

SUSTAINABILITY SUMMARY 2016

Driving investment, trade and
the creation of wealth across
Asia, Africa and the Middle East



Sustainability is integrated into how we do business and focuses on three priorities:



We remain committed to working collaboratively to achieve sustainability goals, including through our participation in the UN Global Compact. Our Sustainability Aspirations allow us to track the positive impact of our business in a way that is aligned to our strategy and the UN Sustainable Development Goals.

Bill Winters
Group Chief Executive



Welcome



As a bank operating across 68 countries with a focus on Asia, Africa and the Middle East, we have long recognised the role we can play in promoting economic and social development in our markets.

We express this through our three sustainability priorities: contributing to sustainable economic growth, being a responsible company and investing in communities. These priorities inform how we work, and are the main structure of this report on our achievements in 2016. This summary complements the disclosures in our 2016 Annual Report and Accounts, where we continue to integrate our sustainability reporting.

We have made good progress during the year across each of the priorities. Some highlights for me include the continued engagement of our employees and partners in delivering impactful community programmes.

This year we surpassed \$92 million in fundraising for Seeing is Believing, celebrated our 10th anniversary of Goal and continued to see strong commitment from our staff to participate in employee volunteering with more than 67,000 days.

We maintained our focus on environmental and social risk management, reviewing over 300 clients and transactions and updating our Human Rights and Climate Change Position Statements to respond to changing external requirements and expectations.

During 2016, we developed our Sustainability Aspirations. These build on our three sustainability priorities with a set of actions and measurable targets which demonstrate how we are achieving sustainable outcomes across our business, and particularly through our core business of banking individuals and companies across our

markets. The Aspirations are included on page 16. They give us significant momentum into 2017, where we have much work to do in delivering the targets we have set ourselves. To support this, we are developing an impact report on our activities in Africa, which we will launch during 2017.

A handwritten signature in black ink, appearing to read 'Vasuki Shastry', written in a cursive style.

Vasuki Shastry
Global Head, Public Affairs
and Sustainability
February 2017

Group at a glance Who we are and how we have performed in 2016

OUR GROUP

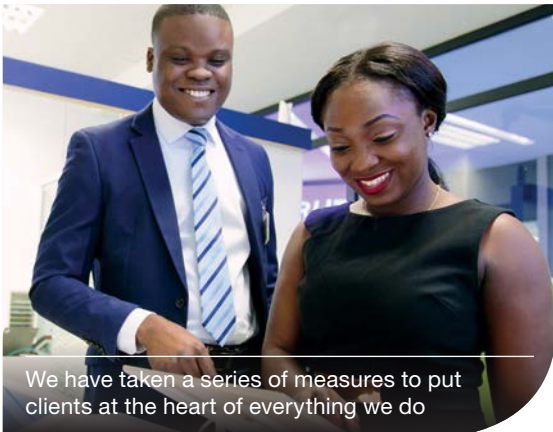
Standard Chartered PLC is made up of global and regional client segments, all supported by business functions. The Group's Board is headed by our Chairman, José Viñals. Its Management Team is led by Group Chief Executive, Bill Winters; supported by Group Chief Financial Officer, Andy Halford.



