5	Energy saved due to conservation and efficiency improvements.	A	158, 162, 189-192		✓
EN6	Initiatives to provide energy-efficient or renewable energy-based products and services, and reductions in energy requirements as a result of these initiatives.	A	168, 189-194		✓
EN7	Initiatives to reduce indirect energy consumption and reductions achieved.	A	158, 163, 189-192		✓
EN8	Total water withdrawal by source.	C	158, 174, 182, 195	Information restricted to areas that have reported the information in 2010. These represent 90% of the activity.	✓ (1)
EN9	Water sources significantly affected by withdrawal of water.	A	N.A.	N.D.	N.A.
EN10	Percentage and total volume of water recycled and reused.	A	158, 179, 195		✓



EN11	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	C	174-177, 195-196		✓
EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	C	165, 174-177, 196		✓
EN13	Habitats protected or restored.	A	165, 174-177		✓
EN14	Strategies, current actions, and future plans for managing impacts on biodiversity.	A	147, 165, 174-177		✓
EN15	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.	A	175		✓
EN16	Total direct and indirect greenhouse gas emissions by weight.	C	162, 167, 169, 182, 185-188, 197	Information restricted to areas that have reported the information in 2010. These represent 90% of the activity.	✓ ⁽¹⁾
EN17	Other relevant indirect greenhouse gas emissions by weight.	C	188, 197	Information restricted to areas that have reported the information in 2010. These represent 90% of the activity.	✓ ⁽¹⁾
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved.	A	162, 173, 184-194		✓
EN19	Emissions of ozone-depleting substances by weight.	C	186, 197		✓
EN20	NO, SO, and other significant air emissions by type and weight.	C	186, 198	Information restricted to areas that have reported the information in 2010. These represent 90% of the activity.	✓ ⁽¹⁾
EN21	Total water discharge by quality and destination.	C	178, 198	Information restricted to areas that have reported the information in 2010. These represent 90% of the activity.	✓ ⁽¹⁾
EN22	Total weight of waste by type and disposal method.	C	159, 163, 167, 170, 175, 199	Information restricted to areas that have reported the information in 2010. These represent 90% of the activity.	✓ ⁽¹⁾
EN23	Total number and volume of significant spills.	C	199	Information restricted to areas that have reported the information in 2010. These represent 90% of the activity.	✓ ⁽¹⁾
EN24	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.	A	N.A.	The activity carried out by OHL does not produce waste deemed hazardous under the terms of the Basel Conventions Annex I, II, III and VIII.	N.A.
EN25	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and runoff.	A	175-176		✓
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	C	147, 152, 164-165, 168, 171, 173, 177, 183, 199		✓
EN27	Percentage of products sold and their packaging materials that are reclaimed by category.	C	N.A.	OHL Group does not produce relevant quantities of goods susceptible of being packaged	N.A.
EN28	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	C	126, 161, 199		✓
EN29	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce.	A	188-189		✓
EN30	Total environmental protection expenditures and investments by type.	A	160-161		✓



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SOCIAL PERFORMANCE INDICATORS		Type	Pages	Comments	Deloitte
LABOR PRACTICES					
LA1	Total workforce by employment type, employment contract, and region.	C	80-82		✓
LA2	Total number and rate of employee turnover by age group, gender, and region.	C	71, 81-82	The indicator is not fully reported. Information about employee turnover broken down by age group, gender and region is not available, as it is not yet part of the data collection system	✓ (2)
LA3	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations.	A	72-73		✓
LA4	Percentage of employees covered by collective bargaining agreements.	C	70		✓
LA5	Minimum notice period(s) regarding operational changes, including whether it is specified in collective agreements.	C	N.A.	There is no minimum period of notice at the OHL Group. In any case, these have always been performed as specified in the status of workers.	N.A.
LA6	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs.	A	103	The indicator is not fully reported since the necessary mechanism to gather the information are not available.	✓ (3) (4)
LA7	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work related fatalities by region.	C	83, 106-108	The indicator is not fully reported since the necessary mechanism to gather the information outside Spain are not available.	✓ (3) (6)
LA8	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.	C	102-103		✓
LA9	Health and safety topics covered in formal agreements with trade unions. Health and safety topics covered in formal agreements with trade unions.	A	105-106	The indicator is not fully reported since the necessary mechanism to gather the information are not available.	✓ (3)
LA10	Average hours of training per year per employee by employee category.	C	86-93		✓
LA11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	A	84-87		✓
LA12	Percentage of employees receiving regular performance and career development reviews.	A	73	The indicator is not fully reported since the necessary mechanism to gather the information are not available.	✓ (4)
LA13	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership and other indicators of diversity.	C	56, 82	The indicator is not fully reported since the necessary mechanism to gather the information are not available.	✓ (5)
LA14	Ratio of basic salary of men to women by employee category.	C	76		✓ (4)

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**HUMAN RIGHTS**

HR1	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening.	C	25, 39	The indicator is not fully reported since the necessary mechanism to gather the information are not available.	✓ ⁽⁴⁾
HR2	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken.	C	139-140	The indicator is not fully reported since the necessary mechanism to gather the information are not available.	✓ ^{(3) (4)}
HR3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	A	85-86	The indicator is not fully reported since the necessary mechanism to gather the information are not available.	✓ ⁽⁴⁾
HR4	Total number of incidents of discrimination and actions taken.	C	76		✓
HR5	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights.	C	70		✓
HR6	Operations identified as having significant risk for incidents of child labor, and measures taken to contribute to the elimination of child labor.	C	77		✓
HR7	Operations identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of forced or compulsory labor.	C	77		✓
HR8	Percentage of security personnel trained in the organization's policies or procedures concerning aspects of human rights that are relevant to operations.	A	N.A.	The company outsources the security services and does not have the required information.	N.A.
HR9	Total number of incidents of violations involving rights of indigenous people and actions taken.	A	N.A.	N.D.	N.A.

