

Communication On Progress (COP)

UN Global Compact Advance Level

Ericsson is committed to making the Global Compact ten principles part of our business strategies and day-to-day operations.

Ericsson's Human Rights, Labor, Environmental and Anti-corruption policies, directives and governance are fully integrated within the Ericsson Group Management System (EGMS). The EGMS is used in all operations covering all units around the world.

Ericsson's Communication on Progress is part of our [Sustainability and Corporate Responsibility report 2013 "Technology for Good"](#)

It contains:

A statement by our CEO expressing continued support for the Global Compact and renewing our company's ongoing commitment to the initiative and its principles.

A description of action and policies related to Human Rights, Labor, Environment, and Anti-Corruption.

A description of policies and practices related to the company's operations in high-risk and/or conflict areas.

Qualitative and quantitative measurement of outcomes illustrating the degree to which targets/performance indicators were met.

It is easily accessible to all interested parties on www.ericsson.com/sustainability and is actively distributed to all stakeholders.

The accuracy and completeness of information in [Ericsson's Sustainability and Corporate](#)

[Responsibility Report 2013](#) is assessed by PwC (independent assurers) against recognized assurance standards FarRevR6 and AA1000. The assurance statement can be found on page 57-58 of [Ericsson's Sustainability and Corporate Responsibility Report 2013](#).

The Global Reporting Initiative G3 guidelines have been used in compiling [Ericsson's Sustainability and Corporate Responsibility Report](#). The report achieved an A+ application level, see page 3 of the report. Information on the company's profile and context of operation can be found in [Ericsson's Annual Report 2013](#).



1 Implementing the Ten Principles into Strategies and Operations

<p>UN Global Compact Advanced Criteria and UNGC recommended best practices covered in Ericsson reporting are marked with bold.</p>	<p>Our approach</p>	<p>Where to find out more: (Page references to Ericsson Sustainability & CR Report 2013: Technology for Good and our Sustainability and Corporate Responsibility website)</p>
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<p>Criterion 1: The COP describes mainstreaming into corporate functions and business units</p> <ul style="list-style-type: none"> Place responsibility for execution of sustainability strategy in relevant corporate functions (procurement, government affairs, human resources, legal, etc) ensuring no function conflicts with company’s sustainability commitments and objectives. Align strategies, goals and incentive structures of all business units and subsidiaries with corporate sustainability strategy. Assign responsibility for corporate sustainability implementation to an individual or group within each 	<ul style="list-style-type: none"> Sustainability is integrated in our core business and is part of our top-level targets. Ericsson has an annual (3-5 year perspective) strategy, target setting and risk management cycle, well established within the Group and involving regions, business units and Group functions. Sustainability & CR is fully integrated in this yearly cycle The Ericsson Sustainability and CR Steering Group is comprised of senior 	<ul style="list-style-type: none"> CEO Letter (Page 4) VP Sustainability and CR Letter (Page 5) Sustainability core to the business (Page 8) Embedding responsibility (Page 13) 2013 at a glance (page 6-7) A life cycle approach benefits the environment and economy (Page 27) Sustainability policy Code of Business Ethics Code of Conduct Ensuring sales compliance (Page 15)
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<p>business unit and subsidiary.</p> <ul style="list-style-type: none"> • Design corporate sustainability strategy to leverage synergies between and among issue areas and to deal adequately with trade-offs. • Ensure that different corporate functions coordinate closely to maximize performance and avoid unintended negative impacts. • Other emerging or established best practices. 	<p>executives which ensure alignment and integration of Sustainability and CR work within Ericsson and approve the strategy and targets that support our commitments.</p> <ul style="list-style-type: none"> • Our Sales Compliance Board is another example of a cross-functional team that considers human rights risks in the sales process. • We consult with internal stakeholders across a variety of business functions in determining our most material S-CR issues, which informs our strategy and risk assessment. 	<ul style="list-style-type: none"> • Prioritizing our sustainability impacts (Page 10)
<p>Criterion 2: The COP describes value chain implementation</p> <ul style="list-style-type: none"> • Analyze each segment of the value chain carefully, both upstream and downstream, when mapping risks, opportunities and impacts. • Communicate policies and expectations to suppliers and other relevant business partners. • Implement monitoring and assurance mechanisms (e.g. audits/screenings) for compliance within the company's sphere of 	<ul style="list-style-type: none"> • We take a value chain approach to addressing sustainability and CR issues. We consider both direct and indirect impacts. We map the key focus areas as identified in our materiality process in each phase of our value chain and identify the ways in which we engage with stakeholders to influence the impact of that issue, and enhance value creation. We look at four main areas within our value chain: supply chain, own operations, products in use, and end of life treatment. • All suppliers must comply with our social and environmental requirements as set 	<ul style="list-style-type: none"> • Ensuring sales compliance (Page 15) • A life-cycle approach benefits the environment and economy (Page 27) • Ericsson's carbon footprint and LCA (Page 29) • Taking back e-waste (Page 36) • Strong focus on responsible sourcing (Page 20) • Responsible Sourcing • Tracing the origin of conflict



<p>influence.</p> <ul style="list-style-type: none"> • Undertake awareness-raising, training and other types of capacity building with suppliers and other business partners. 	<p>out in the Code of Conduct (CoC). We communicate expectations in our annual Sustainability-CR Report, on our website and through supplier meetings.</p> <ul style="list-style-type: none"> • Using a risk-based approach, high-risk portfolio areas and highest-risk markets are prioritized for assessments and monitoring. Ericsson performs regular audits and works with suppliers to ensure continuous improvements. • In addition to the Supply Chain, processes are in place within sales compliance and trade compliance to monitor human rights issues. • We work with suppliers to raise awareness of Ericsson CoC requirements, Free online supplier training in 13 languages is offered on our website. We regularly host supplier seminars on CoC issues. In 2013, this included events in Myanmar and Bangladesh. • 	<p>minerals in the supply chain (Page 21)</p> <ul style="list-style-type: none"> • Code of Business Ethics • Code of Conduct • Ensuring sales Compliance (Page 15) • Strong focus on responsible sourcing (Page 20) • In Myanmar, balancing opportunity with responsibility (Page 18)
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2 Robust Human Rights Management Policies and Procedures