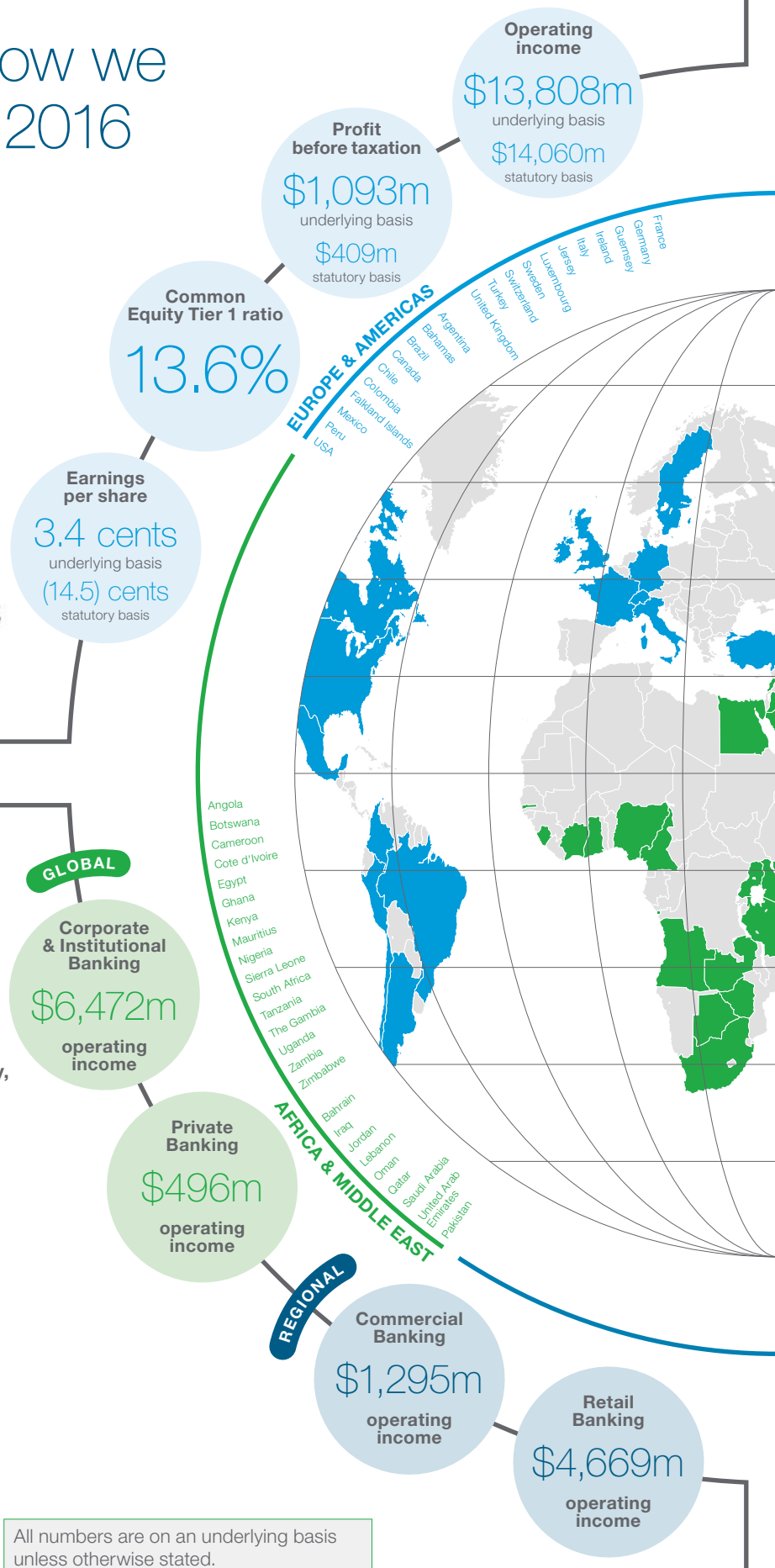
José Viñals Bill Winters Andy Halford

OUR CLIENT SEGMENTS

We have four client segments: Corporate & Institutional Banking and Private Banking are run globally, with clients in those segments supported by relationship managers with global oversight; Commercial Banking and Retail Banking are run regionally with global oversight of segment strategy, systems and products. Clients are served by country-level relationship managers with specific knowledge of the local market.



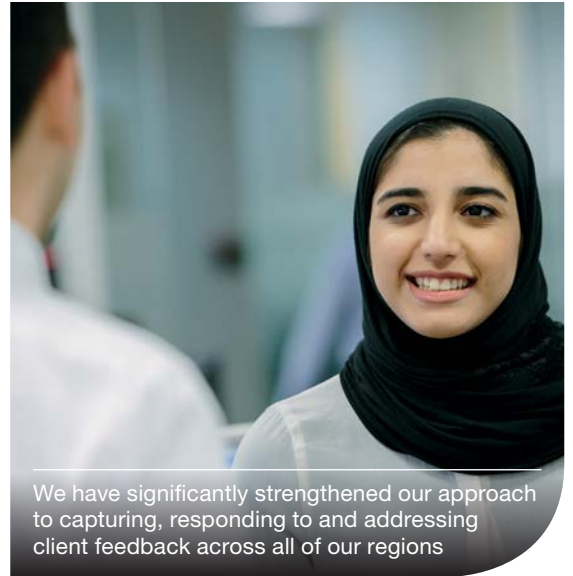
We have taken a series of measures to put clients at the heart of everything we do



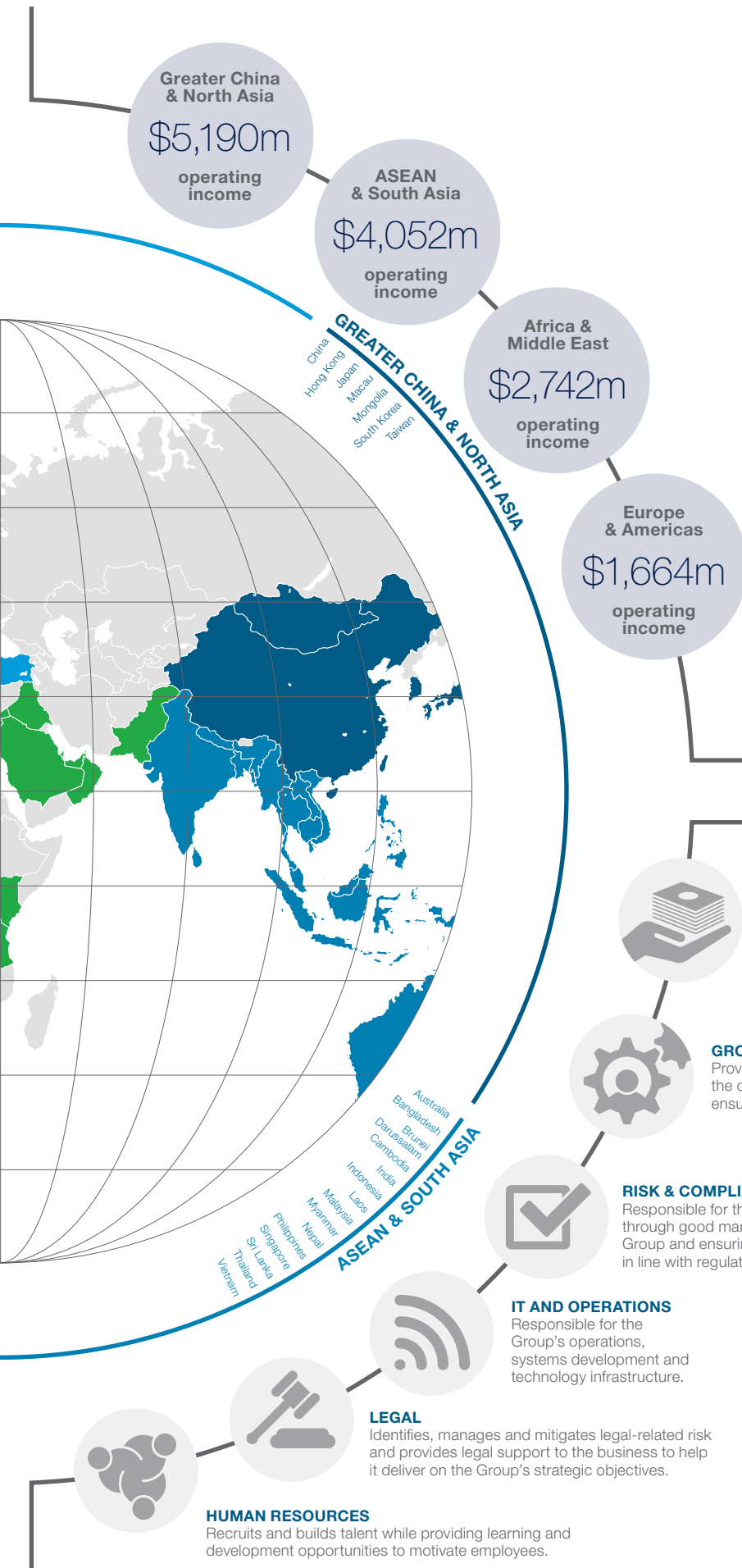
All numbers are on an underlying basis unless otherwise stated.