SOCIETY

SO1	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting.	C	39-40, 43, 62-63, 68-69, 110, 148-150		✓ ⁽⁴⁾
SO2	Percentage and total number of business units analyzed for risks related to corruption.	C	43-44, 62-63	The indicator is not fully reported. Quantitative information is not reported because it is not compiled.	✓ ⁽⁴⁾
SO3	Percentage of employees trained in organization's anti-corruption policies and procedures.	C	43-44, 61-62, 88		✓ ⁽⁴⁾
SO4	Actions taken in response to incidents of corruption.	C	44, 57		✓
SO5	Public policy positions and participation in public policy development and lobbying.	C	N.A.	The OHL Group does not have specific procedures related to participation in public policy development and lobbying. The issues related to this topic are analysed one by one by the Group Administration Council.	N.A.
SO6	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.	A	N.A.	N.D.	N.A.
SO7	Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes.	A	Financial Statements (note D.6)		✓
SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	C	126		✓



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PRODUCT RESPONSIBILITY

PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	C	126, 133-135	The indicator is not fully reported since the necessary mechanism to gather the information are not available.	✓ ⁽⁴⁾
PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services, by type of outcomes.	A	124, 126		✓
PR3	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.	C	126	The indicator is not fully reported since the necessary mechanism to gather the information are not available.	✓ ⁽⁴⁾
PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.	A	126		✓
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	A	121-124		✓
PR6	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.	C	N.A.	OHL Group is not part of any voluntary standard or code related to marketing communications. The OHL Group just complies with the law related to this topic.	N.A.
PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes.	A	126		✓
PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	A	124		✓
PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.	C	124, 126		✓

C Core GRI G3 indicator.

A Additional GRI G3 indicator.

N.A Non applicable.

N.D Not available indicator.

(1) Indicators limited to those areas that have reported information, limiting it's comparability and representativity. The activity coverage was 75% in 2009 and in 2010 was nearly 90%.

(2) Employee rotation is not broken down by age, gender nor region.

(3) It is informed solely for activities carried out in Spain.

(4) Only qualitative information is provided.

(5) Information is not broken down by minorities nor other diversity indicators.

(6) Death number is not provided.

(7) Information is not broken down by primary sources.

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Human Rights		
Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights, within their sphere of influence.	LA4, LA7-8, LA13-14, HR1-2, HR3	25, 39, 56, 70, 82-83, 85-86, 102-103, 106-108, 139-140
Principle 2: Businesses should make sure they are not complicit in human rights abuses.	HR1-2, HR4-7	25, 39, 70, 76-77, 139-140
Labour Standards		
Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.	LA 4-5, HR 1-2, HR5	25, 39, 70, 139-140
Principle 4: Businesses should uphold the elimination of all forms of forced and compulsory labour.	HR 1-2, HR7	25, 39, 77, 139-140
Principle 5: Businesses should uphold the effective abolition of child labour.	HR 1-2, HR6	25, 39, 77, 139-140
Principle 6: Businesses should uphold the elimination of discrimination in respect of employment and occupation.	EC7, LA2, LA 13-14, HR 1-2, HR4	25, 39, 56, 71, 76, 81-82, 82, 139-140
Environment		
Principle 7: Businesses should support a precautionary approach to environmental challenges.	EC2, EN26, EN30	147, 152, 160-161, 164-165, 168, 171, 173, 177, 183-194, 199
Principle 8: Businesses should undertake initiatives to promote greater environmental responsibility.	EN 1-4, EN8, EN 11-12, EN 16-17, EN21, EN26, EN28	126, 147, 152, 156-158, 161-162, 164-165, 167-169, 171, 173-178, 182-183, 185-188, 195-198, 199
Principle 9: Businesses should encourage the development and diffusion of environmentally friendly technologies.	EN2, EN26	147, 152, 164-165, 168, 171, 173, 177, 183, 195, 199
Anti-Corruption		
Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.	SO 2-5	43-44, 57, 61-63, 88

The OHL Group declares that this report has been prepared in accordance with the recommendations contained in the Guidelines for the Preparation of Sustainability Reports of the Global Reporting Initiative (GRI), published in 2006 and known as G3, in its A+ level of application. This level has been corroborated in the review performed by GRI (GRI Checked).

GRI Application Level



Statement GRI Application Level Check

GRI hereby states that **OHL Group** has presented its report "OHL Group Sustainable Development Report 2010" to GRI's Report Services which have concluded that the report fulfills the requirement of Application Level A+.

GRI Application Levels communicate the extent to which the content of the G3 Guidelines has been used in the submitted sustainability reporting. The Check confirms that the required set and number of disclosures for that Application Level have been addressed in the reporting and that the GRI Content Index demonstrates a valid representation of the required disclosures, as described in the GRI G3 Guidelines.

Application Levels do not provide an opinion on the sustainability performance of the reporter nor the quality of the information in the report.

Amsterdam, 6 May 2011



Nelmar Arbex
Deputy Chief Executive
Global Reporting Initiative



The "+" has been added to this Application Level because OHL Group has submitted this report for external assurance. GRI accepts the reporter's own criteria for choosing the relevant assurance provider.

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