

Telenor Group`s Communication of Progress – 2011

The UN Global Compact is based on 10 basic principles in the areas of human rights, labour standards, the environment and anti-corruption. For more information about the UN Global Compact see www.unglobalcompact.org

Telenor Group has been a committed member of United Nations` Global Compact since 2001. Since then, Telenor Group has submitted the Communication of Progress annually to describe the application of the 10 Principles in its global operations as well as its targets and achievements. We strongly support the principles of the UN Global Compact, and have integrated them into our policies and practices. We operationalize them through development of guidelines, reporting, training, and workshops.

In addition to our participation in the Global Compact, Telenor Group takes part in the Global Compact Nordic Network in addition to the Advisory Group on Supply Chain Sustainability.

We regard the Telenor Group Sustainability Report 2011 in combination with our reporting on Telenor.com/cr to be our Communication of Progress (COP) to UN Global Compact. The table below indicates where the reader will find relevant information on each of the 10 UNGC Guiding Principles. Telenor Group has for 2011 chosen to report at an advanced level according to the UN Global Compact's procedures on Communication of Progress.

Issue Area		Principle	Telenor Sustainability Report 2011	Telenor.com/Corporate Responsibility
Human Rights	Pr. 1	Businesses should support and respect the protection of internationally proclaimed human rights	Page 8, 10-14	Telenor CoC Telenor Supplier Conduct Principles Human Rights
	Pr. 2	Businesses should make sure that they are not complicit in human rights abuses	Page 10-12, 38	Corporate Governance Compliance and whistleblowing Supply Chain Sustainability
Labour Rights	Pr. 3	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining	Page 33	Telenor CoC Telenor Supplier Conduct Principles Supply Chain Sustainability
	Pr. 4	Businesses should uphold the elimination of all forms of forced and compulsory labour	Page 33-35	Telenor CoC Telenor Supplier Conduct Principles Supply Chain Sustainability Telenor Key Figures
	Pr. 5	Businesses should uphold the effective abolition of child labour	Page 33-35	Telenor CoC Telenor Supplier Conduct Principles Supply Chain Sustainability Combating Child Labour through education

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	Pr. 6	Businesses should uphold the elimination of discrimination in respect of employment and occupation	Page 16-19, 33-35	Telenor CoC Telenor Supplier Conduct Principles Supply Chain Sustainability An Inclusive Work Environment Programme for Work Integration Uninor Bridging the Mobile Gender Gap Telenor Pakistan raises awareness for People with Disabilities
Environ-ment	Pr. 7	Businesses should support a precautionary approach to environmental challenges	Page 26-32	Telenor CoC Telenor Supplier Conduct Principles Group Policy Environment Environmental Management System
	Pr. 8	Businesses should undertake initiatives to promote greater environmental responsibility	Page 26-32	Environment and Climate Operational Efficiency Responsible Company Environmental Management System Telenor Key Figures
	Pr. 9	Businesses should encourage the development and diffusion of environmentally friendly technologies	Page 24-25, 26-32	Environment and Climate Sustainable Growth Telenor Connexion Environmental Management System
Anti-corruption	Pr. 10	Businesses should work against all forms of corruption, including extortion and bribery	Page 10-14	Telenor CoC Telenor Supplier Conduct Principles Corporate Governance Compliance and whistleblowing