



**UN Global Compact
Communication of
Progress 2016**



Telenor Group`s Communication of Progress – 2016

The UN Global Compact is based on 10 basic principles in the areas of human rights, labour standards, the environment and anti-corruption. For more information about the UN Global Compact see www.unglobalcompact.org

Telenor Group has been a committed member of United Nations` Global Compact since 2001. Since then, Telenor Group has submitted the Communication of Progress annually to describe the application of the 10 Principles in its global operations as well as its targets and achievements. We strongly support the principles of the UN Global Compact, and have integrated them into our policies and practices. We operationalize them through development of guidelines, reporting, training, and workshops.

In addition to our participation in the Global Compact, Telenor Group takes part in the Global Compact Nordic Network in addition to the Advisory Group on Supply Chain Sustainability.

Telenor Group is proud to support world leaders in their commitment to reach the new sustainable development goals. Access to the mobile internet is a defining moment in a community`s social and economic development. Telenor has aligned its sustainability agenda with the UN Sustainability Development Goals. There is one goal in particular where Telenor can deliver the greatest impact, Goal #10: Reduced Inequalities. This is because for the disempowered, the mobile internet can be a way out of poverty and the means to better education, health, economic development and security. From the access Telenor provides to the services it delivers and enables, reducing inequality is what Telenor and mobile do best.

We regard the Telenor Group Sustainability Report 2016 in [Telenor Annual Report](#), in combination with our reporting on www.telenor.com/sustainability to be our Communication of Progress (COP) to UN Global Compact. Our Sustainability report 2016 is signed by the Board of Telenor (acting as an independent body or supervisory). An independent limited assurance has been done for the climate related information regarding our energy consumption and carbon emissions, and according to GC this is a type of external verification that does meet the requirement for assurance for GC Advanced COPs.

A statement by Telenor Group President and CEO Sigve Brekke expressing continued support for the Global Compact can be found here: <http://www.telenor.com/sustainability/>

Telenor Group`s COP Self-Assessment for 2016 has been submitted on the GC website.

This table indicates where to find relevant information on each of the 10 UNGC Guiding Principles.

Issue Area		Principle	Telenor Annual Report 2016	www.telenor.com
Human Rights	Pr. 1	Businesses should support and respect the protection of internationally proclaimed human rights	Page 16, 39, 44, 46, 47, 54, 55, 56	<ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Human Rights
	Pr. 2	Businesses should make sure that they are not complicit in human rights abuses	Page 44, 54, 61	<ul style="list-style-type: none"> • Corporate Governance • Compliance and whistleblowing • Supply Chain Sustainability • Telenor Corporate Governance Report 2016 • Human Rights
Labour Rights	Pr. 3	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining	Page 50	<ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Supply Chain Sustainability
	Pr. 4	Businesses should uphold the elimination of all forms of forced and compulsory labour	Page 44, 50	<ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Supply Chain Sustainability • Telenor Key Figures
	Pr. 5	Businesses should uphold the effective abolition of child labour	Page 44, 50, 54, 55, 65	<ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Supply Chain Sustainability • Enable initiatives
	Pr. 6	Businesses should uphold the elimination of discrimination in respect of employment and occupation	Page 30, 50	<ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Supply Chain Sustainability • An Inclusive Work Environment • Programme for Work Integration
Environment	Pr. 7	Businesses should support a precautionary approach to environmental challenges	Page 58,59, 60	<ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Environment and Climate • Environment Policy • Environmental Management
	Pr. 8	Businesses should undertake initiatives to promote greater environmental responsibility	Page 58,59, 60	<ul style="list-style-type: none"> • Environment and Climate • Energy Efficiency • Environmental Management • Telenor Key Figures
	Pr. 9	Businesses should encourage the development and diffusion of environmentally friendly technologies	Page 27, 58, 59, 65, 67	<ul style="list-style-type: none"> • Environment and Climate • Smart Services • Telenor Connexion • Environmental Management
Anti-corruption	Pr. 10	Businesses should work against all forms of corruption, including extortion and bribery	Page 30, 39, 47, 48, 49, 50	<ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Corporate Governance • Telenor Corporate Governance Report 2016 • Ethics & Compliance