

UN Global Compact Communication On Progress

MCI has been a signatory of the Global Compact since 2007.

We are proud to have been the first agency from the meetings and associations industry to commit to the Global Compact and since then we have been working to integrate the ten guiding principles into our business. We challenge our partners and clients to also support the Compact. The Compact's ten principles, issues areas and initiatives have been a fundamental influence and guide in the development of our sustainability strategy.

We are also a participant in the UNGC Caring for the Climate initiative. Our Sustainability and Management teams are active participants in the UNGC Leaders Summit and at various other UNGC events.

United Nations Global Compact Principles in action at MCI						
Principle	What it means	Relevant policies	2012 Commitments	2012 Performance	More info	Actions for 2013
1	Businesses should support and respect the protection of internationally proclaimed human rights	Sustainability Policy Supplier Code of Conduct Code of Business Ethics	Review usage of Code of Conduct as part of procurement audit of offices and integrate into local top 10 contracts Track number and impact of community action initiatives by MCI offices. Each office to volunteer 8 hours to community projects	Internal procurement took responsibility for ensuring suppliers sign Sustainability policy during contracting and renewal Increased to 57% group strategic partners that have signed MCI Code of Conduct. Offices now integrating into local contracts Increase MCI staff volunteering to 1,481 community hours (1 hour/talent) and raised €320,365 for community projects.	Our Progress	Offices to integrate code of conduct into top10 local supplier contracts. Increase to 65% group strategic partners signing code of conduct Staff to volunteer 8 hours to community projects Integrate code of conduct compliance into HR and procurement audit and scorecard
2	Make sure they are not complicit in human rights abuses	Sustainability Policy Supplier Code of Conduct Code of Business Ethics	Review assessment of internal sustainability processes with HR, and external processes with procurement Implement new tool to assess sustainability integration into new MCI Offices	Sustainability integration checklist used for analysis of new MCI Offices Integrated Sustainability compliance audit into the HR and procurement processes Increased to 57% group strategic partners that have signed MCI Code of Conduct. Offices now integrating into local contracts	Our Progress	Offices to integrate code of conduct into top10 local supplier contracts. Increase to 65% group strategic partners signing code of conduct Provide training for Operations, Finance and Procurement team
3	Businesses should uphold freedom of association & effective recognition of the right to collective bargaining	Sustainability Policy Supplier Code of Conduct Code of Business Ethics	No specific commitments	No specific action	Governance	No specific actions
4	The elimination of all forms of forced and compulsory labour	Sustainability Policy Supplier Code of Conduct Code of Business Ethics	Review assessment of internal CSR processes with HR, and external processes with procurement	Increased to 57% group strategic partners that have signed MCI Code of Conduct. Offices now integrating into local contracts	Supply Chain	Offices to integrate code of conduct into top10 local supplier contracts. Increase to 65% group strategic partners signing code of conduct Provide training for Operations, Finance and Procurement team
5	The effective abolition of child labour	Sustainability Policy Supplier Code of Conduct Code of Business Ethics	Review assessment of internal CSR processes with HR, and external processes with procurement	Increased to 57% group strategic partners that have signed MCI Code of Conduct. Offices now integrating into local contracts	Supply Chain	Offices to integrate code of conduct into top10 local supplier contracts. Increase to 65% group strategic partners signing code of conduct Provide training for Operations, Finance and Procurement team
6	Eliminate discrimination in respect of employment and occupation	Sustainability Policy Supplier Code of Conduct Code of Business Ethics	Review assessment of internal CSR processes with HR, and external processes with procurement. Train HR managers in CSR	Improved integration of CSR into HR processes including recruitment and new employee integration. Improved data collection and reporting processes	People and Culture	Provide training for HR team
7	Businesses should support a precautionary approach to environmental challenges	Sustainability Policy Supplier Code of Conduct Code of Business Ethics		Delivered 22 training sessions to internal staff, and 17 industry presentation about sustainable event management Increased usage of new Event safety and sustainability tool to assess 76% of all MCI Events	Operations	Assess 90% of all MCI Events for sustainability risks Deliver 2 internal sustainability summits and 12 training sessions 80% of proposals to include information about sustainability
8	Undertake initiatives to promote greater environmental responsibility	Sustainability Policy Supplier Code of Conduct Code of Business Ethics	Include information about sustainability into 80% of our large sales proposals Conduct 12 internal webinars	Delivered 22 training sessions to internal staff, and 17 industry presentation about sustainable event management Increased usage of new Event safety and sustainability tool to assess 76% of all MCI Events 60% of all proposals included sustainability information 36 offices reported sustainability impacts	Our Progress	Assess 90% of all MCI Events for sustainability risks Deliver 2 internal sustainability summits and 12 training sessions 80% of proposals to include information about sustainability
9	Encourage the development and diffusion of environmentally friendly technologies	Sustainability Policy Supplier Code of Conduct Code of Business Ethics	Increase usage of Event Safety and Sustainability risk assessment tool	Increased usage of new Event safety and sustainability tool to assess 76% of all MCI Events	Supply Chain	Increase usage of Event Safety and Sustainability risk assessment tool
10	Businesses should work against all forms of corruption, including extortion and bribery.	Sustainability Policy Supplier Code of Conduct Code of Business Ethics	Improve anti-corruption policy and develop control procedures Develop and launch business ethics program to staff Start implementation of management training	Conducted operational risk assessment. Conducted 2 Anti-corruption workshops with managements	Governance	Organise an anti-corruption workshop for senior management Provide training to HR Staff on Code of Business Ethics Improve anti-corruption policy and develop control procedures

For more information please see the MCI Sustainability Report www.mcisustainability.com