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For more information:

*Malia Belkacem, Senior CSR Programme Manager -Sustainable Development Department
Email:malia.belkacem@gdfsuez.com- Phone: +33 1 44 22 44 04*



The Global Compact: GDF SUEZ renews its commitment

The Global Compact was launched in 2000 under the ægis of the United Nations. It asks companies and other organizations to support the United Nations goals and enact, within their sphere of influence, a set of ten principles in the areas of human rights, labour standards, the environment and anti-corruption.

The results of the Global Compact are clear: in 2011, it has nearly 8,000 members, including 6,000 companies in 130 countries. The Global Compact Local Networks make a crucial contribution to adapting the ten principles locally, and I firmly believe that they can play an important role in promoting green growth. Indeed, they are in a position not only to bolster development initiatives, but also to facilitate dialogue with the various stakeholders and form constructive partnerships based on mutual trust. The aim of the French Global Compact network, which I chair, is to encourage French companies to embrace the principles of the Global Compact. More than 700 companies are members. The French network facilitates exchanges of best practices and organizes meetings with leaders in the field of sustainable development and corporate responsibility. It also helps small and medium-sized businesses prepare their annual Global Compact report.

As a member of the Global Compact, GDF SUEZ, a major global industrial firm, is helping to promote the ten principles by developing its businesses (electricity, natural gas, energy services and environment) around a responsible-growth model. The GDF SUEZ Group's Sustainable Development policy, its principles of corporate governance, and its foremost charters all comply with the principles of the Global Compact

For a company like ours, efforts such as combating climate change, responding to energy needs, ensuring the security of supply and optimizing the use of resources are priorities. GDF SUEZ has signed the two Global Compact initiatives: Caring for Climate and the CEO Water Mandate. GDF SUEZ has developed its management of renewable energies while maximizing the energy efficiency of its production facilities. At the end of 2010, in the renewable energy sector, GDF SUEZ had a global cumulative capacity of more than 13,900 MW, including 10,000 MW from hydroelectricity, more than 2,200 MW from wind power and nearly 1,000 MW from biomass and biogas.

To provide access to essential services for the most vulnerable populations, GDF SUEZ has developed economically viable solutions tested in several countries with support from local governments, sponsors, social entrepreneurs and companies. This year, the Group also created an international social programme entitled "Rassembleurs d'Énergie." Its aim is to support social entrepreneurs working to provide sustainable access to energy for poorer populations and reduce energy poverty in France and around the world.

GDF SUEZ is proud to be a member of the Global Compact and to integrate the ten principles into our industrial activities worldwide. As Chairman of the French Global Compact network, I am delighted with the vitality and growing recognition of the Compact. It is a pleasure for me to renew the Group's commitment to incorporating the ten principles of the Global Compact into our strategy for sustainable and responsible growth.



Gérard Mestrallet
Chairman and CEO of GDF SUEZ

Chairman of the French Global Compact network

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PREFACE



GDF SUEZ,

A responsible, global industrial company

Today, sustainable development is at the heart of every business line in the GDF SUEZ group: energy, energy services and environment.

We aim to develop around a responsible-growth model to take up the great energy and environmental challenges: responding to energy needs, ensuring the security of supply, combating climate change and optimizing the use of resources.

This responsible growth relies on promoting low-carbon economic models that create new jobs, support those most deprived and respect the environment and biodiversity. We must implement this model if we are to build trust in the ability of companies, and of society as a whole, to address the issues of the 21st century and meet the challenges of the current crisis.

By ratifying the 10 principles of the Global Compact in 2000, GDF SUEZ reconfirmed its position as a responsible company aware of social and environmental issues.

The present Progress Report illustrates how GDF SUEZ is complying with each of the principles of the Global Compact. It presents the best practices and various commitments the Group has made in order to remain a responsible worldwide industrial company.

Françoise Guichard

Sustainable Development Senior Vice President

APPLICATION OF THE U.N. GLOBAL COMPACT PRINCIPLES

1. Global Compact Principles: Examples from Practice

The United Nations Global Compact asks companies to embrace, support and enact, within their sphere of influence, a set of ten core values in the areas of human rights, labour standards, environment and anti-corruption.

GDF SUEZ signed the Global Compact as soon as it was launched in 2000, and complies with its commitments, which are in line with its values and priorities with respect to sustainable development.

A table of actions and initiatives set up by GDF SUEZ under the ten principles of the Global Compact appears on page 81 of the 2010 Business and Sustainable Development Report (www.gdfsuez.com).

Application of the Global Compact principles

Global Compact Principles		References
Human Rights		
Principle 1	Businesses should support and respect the protection of internationally proclaimed human rights; and	Pages 11, 14-16, 17-19, 35, 37-41, 49, 57-60
Principle 2	Make sure that they are not complicit in human rights abuses.	Pages 11, 17-19, 35, 37-41, 49, 57-60
Labour Standards		
Principle 3	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;	Pages 11, 17-19, 35, 37-41, 49, 57-60
Principle 4	The elimination of all forms of forced and compulsory labour;	Pages 11, 17-19, 35, 37-41, 49, 57-60
Principle 5	The effective abolition of child labour; and	Pages 11, 17-19, 35, 37-41, 49, 57-60
Principle 6	The elimination of discrimination in employment and occupation.	Pages 11, 17-19, 57-60
Environment		
Principle 7	Businesses should support a precautionary approach to environmental challenges;	Pages 11, 14-16, 17-19, 27-29, 47-48
Principle 8	Undertake initiatives to promote greater environmental responsibility; and	Pages 11, 14-16, 27-33, 44-48
Principle 9	Encourage the development and diffusion of environmentally friendly technologies	Pages 11, 17-19, 27-33, 38-45, 44-48
Anti-corruption		
Principle 10	Businesses should work against corruption in all its forms, including extortion and bribery.	Pages 11, 17-19, 35, 49

HUMAN RIGHTS

PRINCIPLE 1

Businesses should support and respect the protection of internationally proclaimed human rights.

PRINCIPLE 2

Businesses should make sure that they are not complicit in human rights abuses.

GDF SUEZ is one of the global energy sector's role models, a leading group in its fields of activity, taking on the great challenges of the future: security of supply, combating climate change, sustainable development and human dignity.

GDF SUEZ works within its sphere of influence to promote human rights and raise awareness among its employees. The Group's commitment to human rights is reflected in its ethical principles and, acting in accordance with laws and regulations, establishing a culture of integrity, behaving fairly and honestly and respecting others. Respect for others particularly encompasses respect for the rights of individuals, for their dignity in all circumstances and for their differences, as well as the respect for cultures. It also applies to tangible and intangible goods belonging to others.

The principles of action and ethical principles of GDF SUEZ are rooted in international benchmarks, in particular:

- the Universal Declaration of Human Rights and Additional Protocols,
- the standards of the International Labour Organization (ILO),
- the Guidelines for Multinational Enterprises laid down by the Organization for Economic Co-Operation and Development (OECD),
- the United Nations Convention against Corruption,
- the ten principles of the Global Compact.

The GDF SUEZ Ethics, Environment and Sustainable Development Committee

The Ethics, Environment and Sustainable Development Committee's role is to ensure compliance with the individual and collective values on which the Group bases its actions and rules of conduct that every employee must follow.

It supervises the development and implementation of ethics and compliance systems within the Group and ensures that they have been subject to application and control procedures.

Every year, the annual compliance procedure for all of the Business lines and subsidiaries and the annual report of the Group's Ethics Officer are presented to the Committee.

In 2010, this procedure covered the deployment of the new Ethics Charter and the "Ethics in Practice" guideline, the development of the network of over 150 Ethics Officers and specific training initiatives. This system integrates a quantified approach in order to have annual implementation indicators.

GDF SUEZ supports the Extractive Industries Transparency Initiative (EITI)

EITI is a coalition founded in 2003. Its members are nations, companies, civil organizations, investors and international bodies. It aims to improve disclosure of revenue flows and payments in the oil and natural gas sectors by requiring companies to publish what they pay and governments to declare what they receive. As of now, more than 50 of the world's largest oil, gas and mining companies support EITI. The initiative significantly increases the likelihood that civil society and local populations will benefit from the use of national resources. The initiative has three objectives: to ensure transparency in payments and revenue flows generated by the extractive industries, to make this information available to civil society and the general public, and to encourage prudent use of natural resource wealth as an engine for sustainable economic growth that contributes to sustainable development and poverty reduction.

GDF SUEZ joined EITI in July 2009 and now publishes information on payments concerning the European EITI member countries where the Group conducts exploration and production activities. EITI perfectly reflects the Group's desire to respect human rights and reject corruption by applying transparency in its business practices.

Entreprises pour les Droits de l'Homme [Businesses for Human Rights] Association - EDH

GDF SUEZ is one of eight French-speaking companies that founded Entreprises pour les droits de l'Homme (EDH) in 2009, and has served as its chair since then. Inspired by BLIHR, a voluntary British initiative launched in 2005, the members of EDH formed an association with the goal of effectively addressing human rights in corporate strategies, management and professional practices. The association's work is built on sharing best practices and seeking effective, pragmatic methods to achieve continuous improvement, mainly with regard to current projects and how businesses can apply them: report and guidelines proposed by Professor John Ruggie, ISO 26000, and the revised OECD guiding principles.

Task forces have been organized to address topics such as human rights risks, due diligence, access to basic services and purchasing. In cooperation with the Danish Institute for Human rights, EDH prepared a French translation of the "Human Rights Compliance Assessment Quick Check" designed to help companies determine whether their own practices comply with their human rights obligations. The tool is available to EDH member companies. Since 2010, a training and awareness-raising course on human rights in business for managers and heads of EDH member companies has been run by the best experts in the field. Four sessions have been held in French and in English so far.

Acting for local development

As an international Group, GDF SUEZ is a socially responsible company in all the countries where it operates. This commitment takes different forms and is adapted to local socioeconomic contexts to be as concrete and effective as possible. As a participant in long-term activities that provide essential services to populations (energy, water and waste services), GDF SUEZ is a major player in local sustainable development. It is involved in many diverse areas:

- the establishment of new infrastructure (natural gas, water)
- improvement of living conditions through access to services
- solidarity through aid to low-income households
- conservation of the environment
- jobs creation
- support for development of local economies
- support for community groups and general interest participants.

