

UN Global Compact

3 May 2011

Dear Sir / Madam,

Grace letter for Communication on Progress

We are writing to request additional time to submit our latest COP that was due on 30 April 2011.

The delay in submitting our COP is due to us changing some of the key measures used to monitor our environmental impact and how we communicate this internally to staff.

Please accept our sincere apologies for requesting an extension and we expect to be in a position to submit our COP in the next two weeks.

We hope you are able to agree to our request.

Kind regards

A handwritten signature in black ink that reads "Jason Parry". Below the signature is a horizontal line that starts under the first name and extends to the right, ending under the second name.

Jason Parry
Finance Director