



UN Global Compact Communication of Progress 2017





## **Telenor Group's Communication of Progress - 2017**

**The UN Global Compact** is based on 10 basic principles in the areas of human rights, labour standards, the environment and anti-corruption. For more information about the UN Global Compact see <a href="https://www.unglobalcompact.org">www.unglobalcompact.org</a>

Telenor Group has been a committed member of United Nations` Global Compact since 2001. Since then, Telenor Group has submitted the Communication of Progress annually to describe the application of the 10 Principles in its global operations as well as its targets and achievements. We strongly support the principles of the UN Global Compact, and have integrated them into our policies and practices. We operationalize them through development of guidelines, reporting, training, and workshops.

In addition to our participation in the Global Compact, Telenor Group takes part in the Global Compact Nordic Network.

In 2018, Telenor has confirmed its engagement tier going forward as a full Participant of UN Global Compact and Telenor will thereby provide an annual financial contribution according to the requirements given by UN Global Compact.

Telenor Group is proud to support world leaders in their commitment to reach the new sustainable development goals. Access to the mobile internet is a defining moment in a community's social and economic development. Telenor has aligned its sustainability agenda with the UN Sustainability Development Goals. There is one goal in particular where Telenor can deliver the greatest impact, Goal #10: Reduced Inequalities. This is because for the disempowered, the mobile internet can be a way out of poverty and the means to better education, health, economic development and security. From the access Telenor provides to the services it delivers and enables, reducing inequality is what Telenor and mobile do best.

We regard the <u>Telenor Group Sustainability Report 2017</u> in combination with our reporting on <u>www.telenor.com/sustainability</u> to be our Communication of Progress (COP) to UN Global Compact. Our Sustainability report 2017 is signed by the Board of Telenor (acting as an independent body or supervisory). An independent limited assurance has been done for the climate related information regarding our energy consumption and carbon emissions, and according to GC this is a type of external verification that does meet the requirement for assurance for GC Advanced COPs.

A statement by Telenor Group President and CEO Sigve Brekke expressing continued support for the Global Compact can be found in the beginning of the Sustainability Report 2017 and here: <a href="http://www.telenor.com/sustainability/">http://www.telenor.com/sustainability/</a>

Telenor Group's COP Self-Assessment for 2017 has been submitted on the GC website.



## This table indicates where to find relevant information on each of the 10 UNGC Guiding Principles.

Issue Area		Principle	Telenor Sustainability Report 2017	<u>www.telenor.com</u>
Human Rights	Pr. 1	Businesses should support and respect the protection of internationally proclaimed human rights	Page 7, 8, 9, 15, 17, 18	<ul> <li>Telenor Code of Conduct</li> <li>Telenor Supplier Conduct Principles</li> <li>Human Rights</li> </ul>
	Pr. 2	Businesses should make sure that they are not complicit in human rights abuses	Page 7, 23, 26	<ul> <li>Corporate Governance</li> <li>Compliance and whistleblowing</li> <li>Supply Chain Sustainability</li> <li>Telenor Corporate Governance Report 2017</li> <li>Human Rights</li> </ul>
Labour Rights	Pr. 3	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining	Page 13	Telenor Code of Conduct     Telenor Supplier Conduct Principles     Supply Chain Sustainability
	Pr. 4	Businesses should uphold the elimination of all forms of forced and compulsory labour	Page 7, 13	<ul> <li>Telenor Code of Conduct</li> <li>Telenor Supplier Conduct Principles</li> <li>Supply Chain Sustainability</li> <li>Telenor Key Figures</li> </ul>
	Pr. 5	Businesses should uphold the effective abolition of child labour	Page 7, 13, 15, 16, 26	<ul> <li>Telenor Code of Conduct</li> <li>Telenor Supplier Conduct Principles</li> <li>Supply Chain Sustainability</li> </ul>
	Pr. 6	Businesses should uphold the elimination of discrimination in respect of employment and occupation	Page 13	<ul> <li>Telenor Code of Conduct</li> <li>Telenor Supplier Conduct Principles</li> <li>Supply Chain Sustainability</li> <li>An Inclusive Work Environment</li> <li>Programme for Work Integration</li> </ul>
Environ- ment	Pr. 7	Businesses should support a precautionary approach to environmental challenges	Page 21, 22, 23	<ul> <li>Telenor Code of Conduct</li> <li>Telenor Supplier Conduct Principles</li> <li>Environment and Climate</li> <li>Environmental Management</li> </ul>
	Pr. 8	Businesses should undertake initiatives to promote greater environmental responsibility	Page 21, 22, 23	<ul> <li>Environment and Climate</li> <li>Climate Change</li> <li>Environmental Management</li> <li>Telenor Key Figures</li> </ul>
	Pr. 9	Businesses should encourage the development and diffusion of environmentally friendly technologies	Page 21, 22, 25, 26, 27	Environment and Climate     Telenor Connexion     Environmental Management
Anti- corrupti on	Pr. 10	Businesses should work against all forms of corruption, including extortion and bribery	Page 7, 9, 10, 11, 12, 13, 16	<ul> <li>Telenor Code of Conduct</li> <li>Telenor Supplier Conduct Principles</li> <li>Corporate Governance</li> <li>Telenor Corporate Governance Report 2017</li> <li>Ethics &amp; Compliance</li> </ul>