The Group has thus developed many actions, including several that are socially innovative. Its social commitment is also displayed in its response to calls for tenders. This approach is now mobilizing significant resources in terms of social engineering, both centrally and vis-à-vis the Group's operational entities.

Increasing the Group's contribution to providing access to essential services

Providing access to essential services for the most vulnerable populations and preventing poverty by helping them control their energy and water consumption is a priority for GDF SUEZ. The Group has a special responsibility to supply access to energy and water for the very poorest. In this context, it has developed economically viable solutions proven in multiple countries with support from sponsors, social entrepreneurs and businesses.

"GDF SUEZ Rassembleurs d'énergie"

With "GDF SUEZ-Rassembleurs d'Énergies," GDF SUEZ intends to significantly strengthen its commitment to promoting energy access for the poorest populations and reducing energy poverty in France and around the world. To improve both "technical" and "financial" access to energy, GDF SUEZ-Rassembleurs d'Énergies uses 3 complementary approaches: investment via a social investment fund; donations via the "Solidarity through Energy" branch of the GDF SUEZ Foundation, which was launched on 28 September 2010 for micro-projects enabling energy access; and finally skills sponsorships that put employees' technical knowledge and expertise to work supporting the projects of social entrepreneurs, NGOs and associations. In 2010, several prototype projects were launched (Mali, Vietnam, Peru, Bangladesh, etc.), and the goal for 2011 is to expand them using the new possibilities enabled by the social investment fund.

In 2011, another 5 significant projects to provide energy access will be launched as the first step toward achieving 20 active projects by the end of 2012. The projects will pursue the dual objective of strong social impact and contained environmental impact.

Water for All program

More than a billion human beings do not have access to safe drinking water, and some 2.6 billion people do not have access to basic sanitation facilities. This situation requires a strong commitment by all those involved in the sector to implement appropriate technical, financial, social and managerial solutions. One of these is the Water for All program, through which SUEZ Environnement has developed a great deal of experience in serving the most disadvantaged populations over the past several years. The program has provided access to the public services of safe drinking water and sanitation to millions of people living in underprivileged areas of Buenos Aires, Casablanca, Manila, La Paz and several provinces of South Africa. SUEZ Environnement's substantial experience in underprivileged areas shows that the key prerequisite for sustainable development is meeting communities' demands for improved services (a bottom-up approach) and involving the communities themselves in developing and managing these services. SUEZ Environnement has also created the Suez Environnement – Eau pour Tous Foundation, which sponsors projects promoting access to water, sanitation and hygiene for the populations of developing countries.

Observatory on water and energy insecurity

In December 2009, the Group established an in-house observatory on energy and water insecurity to study, measure and understand the mechanisms behind water and energy insecurity and take action in every country where GDF SUEZ is present. The observatory on energy and water insecurity strives to provide decision-makers with a simple, flexible tool to better understand the problem of insecurity, document the Group's practices in countries where it has retail customers and more effectively tailor its products and services to vulnerable customers.

On 23 November 2010, the observatory held a large symposium to hear from recognized experts involved in studying and combating all forms of insecurity. The event also offered an opportunity to present several innovative experiments to reduce insecurity, which subsidiaries of the Group conducted in France, Belgium, Morocco and Indonesia. The observatory's 2011 program calls for publishing a website for the public and holding a second international symposium to hear from all vulnerable customers of the Group.

Help for low-income customers

In all areas where the Group serves private individuals, it is particularly focused on lowest-income populations. The GDF SUEZ solidarity policy focuses on three areas: respecting legal obligations in terms of assistance to customers in need, setting up complementary procedures and respecting ethical principles adopted by the Group.

The Group is particularly responsible for access to energy and water for the poorest populations. In this context, it has developed economically viable solutions tested in several countries with support from sponsors, social entrepreneurs and companies. In all areas where the Group serves private individuals, it is particularly focused on the lowest-income populations.

The GDF SUEZ solidarity policy focuses on three areas: respecting legal obligations in terms of assistance to customers in need, setting up complementary procedures and respecting ethical principles adopted by the Group.

In France, in all of its residential markets, GDF SUEZ is particularly focused on lowest-income populations. The Group's solidarity policy has 3 components: respecting legal obligations in terms of assistance to impoverished customers, setting up complementary procedures and respecting ethical principles established by the Group. GDF SUEZ has implemented an annual €5.8 million Household Support Fund (FSL) to reduce bills. This commitment was reaffirmed as part of the 2010-2013 Public Utility Contract signed at the end of 2009. In order to strengthen its presence in terms of solidarity and proximity with local populations, GDF SUEZ entered into a partnership with the National union of community social action centres (UNCCAS) in July 2009 and helped 300,000 customers in difficulty with the Tarif Spécial de Solidarité (TSS), which, for the Group, represents approximately €22 million given to lowest-income households.

In 2010, the Energy France business line also strengthened its social partnership mechanism by developing its Social Mediation Partners (SMP) network. By the end of 2010 there was a total of 223 PMS partners in the network.

Internationally, the Group's Hungarian subsidiary Egaz Degaz introduced compensation rules for low-income customers into its billing system, in cooperation with the public authorities. The subsidiary identifies and supports low-income customers and offers insurance against unpaid bills.

- In Romania, Group subsidiary GDF SUEZ Energy Romania offered a 17% power bill reduction for customers who receive social assistance from the government, and has committed to supplying them with a continuous flow of natural gas during the winter.

- In Italy, subsidiary Italcogim Energy offers many credit agreements – more than the number required by law – to moderate-income customers. In addition, the subsidiary works with social services to effectively support its low-income customers through difficult times.

- In Mexico, the Group is working with the energy regulatory authority to develop prepayment systems that will help lower-income customers better control their consumption.

Constructive partnerships to reach the Millennium Development Goals

For the Group, sustainable development is critical in helping regions achieve socioeconomic development and helping our company achieve sustainable growth. A company like ours must confront many environmental, ethical, corporate and societal issues, which is why the Group was one of the first companies to launch projects aimed at meeting the Millennium Development Goals. The Group is a partner of many organizations working toward universal education and other social causes, such as the Global Business Coalition on HIV/AIDS, Tuberculosis and Malaria. It is present in the field to offer concrete solutions that create a sustainable environment for its customers and, every day, it takes many initiatives to support small business and local economies.

Three humanitarian associations for GDF SUEZ employees

Supplying drinking water or energy to the most disadvantaged populations on earth is the mission of the three humanitarian associations formed by GDF SUEZ employees.

* Codegaz is a non-profit association formed by GDF SUEZ employees in 1989; it was granted non-profit, public utility status in 2007. Since it was founded, the association has completed more than 300 humanitarian projects in 16 different countries. It applies an integrated development policy by helping vulnerable populations in the areas of food, water, health, assistance for children, education/training, energy and micro-economic development.

* Energy Assistance has more than 600 members and donors. It has conducted more than 120 projects since it was founded in 2001. Almost 280 projects are under study, and 40 are currently in progress. These projects target energy access for clinics, orphanages, schools, villages and social tourism centres located in isolated areas where poor populations live on the margins of the economy.

* Aquassistance, formed in 1994, now has more than 700 members and participates in more than 80 missions all over the world. In 2010, it initiated, continued or completed numerous projects in water and waste management: work in refugee camps in Thailand and Bangladesh, village water supply projects in Senegal and Togo, and emergency interventions after the earthquake in Port au Prince and the flooding in Pakistan.

LABOR RIGHTS – EMPLOYEE-MANAGEMENT RELATIONS

PRINCIPLE 3

Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.

The GDF SUEZ Group ensures it develops and maintains strong relations with all its stakeholders in all areas of social responsibility based on the ISO 26000 standard by guaranteeing awareness and structured dialogue with each stakeholder. Stakeholders are identified at the onset of the project and the exchanges are begun prior to project start-up and pursued through to completion.

The desire to have a quality dialogue and exemplary cooperation has led to the creation of the representative bodies of GDF SUEZ. As the binding cornerstone of the Group's entire development strategy, social dialogue operates today in an international dimension.

Negotiation and cooperation at the heart of social relations

GDF SUEZ is committed to upholding the freedom of association and the effective recognition of the right to collective bargaining. Our commitments to labour rights are founded on the respect for employee-management dialogue and union rights, the right to professional training and development, and respect for the human person, including physical integrity. Furthermore, the Group's management, subsidiaries and employee representatives can communicate with one another via the representative authorities.

Whether agreements signed at an international level (Fundamental Rights, Social Dialogue and Sustainable Development), at a European level (Forward planning on job and skill requirements, Fundamental principles of Health & Safety) or at a French level (Quality of life at the workplace), GDF SUEZ puts negotiation with its partners at the heart of its human resources and industrial relations policy. This way the Group promotes cooperation and dialogue in the joint interests of its economic development and employee well-being. This approach, in operation for several years, is the driving force behind GDF SUEZ sustainable growth.

In 2009, Group level negotiations took place in France, and resulted in signing agreements on the following matters: the Group-level establishment of a collective retirement savings plan (PERCO) and the development of a Group savings plan (PEG), and employment and career opportunities for seniors. In 2010, another four agreements were signed:

1. Forward Planning on Job and Skill Requirements (throughout Europe)
2. Health and Safety Policy (throughout Europe)
3. Psychosocial risk prevention by improving quality of life in the workplace (in France)
4. Global agreement on fundamental rights, social dialogue and sustainable development

Corporation structures at a European level

The Group's European Works Council (EWC) held 4 plenary meetings in 2010. The EWC has 64 members, 24 of whom are French, and it represents 179,000 employees across the 20 countries where the Group operates in Europe. Its objectives include developing and reinforcing social dialogue in Europe, guaranteeing balanced representation between the Member States and the Group's major businesses, and developing social dialogue at the level of these major businesses.