OUR REGIONS

We have a simplified organisational structure that ensures we support clients across our footprint. Our four regions – Greater China & North Asia, ASEAN & South Asia, Africa & Middle East and Europe & Americas – are managed by their own CEOs.



We have significantly strengthened our approach to capturing, responding to and addressing client feedback across all of our regions



GLOBAL FUNCTIONS

Our client segments and regions are supported by six global functions, which work together to ensure the Group's day-to-day operations run smoothly and are compliant with banking regulations.

We seek to ensure that our core business of banking supports sustainable growth in our markets

In 2016, we provided loans and advances of \$239,732 million to customers across Corporate & Institutional, Commercial and Retail Banking. The financing we provide supports key sectors of the economy that are driving sustainable growth from infrastructure financing to microfinance.

We funded and facilitated more than \$800 million to the clean technology sector in 2016. We continue to support infrastructure and power generation projects via our Power Africa commitment, taking our total to 3,893MW between 2013 and 2016.

In addition, we provided loans of over \$400 million to microfinance institutions and expanded our mobile wallet capability to Uganda for a reach of 12 markets in total.

We work with our clients and employees to embed our approach to environmental and social risk management (ESRM). In 2016, our dedicated ESRM team reviewed more than 300 clients and transactions for alignment with our 20 Position Statements. We also updated our Climate Change and Human Rights Position Statements following consultations with internal and external stakeholders.

In 2017, we will advance the six business targets set out in our Sustainability Aspirations. These Aspirations will allow us to demonstrate how we are extending financial services to the individuals and companies that are contributing to positive and sustainable development in our markets.

3,893MW

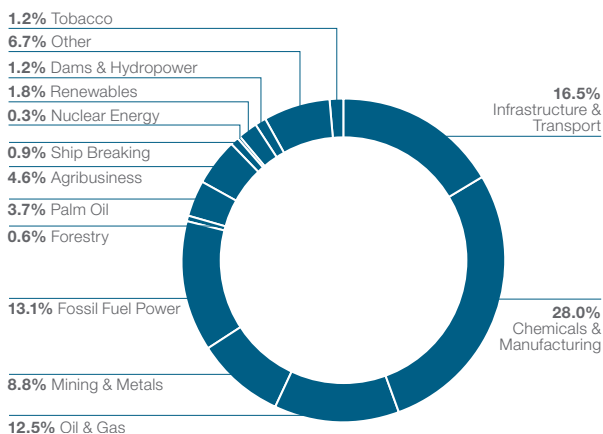
Supporting power generation through Power Africa

\$2,032m

Green bonds supported



ESRM clients and transactions reviewed by sector %



Microfinance

Amount lent \$ million

Year	Amount lent (\$ million)
2016	409.9
2015	271.6
2014	318.1



CREATING OPPORTUNITIES IN OUR MARKETS

In 2016, Standard Chartered signed a risk-sharing agreement with the International Finance Corporation (IFC) in Bangladesh, the first and largest corporate risk participation programme to be launched in Bangladesh on a funded basis.

The agreement comes under the IFC's global Critical Commodities Finance Program (CCFP) and will allow us to originate trade finance transactions from Bangladesh. This could enable over \$1 billion in trade globally over a three-year period.

The IFC's CCFP shares risk with banks as they expand their emerging market commodities trade portfolios, and finances the export and import of commodities to the world's poorest economies.

Given that commodities are an essential part of the Bangladesh economy, the agreement with the IFC is aimed at providing sustainable economic growth in the region.

Value of funds provided and facilitated for clean technology \$million



328

ESRM clients and transactions reviewed

15

Equator Principles transactions closed

12

Sovereign ratings advisories

We uphold a strong conduct framework and invest in our people to deliver fair outcomes for our stakeholders

Being a responsible company is about how we manage our business and promote the behaviours, values and principles that enable us to make the right decisions. We focus on preventing financial crime, investing in our people and minimising our environmental footprint.

We continue to strengthen our Financial Crime Compliance standards by enhancing our financial crime controls, training our staff and sharing best practice with clients and partners. In 2016, more than 97 per cent of staff completed training on financial crime.

We recognise that our diversity is a critical lever for delivering our business priorities

and we actively work to build an inclusive workplace. In 2016, we engaged staff through more than 40 country-based Employee Networks and three Global Networks (Women, Disability, LGBT and Allies).

Between 2008 and 2016, we reduced our energy consumption by 37 per cent, water consumption by 35 per cent and paper use by 71 per cent.

Our Sustainability Aspirations highlight our focus on embedding the highest standards of conduct across the organisation. In 2017, we will take forward our Aspirations on people, conduct, financial crime compliance and environment.

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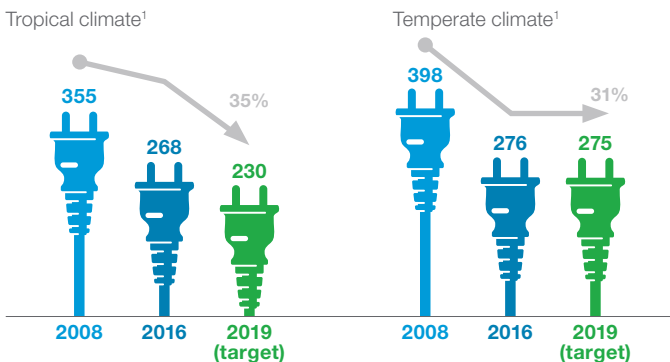
Correspondent banking academies held

97%

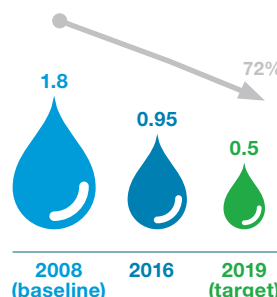
Of staff completed financial crime training



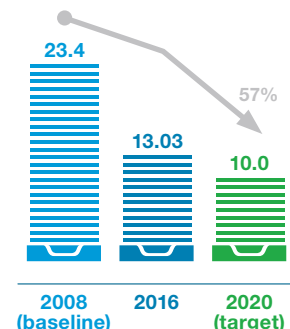
Annual energy use of our property (kWh/m²/year)



Annual water use of our property (kL/m²/year)



Annual office paper use (kg/FTE/year)



1. Tropical energy usage relates to cooling; temperate energy usage relates to both heating and cooling



REDUCING OUR ENVIRONMENTAL IMPACT

We have partnered with our facilities provider CBRE to identify ways to reduce resource use. At our Global Business Services facility in Chennai, India, this approach resulted in a significant upgrade to the air-conditioning system during 2016.