<p>UN Global Compact Advanced Criteria and UNGC recommended best practices covered in Ericsson reporting are marked with bold.</p>	<p>Our approach</p>	<p>Where to find out more:</p> <p>(Page references to Ericsson Sustainability & CR Report 2013: Technology for Good and our Sustainability and Corporate Responsibility website)</p>
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<p>Criterion 3: The COP describes robust commitments, strategies or policies in the area of human rights</p> <ul style="list-style-type: none"> • Commitment to comply with all applicable laws and respect internationally recognized human rights, wherever the company operates (e.g., the Universal Declaration of Human Rights, Guiding Principles on Human Rights). • Integrated or stand-alone statement of policy expressing commitment to respect and support human rights approved at the most senior level of the company. • Statement of policy stipulating human rights expectations of 	<ul style="list-style-type: none"> • Ericsson works actively to respect human rights throughout its operations, and our commitment to Human Rights is reflected in our Code of Business Ethics and Code of Conduct Group policies. We are also committed to implement the United Nations Guiding Principles on Business and Human Rights throughout our business operations. We respect all internationally proclaimed human rights including the International Bill of Human Rights and the International Labour Organization’s Declaration on Fundamental Principles and Rights at Work. We support the United Nations Global Compact initiative and its ten principles. 	<ul style="list-style-type: none"> • Code of Business Ethics • Code of Conduct • Respecting human rights (Page 14) • Embedding responsibility (Page 13) • Human rights • CEO Letter (Page 4) • Strong focus on responsible sourcing (Page 20)
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<p>personnel, business partners and other parties directly linked to operations, products or services.</p> <ul style="list-style-type: none"> Statement of policy publicly available and communicated internally and externally to all personnel, business partners and other relevant parties. 	<ul style="list-style-type: none"> Our commitment to honor the principles of internationally recognized human rights is reflected in our Code of Business Ethics. The CEO of Ericsson publicly states his commitment to human rights. The Code of Business Ethics is valid for all employees and contractors and they must be aware of and comply with the rules and guidelines summarized in the Code, and acknowledge it at regular intervals. Expectations on human rights are also set out in our Supplier Code of Conduct. The Code of Business Ethics is communicated on our website and in the Sustainability and CR Report. 	
<p>Criterion 4: The COP describes effective <i>management systems</i> to integrate the human rights principles</p> <ul style="list-style-type: none"> Process to ensure that internationally recognized human rights are respected. On-going due diligence process that includes an assessment of actual and potential human rights impacts. Internal awareness-raising and training on human rights for management and employees. Operational-level grievance mechanisms for those potentially 	<ul style="list-style-type: none"> Ericsson’s Human Rights policies, directives and governance are fully integrated within the Ericsson Group Management System (EGMS). The EGMS is used in all operations covering all units around the world. Ericsson works actively to respect human rights throughout its operations. We consider human rights in the employment and labor conditions and responsibilities are implemented in the line organization, for example, in our supply chain, we work with our Code of Conduct. 	<ul style="list-style-type: none"> Ensuring sales compliance (Page 15) Code of Conduct Strong focus on responsible sourcing (Page 20) Sales Compliance Board Reporting violations In Myanmar, balancing opportunity with responsibility (Page 18) Enabling communications for All (Pages 44-53) Technology for Good



<p>impacted by the company's activities.</p> <ul style="list-style-type: none"> • Allocation of responsibilities and accountability for addressing human rights impacts. • Internal decision-making, budget and oversight for effective responses to human rights impacts. • Processes to provide for or cooperate in the remediation of adverse human rights impacts that the company has caused or contributed to. • Process and programs in place to support human rights through: core business; strategic philanthropic/social investment; public policy engagement/advocacy; partnerships and/or other forms of collective action. • Other emerging or established best practices 	<ul style="list-style-type: none"> • We have a cross functional team that considers human rights risks in the sales process which is steered by the Sales Compliance Board. We also have a process in place on trade compliance. • The Sustainability and CR organization is responsible for overseeing the human rights area. The Sustainability Steering Group and the Sales Compliance Board provide oversight to human rights impacts. • All employees acknowledge the Code of Business Ethics including human rights. • In 2012, Ericsson launched a two-year Business Learning Program with Shift, an independent, non-profit center for business and human rights. The aims of the Business Learning Program are to further strengthen our framework on human rights. • In conjunction with Ericsson re-establishing business in Myanmar, we have initiated a Human Rights Impact Assessment (HRIA) in Myanmar in accordance with the UN Guiding Principles on Business and Human Rights. • As part of enabling communications for all, and Ericsson's Technology for Good programs, we take a non-philanthropic approach and leverage our core business and technology to form partnerships, advocate for public polies and take other action to support human rights, in the areas of education, health, financial and 	<ul style="list-style-type: none"> • Respecting human rights (Page 14) • Human rights indicators HR1-HR9 2013
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	<p>digital inclusion, freedom of expression, the right to privacy, refugee reconnection and peace and conflict resolution, among other areas.</p> <ul style="list-style-type: none"> • Information about the Ericsson Reporting Violations process is available on the Ericsson website • Ericsson published a paper on Ericsson's eco-system approach to ICT and Human Rights 	
<p>Criterion 5: The COP describes effective <i>monitoring and evaluation mechanisms</i> of human rights integration</p> <ul style="list-style-type: none"> • System to monitor the effectiveness of human rights policies and implementation with quantitative and qualitative metrics, including in the supply chain. • Monitoring drawn from internal and external feedback, including affected stakeholders. • Leadership review of monitoring and improvement results. • Process to deal with incidents the company has caused or contributed to for internal and external stakeholders • Grievance mechanisms that are 	<ul style="list-style-type: none"> • Ericsson's internal audit function has evaluated 2013 Ericsson Sustainability and Corporate Responsibility performance, including Policies such as CoBE and CoC that address Human rights principles. • Our Sustainability and Corporate Responsibility Report has been assured by PricewaterhouseCoopers • Our Global Assessment Program, monitored by assurance provider Intertek, audits application of policies and directives, management of risks and objectives achievement, including CoBE and CoC Policies that includes Human rights principles. 	<ul style="list-style-type: none"> • Respecting human rights (Page 14) • Long term objectives: Conducting business responsibly (Page 56) • Objectives and achievements: Conducting business responsibly (Page 54) • Strong focus on responsible sourcing (Page 20) • EGMS • Prioritizing our sustainability impacts (Page 10) • Sales Compliance Board • Reporting violations • Sustainability steering group • Embedding responsibility