This dialogue relies on a working group per business line (Energy, Environment and Services) or per topic (jobs, training, mobility, diversity – Health & Safety – Social guarantees – Social reporting), as well as a 14-member secretariat representing nine countries at a monthly meeting. 13 meetings of the EWC secretariat and eight working party meetings were held in 2010. A three-day training seminar bringing together the 120 members of the EWC (members and deputies) was organized around three topics: knowledge of Group business lines and activities, presentation of the European energy situation and further research into the subject of employee representation in Europe.

International Agreement on Fundamental Rights, Social Dialogue and Sustainable Development

For GDF SUEZ, social dialogue and negotiation are the foundations of social cohesion, which is essential for the Group's long-term economic and industrial performance. The international agreement signed in 2010 is a symbol of the importance attributed to this dialogue. It applies to all employees. GDF SUEZ and the International Federation of Chemical, Energy, Mine and General Worker's Unions (ICEM), the Building and Wood Workers' International (BWI) and Public Services International (PSI) signed the first international agreement on Fundamental Rights, Social Dialogue and Sustainable Development on 16 November 2010. The three federations represent all of the group's businesses and employees, namely Energy via ICEM, Energy Services via BWI, and Water and Waste Management via PSI.

This agreement is of fundamental importance at the social and societal level as it constitutes the third pillar of the Group's three basic texts, the other two being the Group's core values and its Ethics Charter. It complements previous agreements concluded by the Group and covers three broad areas:

- developing a social program to support sustainable employment (guaranteeing equal opportunity, respect for union rights, training, health & safety, employment stability and sustainability);
- taking environmental responsibility to support sustainable results;
- respecting commitments made.

The agreement also includes a mechanism for conflict resolution and a monitoring authority.

These commitments are also rooted in the total allegiance of GDF SUEZ to such international values as the Universal Declaration of Human Rights, OECD Guidelines for Multinational Enterprises, the ILO's Tripartite Declaration of Principles concerning multinational enterprises and social policy, and the United Nations Global Compact initiative. Beyond these commitments, through this agreement GDF SUEZ and the Global Union Federations have given formal status to the Group's social responsibilities: respecting diversity, combating discrimination, in particular with regard to persons with disabilities, and encouraging employee contributions to humanitarian action through voluntary commitment.

International social observatory

To meet the social demands of globalization, GDF SUEZ has continued to support the generation of ideas and promote dialogue with all stakeholders involved in the Observatoire Social International (OSI, International Social Observatory). Through working groups bringing together business leaders, trade unionists and academics, the Observatory has focused on well-being at work, on corporate governance (corporate social responsibility policies, composition of management bodies, management indicators and criteria, compensation policies), on a prospective vision of the role and training of managers, and on the issues of financial mechanisms developed within a social policy framework (employee savings and solidarity funds, employee shareholding, socially responsible investing). On 7 April 2010, the OSI announced a commitment to well-being at work and the universal right to health, which was signed by 15 major companies and trade union confederations, and supported by the French Labour Minister. Several OSI meetings ("Rendez-vous de l'OSI") have been organized with the support of GDF SUEZ, such as one on global labour regulation with Pascal Lamy, Director General of the World Trade Organization (WTO). The OSI, in partnership with Entreprise & Personnel, pursued its work on labour regulations in China with six companies that are present there, and participated in the 2nd World Forum on Lifelong Learning held in Shanghai in July 2010. It continued to support the activities of its branch operations in Morocco (Symposium on Occupational Health in June 2010) and Chile, and planned a conference in Brazil with the aim of launching a new branch there.

Health and safety: dialogue with social partners

In 2010, dialogue with employee representatives and trade unions on health and safety continued, at the local and Group level, and in each activity. The Health and Safety Steering Committee monitored the Group's results, analyzed the causes of serious accidents and preventive measures put in place, and gave its opinion on proposed changes in the Group's frame of reference. This dialogue was formalized on 23 February 2010 by the signing of an agreement on fundamental health and safety principles, extended by decision of the Group's executive management to all Group companies worldwide. A second agreement signed on 18 February 2010 with all trade unions set the framework for measures to be taken for the prevention of psychosocial risks for all Group companies in France.

For several years GDF SUEZ has recorded a regular reduction in the number of industrial accidents, in both frequency and gravity, the result of a process of continuous improvement. However, with a frequency rate of 9.7, the objective of 9 at the end of 2010 was not reached. Faced with this specific challenge, objectives have been set for the next 5 years. They are focused on reducing industrial accidents and improving health at work. They also take into account the professionalization of Health & Safety management and manager training in particular.

The Health & Safety action plan fulfils implementation of the Group's Health & Safety policy, based on the fundamental principles agreement in the health and safety field signed on 23 February 2010 with European trade union organizations. Now at an international level, this action plan describes the progress required, the procedures for progress to be implemented and sets the outlook for the end of 2015. There are 3 major focal points: reduction in the number of industrial accidents, improvement of working conditions and improvements in industrial safety management. Management systems consolidation steps are also scheduled. In addition, several levers designed to contribute to a standardized culture of proactive and shared health and safety at a Group level have been identified.

PRINCIPLE 4

Businesses should eliminate all forms of forced and compulsory labour.

PRINCIPLE 5

Businesses should effectively abolish child labour.

Principles 4 and 5 of the Global Compact have been incorporated into the Group's main reference texts. They formally prohibit any breach of principles 4 and 5:

- ⇒ Group Ethics Charter
- ⇒ Procurement Guide
- ⇒ Ethics and sustainable development clause
- ⇒ Code of conduct for supplier relationships
- ⇒ Corporate social responsibility statement for suppliers

Still, the Group is aware of its potential exposure through suppliers, service providers and subcontractors. To address this issue, the Group has included a responsible procurement method in its Sustainable Development policy, requiring purchasing officers to consider social and environmental criteria and ensuring that suppliers and subcontractors of the Group respect international standards and the Group's key reference texts.

A responsible purchasing policy

In terms of non-energy purchasing, GDF SUEZ policy, an integral part of Group of values, the Ethical charter and the company's social responsibility approach must be reflected in the purchasing process and purchaser activity on a daily basis and in particular in establishing healthy relationships with suppliers. Commitment and vigilance in a policy of responsible and sustainable purchasing is one of the Group's highest ambitions and is developed in the business units through a Group sustainable purchasing plan for 2010-2013, along with formal objectives. The plan is guided by a mechanism based on feedback and continuous improvement.

Purchasing officers must make sure that suppliers comply with certain fundamental principles: products and services must meet the needs stated in our specifications; the supplier must comply with regulations on safety, worker well-being and the prohibition against child labour, and must commit not to discriminate in any form within its company or against subcontractors, and not to engage in any act of corruption; it must respect the environment in designing, making, using and destroying or recycling products.

Sustainable procurement reference texts

At GDF SUEZ, the purchasing community has access to methodological guidelines through the purchasing manual. It is committed to promoting the commitments of the GDF SUEZ Group regarding sustainable development and social responsibility by adopting criteria for selecting suppliers and products. An ethics guide for relationships with suppliers has been created. This guide insists that the charters and principles of the Global Compact be respected with regard to human rights, labour rights, environmental conservation and ethics. This charter is introduced into all supplier contracts. The code of conduct for supplier relations is listed under "Ethical practices" and designed for everyone who is in contact with the Group's suppliers: business referral partners, purchasing officers, procurers, users, managers and project managers.

Tools to support the business units for application in the field

The Group Ethics & Compliance Department (E&CD) provides tools to help the entities address human rights in their activities.

The "Quick Check" questionnaire, for example, a self-assessment on respect for human rights created by the Danish Institute for Human Rights, is available to the entities.

PRINCIPLE 6

Businesses should eliminate discrimination in respect of employment and occupation.

Recognizing and embracing a diverse workforce is a requirement and an asset for an international group. The expression of a strong social commitment, the fight against any form of discrimination and the promotion of equal opportunity for everyone are essential priorities of the GDF SUEZ human resources policy.

To ensure that diversity is effective, the Group reaffirms the principle of equal opportunity in access to employment. It is committed to fighting against any form of discrimination in hiring, access to training and promotion (including professional equality between men and women, integration of the handicapped and individuals of different ethnic origins). In particular, this involves enhancing equal opportunity employment within the company, especially for those who have a lack of training and education.

The three-year Professional Equality agreement that GDF SUEZ SA signed in July 2008 involves follow-up committees with its social partner signatories.

A day of action was organized in Paris on 8 March 2010 by GDF SUEZ and FACE Paris involving the RATP (Paris public transport operator) and Groupe Alpha private equity firm which allowed more than 100 women to explore jobs in traditionally "male" fields and to interview for such positions.

On 8 December 2009, the Group and the CFE-CGC, CFDT and CFTC unions signed a three-year agreement covering France on the employment and careers of older workers. In 2010, talks on second-half career development established by this agreement are under way in various Group entities. On the topic of disability, the Group's actions aim to:

- raise awareness to increase understanding and acceptance of disability;
- support access to employment for disabled persons within the Group;
- customize workstations for the disabled; find solutions allowing their continued employment;
- patronize businesses in the sheltered employment sector;
- support the aims of non-profit organizations; and encourage initiatives by the Group's employees.

In 2010, numerous agreements and conventions were signed by Group companies in France:

- with trade unions: GRTgaz, Storengy and CNR;
- with AGEFIPH (fund for the vocational integration of persons with disabilities): Degrémont; Endel (renewal) and Cofely.

In Belgium, as of 31 October 2010, eight athletes had been hired by GDF SUEZ (seven temporary and one permanent hire) under the agreement with the Belgian Paralympic Committee.