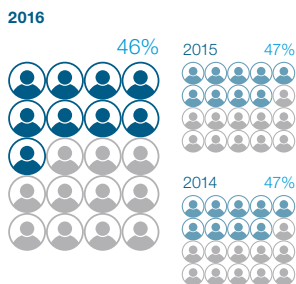
Over a two-day shutdown of the system, 19 pumps powering the system were consolidated down to three, alongside a new chilled water distribution system.

Together, these measures have already saved an estimated 4 million kWh of energy during 2016 while improving workplace comfort. We anticipate annual savings of \$350,000 in energy costs.

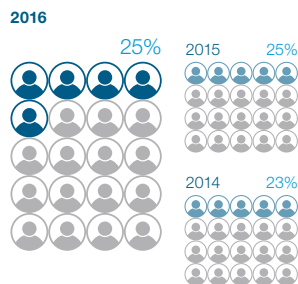
We are actively working with our other providers to deliver similar improvements across our portfolio.

Female representation

All employees

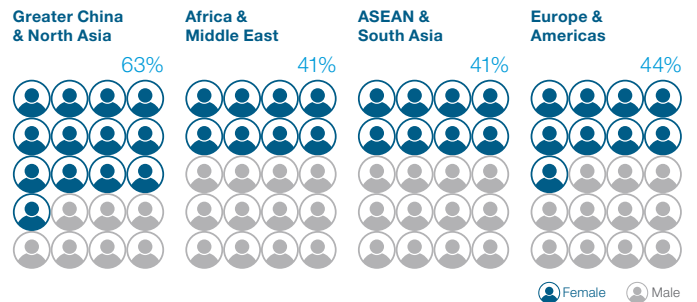


Management



Includes Executive Director, Band 1 to 4

By region



Female Male

We collaborate with local partners to support social and economic development in our communities

Across our markets we work with local communities to deliver programmes focused on health and education. In 2016, we invested \$52.3 million in our communities and our employees contributed to 67,611 volunteering days.

Our largest community programme Seeing is Believing (SiB) provides funding to tackle avoidable blindness. In 2016, through fundraising and Group matching, we raised \$6.5 million for SiB. Our cumulative fundraising from 2003 to 2016 is \$92.8 million and the total number of people impacted is 133.8 million. In 2017, SiB will focus on child eye health.



In 2016, we celebrated the 10th anniversary of Goal, our initiative to empower girls and young women through sports and life skills training. Goal reached nearly 69,000 girls in 2016 and more than 285,000 girls from 2006 to 2016. During 2017, we will develop an innovation fund for Goal alumni.

We are focused on building the financial capability of youth, and micro and small entrepreneurs in our markets. Through our Financial Education programmes, we trained more than 106,000 youth and 1,020 entrepreneurs, including 57 per cent women, in 2016. In 2017, we will explore how to digitise financial education to further the impact of our programmes.

Our community programmes are an important part of our Sustainability Aspirations. In 2017, we will continue to take forward our commitments to raise \$100 million for SiB by 2020, reach 600,000 girls through Goal and train 5,000 micro and small businesses by the end of 2018.

1,900,000

People engaged via Goal's #leadershipgoal social media campaign

>106,000

Young people trained via Financial Education for Youth

>1,000

Entrepreneurs trained via Education for Entrepreneurs

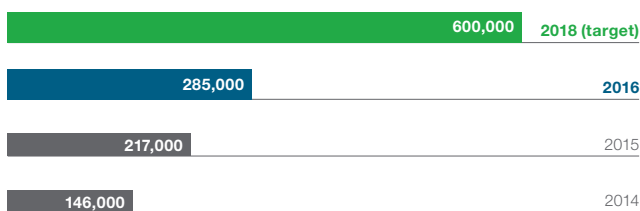
67,611

Employee Volunteering days

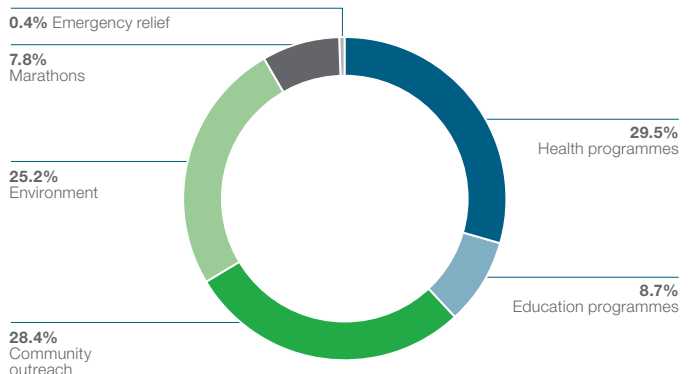
\$52.3m

Invested in our communities

Girls reached by Goal from 2006 to 2016



Employee volunteering by theme





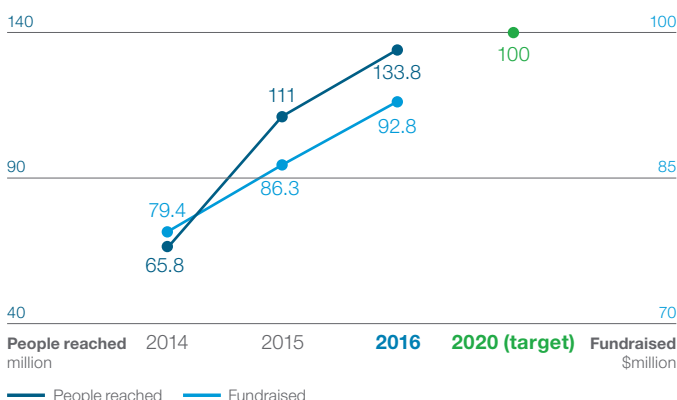
SEEING IS BELIEVING

Through the Seeing is Believing innovation fund, we are searching for the next revolution in eye health care. From 2013 to 2016, the Innovation Fund has provided grants of more than \$2.8 million to innovators who are working to eliminate preventable blindness.