<p>legitimate, accessible, predictable, equitable, transparent, rights-compatible, a source of continuous learning, and based on engagement and dialogue</p> <ul style="list-style-type: none"> • Outcomes of integration of the human rights principles • Other emerging or established best practices 	<ul style="list-style-type: none"> • The audit results are reviewed by appropriate management and boards and actions are followed up. Human rights are an integrated part of the Ericsson Group Management System (EGMS). The Global External Assessment Program is performed by an external assurance body. • The Business Learning Program initiated with Shift is intended to help us ensure that our practices in the human rights area are effective. • Grievance mechanisms and the process to report violations and deal with incidents is available at Ericsson.com. • Outcomes of due diligence can be special attention paid to a specific country or business relationship, or a full Human Rights Impact Assessment (HRIA). In some cases business opportunities are turned down, or relationship improvement activities are identified. • In 2013, Ericsson initiated a HRIA in Myanmar according with the UNGP, with assistance from Shift. The HRIA covers adverse human rights impacts that Ericsson may cause or contribute to, through our own activities, or which may be directly linked to our operations, products or services by our business relationships. It aims to provide a framework for ensuring 	<p>(Page 13)</p> <ul style="list-style-type: none"> • Human rights indicators HR1-HR9 2013 • Iran (Page 15)
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	<p>that Ericsson is respecting human rights within the scope of our business operations and describes the social, operational and human rights context for doing business in Myanmar, where Ericsson re-established a presence in 2012.</p> <ul style="list-style-type: none"> • To support our approach to responsible business, it was decided by the Sales Compliance Board that a Human Rights Impact Assessment will be conducted in Iran. • Ericsson is using the GRI framework to report annually on Human Rights externally. 	
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3 Labor Management Policies and Procedures

<p>UN Global Compact Advanced Criteria and UNGC recommended best practices covered in Ericsson reporting are marked with bold.</p>	<p>Our approach</p>	<p>Where to find out more:</p> <p>(Page references to Ericsson Sustainability & CR Report 2013: Technology for Good and our Sustainability and Corporate Responsibility website)</p>
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<p>Criterion 6: The COP describes robust commitments, strategies or policies in the area of labor</p>		
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<ul style="list-style-type: none"> • Reference to principles of relevant international labor standards (ILO Conventions) and other normative international instruments in company policies. • Reflection on the relevance of the labor principles for the company. • Written company policy to obey national labor law, respect principles of the relevant international labor standards in company operations worldwide, and engage in dialog with representative organization of the workers (international, sectoral, national). • Inclusion of reference to the principles contained in the relevant international labor standards in contracts with suppliers and other relevant business partners. • Specific commitments and Human Resources policies, in line with national development priorities or decent work priorities in the country of operation. • Participation and leadership in wider efforts by employers' organizations (international and national levels) to jointly address challenges related to labor standards in the countries of 	<ul style="list-style-type: none"> • We respect the principles concerning fundamental rights set out in the International Labour Organization's Declaration on Fundamental Principles and Rights at Work. These are reflected in our Code of Business Ethics. We support the United Nations Global Compact initiative and its ten principles which cover the area of labor. Our Supplier Code of Conduct is based on the Global Compact's ten principles and this includes: requirements reflecting the principles contained in international labor standards as described above. • Ericsson supports diversity and inclusion within our global workforce and in our supply chain. In 2013, Ericsson established a Diversity and Inclusion Council and appointed a Head of Diversity and Inclusion. The Council is comprised of business leaders representing regions, business units and Group functions across the company. The Council will review, approve and monitor activities and programs addressing diversity and inclusion. It will report its progress to the CEO and the Executive Leadership Team twice a year, and the Board of Directors as appropriate. There will also be councils at regional and local levels mirroring the global agenda, but with local priorities and activities as their scope. 	<ul style="list-style-type: none"> • Code of Conduct • Global diversity and inclusion council (Page 23) • Occupational, health and safety (Page 25) • Radio waves and health (Page 25) • Managing transitions responsibly (Page 23) • In global market, diversity and inclusion a necessity (Page 24) • Occupational health and safety (Page 21) • Objectives and Achievements • Labor performance indicators LA1-LA14, 2013 • Responsible Sourcing
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<p>operation, possibly in a tripartite approach (business – trade union – government).</p> <ul style="list-style-type: none"> • Structural engagement with a global union, possibly via a Global Framework Agreement. • Other emerging or established best practices 	<ul style="list-style-type: none"> • Ericsson’s objectives and achievements within the area of Labor, both short and long-term, are reported on annually in our Sustainability and CR Report. • New limits on working hours were defined in the updated Ericsson Code of Conduct. This is especially important for employees and suppliers working with high-risk activities. 	
<p>Criterion 7: The COP describes effective <i>management systems</i> to integrate the labor principles</p> <ul style="list-style-type: none"> • Risk and impact assessments in the area of labor. • Dialogue mechanism with trade unions to regularly discuss and review company progress in addressing labor standards. • Allocation of responsibilities and accountability within the organization. • Internal awareness-raising and training on the labor principles for management and employees. • Active engagement with suppliers to address labor-related challenges. • Grievance mechanisms, communication channels and 	<ul style="list-style-type: none"> • Ericsson’s Labor policies, directives and governance are fully integrated within the Ericsson Group Management System (EGMS). The EGMS is used in all operations covering all units around the world. • Our Responsible Sourcing Program includes Supplier’s Code of Conduct audits and assessment on requirements concerning labor in our supply chain. • Providing a safe and healthy workplace is of fundamental importance to Ericsson. Our ambition is zero fatalities and our long-term objective is based on continuous improvements over time in order to reduce the number and severity of Occupational Health and Safety (OHS) incidents among our employees and our suppliers’ 	<ul style="list-style-type: none"> • Global diversity and inclusion council (Page 23) • Occupational, health and safety (Page 25) • Radio waves and health (Page 25) • In global market, diversity and inclusion is a necessity (Page 24) • Strong focus on responsible sourcing (Page 20) • Taking a strong stance against corruption (Page 17) • OHSAS 18001 certificate • Performance Indicators, labor LA1-LA14