"Diversité 2011" label

The labelling process by the French Association of Normalization (AFNOR) is underway within GDF SUEZ SA and the Energy Services business line with the aim of obtaining the "Diversity" label in late 2011. In the area of sourcing and integrating the most vulnerable populations, the Group relies in France on local missions, "Pôle Emploi" (the state Employment Bureau), and Mozaïk RH, a non-profit organization that promotes diversity in recruitment for work-study programs. A "Sourcing Diversity" agreement has been signed with several partners including the Association pour Faciliter l'Insertion professionnelle des Jeunes diplômés (Association to Facilitate the Professional Integration of Young Graduates) and Forces Femmes (a non-profit that helps women find jobs). Synerjob in Belgium has implemented a proactive apprenticeship policy. GDF SUEZ participates in numerous recruitment forums for vulnerable people. The Group in France and in some European countries (Belgium, Norway, Netherlands, Spain, Germany) conducts sensitivity training with FACE and Altidem consultancy on "Equal Treatment and Combating Discrimination." In Belgium, these training programs will be rolled out for the nine Business Units operating in the country.

Encouraging gender equality

In order to reinforce its commitment in terms of gender equality, GDF SUEZ has set itself four objectives in figures by 2015:

- 1 in 3 executive management appointments will be a woman,
- 35% of identified promising performers will be women,
- 25% of managerial staff will be women,
- 30% of new recruits will be women.

Established from a best practices benchmark in the field, these objectives are the results of considerable cross-discipline reflection within the Group during 2010. Validated by the Executive Committee, they have become part of monitoring indicators. Monitoring of developments will be insured by a steering committee, chaired by a member of the Executive Committee and comprising representatives of operational entities and functions. This structure will also be responsible for setting up the necessary action to be taken to achieve these objectives.

All Group entities and several management divisions directly concerned (Human Resources, Executives Management Division) are closely associated with this approach, which comes in addition to action in favour of women in employment already taken by the Group since 2008.

The WIN network – Women in Networking

GDF SUEZ has therefore set up a female network (Women in Networking), which now includes over 500 members in 4 countries and a mentoring programme, launched in 2010 in France and about to expand internationally. The Group has also set up an innovative and ambitious policy in terms of parenting, with an increased number of available places in its company child care centres and a dedicated parenting website. Finally, partnerships have been set up with several organizations that are very committed to promoting gender equality at work, including the Women's Forum or the Prix HEC Trajectoires au Féminin.

A Partnership with the “Elles bougent” [‘women on the move’] association

The Energy Services business line of GDF SUEZ signed a partnership with the “Elles bougent” association in February 2010. Set up 4 years ago, this French Association aims to encourage female students or pupils to choose technical career paths or sectors that traditionally have not employed many women. The association’s industrial partners include Alstom, SNCF, Bosch, Dassault, Thalès, Renault and Safran and a large number of higher education institutes. The association regularly holds events to enable young women to meet female engineers and technicians employed in large industrial partner companies and learn about their jobs.

SUEZ Environnement committed to recruiting female staff in Morocco

In the context of its Diversity Plan, SUEZ Environnement has signed an agreement with the Moroccan Association Espace Point de Départ – ESPOD, whose goal is to promote female employment. In partnership with ESPOD, GDF SUEZ will lead the GEDES project – Genres et Droits Economiques et Sociaux – in the Casablanca region, which aims to facilitate access to employment for women, to assist with their integration in new forms of the economy and to raise their awareness of their economic and social rights.

The disability network

The Group’s desire to integrate people with disabilities has been reflected through many years of commitment, both internal and external, and a range of actions taken on a daily basis. To facilitate initiatives and work done on the ground and to bring them together through joint initiatives – such are the objectives of the Group Disability Network, created by GDF SUEZ, which ran several campaigns focused on the hiring of disabled persons in 2010. Thus, in the context of the Alternance 2010 campaign, GDF SUEZ led an operation which, through the creation of a special website, led to a sharp increase in the number of applications from disabled persons for positions in the Group. The Group Disability Network also oversaw a partnership between the Île-de-France region and ‘ADAPT’ (Association for the social and vocational integration of the disabled). Within the context of this partnership, the members of the Network also participated in the employment forum organized on 17 November 2010 in Paris. On that occasion, over 300 CVs from disabled persons were submitted in all areas of Group activity.

An active policy promoting education/work experience programmes

In 2010 GDF SUEZ pursued its proactive policy in favour of education/work experience programmes; its initiatives are part of the French government’s hiring objectives to employ 1 in 5 young people using this approach between now and 2015. As a result, on 31 December 2010 there were 3,938 education/work experience contracts in the Group, representing 3.6% of the workforce. The Group launched a recruitment campaign for young people through a national media plan and a large-scale internal communication operation. Activity Days were held to promote equal opportunities and attract young talent from diverse backgrounds. In addition, GDF SUEZ has been actively involved in the Ecole Vaucanson construction project, a higher education institute for apprenticeships.

Several other initiatives and approaches were also launched in 2010. The Group was associated with the AGIR project, whose goal is to provide greater guidance for young people on professionalization contracts. In conjunction with the FACE Foundation, GDF SUEZ also took part in the creation and deployment of an employment guidance plan designed for young people not hired. Finally, in the context of the Espoir Banlieues plan, the Group is involved in innovative projects focused on long-term employment integration in city neighbourhoods.

Grants

GDF SUEZ has continued its policy of grants to support young people in their career journey and has taken action to promote education, training and research with partners in France and Belgium such as the Centre National des Arts et Metiers (CNAM), the Association Tremplin; the Institut d'Etudes Politiques de Paris, Université Paris-Dauphine, and the Applied Sciences faculties. GDF SUEZ is one of the founding partners of the "Diversity Management Chair" at the Université Paris-Dauphine, which welcomed its first class of managers in 2010 to a certification program in a continuing education format.

Non-discrimination against HIV/AIDS patients at the workplace

GDF SUEZ is a local player that provides essential services to a wide range of populations. This proximity and these regional roots require not only a solid sustainable development and social development strategy, but also solidarity initiatives and sponsorships. For example, GDF SUEZ has been a member of the Global Business Coalition on HIV/AIDS, Tuberculosis and Malaria since 2004. In December 2008, the GBC launched the Pledge to End HIV Discrimination and Stigma in the workplace; 120 global companies have already signed.

ENVIRONMENT

The Group is facing enormous challenges: combating climate change, preserving natural and fossil resources and promoting environmentally friendly energy, among others. To effectively meet all of its energy needs, GDF SUEZ must address several major issues while working to control the environmental impact of the activities of the Group and its customers.

Due to the nature of its industrial activities, GDF SUEZ has developed an appropriate management system to limit its impacts on the environment. By developing renewable energy and optimizing the energy efficiency of its generation facilities, GDF SUEZ contributes to fighting climate change.

GDF SUEZ has the most diversified energy mix and natural gas portfolio in the market. This flexibility allows it to adapt continually to market fluctuations and take full advantage of natural gas-electricity convergence while focusing on solutions with the lowest carbon emissions. This mix also allows it to be ranked among the least-emitting power producers in Europe in terms of CO₂ per MWh produced.

PRINCIPLE 7

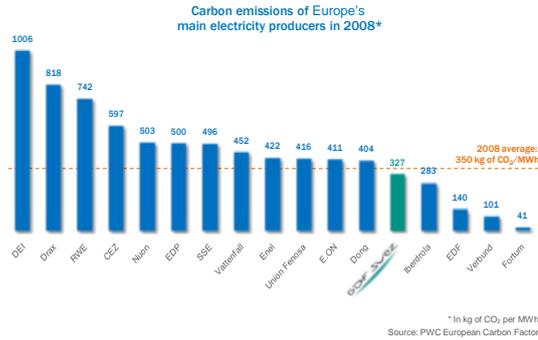
Businesses should support a precautionary approach to environmental challenges.

The Group has made controlling the environmental impact of its activities a major objective. In 2009, entities that had published an environmental commitment statement or policy represented 96.8% of total relevant revenue in terms of the Group's environmental impact. These commitments can lead to implementing Environmental Management Systems (EMS) depending on economic conditions and the benefits of adopting such an approach. Where justified, the EMS can then be externally certified. As of 31 December 2010, 65.8% of relevant revenue was covered under a certified EMS (ISO 14001 certification, EMAS registration, ISO 9001 version 2000 with an environmental component and local certifications).

Diversified and low CO₂ emission electricity production facilities

GDF SUEZ has made controlling the environmental and climate impact of its activities one of its major goals. In order to respond to increasing energy demands, GDF SUEZ has developed a very diversified mix of production facilities that are high-performing in terms of CO₂ emissions. GDF SUEZ has the most diversified energy mix and natural gas portfolio in the market. This flexibility allows it to adapt continually to market fluctuations and take full advantage of natural gas-electricity convergence while focusing on solutions that emit the least carbon. This mix has resulted in it being ranked as one of the power companies with the lowest CO₂ emissions per MWh production, both in Europe and in the world.

Production installations with low emissions



"Caring for Climate" initiative by corporate leaders

As a signatory of Caring for Climate (UN Global Compact), the Group is committed to communicating more transparently about its performance related to climate change. Like most major industrial groups, GDF SUEZ communicates its emissions, risks and opportunities, targets and strategy for climate change through the Carbon Disclosure Project. In 2010, its score improved by more than ten points to 85 out of a possible 100. This high score puts the Group squarely among the top companies addressing climate change in their strategy.

Developing renewable energy

In the renewable energy sector, at the end of 2010 GDF SUEZ had a cumulative global capacity of 13,942 MW. At 10,744 MW, the Group is the main hydroelectric operator in France and Brazil where it is developing major projects. GDF SUEZ also has a production capacity of 963 MW in biomass and biogas in Europe (where it is the leader), in the United States and South America. It has a particular focus on wind turbines with a capacity of 2,205 MW, making the Group the leading operator on the Belgian and French markets and number two in Portugal. Several projects are also in operation in Europe, Canada, Latin America and Morocco. GDF SUEZ is present as well in the solar energy sector, including the production of photovoltaic cells and modules in France and Belgium and investments of several dozen megawatts in France and Portugal.

CO2 capture and storage

CO2 capture and storage is one of the responses to climate change. Based on scenarios drawn up by the International Energy Agency, the development of renewable energy alone will not occur fast enough to reach the objective of a 50% reduction in greenhouse gases by 2050. Acceleration in emissions reductions by implementing the capture, transport and storage of CO2 in electricity generation and in industry is required. The challenges in terms of R&D include supporting the Group's strategic position in this area and acquiring the expertise necessary for mastering key success factors in this technology and its constantly evolving market. The focus of Research and Innovation at GDF SUEZ is on post-combustion capture, cryogenic capture (while remaining open to other technologies), transport and storage.

