

PEOPLE

THE CLIFFORD CHANCE ACADEMY

NUMBER OF BUSINESS SKILLS TRAINING COURSES*				
REGION	2020/21	2019/20	2018/19	2017/18
Americas	0	41	64	57
Asia Pacific	4	51	52	75
MEA	4	13	21	13
CE	100	138	148	157
UK	117	230	208	214
India	277	49	74	87
Virtual Classroom (Global)	635	75	18	5
Total	1137	597	585	608

PARTICIPANT RATING OF ACADEMY COURSES				
AVERAGE SATISFACTION SCORE	2020/21	2019/20	2018/19	2017/18
(Out of 5)	4.6	4.7	4.7	4.7

NUMBER OF PARTICIPANTS IN GLOBAL ACADEMY COURSES				
	2020/21	2019/20	2018/19	2017/18
Lawyers/ fee earners	4392	2928	3166	3224
Business professionals / non fee earners	2795	1664	1192	1217
Total	7,187	4,592	4,358	4,441

PARTICIPANT TRAINING HOURS ONLINE TRAINING				
	2020/21	2019/20	2018/19	2017/18
Elearning**	11,381	10,383	13,109	12,566
Training videos***	4,451	6,300	4,880	3,357
Total	15,832	16,683	17,989	15,923

FTE PER FY							
	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15
Total	5,920	5,994	5,875	5,632	5,707	5,773	5,747

AVERAGE HOURS OF TRAINING PER FTE PER TRAINING TYPE				
	2020/21	2019/20	2018/19	2017/18
Elearning**	1.92	1.73	2.23	2.23
Training videos***	0.75	1.05	0.83	0.6
Total	2.67	2.78	3.06	2.83

* Academy + Local (classroom + remote)

** Academy elearning courses + 'Talking Heads' knowledge sharing videos (number of hrs viewed) + external webbased licences (hrs spent online)

*** figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

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TOTAL NUMBER OF LEGAL SKILLS TRAINING COURSES*

	2020/21	2019/20	2018/19	2017/18
Total number of courses	1,190	1,426	1,306	1,087

NUMBER OF NEW BUSINESS SKILLS COURSES

	2020/21	2019/20	2018/19	2017/18
Total number of courses	38	28	16	31

AVERAGE HOURS OF TRAINING BY GENDER (FEE EARNER) NB

	2020/21	2019/20	2018/19	2017/18
Male	4.38	6.99	7.18	7.47
Female	5.83	5.26	8.4	8.91

AVERAGE HOURS OF TRAINING BY GENDER (BUSINESS PROFESSIONALS) NB

	2020/21	2019/20	2018/19	2017/18
Male	1.60	2.01	1.83	1.97
Female	2.00	1.05	2.05	1.97

AVERAGE HOURS OF TRAINING BY JOB TYPE NB

	2020/21	2019/20	2018/19	2017/18
Lawyers/fee earners	5.04	6.08	7.72	8.11
Business professionals /non fee earners	1.86	1.81	1.97	1.97

NUMBER OF CLASSROOM COURSES****

	2020/21	2019/20	2018/19	2017/18
Total number of courses	2,327	2,023	1,891	1,695

* Academy + Local (classroom + remote)

*** figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

****Academy + Local (business skills + legal) NB excluding remote NB Global Academy classroom + remote (instructor led)