<p>other procedures (e.g., whistleblower mechanisms) available for workers to report concerns, make suggestions or seek advice, designed and operated in agreement with the representative organization of workers</p> <ul style="list-style-type: none"> • Other emerging or established best practices 	<p>employees.</p> <ul style="list-style-type: none"> • Ericsson’s global operations are certified to the (Occupational Health and Safety Assessment Series - OHSAS 18001 requirements to deliver better risk control and improved performance. • We seek to find mutual agreements with unions and follow the standards and requirements of each company in which we operate. In countries where employee representation structures are not present, Ericson employees can express their views through annual employee surveys or in some cases, through open employee meetings. • Operational responsibility for Labor areas: Head of Group Function Human Resources. • Training on Code of Conduct is available for all employees. Training and awareness raising on OHS is conducted for our employees and our suppliers’ employees, with specialized training for high-risk occupations. • We regularly host supplier seminars on Code of conduct and work with suppliers to ensure continuous improvements. • Both employees and third parties can report suspected violations of the Code of Business Ethics which is available publicly 	
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	<p>on the Ericsson website. A Chief Compliance Officer was appointed in 2011.</p>	
<p>Criterion 8: The COP describes effective monitoring and evaluation mechanisms of labor principles integration</p> <ul style="list-style-type: none"> • System to track and measure performance based on standardized performance metrics. • Dialogues with the representative organization of workers to regularly review progress made and jointly identify priorities for the future. • Audits or other steps to monitor and improve the working conditions of companies in the supply chain, in line with principles of international labor standards. • Process to positively engage with the suppliers to address the challenges (i.e., partnership approach instead of corrective approach) through schemes to improve workplace practices. • Outcomes of integration of the labor principles. • Other emerging or established best practices 	<ul style="list-style-type: none"> • Our Global Assessment Program, conducted by a third party, reviews implementation of our EGMS, which includes Code of Conduct principles including labor. Units are regularly assessed and followed-up. Outcomes are followed up in the line organization. • We have an extensive Responsible Sourcing Program which includes labor standards in the supply chain. • We seek to find mutual agreements with unions. In countries where employee representation structures are not present, Ericson employees can express their views through annual employee surveys or in some cases, through open employee meetings. • We conduct audits and assessments of our supply chain in line with our Code of Conduct. • We regularly host supplier seminars on Code of Conduct issues, with particular focus on developing markets. In 2013, this included events in Myanmar and Bangladesh. 	<ul style="list-style-type: none"> • Long-term objectives: Conducting Business Responsibly • Objectives and achievements: Conducting business responsibly • Code of Conduct • Labor rights performance indicators: LA1- LA 14 Human rights performance indicators: HR1-HR9 • Strong focus on responsible sourcing (Page 20) • Embedding responsibility (Page 13)



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4 Robust Environmental Management Policies and Procedures

<p>UN Global Compact Advanced Criteria and UNGC recommended best practices covered in Ericsson reporting are marked with bold.</p>	<p>Our approach</p>	<p>Where to find out more: (Page references to Ericsson Sustainability & CR Report 2013: Technology for Good and our Sustainability and Corporate Responsibility website)</p>
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<p>Criterion 9: The COP describes robust commitments, strategies or policies in the area of environmental stewardship</p> <ul style="list-style-type: none"> • Reference to relevant international conventions and other international instruments (e.g. Rio Declaration on Environment and Development). • Reflection on the relevance of environmental stewardship for the company. • Written company policy on environmental stewardship. • Inclusion of minimum environmental standards in contracts with suppliers and other relevant business partners. • Specific commitments and goals 	<ul style="list-style-type: none"> • Our Code of Conduct is based on the United Nation Global Compact’s ten principles derived from: The Universal Declaration of Human Rights, The ILO Declaration of Fundamental Principles and Rights at Work, The Rio Declaration on Environment and Development and the United Nations Convention Against Corruption. • Environmental Stewardship is very important to Ericsson, and we believe our products and services can help create more sustainable societies. • Our Sustainability Policy states our commitment to continuously reduce the environmental impact of our own 	<ul style="list-style-type: none"> • Sustainability Policy. • Sustainability core to the business (Page 8) • Supplier Environmental Requirements • Banned and restricted substance lists • Whistleblower and reporting violations • Climate advocacy • Objectives and achievements • Ericsson’s think thank NEST spotlights urbanization challenges (Page 38) • Ericsson announces key collaborations to improve city life
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<p>for specified years.</p> <ul style="list-style-type: none"> • Other emerging or established best practices 	<p>operations and to use Design for Environment strategies to achieve continuous environmental improvements regarding Ericsson’s products and solutions.</p> <ul style="list-style-type: none"> • Environmental requirements are included in Ericsson’s Code of Conduct. • We set both year-on-year goals and long-term objectives to measure our environmental performance. • Our environmental related strategies are: Lead in energy efficiency, consumption and environmental performance for telecom networks and services; Continuously improve Ericsson own sustainability performance and Advocate the role of broadband, mobility and cloud in shaping a low-carbon economy and sustainable urbanization. • Ericsson announced in 2013 it will enter a three-year collaboration with UN-Habitat to conduct collaborative research and specific projects which aim to provide valuable insights for city leaders and policymakers on sustainable urbanization. • Also in 2013, Ericsson played an instrumental role in the formation of a new area of collaboration within the UN Framework Convention on Climate Change (UNFCCC) Momentum for Change initiative. The area is ICT Solutions, in partnership with the Global e-Sustainability Initiative (GeSI), 	
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	<p>underscoring the critical role the ICT sector plays in addressing climate change.</p>	
<p>Criterion 10: The COP describes effective <i>management systems</i> to integrate the environmental principles</p> <ul style="list-style-type: none"> • Environmental risk and impact assessments. • Assessments of lifecycle impact of products, ensuring environmentally sound management policies. • Allocation of responsibilities and accountability within the organization. • Internal awareness-raising and training on environmental stewardship for management and employees. • Grievance mechanisms, communication channels and other procedures (e.g. whistleblower mechanisms) for reporting concerns or seeking advice regarding environmental impacts. 	<ul style="list-style-type: none"> • Ericsson’s Environmental policies, directives and governance are fully integrated within the Ericsson Group Management System (EGMS). The EGMS is used in all operations covering all units around the world. • Ericsson’s Environmental Management System is certified to ISO 14001 and is part of the EGMS. • Environmental risks are assessed as part of the annual Strategy, Target Setting and Risk Management Cycle. • Ericsson has a 20-year history of undertaking Life-Cycle Assessments (LCA). This has evolved from a product-based perspective in the early 1990s to broader systems thinking which today includes estimates on ICT’s potential to offset CO₂ emissions from other sectors such as the transport sector and energy and utilities sectors. • To ensure sound handling of products at end of life, Ericsson has a long-established Ecology Management and Product Take-back Program made available to all Ericsson’s customers globally free of charge, not only in markets required by 	<ul style="list-style-type: none"> • A life cycle approach benefits the environment and economy (Page 29) • Sustainability core to the business (Page 8) • Ericsson’s carbon footprint and LCA (Page 29) • Taking back e-waste (Page 36) • A new urban vision: The smart sustainable city (Page 40) • Full speed ahead towards sustainable transport (Page 42) • An intelligent grid enables renewables, saves energy and costs (Page 43) • Embedding responsibility (Page 13) • Whistleblower and reporting violations