PRINCIPLE 8

Businesses should undertake initiatives to promote greater environmental responsibility.

Because the environment is inseparable from the businesses of GDF SUEZ, it has chosen to include respect for the environment to sustainably improve the quality of life among its essential shared values. To implement its environmental policy, control environmental risks and promote communication of its environmental performance to stakeholders, GDF SUEZ has developed a special-purpose reporting system going beyond the requirements of France's New Economic Regulations (NRE) Law, on the basis of work conducted by international bodies such as the Global Reporting Initiative (GRI) and the World Business Council for Sustainable Development (WBCSD).

Information from this reporting system is also released through the Group's Business and Sustainable Development Report. Environmental reporting is closely tied to operational performance reporting, thus becoming a management tool. The Group's Executive Management supports this goal of making environmental concerns an integral part of management responsibilities. Auditors trained in the Business Units and corporate auditors perform environmental audits to verify that environmental regulations are observed in the field and to evaluate major environmental risks. A system of environmental compliance letters ensures operational management involvement by committing it to provide quality information that is controlled, verified and approved and consistent with benchmark standards. The 21 April 2004 Directive 2004/35/EC of the European Parliament and Council on liability for preventing and remedying of environmental damage has been transposed into national laws. It establishes a supplemental liability scheme concerning a new third party: the environment (limited to water, soil, species and natural habitats). Damage may be determined (by public authorities) even if there is no proven fault and even if the facility causing the damage is in compliance with permits and authorizations. According to this Directive, the operator is the primary responsible party. The text stipulates non-retroactivity and will therefore apply only to damage caused after the date of transposition.

Soil clean-up

GDF SUEZ has locations worldwide on former gasworks, exploration-production sites, electrical and thermal plants, water treatment plants, waste treatment sites and landfills. To prevent health and environmental risks due to its current or former activities, the Group takes an active interest in contaminated sites and soil, respecting the demolition and remediation requirements set by local regulations.

For example, GDF SUEZ owns many former gasworks sites, which have been affected by hydrocarbons, heavy metals and other volatile substances that can have a health impact. As such, most of them must be restored before they can be used again, especially as real estate. In 1996, the French government and Gaz de France signed a ten-year plan for the rehabilitation these plants.

Specialized in site and groundwater remediation, SITA Remediation is a subsidiary of SUEZ Environnement group for the rehabilitation of polluted soils. SITA Remediation works with the customer to implement the most effective techniques developed through 20 years of experience and suitable for all types of pollutants and soil. SITA Remediation, an expert in polluted sites and soil, created the "Label Terre" (Earth label) to guarantee a set of benefits for its service customer, from engineering to restoration operations.

The city and construction of the future

Sustainable urban management is a major challenge facing the Group. Its complementary expertise in energy supply and energy and environmental services, including water and waste management enable it to position itself as a key player on the market.

With the support of internal and external experts, GDF SUEZ launched a prospective study aimed at identifying the different development possibilities for housing by 2025. This includes the technologies and services that could be offered to the occupants of this housing of the future. This study, designed to provide areas for consideration to different entities within the Group highlighted six prospective scenarios, both contrasting and plausible, in terms of potential development within the residential market by 2025. Several types of identified housing concern the renovation of existing accommodations, a major challenge for the decades to come. By virtue of these prospective analyses, the different entities of the Group now have elements enabling them to prepare, test and adapt their proposals in terms of technical solutions and energy services to the housing and occupants of the future.

Pneumatic household waste collection

SUEZ Environnement has therefore set up a strategic partnership with the Spanish company ROS ROCA, for the development of pneumatic household waste collection in France and abroad. This system enables waste to be collected without the need for trucks to enter the city and can be operated all year round. Particularly suited to the development of new urban areas and the renovation of historical centres, pneumatic collection is radically different to traditional collection systems because waste is no longer put out onto the street, trucks are not required and all associated environmental pollution is eliminated.

A commitment to biodiversity by all waste processing units

For GDF SUEZ, the protection of biodiversity is a major environmental concern, in the same way as climate change.

For nearly 4 years, SITA has adopted a voluntary approach to preserving biodiversity, which is formalized in its Sustainable Development roadmap. By 2012, every waste processing unit must develop its own biodiversity preservation plan.

To coordinate these efforts and support the operational process, SITA has just published a methodology guide that includes plant and animal research in its impact studies, thereby ensuring that all units properly evaluate environmental issues. Furthermore, any new Waste Storage Facility (WSF) is first discussed with local naturalist groups to ensure the best possible environmental integration. The pilot WSF in Fontaine-lès-Clerval, for example, was able to take concrete steps to preserve species such as the screech owl, the Eurasian water shrew and the large copper butterfly, and to develop environmental toxicology studies to determine an appropriate bio-indicator for monitoring aquatic biodiversity at the site.

REACH

Since 1 July 2007, the European Union's REACH regulation (Registration, Evaluation, Authorization and restriction on CHemicals) has required any legal entity that manufactures or imports chemical substances in Europe to register those substances before continuing to manufacture and/or market them.

GDF SUEZ is affected by the regulation not only as a user of chemical products, but also as a manufacturer. Since 2008, a central coordination system and two steering committees have been in place. In 2010, the Group registered 8 substances; more will be registered in 2013 and 2018.

Online training modules in several languages have been created to inform all of the Group's European employees of the new REACH methods for managing chemical risk. Steps have also been taken with the Group's suppliers to ensure continuity of activities, including identifying uses and consulting with suppliers.

Water management: a special priority

Because of its business, the Group is committed to improving several aspects of its water management and resource preservation, namely water for energy production, drinking water production and wastewater treatment.

GDF SUEZ has been a member of the CEO Water Mandate since 2007. This organization, an initiative of the Global Compact, brings together public and private entities to define sustainable water management policies using various sources of leverage.

The Group is also active within the WBCSD task force on water and plans to use the Global Water Tool to identify sites affected by water scarcity, using them as the basis for local action plans.

Biodiversity

For GDF SUEZ, protecting biodiversity is an environmental issue equally as important as the problem of climate change. In France, the Group is collaborating with France Nature Environnement on a three-year study on the preservation of natural habitats and biodiversity in France. Its ultimate aim is to define a methodology for taking account of and promoting biodiversity in the design and management of the Group's sites and installations, to explore the potential contribution of GDF SUEZ installations to environmental continuity, and to develop educational tools for biodiversity.

GDF SUEZ is also pursuing its goals through a partnership with the French Committee of the International Union for the Conservation of Nature (IUCN France), under the three-year partnership signed in 2008 and renewed for three years starting in 2011.

The year 2010 marks the end of the first phase of the partnership. Over the past three years, IUCN France has helped the Group to develop its biodiversity guidelines. The initiatives taken in 2010 also included training and educating GDF SUEZ employees on the challenges of biodiversity. Furthermore, GDF SUEZ helped to develop the educational tool by the Companies and Biodiversity task force of IUCN France, which has been widely disseminated to GDF SUEZ employees. Having finished its guidelines on taking account of biodiversity in its business, the Group is now preparing an action plan to define how those guidelines should be applied.

Preserving biodiversity and ecosystems

GDF SUEZ ensures that its activities are effectively integrated into the environment by limiting the impact of its sites and facilities. Each of the Group's waste storage sites, for example, is audited at least every three years. In response to the Grenelle de l'Environnement Forum, the Group committed to setting up action plans by the end of 2015 for European sites that are sensitive in terms of preserving biodiversity and ecosystems. In particular, the Group acquired a mapping tool that indicates a site's vulnerability in relation to sensitive or protected areas. Experts audit vulnerable sites, and action plans are proposed. The impact studies performed for new facilities are carried out in partnership with international NGOs (ProNatura), expert consulting firms (Véritas) and scientists (Paris and Brussels Natural History Museums).

A study of interactions of GrDF activities with biodiversity

In 2010, GrDF began to develop a method for integrating conservation of biodiversity in the management of its operations along the natural gas network: connections, extension work and maintenance. This project is part of a scientific partnership with the Muséum National d'Histoire Naturelle (MNHN). At the end of 2010 the major principles of the planned method were validated by the 'Network' activity teams and the MNHN. The identification and description phase of the various operations conducted on the network is complete. Next steps: test their capacity in terms of the ecological sensitivity of the environment to define the threshold above which a specific action plan will be put in place, then test the method in the field. By the end of the procedure, the Network engineering Department at GrDF will have a practical guide and an IT tool to assist in deciding and evaluating actions to be put in place during on-site work to avoid, reduce or even compensate for potential impacts on biodiversity.

SITA commits to green and blue corridors

In 2010 SITA France implemented specific biodiversity action plans on 46 sites. The company also made them available to the wider public in the context of the "Footpaths of Biodiversity". SITA has reinforced its approach promoting biodiversity by integrating it within regional plans for green and blue corridors, originating from the Grenelle de l'Environnement Forum.

Brazil: Tractebel Energia recognised for the management of the Fritz Plaumann Forest Park

Tractebel Energia received the 2010 Brasil Ambiental award for its management of the Fritz Plaumann Forest Park. Created on the initiative of the American Chamber of Brazil, this prize awards environmental conservation projects and application of ecologically responsible practices by Brazilian companies. Located in the far south of the country, on the Uruguay River, the Fritz Plaumann Park covers 741 ha and is a biodiversity sanctuary. It has been co-managed by Tractebel Energia since 2005, in partnership with Consórcio Ita, the environmental agency FATMA and ECOPEF.

PRINCIPLE 9

Businesses should encourage the development and diffusion of environmentally friendly technologies.

WBCSD manifesto for energy efficiency in construction

GDF SUEZ participates actively in the task forces of the WBCSD (World Business Council for Sustainable Development), a network comprising 200 international companies committed to sustainable development. GDF SUEZ is specifically involved in the task forces on partnerships for development, access to energy and energy efficient buildings.

