

PEOPLE

THE CLIFFORD CHANCE ACADEMY

NUMBER OF BUSINESS SKILLS TRAINING COURSES*

REGION	2021/22	2020/21	2019/20	2018/19
Americas	0	0	41	64
Asia Pacific	1	4	51	52
MEA	0	4	13	21
CE	79	100	138	148
UK	82	117	230	208
India	165	277	49	74
Virtual Classroom	796	635	75	18
Total	1,123	1,137	597	585

PARTICIPANT RATING OF ACADEMY COURSES

AVERAGE SATISFACTION SCORE	2021/22	2020/21	2019/20	2018/19
(Out of 5)	4.8	4.6	4.7	4.7

NUMBER OF PARTICIPANTS IN GLOBAL ACADEMY COURSES

	2021/22	2020/21	2019/20	2018/19
Lawyers/ fee earners	4,382	4,392	2,928	3,166
Business professionals / non fee earners	2,696	2,795	1,664	1,192
Total	7,078	7,187	4,592	4,358

	2021/22	2020/21	2019/20	2018/19
Elearning**	13,846	11,381	10,383	13,109
Training videos***	4,421	4,451	6,300	4,880
Total	18,267	15,832	16,683	17,989

FTE PER FY

	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17
Total	5,898	5,920	5,994	5,875	5,632	5,707

	2021/22	2020/21	2019/20	2018/19
Elearning**	2.35	1.92	1.73	2.23
Training videos***	0.72	0.75	1.05	0.83
Total	3.07	2.67	2.78	3.06

* Academy + Local (classroom + remote)

** Academy elearning courses + 'Talking Heads' knowledge sharing videos (number of hrs viewed) + external webbased licences (hrs spent online)

*** figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

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TOTAL NUMBER OF LEGAL SKILLS TRAINING COURSES*

	2021/22	2020/21	2019/20	2018/19
Total number of courses	1,216	1,190	1,426	1,306

NUMBER OF NEW BUSINESS SKILLS COURSES

	2021/22	2020/21	2019/20	2018/19
Total number of courses	18	38	28	16

AVERAGE HOURS OF TRAINING BY GENDER (FEE EARNER) NB

	2021/22	2020/21	2019/20	2018/19
Male	4.82	4.38	6.99	7.18
Female	6.45	5.83	5.26	8.4

AVERAGE HOURS OF TRAINING BY GENDER (BUSINESS PROFESSIONALS) NB

	2021/22	2020/21	2019/20	2018/19
Male	1.48	1.60	2.01	1.83
Female	1.75	2.00	1.05	2.05

AVERAGE HOURS OF TRAINING BY JOB TYPE NB

	2021/22	2020/21	2019/20	2018/19
Lawyers/fee earners	5.61	5.04	6.08	7.72
Business professionals /non fee earners	1.64	1.86	1.81	1.97

NUMBER OF CLASSROOM COURSES****

	2021/22	2020/21	2019/20	2018/19
Total number of courses	2,339	2,327	2,023	1,891

* Academy + Local (classroom + remote)

*** figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

****Academy + Local (business skills + legal) NB excluding remote NB Global Academy classroom + remote (instructor led)