	<p>law.</p> <ul style="list-style-type: none"> • Internal training and awareness is provided for all employees. Specialized training is available for certain functions. • Whistleblower and reporting violations procedures exist and can be accessed by all employees and stakeholders on ericsson.com. 	
<p>Criterion 11: The COP describes effective <i>monitoring and evaluation mechanisms</i> for environmental stewardship</p> <ul style="list-style-type: none"> • System to track and measure performance based on standardized performance metrics. • Leadership review of monitoring and improvement results • Process to deal with incidents. • Audits or other steps to monitor and improve the environmental performance of companies in the supply chain. • Outcomes of integration of the environmental principles. 	<ul style="list-style-type: none"> • We conduct LCA according to international standards (ISO 14040 series). We also report and follow up according to GRI Environmental KPIs. All targets are reviewed on a regular basis, usually quarterly. We have an internal Group Directive on Incident management including a management of incident description and responsibilities • Internal audits and external audits are regularly conducted on our own operations as well as our suppliers. • Ericsson’s internal audit function has evaluated 2013 Ericsson Sustainability and Corporate Responsibility performance, including Policies such as CoBE and CoC that address Human rights principles. • Our Sustainability and Corporate Responsibility Report has been assured by PricewaterhouseCoopers 	<ul style="list-style-type: none"> • Managing our environmental impacts • Responsible Sourcing • Environmental performance indicators 2013 according to GRI 3.0 framework EN1-EN30. • Energy, Environment and Climate (Pages 26-43)



	<ul style="list-style-type: none">• Our Global Assessment Program, monitored by assurance provider Intertek, audits application of policies and directives, management of risks and objectives achievement, including CoBE and CoC Policies that includes Human rights principles.• Outcomes of the integration of our environmental principles are reflected in initiatives to reduce our environmental impact and enable a low-carbon economy.	
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5 Robust Anti-corruption Management Policies and Procedures

<p>UN Global Compact Advanced Criteria and UNGC recommended best practices covered in Ericsson reporting are marked with bold.</p>	<p>Our approach</p>	<p>Where to find out more: (Page references to Ericsson Sustainability & CR Report 2013: Technology for Good and our Sustainability and Corporate Responsibility website)</p>
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<p>Criterion 12: The COP describes robust commitments, strategies or policies in the area of anti-corruption</p> <ul style="list-style-type: none"> Publicly stated formal policy of zero-tolerance of corruption. Commitment to be in compliance with all relevant anti-corruption laws, including the implementation of procedures to know the law and monitor changes. Statement of support for international and regional legal frameworks, such as the UN Convention against Corruption. Detailed policies for high-risk areas of corruption. Policy on anti-corruption 	<ul style="list-style-type: none"> To manage risks and meet rising stakeholder expectations for integrity, Ericsson has a publicly stated policy of zero tolerance of corruption and bribery as part of the Code of Business Ethics. Our Code of Business Ethics includes statement of support for international legal frameworks, including the UN Convention Against Corruption. The Ericsson Anti-Corruption Group Directive details responsibilities to be in compliance with all relevant anti-corruption laws. Ericsson has an established process for the 	<ul style="list-style-type: none"> Code of Business Ethics. Tacking a strong stance against corruption (page 17) The PACI principles (page 17)
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<p>regarding business partners.</p>	<p>selection of suppliers and in general does not use agents, unless required by law or in very restricted circumstances.</p> <ul style="list-style-type: none"> • We are a signatory to PACI, The Partnership Against Corruption Initiative and initiative of the World Economic Forum, which includes a commitment to zero-tolerance. 	
<p>Criterion 13: The COP describes effective <i>management systems</i> to integrate the anti-corruption principle</p> <ul style="list-style-type: none"> • Support by the organization’s leadership for anti-corruption. • Carrying out risk assessment of potential areas of corruption. • Human Resources procedures supporting the anti-corruption commitment or policy, including communication to and training for all employees. • Internal checks and balances to ensure consistency with the anti-corruption commitment. • Actions taken to encourage business partners to implement anti-corruption commitments. • Management responsibility and accountability for implementation of the anti-corruption commitment 	<ul style="list-style-type: none"> • Ericsson’s Anti-corruption policies, directives and governance are fully integrated within the Ericsson Group Management System (EGMS). The EGMS is used in all operations covering all units around the world. • Our anti-corruption compliance program is supported by top management and headed by a Chief Compliance Officer, responsible and accountable for the Program. Our Code of Business Ethics, which includes anti-corruption is approved by the CEO. • Procedures supporting the anti-corruption commitment are embedded into different policies and Group directives. Employees can get more information from an anti-corruption website and report violations • The risk assessment process, which includes assessment by all business units, regions and group functions, is an integrated part of the Ericsson Group strategy process whereby compliance (including corruption) is 	<ul style="list-style-type: none"> • Anti-corruption • Tacking a strong stance against corruption (page 17) • GRI Social performance indicators SO1-SO8 • Reporting violations



<p>or policy.</p> <ul style="list-style-type: none"> • Communications (whistleblowing) channels and follow-up mechanisms for reporting concerns or seeking advice. • Internal accounting and auditing procedures related to anticorruption. 	<p>one of the risk areas to be assessed.</p> <ul style="list-style-type: none"> • An updated version of Ericsson’s anti-corruption e-learning was launched in 2013 and rolled out subsequently throughout the Group, and by end 2013 approximately 85,000 had completed the training. The training is mandatory for all employees and specialized training for certain functions. For example, in 2013, e-learning and face-to-face anti-corruption training was carried out for all local Ericsson employees in Myanmar. • Throughout the year, face-to-face training and presentations are held for selected groups, e.g., for the leadership teams in several regions as part of the governance training performed through the Group regularly. • Anti-corruption is part of the CoC, which is part of our contractual relationship with suppliers. In addition we have special clauses. • Corporate Audit and external auditors assess the implementation of the Anti-Corruption Group Directive to ensure consistency with the commitment. The anti-corruption compliance program is evaluated and reviewed by the Audit Committee of the Ericsson Board of Directors each year. • We have a whistleblower procedure that is accesible externally. 	
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<p>Criterion 14: The COP describes effective <i>monitoring and evaluation mechanisms</i> for the integration of anti-corruption</p> <ul style="list-style-type: none"> • Leadership review of monitoring and improvement results. • Process to deal with incidents. • Public legal cases regarding corruption. • Use of independent external assurance of anti-corruption programs. • Outcomes of integration of the anti-corruption principle. 	<ul style="list-style-type: none"> • Anti-corruption is part of the Global External Assessment Program and is evaluated and reviewed each year by the Audit Committee. • We use external corruption indices to assess corruption on a country level. • A Group Compliance Forum is responsible on a Group Level for the governance of the handling of reported violations and incidents. There are also Regional Compliance Forums in each region responsible for the handling of reported violations within the region. • The Group Compliance Forum is responsible to deal with incidents reported via the whistle blowing procedure or reported directly to Group Management. 	<ul style="list-style-type: none"> • Anti-corruption • Tackling a strong stance against corruption (page 17) • GRI Social performance indicators SO1-SO8
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6 Taking Action in Support of Broader UN Goals and Issues