Recipients include Peek, led by Dr Andrew Bastawrous, which developed a smart phone app that allows teachers to screen

children's vision in the classroom. During trials in Kenya in 2003 and 2015, 25 teachers screened almost 21,000 children. As a result of the screening, more than 900 children were referred for further testing and follow-up. The findings are being used to improve the Peek technology and to develop a programme to screen an additional 300,000 children from 2016 to 2018.

Seeing is Believing fundraising and people reached from 2003 to 2016



Sustainability data

Contributing to sustainable economic growth

Microfinance

	2016	2015	2014
Loans extended (\$million)	409.9	271.6	318.1

Clean technology

	2016	2015 ¹	2014
Value of funds provided and facilitated (\$million)	800.8	968.0	798.6

1. Data in this table has been restated from 2015

Environmental and social risk management

Employees trained in environmental and social risk management

	2016	2015	2014
Employees trained ¹	118	1,708	2,477

1. Employees targeted for training are those in client-facing roles and relevant support teams. During 2014, a new policy framework was launched, requiring a significant level of training to be delivered between 2014 and 2015 and thus a one-off increase in training attendance

Equator Principles

	Project finance mandates			Project-related corporate loans			Project advisory mandates
	Cat A ¹	Cat B ²	Cat C ³	Cat A	Cat B	Cat C	
Total 2013	9	29	3	–	–	–	4
Total 2014	3	11	–	1	4	–	5
Total 2015	4	9	–	–	1	–	0
Total 2016	7	6	–	–	–	–	2

2016

Sector	Cat A ¹	Cat B ²	Cat C ³	Cat A	Cat B	Cat C	
Mining	1	–	–	–	–	–	N/A
Infrastructure	–	3	–	–	–	–	N/A
Oil & Gas	2	–	–	–	–	–	N/A
Renewables	–	–	–	–	–	–	N/A
Telecoms	–	–	–	–	–	–	N/A
Power	2	3	–	–	–	–	N/A
Other	2	–	–	–	–	–	N/A
Region	Cat A ¹	Cat B ²	Cat C ³	Cat A	Cat B	Cat C	
Greater China	1	1	–	–	–	–	N/A
North East Asia	–	–	–	–	–	–	N/A
South Asia	1	1	–	–	–	–	N/A
ASEAN	–	–	–	–	–	–	N/A
MENAP	3	4	–	–	–	–	N/A
Africa	2	–	–	–	–	–	N/A
Americas	–	–	–	–	–	–	N/A
Europe	–	–	–	–	–	–	N/A
Designation ⁴	Cat A ¹	Cat B ²	Cat C ³	Cat A	Cat B	Cat C	
Designated	–	–	–	–	–	–	N/A
Non-designated	7	6	–	–	–	–	N/A
Independent review	Cat A ¹	Cat B ²	Cat C ³	Cat A	Cat B	Cat C	
Yes	7	6	–	–	–	–	N/A
No	–	–	–	–	–	–	N/A

1. 'Cat A' or Category A are projects with potential significant adverse environmental and social risks and/or impacts that are diverse, irreversible or unprecedented

2. 'Cat B' or Category B are projects with potential limited adverse environmental and social risks and/or impacts that are few in number, generally site-specific, largely reversible and readily addressed through mitigation measures

3. 'Cat C' or Category C are projects with minimal or no adverse environmental and social risks and/or impacts

4. 'Designation' is split into designated and non-designated countries. Designated countries are deemed by the Equator Principles to have robust environmental and social governance, legislation systems and institutional capacity designed to protect their people and the natural environment. Non-designated countries are countries that are not found on the list of designated countries. The list of countries can be found at www.equator-principles.com

Being a responsible company

People

Countries

	2016	2015	2014
Global	68	67	71

Workforce profile

Headcount

	2016	2015	2014
Global total	86,693	84,076	90,940
of which businesses	43,286	42,036	49,638
of which support services	43,407	42,040	41,302
(Decline)/growth	2,617	(6,864)	4,300
(Decline)/growth percentage	3%	(8%)	5%

Location of employees (by region)

	2016 %	2015 %	2014 %
Greater China & North Asia	24	26	27
ASEAN & South Asia	55	52	50
Africa & Middle East	17	18	19
Europe & Americas	4	4	4

Employee attrition

	2016 %	2015 %	2014 %
Employee turnover rate	19.0	21.7	18.5
Employee voluntary turnover rate	14.4	16.7	15.1

Years of service

	2016 %	2015 %	2014 %
0-5 years	60	59	61
5-10 years	21	23	22
> 10 years	19	18	17

Age of employees

	2016 %	2015 %	2014 %
< 30 years	29	29	32
30-50 years	65	65	62
> 50 years	6	6	6

Gender

	2016 %	2015 %	2014 %
Female representation global total	46	47	47
By region:			
Greater China & North Asia	63	63	60
ASEAN & South Asia	41	41	42
Africa & Middle East	41	41	41
Europe & Americas	44	44	44
Female management ¹	25	25	23
Female senior management ²	14	12	15
Female Executive and Non-Executive Director	23	23	11

1. Includes Executive Director, Band 1 to 4

2. Includes Executive Director, Band 1 to 2

2016 data as of 31 December 2016

Nationalities (aggregate number)	2016	2015	2014
Global	130	135	133
Senior management ¹	33	32	29

Nationalities (percentage of total workforce)	2016	2015	2014
	%	%	%
Greater China & North Asia	23	25	26
ASEAN & South Asia	54	52	49
Africa & Middle East	15	16	17
Europe & Americas	6	5	5
Others (includes markets with no operations)	2	2	3

Learning	2016	2015	2014
Employees receiving training (%)	95	93	94
High potential employee receiving training (%)	98	91	97
Average number of training days per employee	3.5	3.3	3.2
Average spend on training per employee (\$)	677	781	764

Performance and reward

Performance review	2016	2015	2014
	%	%	%
Employees with completed objectives	99	99	100
Employees reviewed and appraised against performance objectives (achievement, values and behaviour)	99	99	98

