SodeXO Quality of Daily Life Solutions

Press Release

Sodexo extends unique, unbroken record as one of world's best outsourcing companies

Issy-les-Moulineaux, May 10, 2011 – For the third consecutive year, Sodexo has been ranked 3 among the world's leading outsourcing services companies by an industry trade group, the International Association of Outsourcing Professionals (IAOP)¹.

Sodexo is the only company to have been ranked in the top five every year since 2006, the year that IAOP began publishing the Global Outsourcing 100.

In conducting the annual ranking of outsourcing firms from throughout the world, IAOP reviews feedback from customers as well as outsourcing experience, workforce skills and training, professional certifications, the track record of the management team and the quality of its customer services. Among the categories in which Sodexo again achieved the highest possible score this year was Customer References.

This latest recognition continues a recent series of honors earned by Sodexo teams, including:

- For the sixth time, Sodexo was named 2010 global Sector Leader for its industry sector "Restaurants, Hotels, Bars and Recreational Services" by the Dow Jones Sustainability Index (DJSI).
- For the fourth year running, Sodexo was included in the 2011 Sustainability Yearbook and received two distinctions from SAM: 2011 Sector Leader and 2011 Gold Class
- Sodexo received the Bronze Top Com in France for its interactive annual publications web site (at <u>www.sodexo.com</u>) on which its annual report, reference document and other reports are published electronically.

About Sodexo

Sodexo, world leader in Quality of Daily Life Solutions

Quality of Life services play an important role in the progress of individuals and the performance of organizations. Based on this conviction, Sodexo serves as the strategic partner for companies and institutions that place a premium on performance and well-being, as it has since Pierre Bellon founded the company in 1966. Sharing the same passion for service, Sodexo's 380,000 employees, in 80 countries design, manage and deliver an unrivaled range of On-site Service Solutions and Motivation Solutions. Sodexo has created a new form of service business that contributes to the economic, social and environmental development of the communities, regions and countries in which it operates and to the fulfillment of its employees.

¹ The "Global Outsourcing 100[®]," as determined by the International Association of Outsourcing Professionals[®] (IAOP[®]), appears as a special advertising feature produced by IAOP in the May 23 issue of *FORTUNE* Magazine.



Sodexo key figures (as of August 31, 2010)

Sodexo in the world

15.3 billion euro consolidated revenue **380,000** employees **34,000** sites

50 million consumers served daily

80 countries

21st largest employer worldwide

8.3 billion euro market capitalization (as of May 9, 2011)

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