<p>UN Global Compact Advanced Criteria and UNGC recommended best practices covered in Ericsson reporting are marked with bold.</p>	<p>Our approach</p>	<p>Where to find out more: (Page references to Ericsson Sustainability & CR Report 2013: Technology for Good and our Sustainability and Corporate Responsibility website)</p>
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<p>Criterion 15: The COP describes core business contributions to UN goals and issues</p> <ul style="list-style-type: none"> Align core business strategy with one or more relevant UN goals/issues. Develop relevant products and services or design business models that contribute to UN goals/issues. Adopt and modify operating procedures to maximize contribution to UN goals/issues. 	<ul style="list-style-type: none"> <i>Global development goals and poverty alleviation</i> Ericsson was an early supporter of the Millennium Development Goals and the UN Global Compact and both are closely embedded in our strategy and governance. <p>Enabling communications for all is part of our core business strategy and portfolio, and is also supporting poverty alleviation and the MDGs more broadly. As technology partner in the Millennium Villages Project since 2007, mobile connectivity has benefited some 500,000 people in 12 African countries.</p> <p>We are active in the policy discussions around the future Sustainable Development Goals and Ericsson’s CEO is a member of the Leadership Council of the UN</p>	<ul style="list-style-type: none"> Technology for Good Connecting for change (Page 45) Ericsson’s think thank NEST spotlights urbanization challenges (Page 38) Millennium Development Goals (page 45) Connect to learn (Pages 49-51) Case: Connect to learn: Lending a virtual hand (Page 50) m-commerce Unlocking the potential of m-commerce, pages 47-48) Refugees United: Mobile platform lets refugees reconnect (page 51) Ericsson response (page 53) Building safer communities after conflict (page 52) BB Commission Climate Change
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	<p>Sustainable Solutions Development Network (SDSN).</p> <p>In 2013, the Broadband Commission for Digital Development established a Task Force, on Sustainable Development and the Post-2015 Development Agenda, chaired by the Ericsson CEO, to explore how broadband can help achieve future development goals. Its report, “Transformative Solutions for 2015 and Beyond,” underlined the key role ICT and broadband can play in delivering inclusive economic growth.</p> <ul style="list-style-type: none"> • <i>Climate change</i> <p>We support broader UN goals around the environment and climate change with our energy-efficient and low energy-consuming products and solutions. Also, our technology plays a prominent role to enable low-carbon solutions for other sectors of society.</p> <p>Advocacy is another important part of our approach. We support the UNFCCC and other organizations in finding solutions to climate change, and engage in public-private partnerships to leverage scale and impact of solutions.</p> <p>In 2013, Ericsson played an instrumental role in the formation of a new area of collaboration within the UN Framework Convention on Climate Change (UNFCCC) Momentum for Change initiative. The area</p>	<p>report</p> <ul style="list-style-type: none"> • Greater progress through partnerships (Page 46) Report: Transformative solutions for 2015 and beyond • 1 Million Health Worker campaign
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	<p>is ICT Solutions, in partnership with the Global e-Sustainability Initiative (GeSI), underscoring the critical role the ICT sector plays in addressing climate change.</p> <p>Ericsson announced in 2013 it will enter a three-year collaboration with UN-Habitat to conduct collaborative research and specific projects which aim to provide valuable insights for city leaders and policymakers on sustainable urbanization.</p> <ul style="list-style-type: none"> • <i>Access to education</i> Our Connect to Learn program supports UNESCO's goals of education for all. The program was launched to support the UN goals around education (primary, but more importantly, secondary education. Today, some 40,000 students from 14 countries have been able to access quality education resources enabled by our cloud-based solution. • <i>Access to Health</i> In support of the MDGs on health, Ericsson supports the SDSN's One Million Community Health Workers (CHW) Campaign, a public-private partnership initiative. <i>Support of refugees</i> Ericsson has been the lead technology partner to the NGO Refugees United since 2010, and has developed a mobile phone platform to help refugees reconnect. The partnership is also a Clinton Global Initiative Commitment, with a goal to register 1 million refugees by 2015.. • <i>Support of peace and conflict resolution</i> 	
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	<p>Ericsson is the technology partner to The Whitaker Peace and Development Initiative (WPDI), using ICT technology and education solutions and expertise to help catalyze positive social change for youth in conflict-affected countries.</p> <ul style="list-style-type: none"> • <i>Gender diversity</i> Connect to Learn supports access to high-quality secondary education for women and girls. • <i>Financial and digital inclusion</i> Our m-commerce platform is enabling digital, social and financial inclusion. <p>In 2013, Ericsson was a founding member of Internet.org, a global partnership dedicated to expanding Internet access for the two-thirds of the world not yet connected.</p>	
<p>Criterion 16: The COP describes strategic social investments and philanthropy</p> <ul style="list-style-type: none"> • Pursue social investments and philanthropic contributions that tie in with the core competencies or operating context of the company as an integrated part of its sustainability strategy. • Coordinate efforts with other 	<ul style="list-style-type: none"> • Philanthropy is not part of our business approach, rather working in public-private partnerships with UN and other partners. • All of our initiatives fall under a broader program called Technology for Good, which aims to use our technology and competences in order to advance social or environmental benefits to people, business, 	<ul style="list-style-type: none"> • Technology for Good • Mobile platform helps refugees reconnect (Page51) • Delivering quality education for all through Connect to Learn (Page 49)



