

high standards, exceeding what others expect from us. We always comply with existing laws and internal guidelines. In our continuous efforts to create greater value for our stakeholders, we do not just think about today, but also about tomorrow and beyond.

In our customer contracts we sign an Open Book accounting method to present transparently all company numbers.

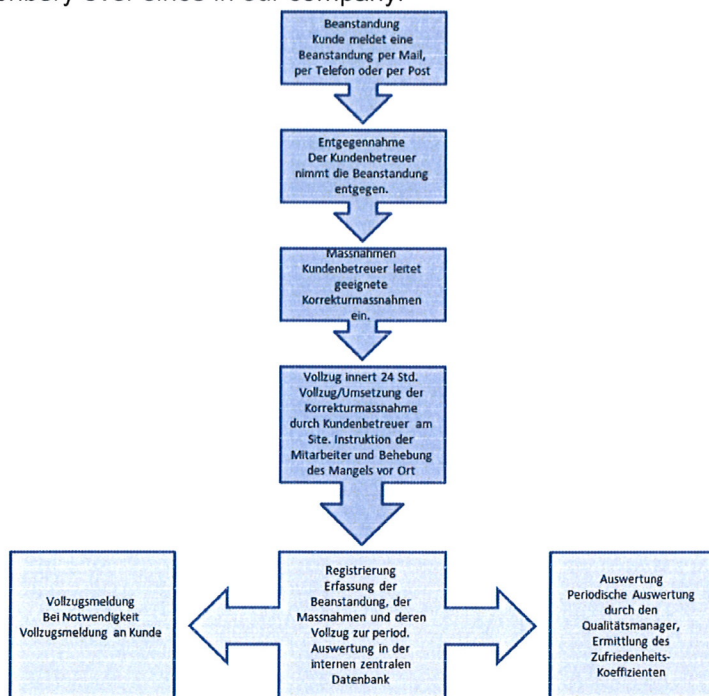
Since July 2010 Elixim SA is part of the "Concordat des entreprises de sécurité". To join this Association of Private Security Companies, Elixim and its management had to go through several detailed audits, screenings and exams performed by the State police in order to proof the strict application of law, transparent background and licensed business knowledge. An important part is to show the application and adherence to the clauses of the Concordat, its rules and regulations.

Measurement of (expected) outcomes and value added for our company

The Helpline is our 24-hour confidential reporting service for employees to report instances of suspected fraud and other incidents. Employees can contact the service by email. In 2010, no allegations were made across the company.

Elixim applies a strict Complaint Management procedure, based on ISO 9001 standards. All sorts of complaints would be handled with this model. There were no complaints regarding corruption, extortion or bribery ever since in our company.

Outcomes



In case of reports, we would refer for independent investigation.

How do you intend to make this COP available to your stakeholders?

It will be published on www.elixim.com and www.myelixim.ch. Whenever we get the opportunity this Communication is added in an appendix to Submission / Tender documentations, as a form of Self-Assessment.

elixim service excellence

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