Staff cost	2016	2015	2014
Total staff costs (\$million)	6,303	7,119	6,788
Discretionary incentive pool (\$million)	1,039	993	1,098

Absenteeism	2016	2015	2014
	%	%	%
Sick leave absence/days lost	0.9	0.8	0.8
Employees who have taken sick leave	43.4	42.7	37.0

1. Includes Executive Director, Band 1 to 2

2016 data as of 31 December 2016

Financial crime prevention	2016	2015
	%	%
Staff completing anti-money laundering (AML) e-learning	97.7	92.5
Staff completing anti-bribery and corruption (ABC) e-learning	97.9	96.0
Staff completing sanctions e-learning ¹	97.9	–

1. A dedicated e-learning on sanctions was developed and launched during 2016, replacing the sanctions content previously integrated into the AML training

Environment

	2016		2015		2014	
	Measured	Scaled-up	Measured	Scaled-up	Measured	Scaled-up
Offices reporting	189		190	–	201	–
Net internal area of occupied property (m ²)	840,510	1,237,043	846,480	1,261,320	891,338	1,308,959
Green lease clause inclusion ¹ (%)	71	–	67	–	–	–
Occupied net internal area where data is collected (%)	72	–	73	–	75	–
Full-time employees (FTE)	58,699	86,693	58,528	84,076	78,216	90,940
Annual operating income from 1 October to 30 September (\$m)	–	12,515	–	17,566	–	18,105
Greenhouse gas emissions – absolute (tonnes CO₂eq/year)						
Scope 1 emissions (combustion of fuels)	6,312	13,562	8,865	16,904	11,307	20,144
Scope 2 emissions (purchased electricity)	136,570	186,553	132,030	184,912	140,825	192,403
Scope 1 & 2 emissions	142,882	200,115	140,895	201,816	152,132	212,547
Scope 3 emissions without distance uplift (air travel)	49,393	52,056	54,519	54,519	54,216	55,296
Scope 3 emissions with distance uplift (air travel)	53,839	56,741	59,426	59,426	59,095	60,273
Scope 1, 2 & 3 emissions	192,275	252,171	195,414	256,335	206,348	267,843
Scope 3 emissions (Global Data Centre) ²	–	22,653	–	19,339	–	–
Greenhouse gas emissions – intensity						
Scope 1 & 2 emissions/m ² (kg CO ₂ eq/m ² /year)	170	162	166	160	171	162
Scope 1 & 2 emissions/FTE (tonnes CO ₂ eq/FTE/year)	2.43	2.31	2.41	2.40	1.95	2.34
Scope 3 emissions/FTE without distance uplift (tonnes CO ₂ eq/FTE/year)	0.57	0.60	0.64	0.65	0.54	0.54
Scope 3 emissions/FTE with distance uplift (tonnes CO ₂ eq/FTE/year)	0.62	0.65	0.69	0.71	0.58	0.58
Scope 1, 2 & 3 emissions/m ² (kg CO ₂ eq/m ² /year)	229	204	231	203	232	205
Scope 1, 2 & 3 emissions/FTE (tonnes CO ₂ eq/FTE/year)	3.28	2.91	3.34	3.05	2.64	2.95
Scope 1 & 2 emissions/\$m operating income (tonnes CO ₂ eq/\$m/year)	–	15.99	–	11.49	–	11.74
Scope 1, 2 & 3 emissions/\$m operating income (tonnes CO ₂ eq/\$m/year)	–	20.15	–	14.59	–	14.79
Environmental resource efficiency						
Energy						
Indirect non-renewable energy consumption ³ (GWh/year)	185	245	201	284	215	298
Indirect renewable energy consumption ⁴ (GWh/year)	23	20	14	13	8	8
Direct non-renewable energy consumption ⁵ (GWh/year)	26	47	36	68	46	86
Direct renewable energy consumption ⁶ (GWh/year)	–	–	–	–	–	–
On-site renewable energy consumption ⁷ (MWh/year)	247	247	276	276	115	115
Energy consumption ⁸ (GWh/year)	234	312	252	365	287	405
Energy consumption/FTE (kWh/FTE/year)	3,986	3,599	4,306	4,341	3,669	4,453
Energy consumption/m ² (kWh/m ² /year)	278	252	298	289	322	309
Water						
Water consumption (ML/year)	917	1,181	793	1,037	814	1,191
Water consumption/FTE (m ³ /FTE/year)	16	14	14	12	10	13
Water consumption/m ² (kL/m ² /year)	1.09	0.95	0.94	0.82	1.03	0.91
Paper						
Print paper consumption (ktonnes/year)	0.74	1.14	1.04	1.50	1.51	1.75
Print paper consumption/FTE (kg/FTE/year)	12.61	13.15	17.70	17.70	19.25	19.25
Waste						
Waste (ktonnes/year)	5	6.4	5.2	6.6	5.9	7.2
Waste/FTE (kg/FTE/year)	85	74	89	79	75	79
Waste reused or recycled (%)	38	38	27	27	28	28
Retired IT equipment reused or recycled (ktonnes/year) ⁹	0.15	0.23	0.19	0.29	0.16	0.28

1. Percentage of green lease clause inclusion in all new and renewed leases within the reporting year, please refer to the eco efficiency criteria for more information

2. Scope 3 emissions calculated from total energy consumption from our outsourced global data centres

3. Indirect non-renewable energy refers to purchased electricity from non-renewable sources

4. Indirect renewable energy refers to purchased electricity from off-site renewable sources

5. Direct non-renewable energy refers to the gross calorific values of fuels consumed on-site

6. Direct renewable energy refers to the gross calorific values of renewable fuels consumed on-site

7. On-site renewable energy refers to renewable energy generated and consumed on-site

8. The 2014 measured energy total of 287 GWh includes an estimated 18 GWh of energy for locations where invoices were not available at the reporting date

9. Data restated from 2015

Additional notes on environment data

The emissions within our inventory correspond to a reporting period of 1 October 2015 to 30 September 2016. This is to allow sufficient time for independent assurance to be gained prior to the publication of results. Accordingly, the operating income used in this inventory corresponds to the same period rather than the calendar year used in financial reporting. This is consistent with international carbon reporting practice.

'Measured' data is collected from Global Environment Management System (GEMS) properties, defined as all properties that are over 10,000 square feet for energy and water. For paper and business travel, it is defined per full-time employee.