<p>organizations and initiatives to amplify—and not negate or unnecessarily duplicate—the efforts of other contributors.</p> <ul style="list-style-type: none"> • Take responsibility for the intentional and unintentional effects of funding and have due regard for local customs, traditions, religions, and priorities of pertinent individuals and groups. 	<p>and society.</p> <ul style="list-style-type: none"> • Ericsson Response serves numerous UN agencies with telecommunications services in times of disaster. 	<ul style="list-style-type: none"> • Rapid response (page 53) • Building safer communities after conflict (page 52) • Greater progress through partnerships (Page 46)
<p>Criterion 17: The COP describes advocacy and public policy engagement</p> <ul style="list-style-type: none"> • Publicly advocate the importance of action in relation to one or more UN goals/issues • Commit company leaders to participate in key summits, conferences, and other important public policy interactions in relation to one or more UN goals/issues 	<ul style="list-style-type: none"> • In global fora such as the global climate negotiations of and the UNFCCC, the UN Broadband Commission for Digital Development, the Global e-Sustainability Initiative (GeSI), we advocate for ICT’s role to address UN goals and issues. • The CEO is a member of the Leadership Council of the UN Sustainable Solutions Development Network (SDSN). The CEO is also a Commissioner of UN Broadband Commission for Digital Development and chairs the Task Force on Sustainable Development and the Post-2015 Development Agenda. Sweden has a long commitment to principles of sustainable development and Ericsson is among 20 leading businesses in the Swedish Leadership for Sustainable Development. 	<ul style="list-style-type: none"> • Enabling communications for All (Page 44-53) • Ericsson’s think tank NEST spotlights urbanization challenges (Page 38) • Creating momentum for change (Page 39) • BB Commission Climate Change report • Greater progress through partnerships (Page 46) • Report: Transformative solutions for 2015 and beyond • Rapid response (Page 53) • CEO letter (Page 4)



<p>Criterion 18: The COP describes partnerships and collective action</p> <ul style="list-style-type: none"> • Develop and implement partnership projects with public or private organizations (UN entities, government, NGOs, or other groups) on core business, social investments and/or advocacy. • Join industry peers, UN entities and/or other stakeholders in initiatives contributing to solving common challenges and dilemmas at the global and/or local levels with an emphasis on initiatives extending the company's positive impact on its value chain. 	<ul style="list-style-type: none"> • All of our initiatives fall under a broader program called Technology for Good which aims to use our technology and competences in order to advance social or environmental benefits to people, business, and society, including Connect to Learn and Refugees United. Ericsson Response serves numerous UN agencies with telecommunications services in times of disaster. • We engage in a number of public-private partnerships and the UN is a preferred partner. We engage with the UNHCR on refugees, World Food Programme and UNICEF on disasters, UNDP through the Business Call to Action on rural development projects and with UNESCO on education and conflict resolution with the Whitaker Peace & Development Initiative; Broadband Commission (co-chaired by ITU and UNESCO) on climate change and digital inclusion, the UN Global Compact Caring for the Climate, UN-Habitat on sustainable urbanization and ICT. UNFCCC, Momentum for Change via the ICT industry organization GeSI. 	<ul style="list-style-type: none"> • Greater progress through partnerships (Page 46) • Stakeholder engagement delivers value (Page 9) • Rapid response (page 53)
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7 Corporate Sustainability Governance and Leadership

<p>UN Global Compact Advanced Criteria and UNGC recommended best practices covered in Ericsson reporting are marked with bold.</p>	<p>Our approach</p>	<p>Where to find out more: (Page references to Ericsson Sustainability & CR Report 2013: Technology for Good and our Sustainability and Corporate Responsibility website)</p>
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<p>Criterion 19: The COP describes CEO commitment and leadership</p> <ul style="list-style-type: none"> • CEO publicly delivers explicit statements and demonstrates personal leadership on sustainability and commitment to the UN Global Compact • CEO promotes initiatives to enhance sustainability of the company's sector and leads development of industry standards • CEO leads executive management team in development of corporate sustainability strategy, defining goals and overseeing implementation • Make sustainability criteria and UN Global Compact principles part of goals and incentive 	<ul style="list-style-type: none"> • CEO letter • The CEO is a member of the Leadership Council of the UN Sustainable Solutions Development Network (SDSN). The CEO is also a Commissioner of UN Broadband Commission for Digital Development and chairs the Task Force on Sustainable Development and the Post-2015 Development Agenda. He has also served as chair of the Working Group on Climate Change. Sweden has a long commitment to principles of sustainable development and Ericsson is among 20 leading businesses in the Swedish Leadership for Sustainable Development, which highlights leadership for sustainable global development by integrating social, environmental and economic sustainability 	<ul style="list-style-type: none"> • CEO Letter (Page 4) • VP Sustainability Affairs and CR Letter (Page 5) • 2013 at a glance (page 6-7) • Sustainability core to the business (page 8) • Prioritizing our sustainability impacts (page 10-11) • BB Commission Climate Change report
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<p>schemes for CEO and executive management team</p>	<p>in their business models and core operations.</p> <ul style="list-style-type: none"> • Other focus areas include climate advocacy, education and digital inclusion. • The VP of Sustainability and CR reports directly to the CEO. • Sustainability and CR leadership target is on the Group top-level scorecard. 	
<p>Criterion 20: The COP describes Board adoption and oversight</p> <ul style="list-style-type: none"> • Board of Directors (or equivalent) assumes responsibility and oversight for long-term corporate sustainability strategy and performance • Board establishes, where permissible, a committee or assigns an individual board member with responsibility for corporate sustainability. • Board (or committee), where permissible, approves formal reporting on corporate sustainability (Communication on Progress) 	<ul style="list-style-type: none"> • The Ericsson Board of Directors is briefed twice a year on sustainability and CR matters or on an ad hoc basis as needed. • The Sustainability Steering Group approves the annual Sustainability-CR Report (Communication on Progress). 	<ul style="list-style-type: none"> • Embedding responsibility (Page 13) • About this report (Page 3.)
<p>Criterion 21: The COP describes stakeholder engagement</p>		