In late 2009, GDF SUEZ signed the commitment Manifesto to take action on the energy efficiency of its commercial building park as part of its WBCSD activities at the end of 2009. Since then, Real Estate Management has taken a range of steps that will lead to the publication of the Group's Green Real Estate policy, which will apply during the period 2010-2020 to premises occupied by the Group. The building survey (between 4 and 5 million m² around the world) has continued and energy audits of 420,000 m², or approximately 60% of the buildings owned in France, were carried out in 2010.

Innovation, at the heart of the GDF SUEZ strategy

By placing research and innovation at the heart of its strategy, GDF SUEZ is pursuing its ambition of offering efficient and innovative solutions to households, local authorities and companies. Over 1,100 researchers and experts, driven by a passion for the innovation and development of new technologies, contribute to the operational excellence in all Group businesses. In the area of Sustainable Development, Group Research and Innovation has set three priority objectives:

- development of solutions that meet the challenges of energy and environmental efficiency for GDF SUEZ residential, corporate and local authority customers,
- identification and development of high-potential electricity production technologies and those with the lowest levels of greenhouse gas emissions; and
- improvement of industrial safety, security of facilities and quality of service in Group businesses.

Five corporate programs, under the supervision of the Research and Innovation Department, have been structured and implemented to prepare the technologies of the future: renewable energy, CO₂ capture and storage, offshore LNG and gas value chains of the future, smart energy and environment and the cities and buildings of the future.

The Group's systematic drive to stimulate and promote innovation has enabled it to become a benchmark in its areas of competence. This is why, in December 2010, the Innovation Bearing Point/L'Expansion Trophy Management panel awarded the GDF SUEZ Group a trophy in the "panel's special prize" category. This trophy rewards GDF SUEZ for its approach to innovation, as shown by the emphasis placed on innovation at all levels of the organization, from the corporate to the Business Unit level.

GAYA project launch: industrialization of an innovative bio methane production network

The GAYA project was effectively launched in 2010 and coordinated by CRIGEN. This project is focused on developing an industrial activity in bio methane production through gasification of biomass, a type of renewable energy with one of the highest potentials for development. The project's highlights were the signing of partner agreements, European Commission approval of aid from the French Environment and Energy Management Agency (ADEME), and the launch of R&D work with partners. It is based on the construction and operation over seven years of a pre-industrial demonstrator platform spanning the entire sector.

Blue Orange investment fund

SUEZ Environnement is committed to using the methods and techniques that best promote sustainable development. The company encourages research and innovation to improve its expertise in quality and safety, reusing and recycling materials, using natural resources sparingly, reducing pollution and preserving biodiversity. To open up its research and innovation policy even further and give it greater momentum, in 2010 the Group created Blue Orange, its innovation investment fund for new water and waste technologies. The fund has a budget of €50 million over 10 years (for an initial investment of between €0.5 and €2 million per project), and acts as an investor and industrial partner for start-ups with innovative technologies.

SUEZ ENVIRONNEMENT - Amperes program

In 2007, Cemagref, a leading public research institute that specializes in water and land management, signed a three-year partnership with SUEZ Environnement under a master agreement. This partnership then developed the Amperes program for analyzing "priority and emerging micro pollutants in surface water and water output by plants," jointly financed by the French National Research Agency. Micro pollutants are one target of the European Framework Directive on Water. Although they are present in rivers only in very small quantities, their harmful effects on the environment, including on biodiversity, have now been confirmed by many studies.

Solar powered energy for Bari schools

Cofely was selected for the realization and maintenance of 80 photovoltaic panels installed on school buildings in 28 districts in the province of Bari in Southern Italy. These facilities will have a total capacity of 2.3 MW and will facilitate considerable reduction in the region's CO₂ emissions every year. In Italy, Cofely also manages the supply of green electricity to child care centres in Rome, the University of Catane and residents of the city of Lecce.

An energy plant and a hot and cold network for the London Olympic Park

On the occasion of the 2012 Olympic Games, London will host over 10,000 athletes and millions of spectators. For this major event, the city has developed over 300 ha of land near the City where the Olympic Park is under construction. From the beginning, the construction of this immense urban development has integrated an ambitious policy of sustainable development in terms of environmental protection. GDF SUEZ has constructed and will be responsible for operating the new ultramodern tri-generation plant which, using renewable energy sources with low CO₂ emissions – natural gas and biomass – will generate heat, cold and electricity. It will therefore provide an efficient heating and air conditioning system with a low carbon footprint for the Olympic Park then for the new buildings and infrastructure of the five “sustainable” districts of Greater London (Stratford) that will come on stream after 2012. A symbol of London’s commitment to “clean” Olympic Games, this energy plant and the urban network of the Olympic Park and new “sustainable” districts have been designed, financed and built by Cofely. The Group will operate them for 40 years. This project is currently the largest of its kind in the United Kingdom.

In Nanterre, Cofely and Lyonnaise des Eaux are using wastewater to heat an eco-district

Cofely and Lyonnaise des Eaux now recover the heat from waste water to provide heating for the eco-district of the Sainte-Geneviève Centre urban development zone in Nanterre. This is the first procedure supplying an urban network in France. It provides 56% of heat from local and renewable energy and reduces CO₂ emissions by 13,500 tons throughout the contract’s 25 years duration. It also allows subscribers to benefit from a reduced level of VAT of 5.5%. To accompany it in its mission, Cofely has joined forces with Eau et Force (Lyonnaise des Eaux), whose Degrés Bleus can recover the heat from waste water through a heat exchanger installed in a collector. It is then recovered on the purification network of the local authority of Hauts de Seine through the use of heat pumps – total capacity of 800 kW. The additional heat required is generated by a geothermal system utilising a shallow ground layer. Cofely has also built and now operates supply substations and natural gas production facilities, designed for back-up and emergency. Work on the facilities began in 2010. They are scheduled to come online in 2011.

UNELCO provides electricity to the Vanuatu islands

In the islands of Vanuatu, UNELCO, a GDF SUEZ subsidiary, has been providing 8% of the Vanuatu islands’ population with electricity since 2007, extending over 900 km in the Pacific. This involves 3000 sites and a total of 116,000 people; 100 sites were targeted for immediate action, involving 40,000 people. This program includes a preliminary needs analysis, selection of the most appropriate technology (individual solar for 48,000 people, collective solar or wind turbine for 45,000, small diesel and coco-fuel and 19,000, large diesel and coco-fuel for 4,000), as well as a special study to ensure the economic viability of the business model and the presentation of the project to public financiers. The conditions for the project were to ensure significant social impact, offer decentralized solutions, render local communities responsible for the project and begin with prototypes (Port Olry, coco-fuel). Although the experiment is still underway, it has already delivered several lessons: (1) take care to perform high-quality preliminary studies when choosing the appropriate technology, including the types of sites (isolated villages vs. villages with economic development potential) and consumers (small rural, 5kWh/month; standard rural, 20 kWh/month; large rural, 200 kWh/month); (2) consider the rural electrification project as part of a larger rural development project; and (3) support the implementation of the chosen solution, but ensure that local residents take ownership of the project.

ANTI-CORRUPTION

The ethics goal of GDF SUEZ is to always and everywhere act in accordance with its values and commitments, observing applicable laws and regulations. Deeply rooting a culture of integrity, which rejects any fraudulent or corrupt practices, is one of the four ethical principles that underpin this goal.

PRINCIPLE 10

Businesses should work against corruption in all its forms, including extortion and bribery.

Fighting corruption is one of the Group's major commitments, reflected in its organization and modes of governance.

In 2010, as an extension of its ethics policy, the Group created an Integrity Reference, which is the *modus operandi* to implement the ethical principle "Establishing a culture of integrity." The Referential approved by the Executive Committee is also the foundation for the Group's program on preventing and fighting against fraud and corruption.

Thus, the mechanism for preventing and combating corruption is based on:

1. Reference documents approved by the Group's Executive Committee and Board of Directors that are disseminated to all affected employees and managers according to the target group: an ethics policy, ethics charter, "Ethics in Practice" guides, Integrity Reference, annual compliance procedure, etc.
2. A network of 150 Ethics Officers around the world.
3. An ethics guidance mechanism setting forth procedures for compliance, incident reporting, audits and ethical risk management. Each year, the Ethics Officers prepare a progress report on their entity's ethics organization and compliance that is combined with a compliance letter from the entity's manager. On this basis, the Group's Chief Ethics Officer prepares the GDF SUEZ annual compliance report.
4. An e-mail address accessible to any Group employee anywhere in the world, making it possible to contact the Ethics Division to ask ethics questions at any time, or get ethics advice.
5. The ethical and compliance, legal, audit, risk and internal control divisions working together on the issue.
6. Specific internal training courses (classroom and e-learning) available to managers and employees in five languages.

Ethics Charter and "Ethics in Practice" guide

Adopted by the Board of Directors on 10 November 2009, the GDF SUEZ Ethics Charter lays down the ethics principles that every employee of the Group and its subsidiaries, and any person within a Group company seconded by a third party, must follow in their professional practice and behaviour in their relationships with any business contact of the Group.

It also sets forth the ethics governance system.

The Group's ethics are based on four fundamental principles: Act in accordance with the law and regulations, instil a culture of integrity, demonstrate loyalty and honesty, and respect others.

The "Ethics in Practice" guide was designed to explain in detail concrete application of the Charter's general framework. It offers answers to questions about ethical dilemmas that may arise in day-to-day life.

Adopting the Group Integrity Reference, the core of the Group's program to prevent and combat corruption

GDF SUEZ works in a sector that is increasingly aware of the risk of fraud and corruption. The internationalisation of Group locations, competition on the energy, service and water markets and the challenges associated with environmental conservation bring new pressures that can be felt in all sectors of activity and at every level of responsibility. In order to meet this major challenge and in the context of the deployment of the Group's ethics policy, GDF SUEZ adopted the Integrity reference in 2010, the guiding principle behind the implementation of "instilling a culture of integrity." The Integrity reference is the foundation of the Group's anti-fraud and anti-corruption programme. It expands on and lists the guidelines in the Ethics Charter and the guide entitled "The Practical Guide to Ethics" adopted by the Group in 2009. Its objective is to specify other measures that GDF SUEZ has taken to encourage best practices in terms of integrity and, in particular, to prevent risks of fraud and corruption. References are hereby laid down for:

- understanding the challenge of corporate integrity and the risk presented by fraud and corruption,
- identifying fraud and corruption,
- raising awareness of international and French regulations in this area,
- and managing the risk of fraud and corruption within GDF SUEZ.