'Scaled-up' data is an extrapolation made from measured data to account for 100 per cent of the Group's occupied property footprint for energy and water. For paper and business travel, it is defined per full-time employee (as at the end of the reporting period).

Carbon abatement benefit from indirect renewable energy is not taken into account.

Total energy use is normalised to reflect periods of vacancy in certain sites during the reporting period.

Net internal areas used for water use intensity do not include sites that have reported zero water consumption in demised areas.

Warehouses, empty land, car parks, unoccupied sites for business continuity purposes, residential properties, space occupied by automated teller machines, vaults and space sub-let to tenants are excluded from this extrapolation.

Scope 3 emissions are drawn from reliable data collected from 20 countries, based on seating class and distance flown.

As we operate largely outside of the UK, all flights domestic or international with flight distance of less than 463km, labelled by the Department for Business, Energy and Industrial Strategy (DBEIS) as 'domestic flights', have been classified as 'short haul'. All flights with distance flown ranging from 463 to 1,108km, labelled by DBEIS as 'short haul' have been classified as 'medium haul'.

The Carbon Trust is our independent third-party assurance provider for Greenhouse Gas (GHG) emissions. In 2016, our measured Scope 1 and Scope 2 emissions were assured by The Carbon Trust, ensuring the accuracy and credibility of our reporting. For additional information, review the Independent Assurance Report on www.sc.com/EnvironmentalAssurance.

Investing in communities

Community expenditure

	2016 \$million	2015 \$million	2014 \$million
Cash contributions	20.8	24.5	25.2
Employee time (non-cash item)	17.3	20.0	23.6
Gifts in Kind (non-cash item) ¹	–	0.1	0.1
Management costs	4.7	5.5	5.8
Total (direct investment by the Group)	42.8	50.1	54.7
Leverage ²	9.5	10.2	9.5
Total (incl. leverage)³	52.3	60.3	64.2
Percentage of prior year operating profit (PYOP)	–	1.42	1.06

1. Gifts in Kind comprises all non-monetary donations

2. Leverage data relates to the proceeds from staff and other fundraising activity

3. This metric is not meaningful based on 2015 operating profit

Carbon Trust assurance statement



Carbon Trust Certification Ltd Assurance Statement Relating to Standard Chartered Plc's Greenhouse Gas Emissions Sources Claims 2016

Terms of engagement

Carbon Trust Certification Limited (CTC) was commissioned by Standard Chartered PLC to provide an independent, limited level of assurance on the following Selected Information:

- Scope 1 emissions (combustion of fuels); and
- Scope 2 emissions (purchased electricity, heat and cooling)

The Selected Information is presented within the Environment Table on Standard Chartered's Sustainability Summary 2016. We have not performed any work, and do not express any conclusion, over any other information that may be included in Standard Chartered's Sustainability Summary 2016 or on Standard Chartered's website for the current year or for the previous periods unless otherwise indicated.

Scope

This engagement covers the verification of emissions from anthropogenic sources of greenhouse gases included within the organisation's boundary.

- Organisational boundary used: All Global Environmental Management System (GEMS) properties
- Control approach: Operational control
- Reporting period: 01 October 2015 – 30 September 2016
- Exclusions: Fugitive emissions

Our conclusion

Based on the work we have undertaken and the evidence provided by Standard Chartered PLC, nothing has come to our attention that leads us to believe that the Selected Information has not been properly prepared, in all material respects, in accordance with the Reporting Criteria.

Scope 1 GHG emissions: 6,312 tCO₂e

Scope 2 GHG emissions: 136,570 tCO₂e

This conclusion shall be read in the context of the remainder of this Assurance Statement, in particular the inherent limitations explained below and this report's intended use.

Reporting criteria

The Reporting Criteria used by the Standard Chartered PLC is the Eco Efficiency Reporting Criteria 2016. The Selected Information shall be read together with the Reporting Criteria.

Management Responsibility

The management of Standard Chartered PLC is responsible for:

- Designing, implementing and maintaining internal controls relevant to the preparation and presentation of the Selected Information that is free from material misstatement, whether due to fraud or error;
- Selecting and/or developing objective Reporting Criteria;
- Measuring and reporting the Selected Information in accordance with the Reporting Criteria; and
- The contents and statements contained within the Report and the Reporting Criteria.

Our responsibilities

Our responsibility is to plan and perform our work to obtain and provide limited assurance on whether the Selected Information has been prepared in accordance with the reporting criteria and to report to Standard Chartered PLC in the form of an independent limited

assurance conclusion based on the work undertaken and the evidence obtained.

Assurance standards applied

We performed our work in accordance with CTC's assurance methodology based on ISO 14064-3:2006.

Our assurance activities

Our objective was to assess whether the Selected Information is reported in accordance with the principles of completeness, comparability and accuracy. We planned and performed our work to obtain all the information and explanations that we believe were necessary to provide a basis for our assurance conclusions.

Considering the level of assurance and our assessment of the risk of material misstatement of the Selected Information, whether due to fraud or error, our work included, but was not restricted to:

- Assessing the appropriateness of the Reporting Criteria for the Selected Information;
- Conducting interviews with Standard Chartered PLC management to obtain an understanding of the key processes, systems, controls and related documentation in place over the preparation of the Selected Information;
- Carrying out site visit(s);
- Performing analytical reviews and detailed sampling of the Selected Information; and
- Reading the information that will be transposed into the Standard Chartered's Sustainability Summary 2016. The final version of this document and the narrative accompanying the Selected Information in the Sustainability Summary 2016 will be reviewed before publication with regard to the Reporting Criteria, and for consistency with our findings.

Inherent limitations

The accuracy and completeness of the Selected Information is subject to inherent limitations given their nature and methods for determining, calculating and estimating such data. As such, this Assurance Statement should be read in connection with Eco Efficiency Reporting Criteria 2016.

CTC's competence and independence

CTC ensures the selection of appropriately qualified individuals based on their qualifications, training and experience. The outcome of all verification and certification assessments is then internally reviewed by senior management to ensure that the approach is rigorous and transparent.

