

Telenor Group`s Communication of Progress – 2013

The UN Global Compact is based on 10 basic principles in the areas of human rights, labour standards, the environment and anti-corruption. For more information about the UN Global Compact see www.unglobalcompact.org

Telenor Group has been a committed member of United Nations` Global Compact since 2001. Since then, Telenor Group has submitted the Communication of Progress annually to describe the application of the 10 Principles in its global operations as well as its targets and achievements. We strongly support the principles of the UN Global Compact, and have integrated them into our policies and practices. We operationalize them through development of guidelines, reporting, training, and workshops.

In addition to our participation in the Global Compact, Telenor Group takes part in the Global Compact Nordic Network in addition to the Advisory Group on Supply Chain Sustainability.

We regard the Telenor Group Social Responsibility Report 2013 in [Telenor Annual Report](#), in combination with our reporting on www.telenor.com/sustainability to be our Communication of Progress (COP) to UN Global Compact. Our Social Responsibility report 2013 is signed by the Board of Telenor (acting as an independent body or supervisory). An independent limited assurance has been done for the climate related information regarding our energy consumption and carbon emissions, and according to GC this is a type of external verification that does meet the requirement for assurance introduced from 1 January this year for GC Advanced COPs.

Telenor Group`s COP Self-Assessment for 2013 has been submitted on the GC website.

The table below indicates where the reader will find relevant information on each of the 10 UNGC Guiding Principles.

Issue Area		Principle	Telenor Annual Report 2013	Telenor.com/Sustainability
Human Rights	Pr. 1	Businesses should support and respect the protection of internationally proclaimed human rights	Page 16, 122, 123, 125	Telenor Code of Conduct Telenor Supplier Conduct Principles Our Commitment Human Rights
	Pr. 2	Businesses should make sure that they are not complicit in human rights abuses	Page 16, 127	Corporate Governance Compliance and whistleblowing Supply Chain Sustainability Report on Corporate Governance
Labour Rights	Pr. 3	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining	Page 123	Telenor Code of Conduct Telenor Supplier Conduct Principles Supply Chain Sustainability

Issue Area		Principle	Telenor Annual Report 2013	Telenor.com/Sustainability
	Pr. 4	Businesses should uphold the elimination of all forms of forced and compulsory labour	Page 15, 125	Telenor Code of Conduct Telenor Supplier Conduct Principles Supply Chain Sustainability Telenor Key Figures
	Pr. 5	Businesses should uphold the effective abolition of child labour	Page 15, 123, 125	Telenor Code of Conduct Telenor Supplier Conduct Principles Supply Chain Sustainability Combating Child Labour through education
	Pr. 6	Businesses should uphold the elimination of discrimination in respect of employment and occupation	Page 123, 124, 125, 126	Telenor Code of Conduct Telenor Supplier Conduct Principles Supply Chain Sustainability An Inclusive Work Environment Programme for Work Integration Uninor Bridging the Mobile Gender Gap Telenor Pakistan raises awareness for People with Disabilities
Environment	Pr. 7	Businesses should support a precautionary approach to environmental challenges	Page 15, 16, 124	Telenor Code of Conduct Telenor Supplier Conduct Principles Environment and Climate Environment Policy Environmental Management
	Pr. 8	Businesses should undertake initiatives to promote greater environmental responsibility	Page 15, 16, 124	Environment and Climate Energy Efficiency Environmental Management Telenor Key Figures
	Pr. 9	Businesses should encourage the development and diffusion of environmentally friendly technologies	Page 124	Environment and Climate Smart Services Telenor Connexion Environmental Management
Anti-corruption	Pr. 10	Businesses should work against all forms of corruption, including extortion and bribery	Page 15, 124, 125	Telenor Code of Conduct Telenor Supplier Conduct Principles Corporate Governance Report on Corporate Governance Compliance and whistleblowing