Commitments to combating corruption

G rard Mestrallet recently signed the letter from the Top Executives of Industry in support of actively applying the 2003 United Nations Convention against Corruption, ratified by 130 countries. Twenty-four other top executives of international companies signed this letter to the Secretary General of the UN.

http://www.unglobalcompact.org/Issues/transparency_anticorruption/CEO_Letter.html

Compliance management that links compliance procedures, incident reporting, audits and management of ethical risks

An annual compliance procedure allows for monitoring the implementation of the Group's ethics policy within the entities. The Ethics Officers prepare reports on their entities' progress and ethical organization. The reports from the Ethics Officers, accompanied by a compliance letter from the entity's manager, are sent to the CEO via the business line Ethics Officers. Based on these reports, the Group Ethics Officer prepares the GDF SUEZ annual compliance report.

The compliance report is structured around four topics:

- diffusion and managerial support for the Group's ethics principles;
- integration of ethics in the management culture;
- management of ethical risks;
- compliance management.

GDF SUEZ has implemented an ethics incident reporting procedure, INFORM'ethics, which has been deployed in the business lines and BUs in the areas of accounting and financial integrity and business ethics. Incidents are reviewed by the Compliance Committee, which if it deems necessary, may request audits and special investigations. Finally, in risk management, and to continue with the work on ethical risks carried out in 2009, in 2010 the Group established an ethical risks map as part of its enterprise risk management (ERM) policy. An ethical risks review is presented annually to the Ethics, Environment and Sustainable Development committee of the Board of Directors.

2. 2010 SUSTAINABLE DEVELOPMENT ACTION PLAN

The Group's sustainable development policy is implemented in the action plans of GDF SUEZ business lines and entities. Each entity designs and implements an action plan based on the three orientations of the Group's policy specifically adapted to each of its businesses.

The sustainable development management system is integrated in the Group's organization. Its objective is to carry the sustainable development approach within GDF SUEZ in order to contribute to the creation of aggregate value for the Group. It is based upon the Group's strategic planning processes and the operational processes of business lines combined with those of the functional divisions. The action plan has three components:

1. Innovating to build on and anticipate the evolution of the energy, water and waste markets

The energy, water and waste markets respond to major economic, social and environmental challenges, some of which have undergone significant changes. In order to anticipate market evolutions and their impacts on its activities, the GDF SUEZ Group responds to these circumstances by innovating to ensure its growth.

2. Guaranteeing continuing success and local acceptability of activities in the field

The local roots of the Group's industrial facilities are specific to each of its businesses (providing water, energy, sanitation) and essential to its continued prosperity. To ensure its long-term development, the Group must also fulfil the expectations of its stakeholders. GDF SUEZ conducts this policy at both the local and global levels of the Group for all social and environmental issues.

3. Developing the attractiveness, efficiency and social cohesiveness of GDF SUEZ

Developing human and intellectual capital is a major challenge for the Group. GDF SUEZ must be able to rely on its know-how and skills in the service of ecological growth.

As a complement to this, the values of sustainable development provide a powerful lever for cohesion and a common culture for the Group's employees.

GROUP SUSTAINABLE DEVELOPMENT ACTION PLAN

Every year, the deployment of the action plan is assessed. For 2010, examples of actions to be addressed are offered in the following table:

INNOVATING TO BUILD ON MARKETS AND ANTICIPATE THEIR EVOLUTION
<p>Satisfying market expectations and growing</p> <ul style="list-style-type: none">• Increasing the number of product offerings enabling customers to improve their environmental and social performance• Developing the sustainable marketing project• Participating in research on sustainable development and social responsibility
<p>Ensuring quality and guaranteeing service continuity</p> <ul style="list-style-type: none">• Sharing best practices• Achieving benchmarks• Developing the network and increasing access to the natural gas network
<p>Promoting ethical behaviour in business relationships</p> <ul style="list-style-type: none">• Implementing the Group's 2009-2010 ethics action plan• Continuing to disseminate the business ethics course• Continuing deploying the sustainable purchasing plan
GUARANTEEING THE LOCAL ACCEPTABILITY AND SUSTAINABILITY OF OUR ACTIVITIES
<p>Creating awareness and structured dialogue with every stakeholder</p> <ul style="list-style-type: none">• Measuring the sustainable development expectations of populations• Continuing to establish a map of stakeholders in every Group entity and stakeholder sessions• Establishing a Group-level stakeholder management system• Supporting innovation and territorial cohesion• Organizing dialogues with NGOs• Following and develop partnerships• Identifying and measuring energy and water insecurity• Participating in the establishment of policy for low-income customers• Ensuring relationships with non-financial agencies
<p>Guaranteeing industrial security and facility safety</p> <ul style="list-style-type: none">• Implementing the health and safety agreement signed in February 2010
<p>Limiting our exposure to climate change</p> <ul style="list-style-type: none">• Strengthen applied research in CO₂ capture projects• Finalize the Carbon Strategy• Develop energy conservation actions
<p>Preserving natural resources and reducing the environmental impact of our activities</p> <ul style="list-style-type: none">• Respecting the commitments made at the Environment Round Table (Grenelle de l'environnement)• Broadening the scope of environmental management systems• Improving performance in terms of water network yields, and the use of water and energy in industrial processes• Distributing guidelines and action plan for biodiversity preservation in our activities• Implementing sustainable development criteria in the Group's investment choices
<p>Fighting corruption</p> <ul style="list-style-type: none">• Disseminating and applying the new GDF SUEZ Ethics Charter• Complying with the Ethics and Compliance procedures

<p>Behaving as a socially responsible company</p> <ul style="list-style-type: none"> • Participating in the local economy by improving local employment and the use of local suppliers • Undertaking solidarity actions with the recognized players (in civil society) to promote access to essential services for the most disadvantaged populations.
<p>DEVELOPING THE ATTRACTIVENESS, EFFICIENCY AND SOCIAL COHESION OF GDF SUEZ</p>
<p>Building the Group's culture around Sustainable Development</p> <ul style="list-style-type: none"> • Stress the vital nature of sustainable development to attract the best talent • Continuing to establish sustainable development action plans at the same pace as the medium-term strategic plan • Supporting the activity of internal employee NGOs • Incorporating sustainable development into manager evaluations
<p>Developing professionalism</p> <ul style="list-style-type: none"> • Develop relevant training
<p>Improving “well-being” at work</p> <ul style="list-style-type: none"> • Guaranteeing social dialogue • Encouraging job mobility within the Group
<p>Promoting equal opportunity</p> <ul style="list-style-type: none"> • Guaranteeing access to jobs without discrimination • Promoting gender equality

Annual business line action plans

In the business lines, policy implementation includes the realisation and implementation of discrete sustainable development action plans. These vary by business activity and the characteristics of the business lines. The impact of certain policy issues will determine the extent to which these action plans will be developed within each business line. Policy implementation is subject to regular exchanges between the Sustainable Development Division and business line managers. An annual evaluation is carried out for each business line. An overall analysis for the Group as a whole is presented to the Group Executive Committee and the Ethics, Environment and Sustainable Development committee of the Board of Directors, which then issue recommendations in terms of strategy and management of the Group’s sustainable development programme.

Medium-term business plan

The group’s medium-term business plan, which constitutes the planned strategic and financial programme over a period of several years includes a sustainable development dimension. The objective is to integrate new “sustainable” business opportunities within Group strategy, including constraints associated with non-financial risks, and to convert them into financial values. This leads to sustainable development being an integral part of strategy and incorporated in the company’s balance sheet and income statement forecasts.

SUSTAINABLE DEVELOPMENT TARGETS OF THE GROUP
10 Group sustainable development objectives, quantified and dated, were established at the end of 2010 and validated by the Executive Committee at the start of 2011. These are part of the three sustainable development policy orientations.
Renewable energy Target: Increase the installed capacity in renewable energy by 50% between 2009 and 2015.
Biodiversity Target: Implement a biodiversity action plan in each sensitive site in the European Union by 2015.
Health & Safety Target: Achieve a frequency rate (FR) of less than 6 in 2015.
Gender equality 4 Targets by 2015: - 1 in 3 executive management appointments will be a woman, - 25% female managerial staff members, - 30% female recruitment, - 35% female High Potentials.
Training Target: Maintain the level of two-thirds of employees benefiting from at least one training course per year.
Employee shareholders Target: Reach and maintain the level of 3% in corporate capital held by employee shareholders by 2015.
Investment SD criteria Target: Integrate the "investment SD criteria" in 90% of business development projects presented to the Commitments Committee by the end of 2012.
The total of 10 sustainable development targets means that GDF SUEZ is one of the world's best performing groups in terms of corporate social responsibility management requirements..

Scorecard

Pursuing targets at a Group level is measured using monitoring indicators, the most important of which are combined in the Group scorecard. This allows progress to be tracked from year to year.

The sustainable development scorecard:

- represents the Group's sustainable development ambition and policy;
- provides balanced coverage of:
 - the axes of sustainable development policy directions;
 - areas of sustainable development : quality, health, safety, environment, societal responsibility, human and social responsibility, etc.
- includes quantified data, validated by management and annotated by the operational entities concerned reporting them.

Sustainable development investment criterias

The sustainable development investment criteria are incorporated in the project analysis procedure. Since 2010, a ten-point evaluation of sustainable development criteria (including ethics, CO2 emissions, social impact, human resources, environmental ecosystem management, cooperation with stakeholders, health & safety, etc.) now features in the Commitments Committee's review of any new investment proposal. This complementary analysis highlights the sustainable development risks and opportunities created for the Group by any new investment.