<ul style="list-style-type: none"> Publicly recognize responsibility for the company’s impacts on internal and external stakeholders. Define sustainability strategies, goals and policies in consultation with key stakeholders. Consult stakeholders in dealing with implementation dilemmas and challenges and invite them to take active part in reviewing performance. Establish channels to engage with employees and other stakeholders to hear their ideas and address their concerns, and protect ‘whistleblowers’. 	<ul style="list-style-type: none"> Our ability to positively impact on sustainability is enhanced through continuous dialogue and engagement with a wide range of groups and individuals. Through engagement, we maximize our ability to create value for society, address shared challenges and better manage risks and realize our strategic aims. Insights gained from ongoing stakeholder consultation and input are taken into account in our materiality process and inform our strategy. Specific stakeholders are consulted regarding certain dilemmas and challenges. For example, we have engaged in the Business Learning Program of Shift, an independent, non-profit center for business and human rights, to increase internal competence; and gain an external view on how we implement our human rights commitment. Some of the main stakeholder groups we interact with on an ongoing basis : customers, employees, investors, suppliers, industry partner, government, consumer and business users of telecommunications services, non-governmental organisations, standardization bodies, research institutes and media. 	<ul style="list-style-type: none"> Stakeholder engagement delivers value (Page 9) Prioritizing our sustainability impacts (Page 10-11) Shift Business Learning Program on Human Rights (Page 19) Networked Society blog Technology for Good blog Twitter and Facebook. Balancing responsibility with opportunity in Myanmar (Page 18-19) Ericsson’s think tank NEST spotlights urbanization challenges (Page 38)
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	<ul style="list-style-type: none"> • We also engage stakeholders in conversation about the Networked Society and Technology for Good both through events (The Networked Society Forum and Social Good Summit) and through social media such as our blog, Facebook and Twitter. • We have a whistleblower procedure that is publicly available to our employees and all stakeholders on Ericsson.com. Ericsson will not accept any discrimination or retaliation against individuals who use the reporting violation process. • Employees views are assessed through the annual -employee survey and annual poll on the Sustainability and CR issues most important to employees. 	
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1 Annex: Business & Peace

<p>UN Global Compact Advanced Criteria and UNGC recommended best practices covered in Ericsson reporting are marked with bold.</p>	<p>Our approach</p>	<p>Where to find out more: (Page references to Ericsson Sustainability & CR Report 2013: Technology for Good and our Sustainability and Corporate Responsibility website)</p>
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<p>The COP describes policies and practices related to the company's core business operations in high-risk or conflict-affected areas</p> <ul style="list-style-type: none"> • Information on how policies, strategies and operating practices have been adapted to the specific high-risk/conflict context based on due diligence. • Adherence to best practices even where national law sets a lower standard, including in the management of security services. • Management of the supply chain to avoid contributing to conflict through purchasing decisions and practices. 	<ul style="list-style-type: none"> • Ericsson's Human Rights, Labor, Environmental and Anti-corruption policies, directives and governance are fully integrated within the Ericsson Group Management System (EGMS). The EGMS is used in all operations covering all units around the world. • The same policies apply globally to all 180 countries where we serve customers. • Our annual strategy, target setting and risk management cycle as well as our due diligence processes take into consideration specific high-risk or conflict- affected areas. For example, we have taken steps to increase the transparency regarding conflict minerals in our supply chain, referred to as such because they are in part sourced from eastern provinces of the Democratic Republic of Congo (DRC) where a long civil war is ongoing. Illegal armed groups control some of these mines and transit routes to fund their violent operations. • In management of our supply chain, we use a risk-based approach in which high-risk portfolio areas and highest-risk 	<ul style="list-style-type: none"> • Sustainability Policy • Code of Conduct • Code of Business Ethics • Sales Compliance Board (Page 15) • Tracing the origin of conflict minerals in the supply chain (Page 21) • Sustainability core to the business (Page 8)
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	<p>markets are prioritized for assessments and monitoring.</p> <ul style="list-style-type: none"> • In the sales process, the Sales Compliance Board considers human rights in its decisions and proactively makes case by case risk assessments of business when deemed necessary. It uses three core criteria to evaluate human rights risks associated with unintended use of functionality: the type of product, service or know-how, the market, as well as the customer. • Ericsson has a Group-wide trade compliance process for managing compliance with relevant export control, customs and other trade laws and regulations including sanctions. • In 2013, Ericsson initiated a Human Rights Impact Assessment (HRIA) to provide a framework for ensuring that Ericsson is respecting human rights within the scope of our business operations and describes the social, operational and human rights context for doing business in Myanmar, where Ericsson re-established a presence in 2012. • In addition, we will conduct an HRIA in relation to our business in Iran in light of recent international developments and to support our responsible approach to business. 	
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<p>The COP describes policies and practices related to the company's government relations in high-risk or conflict-affected areas</p> <ul style="list-style-type: none"> • Assessment of opportunities for constructive engagement with government actors in order to support peace. • Measures undertaken to avoid complicity in human rights violations by government actors. • Management practices aimed at preventing corrupt relationships with government officials. 	<ul style="list-style-type: none"> • Ericsson supports UN and humanitarian organizations in times of disaster. • Ericsson is the technology partner to The Whitaker Peace and Development Initiative (WPDI), founded by UNESCO Goodwill Ambassador Forest Whitaker and dedicated to peace-building and community empowerment of youth in conflict-affected countries such as Uganda and South Sudan. Ericsson provides ICT technology and education solutions and expertise to help catalyze positive social change for youth in conflict-affected countries. • We are also committed to implement the United Nations Guiding Principles on Business and Human Rights throughout our business operations, reflected in our Code of Business Ethics, Human Rights Impact Assessments (HRIA) are undertaken on a case-by-case basis. • We have a Group Anti-Corruption Directive and our Code of Business Ethics clearly states zero tolerance for bribery and corruption. Our Anti-Corruption Compliance Program includes mandatory 	<ul style="list-style-type: none"> • Building safer communities after conflict (page 52) • Ensuring sales compliance (Page 15) • Tracing the origin of conflict minerals (page 21) • Refugees United: Mobile platform lets refugees reconnect (pages 51) • Rapid response (page 53) • A strong stance against corruption (Page 17) • Balancing responsibility with opportunity in Myanmar (Page 18-19)
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	<p>training for all employees and the Program is continually monitored by Ericsson’s internal audit function and evaluated annually by the Audit Committee of the Board of Directors.</p>	
<p>The COP describes local stakeholder engagement and strategic social investment activities of the company in high-risk or conflict-affected areas</p> <ul style="list-style-type: none"> • Assessment of opportunities for constructive engagement with government actors in order to support peace. • Stakeholder engagement mechanisms across company and contractor operations. • Approaches to stakeholder engagement involving civil society, international organizations, etc. • Actions toward constructive and peaceful company-community engagement. • Sustainable social investment projects. 	<ul style="list-style-type: none"> • Stakeholder engagement is occurring on many levels, continuously, including with civil society and international organizations. 	<ul style="list-style-type: none"> • Stakeholder engagement delivers value (Page 9) • Balancing responsibility with opportunity in Myanmar (Page 18-19) • Building safer communities after conflict (page 52)