Morgan Jones, Associate Director – Certification





Carbon Trust Certification Ltd, London






Email: info@carbontrust.com

This assurance report is made solely to Standard Chartered PLC in accordance with the terms of the engagement contract between us. Those terms permit disclosure to other parties, solely for the purpose of Standard Chartered PLC showing that it has obtained an independent assurance report in connection with the Selected Information. We have not considered the interest of any other party in the Selected Information. To the fullest extent permitted by law, we accept no responsibility and deny any liability to any other party other than Standard Chartered PLC for our work, for this assurance report or for the conclusions we have reached.

Sustainability Aspirations

Our Aspirations build on our three sustainability priorities with measurable targets to demonstrate how we are achieving sustainable outcomes across our business. These also allow us to measure our contribution to the UN Sustainable Development Goals.

Aspiration	Target	Timeline
Pillar 1: Contributing to sustainable economic growth		
<p>Infrastructure – Everyone should have access to safe, reliable and affordable power and infrastructure which transforms lives and strengthens economies</p> 	<p>We'll work with our clients to:</p> <p>Provide advisory, financing, debt structuring services and policy advice for \$25 billion of infrastructure projects, including \$4 billion toward clean technology</p>	<p>Jan 2017 – Dec 2019 (infrastructure) Jan 2016 – Dec 2020 (clean technology)</p>
<p>Climate – Climate change is one of today's greatest challenges and addressing it is essential to promote sustainable economic growth</p> 	<p>Introduce criteria to assess alignment to a 1.5 degree climate scenario for energy sector clients and transactions</p> <p>Expand this climate assessment criteria to other high-emitting sectors</p>	<p>May 2016 – Dec 2017 Jan 2018 – Dec 2018</p>
<p>Entrepreneurs – Entrepreneurs are the heart of local economies, creating jobs and empowering people</p> 	<p>Provide \$6 billion to Business Banking clients</p> <p>Grow our lending to smaller business clients in our Commercial Bank by 20%, as measured by assets</p>	<p>Jan 2017 – Dec 2019 Jan 2017 – Dec 2019</p>
<p>Digital – Everyone should have access to digital banking products enabling safe, efficient and inclusive banking</p> 	<p>Continue to provide 'last-mile' payments and collections to clients in our footprint through our Straight2Bank wallet</p>	<p>Jan 2017 – Dec 2019</p>
<p>Commerce – Trade creates jobs and contributes to economies by enabling people to connect across borders</p> 	<p>Bank 8,000 of our clients' international and domestic networks of suppliers and buyers through banking the ecosystem programmes</p>	<p>Jan 2017 – Dec 2020</p>
<p>Impact and sustainable finance – Innovative financial products and partnerships can help us solve global development challenges and improve the lives of millions in our markets</p> 	<p>Provide \$1 billion of financing to microfinance institutions to extend access to finance</p> <p>Facilitate opportunities for our Private Bank clients to invest in impact investing funds in our markets</p> <p>Continue to promote blended finance capabilities</p>	<p>Jan 2016 – Dec 2020 Jan 2016 – Dec 2020 Jan 2016 – Dec 2020</p>

Aspiration	Target	Timeline
Pillar 2: Being a responsible company		
<p>People – Our people are our greatest asset, and our diversity drives our business success</p> 	<p>We will:</p> <p>Increase gender representation: 25% women at board level 30% women in senior roles (bands 1-4)</p> <p>Flexible working: Apply flexible working policy globally</p> <p>Parental leave: Increase the minimum paid parental leave across all of our markets to 20 weeks for the primary care giver and two weeks for the spouse or civil partner</p>	<p>Jan 2013 – Dec 2017</p> <p>Sept 2016 – Dec 2020</p> <p>Sept 2016 – Dec 2017</p>
<p>Environment – Reducing our own impact on the environment will protect our planet for the benefit of our communities</p> 	<p>Reduce annual energy use by 35% to 230 kWh/m²/year in our tropical climate locations (80% of portfolio)</p> <p>Reduce annual energy use by 31% to 275 kWh/m²/year in our temperate climate locations (20% of portfolio)</p> <p>Reduce our annual water use by 72% to 0.5 kL/m²/year</p> <p>Reduce annual office paper use by 57% to 10 kg/FTE/year</p>	<p>Jan 2008 – Dec 2019</p> <p>Jan 2008 – Dec 2019</p> <p>Jan 2008 – Dec 2019</p> <p>Jan 2012 – Dec 2020</p>
<p>Conduct – Good conduct and high ethical standards are essential in achieving fair outcomes for our clients</p> 	<p>Implement a conduct management framework that ensures all staff are able to identify, control and govern conduct related risk</p>	<p>Jan 2017 – Dec 2017</p>
<p>Financial Crime Compliance – Financial crime has serious social and economic consequences, harming individuals and communities</p> 	<p>All eligible Bank staff to complete relevant ABC, AML and sanctions training with less than 2% overdue</p> <p>Deliver at least 10 correspondent banking academies in 2017</p>	<p>Ongoing</p> <p>Jan 2017 – Dec 2017</p>
Pillar 3: Investing in communities		
<p>Community Engagement – Health and education are vital for thriving and prosperous communities</p> 	<p>Invest 0.75% of prior year operating profit in our communities</p> <p>Raise \$100 million to tackle avoidable blindness</p> <p>Empower 600,000 girls through education and sport</p> <p>Educate 5,000 micro and small businesses, with 20% women-owned or led</p>	<p>Jan 2006 – Dec 2020</p> <p>Jan 2003 – Dec 2020</p> <p>Jan 2006 – Dec 2018</p> <p>Jan 2013 – Dec 2018</p>

Further information

Our online resources provide further information to support this document.

Annual Report

For a full review of our performance during 2016, visit sc.com/annual-report/2016

Sustainability approach

Our sustainability pages contain information on our approach and progress over time, visit sc.com/en/sustainability

Position Statements

For details of our environmental and social standards and how we apply these in our work with clients, visit sc.com/PositionStatements

Conduct framework

For further information on our conduct framework, including our Group-wide Code of Conduct, visit sc.com/CodeofConduct

Tax reporting

For complete country-by-country tax reporting, visit sc.com/cbcr

Included in



Contact us

If you have any comments or questions about the information in this report, you can contact us at sustainability.feedback@sc.com