Assessing performances in sustainable development

The sustainable development dimension is assessed at all performance reviews at a pace adapted to each business line. These reviews are conducted at least once a year based on achieving sustainable action plans. Internal control and audit procedures ensure that various implementation aspects are incorporated into their program and analytical tools, in coordination with the Strategy and Sustainable Development Division.

Non-financial ratings

GDF SUEZ sustainable development commitments make the company an internationally recognised player. This recognition is reflected by its presence in non-financial ratings.

In 2010 the GDF SUEZ Group maintained its position in the ASPI Eurozone® index (Advanced Sustainable Performance Indices). This is the European reference index for companies and investors committed to sustainable development and social responsibility.

In January 2010 GDF SUEZ received an "A" rating from Innovest, the world leader in social and environmental analysis and rating.

On 17 September 2010 SUEZ Environnement joined Advanced Sustainable Performance Indices Eurozone® and Ethibel Sustainability Indices Excellence Europe®, benchmark indices for socially responsible investors. SUEZ Environnement maintains its integration within the Dow Jones Sustainability Indexes (Dow Jones Sustainability World Index and Dow Jones Sustainability Europe Index), following their updates in September 2010.

In Brazil, Tractebel Energia received confirmation for the sixth year running of its position in the ISE index on the Sao Paulo stock exchange, which includes the country's best-performing listed companies in terms of sustainable development. In addition, the 2009 Tractebel Energia Sustainable Development Report received an A+ rating, according to GRI criteria. In particular, the Tractebel Energia Report was recognised for the approach proposed in terms of risk management and ranked 4th in terms of best annual reports by listed Brazilian companies.

Awards received by the Group

- “Prix spécial du jury des Trophées du Management de l’Innovation,” rewarding group innovation at all levels of the organisation;
- “Prix Gigaton”, awarded at the Cancún Conference, in recognition of low levels of CO2/kWh emissions generated by GDF SUEZ in Europe; the quality of information distributed through the Carbon Disclosure Project, the quality of action plans put in place to combat climate change;
- “Grand Prix de l’Actionariat Salarié” which rewards best practices in terms of employee shareholders in companies listed on the Paris stock exchange;
- “Grand Prix de l’Action Entreprise et Diversités” which rewards the involvement of GDF SUEZ in the area of diversity and that of all employees implicated in equal opportunities; and
- “Trophée du capital humain” in the “Staff Commitment” category for the Forum of Values.

Sustainable development training

Sustainable development is progressively becoming an integral part of the Group’s culture, both through its integration in the management process and also through employee training and awareness campaigns.

The Department of Sustainable Development and its network throughout all business lines, provides training and awareness campaigns in “sustainable development.” A training program dispensed in cooperation with GDF SUEZ University treats sustainable development as a business development lever, and is designed for managers in the Group.

3. GDF SUEZ partnerships and memberships in support of sustainable development

As an extension of its corporate environmental and social responsibility policy, GDF SUEZ shares its ideas and best practices, and supports actions by its partner organizations, both national and international.

GDF SUEZ plays a leading role in several national and international organizations that study the issue of corporate social responsibility and promote sharing best practices, emulation and developing shared positions.

MAIN PARTNERSHIPS AND MEMBERSHIPS OF THE GROUP IN THE FIELD OF SOCIAL RESPONSIBILITY

Name	Status	GDF SUEZ commitment
Global Compact	GDF SUEZ has been a member of the United Nations Global Compact since 2000 Gérard Mestrallet, CEO of GDF SUEZ, is the President of the French network of the Global Compact	The Group is committed to respecting the 10 principles of the Global Compact. GDF SUEZ publishes an annual Communication on Progress report presenting the actions undertaken as part of this commitment.
WBCSD <i>(World Business Council for Sustainable Development)</i>	Member	GDF SUEZ is co-chair of the Urban Infrastructure Initiative working group. The Group participates in Focus Areas: Development, Energy & Climate, etc. GDF SUEZ has been an active member of the Energy Efficiency in Buildings project.
EITI <i>(Extractive Industries Transparency Initiative)</i>	Member	Each year, the Group is committed to publishing the payment information concerning member countries of the EITI in which it exercises Exploration & Production activities.
CSR Europe <i>(Corporate Social Responsibility Europe)</i>	GDF SUEZ is a founding member of CSR Europe	The Group sponsors the European “ENTREPRISE 2020” project alongside the European Commission. The Group chairs a working group on “New Business Models at the Base of the Pyramid” and on “employment for seniors”. The Group participated in the creation of a CSR toolbox.
ORSE <i>(Observatoire sur la responsabilité sociétale des entreprises – a branch of CSR EUROPE France)</i>	Member	The Group participates in: - the “Sustainable Purchasing” working group, - the working group producing the CSR Europe/ORSE Guide on proactive commitment between companies and stakeholders.
Comité 21	Member of the Board of Directors	The Group participates in working groups on Agendas 21 and local authorities, sustainable marketing, sustainable development education.
EPE <i>(Entreprise pour l’environnement – a branch of WBCSD in France)</i>	Member	The Group was one of the sponsors of the “Biodiversity & Business” conference in October 2010.

Name	Status	GDF SUEZ commitment
FONDDRI (Foundation for Sustainable Development and International Relations)	Vice-Presidency held by Françoise Guichard, Director for Sustainable Development	The Group participates in areas including the "Climate" and "Biodiversity" clubs.
EUROGAS (European Gas Association)	President: J.F Cirelli Vice-Chairman, President of GDF SUEZ	The Group takes part in commissions and work on the industry's positioning.
MEDEF (Mouvement des Entreprises de France / Confederation of French Industries)	Member	The Group participates in a variety of commissions (including corporate social responsibility, non-financial performance, climate change, biodiversity, etc.).
AFEP (Association Française des Entreprises Privées / French Association of Private Corporations)	Gérard Mestrallet is a member of the Board of Directors	The Group participates in areas including the Sustainable Development Committee.
Emmaüs France	3-year partnership	The Group is committed to anti-exclusion measures by conducting various actions including energy audits, recovery/ recycling of material and property, donation of vehicles, etc.
UICN France (International Union for Conservation of Nature)	3-year partnership	Promotes incorporation of biodiversity conservation into the Group's activities.
Fondation pour la Recherche sur la Biodiversité (Biodiversity Research Foundation, FRB)	Member of the Strategy Committee	The Group finances of the flagship programme "Biodiversity modelling and development scenarios."

ATTACHMENTS

ATTACHMENT 1- GDF SUEZ PROFILE

GDF SUEZ places responsible growth at the heart of its activities in order to take up major energy and environmental challenges: meeting energy needs, ensuring the security of supply, combating climate change and optimising the use of resources. The Group provides highly efficient and innovative solutions to individuals, cities and businesses by relying on diversified gas supply sources, flexible and low-emission power generation, as well as unique expertise in four key sectors: liquefied natural gas, energy efficiency services, independent power production and environmental services.

GDF SUEZ employs 218,350 people worldwide and achieved revenues of €84.5 billion in 2010. The Group is listed on the Brussels, Luxembourg and Paris Stock Exchanges and is represented in the main international indices: CAC 40, BEL 20, DJ Stoxx 50, DJ Euro Stoxx 50, Euronext 100, FTSE Eurotop 100, MSCI Europe, ASPI Eurozone and ECPI Ethical Index EMU.

Key figures at year-end 2010

- 218,350 employees in nearly 70 countries
 - including 62,900 in electricity and natural gas
 - and 155,450 in services.
- €84.5 billion in revenues in 2010.
- €11 billion annual investment during the period 2011-2013.
- 1,200 researchers and experts in 9 R&D centres.
- 100,000 new hires between 2011 and 2015, including nearly 50% in France.
- World's No. 1 group in the "utilities" sector (Forbes Global 2000).
- No. 1 global brand in the utilities sector (Brand Finance Global 500).
- No. 6 company in the world (A.T. Kearney – World's Best Companies 2009).

Electricity

- No. 1 independent producer in the world
- No. 1 independent producer in the Gulf countries and Brazil
- 5th largest producer in Europe
- 113 GW of installed power production capacity at the end of 2010
- 19 GW of power production capacity under construction at the end of 2010
- 50% increase in renewable energy capacity between 2009 and 2015
- Objective of 150 GW capacity in 2016 including 90 GW outside Europe

Natural gas and LNG

- No. 1 buyer of natural gas and importer of liquefied natural gas in Europe
- No. 1 network for transporting and distributing natural gas in Europe
- A supply portfolio of more than 1,200 TWh
- A fleet of 18 LNG vessels, including two regasification vessels

Energy services

- No. 1 supplier to cities and businesses across Europe

Environment

- No. 2 supplier of environmental services in the world

Values

GDF SUEZ employees have contributed to the establishment of the Group's four core values:

drive – to guarantee performance over the long term for all stakeholders,

commitment – to associate the Group's development with respect for the planet,

daring – to live in the present with optimism while preparing for the future with creativity,

cohesion – to make energy and the environment sustainable sources of progress and development.

ATTACHMENT 2- GROUP PUBLICATIONS

<http://www.gdfsuez.com/fr/groupe/publications/publications/>

2010 SUSTAINABLE DEVELOPMENT REPORT



2010 ACTIVITIES REPORT



2010 REFERENCE DOCUMENT



2009 GDF SUEZ GROUP BROCHURE





GLOBAL COMPACT - The 10 principles

Human rights

1. Businesses should support and respect the protection of internationally proclaimed human rights; and
2. Make sure that they are not complicit in human rights abuses.

Labour standards

3. Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
4. The elimination of all forms of forced and compulsory labour;
5. The effective abolition of child labour; and
6. The elimination of discrimination in employment and occupation.

Environment

7. Businesses should support a precautionary approach to environmental challenges;
8. Undertake initiatives to promote greater environmental responsibility; and
9. Encourage the development and diffusion of environmentally friendly technologies.

Anti-corruption

10. Businesses should work against corruption in all its forms, including extortion and bribery.

www.unglobalcompact.org