

# Corporate Sustainable Development ('CSD')

## Our commitment

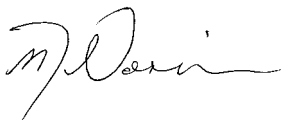
Computacenter recognises that our people and the societies and environment within which we operate are integral contributors to delivering value and supporting our key strategic aspirations.

Whilst we pride ourselves on the provision of technologically advanced information solutions, we recognise that our business occurs within a wider community including employees, shareholders, customers, suppliers, business partners and the natural environment as a whole.

Since 2007, the Group has been committed to the 10 core principles of the United Nations Global Compact ('UNGC'), aimed at demonstrating ethical, environmental and social responsibility towards our own workforce and in our business interaction within each community and country in which we operate. In 2009, the Group published its first Communication on Progress ('CoP') on the UNGC website, followed by our second, third and fourth CoPs in April 2010, 2011 and 2012. Additionally, the Group retains its membership of the FTSE4Good Index Series. The Group's CSD Policy is annually reviewed by the highest governance structure, the Group Board, and the policy is executed and monitored through the facilitation of the Group CSD Committee, constituted out of representatives from across the Group as a whole.

Integral to our commitment, we strive to incorporate the UNGC and its principles into our strategy, culture and day-to-day operations. We do this through the development, communication and implementation of relevant policies to manage and monitor our progress towards these principles. Since our commitment to the core principles, we have adopted and revised a number of policies and procedures across the Group.

We support public accountability and will publish, as part of our annual Business Review, a Report on Progress. We are also communicating our sustainability efforts and achievements with all our shareholders in the Annual Report and Accounts, as well as on our Company website. We believe that what is not measured is not effectively managed and in line with this, we are endeavouring to identify at least one standard indicator ('SI'), as recognised by the Global Reporting Initiative ('GRI'), per core principle. In this regard, we recognise that suitable GRI data for capturing across the Group will only be available once we have fully embedded our SAP ERP system, Group-wide. Much work remains to be done over the coming years, in relation to the measurement indicators we elect to demonstrate our progress. We actively seek to collaborate with and encourage our suppliers, contractors and customers to operate in a similar socially responsible manner, as guided by the UNGC 10 principles. We have already secured support from the majority of our suppliers and contractors, but we acknowledge that this is an ongoing task.



**Mike Norris**

Chief Executive Officer

11 March 2013



## East Kent Hospitals University

East Kent Hospitals University NHS Foundation Trust serves a wide geographical area. With its main hospital sites some miles apart, the trust's clinicians frequently had to travel to attend meetings and conduct training sessions. The trust recognised travelling was not an efficient use of clinicians' time. In addition to the impact on productivity, the trust was also keen to reduce travel expenditure and its impact on the environment.

The trust partnered with Computacenter to design, implement and support a sophisticated video-conferencing solution. The solution includes high-definition displays to enable clinicians to share images from the hospital's Picture Archiving and Communications System, such as x-rays and scans. The quality of the images is crucial for accurate diagnosis.

'The video-conferencing project has demonstrated how investment in technology can help reduce costs, increase efficiency and improve patient care. This was a groundbreaking project for us, which has proved to be a great success thanks to the collaboration and hard work of all involved.'

Tracey Miles,  
Head of Supplies & Procurement,  
East Kent Hospitals University, NHS Foundation Trust